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1. Introduction

This publication presents estimates in respect of the 2024 real estate, activities auxiliary to financial intermediation and business services industry large sample survey (LSS). The data for the number of employees were provided for the last pay period ended on or before 30 June 2024.

The last real estate, activities auxiliary to financial intermediation and business services industry LSS was conducted for 2020 (Report No. 80-04-02 (2020)).

1.1. Scope and coverage

The 2024 real estate, activities auxiliary to financial intermediation and business services industry LSS covers enterprises registered for value-added tax (VAT) that are mainly engaged in the following activities classified according to the January 1993 edition of the Standard Industrial Classification of All Economic Activities (SIC), Fifth edition, Report No. 09-90-02:

- activities auxiliary to financial intermediation (SIC 8300);
- real estate activities (SIC 8400);
- renting of machinery and equipment, without operator, and of personal and household goods (SIC 8500);
- computer and related activities (SIC 8600);
- research and development (SIC 8700);
- legal activities (SIC 8811);
- accounting, bookkeeping and auditing activities; tax consultancy (SIC 8812);
- market research and public opinion polling (SIC 8813);
- business and management consultancy activities (SIC 8814);
- architectural and engineering activities and related technical consultancy (SIC 8821);
- technical testing and analysis (SIC 8822);
- advertising (SIC 8831);
- labour recruitment and provision of personnel (SIC 8891);
- investigation and security activities (SIC 8892);
- building and industrial plant cleaning activities (SIC 8893);
- photographic activities (SIC 8894);
- packaging activities (SIC 8895); and
- other business activities (SIC 8899).

1.2. Data items

The following categories of data items were collected: industrial classification, employment, trading income, expenditure, net profit or loss, inventories, capital expenditure on new assets, details of services rendered, details of sales of goods, details of purchases and client base.

1.3. Reference period

The questionnaires were completed for the financial year of the enterprise, which ended on any date between 1 July 2023 and 30 June 2024, according to the usual reporting schedule of the enterprise. The data for the number of employees were provided for employees who received salaries and wages for the last pay period ended on or before 30 June 2024.

1.4. Current prices

The rand values are at current prices.

1.5. Reliability of data

The following are some of the likely sources of non-sampling errors: sampling frame not up to date, incorrect definitions and classifications, phrasing of questions, non-response, processing and estimation. Every effort is made to minimise non-sampling errors by careful design of questionnaires, testing them with a sample of respondents, editing reported data and implementing efficient operating procedures. Non-sampling errors occur in both sample surveys and censuses.

1.6. Confidentiality

According to Section 17 of the Statistics Act, 1999 as amended by the Statistics Amendment Act, 2024, completed questionnaires remain confidential to Statistics South Africa (Stats SA). Individual business information is never disclosed. Results are presented in aggregated form only.

2. Summary of findings

2.1 Income

Table A – Income by type of service in the real estate, activities auxiliary to financial intermediation and business services industry, 2016–2024

Type of service	2016		2020		2024	
	R million	% contribution	R million	% contribution	R million	% contribution
Activities auxiliary to financial intermediation	114 365	9,9	149 845	10,7	238 177	12,9
Real estate activities	251 919	21,9	284 857	20,3	369 300	20,0
Renting of machinery and equipment without operator; renting of personal and household goods	48 059	4,2	48 405	3,5	61 117	3,3
Computer related activities	120 595	10,5	182 032	13,0	234 345	12,7
Research and development	17 585	1,5	20 441	1,5	31 978	1,7
Legal activities	36 708	3,2	45 964	3,3	61 006	3,3
Accounting, bookkeeping and auditing activities; tax consultancy	28 381	2,5	42 633	3,0	60 020	3,3
Market research and public opinion polling	3 376	0,3	3 774	0,3	7 350	0,4
Business and management consultancy activities	101 384	8,8	137 741	9,8	198 582	10,8
Architectural, engineering activities and related technical consultancy	82 582	7,2	74 480	5,3	109 774	6,0
Technical testing and analysis	6 247	0,5	8 354	0,6	11 958	0,6
Advertising	27 653	2,4	36 505	2,6	47 675	2,6
Labour recruitment and provision of personnel	39 747	3,5	46 251	3,3	52 038	2,8
Investigation and security activities	53 254	4,6	67 614	4,8	86 995	4,7
Building and industrial plant cleaning activities	12 773	1,1	19 977	1,4	25 360	1,4
Photographic activities	884	0,1	990	0,1	1 267	0,1
Packaging activities	3 208	0,3	4 120	0,3	3 391	0,2
Other business activities	202 263	17,6	227 204	16,2	243 073	13,2
Total	1 150 983	100,0	1 401 187	100,0	1 843 406	100,0

Note: Other business activities include call centres, debt collection agency services, interior design and decorating services, and industrial design services.

The total income for the real estate, activities auxiliary to financial intermediation and business services industry in 2024 was R1 843,4 billion. This represents an increase of 7,1% per annum compared with the income reported in the corresponding survey of 2020 (R1 401,2 billion). The largest contributor was 'real estate activities' (R369,3 billion or 20,0%), followed by 'other business activities' (R243,1 billion or 13,2%), 'activities auxiliary to financial intermediation' (R238,2 billion or 12,9%), 'computer related activities' (R234,3 billion or 12,7%) and 'business and management consultancy activities' (R198,6 billion or 10,8%).

Comparing 2020 and 2024, large increases were reported for 'activities auxiliary to financial intermediation' (+R88,3 billion), 'real estate activities' (+R84,4 billion), 'business and management consultancy activities' (+R60,8 billion) and 'computer related activities' (+R52,3 billion). Between 2016 and 2024, 'activities auxiliary to financial intermediation' gained the biggest percentage share (+3,0 percentage points) in income (from 9,9% in 2016 to 12,9% in 2024). 'Other business activities' lost the biggest percentage share in income (-4,4 percentage points) over the same period (from 17,6% in 2016 to 13,2% in 2024).

Table B – Concentration ratio for total income in the real estate, activities auxiliary to financial intermediation and business services industry, 2016–2024

Concentration ratio	2016	2020	2024
	%		
CR5	3,8	4,1	3,0
CR10	6,1	6,1	5,1
CR20	9,4	8,9	8,1
CR50	15,4	15,0	14,5
CR100	21,5	21,3	20,8

In 2024, the top 100 enterprises in the real estate, activities auxiliary to financial intermediation and business services industry contributed 20,8% to total income. The concentration ratios for the top 20, 50 and 100 enterprises were the highest in 2016 at 9,4%; 15,4%; and 21,5%, respectively.

Table C – Profit margin by type of service in the real estate, activities auxiliary to financial intermediation and business services industry, 2016–2024

Type of service	Net profit/loss after tax			Turnover			Profit margin		
	2016	2020	2024	2016	2020	2024	2016	2020	2024
	R million						%		
Activities auxiliary to financial intermediation	24 729	9 694	36 225	101 002	131 539	204 774	24,5	7,4	17,7
Real estate activities	62 408	15 753	83 187	183 896	229 032	268 760	33,9	6,9	31,0
Renting of machinery and equipment without operator; renting of personal and household goods	4 241	3 172	4 407	44 459	43 501	57 072	9,5	7,3	7,7
Computer related activities	6 823	3 543	12 607	114 890	175 069	225 452	5,9	2,0	5,6
Research and development	1 384	402	985	13 345	12 313	20 048	10,4	3,3	4,9
Legal activities	6 272	8 796	9 847	35 670	44 863	58 156	17,6	19,6	16,9
Accounting, bookkeeping and auditing activities; tax consultancy	3 281	3 947	5 092	27 510	40 303	58 074	11,9	9,8	8,8
Market research and public opinion polling	-270	218	548	3 239	3 542	7 053	-8,3	6,2	7,8
Business and management consultancy activities	6 787	155	7 566	80 102	118 555	163 282	8,5	0,1	4,6
Architectural, engineering activities and related technical consultancy	4 909	6 278	10 144	78 605	71 556	105 330	6,2	8,8	9,6
Technical testing and analysis	191	662	337	6 003	7 993	11 456	3,2	8,3	2,9
Advertising	-701	1 016	3 252	26 399	35 421	45 454	-2,7	2,9	7,2
Labour recruitment and provision of personnel	1 770	-1 373	1 374	37 439	44 229	50 707	4,7	-3,1	2,7
Investigation and security activities	2 017	3 066	3 357	51 418	65 480	85 162	3,9	4,7	3,9
Building and industrial plant cleaning activities	535	692	895	12 537	19 538	24 726	4,3	3,5	3,6
Photographic activities	58	-2	50	874	975	1 243	6,6	-0,2	4,0
Packaging activities	141	61	108	3 017	3 889	3 311	4,7	1,6	3,3
Other business activities	17 779	13 328	16 616	195 766	214 594	217 081	9,1	6,2	7,7
Total	142 354	69 408	196 597	1 016 171	1 262 392	1 607 141	14,0	5,5	12,2

The profit margin for the real estate, activities auxiliary to financial intermediation and business services industry was 12,2% in 2024. 'Real estate activities' had the highest profit margin at 31,0%, followed by 'activities auxiliary to financial intermediation' (17,7%) and 'legal activities' (16,9%).

Between 2016 and 2024, the industry recorded the highest profit margin of 14,0% in 2016. The highest profit margin by type of service was for 'real estate activities' at 33,9% in 2016.

2.2 Employment

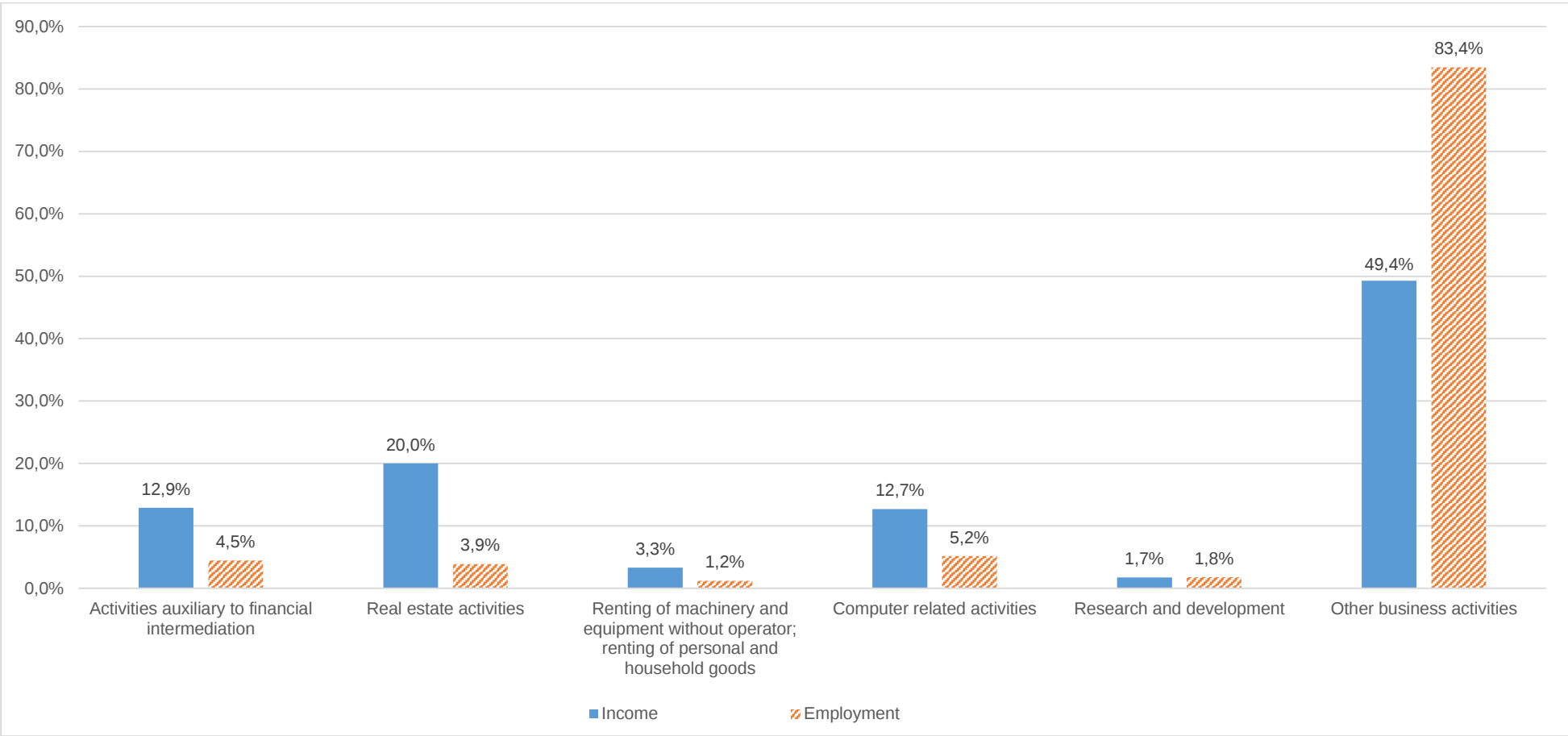
Table D – Employment by type of service in the real estate, activities auxiliary to financial intermediation and business services industry for the last pay period ended on or before 30 June, 2016–2024

Type of service	2016		2020		2024	
	Number	% contribution	Number	% contribution	Number	% contribution
Activities auxiliary to financial intermediation	86 878	5,4	98 079	5,2	91 239	4,5
Real estate activities	114 103	7,1	102 874	5,5	79 173	3,9
Renting of machinery and equipment without operator; renting of personal and household goods	30 268	1,9	31 148	1,7	24 800	1,2
Computer related activities	77 029	4,8	106 928	5,7	104 743	5,2
Research and development	23 528	1,5	26 563	1,4	36 034	1,8
Legal activities	58 568	3,7	53 417	2,8	60 466	3,0
Accounting, bookkeeping and auditing activities; tax consultancy	55 170	3,4	49 420	2,6	71 500	3,5
Market research and public opinion polling	5 992	0,4	4 629	0,2	12 488	0,6
Business and management consultancy activities	102 238	6,4	140 408	7,5	162 542	8,0
Architectural, engineering activities and related technical consultancy	82 972	5,2	56 260	3,0	58 390	2,9
Technical testing and analysis	11 599	0,7	11 821	0,6	15 409	0,8
Advertising	16 753	1,0	28 504	1,5	34 417	1,7
Labour recruitment and provision of personnel	223 041	13,9	203 371	10,8	205 910	10,1
Investigation and security activities	232 351	14,5	311 100	16,5	382 670	18,9
Building and industrial plant cleaning activities	139 312	8,7	158 010	8,4	157 135	7,7
Photographic activities	1 123	0,1	1 246	0,1	1 482	0,1
Packaging activities	5 342	0,3	6 320	0,3	4 101	0,2
Other business activities	337 353	21,0	493 677	26,2	527 371	25,9
Total	1 603 620	100,0	1 883 775	100,0	2 029 870	100,0

The total number of persons employed in the real estate, activities auxiliary to financial intermediation and business services industry at the end of June 2024 was 2 029 870. This represents an increase of 1,9% per annum compared with the employment recorded in the corresponding survey of 2020 (1 883 775). In 2024, 'other business activities' employed the largest number of persons (527 371 or 25,9%), followed by 'investigation and security activities' (382 670 or 18,9%) and 'labour recruitment and provision of personnel' (205 910 or 10,1%).

Between 2016 and 2024, the largest employment gains were recorded for 'other business activities' (+190 018 jobs), 'investigation and security activities' (+150 319 jobs) and 'business and management consultancy activities' (+60 304 jobs). However, the largest employment losses were recorded for 'real estate activities' (-34 930), 'architectural, engineering activities and related technical consultancy' (-24 582 jobs) and 'labour recruitment and provision of personnel' (-17 131 jobs).

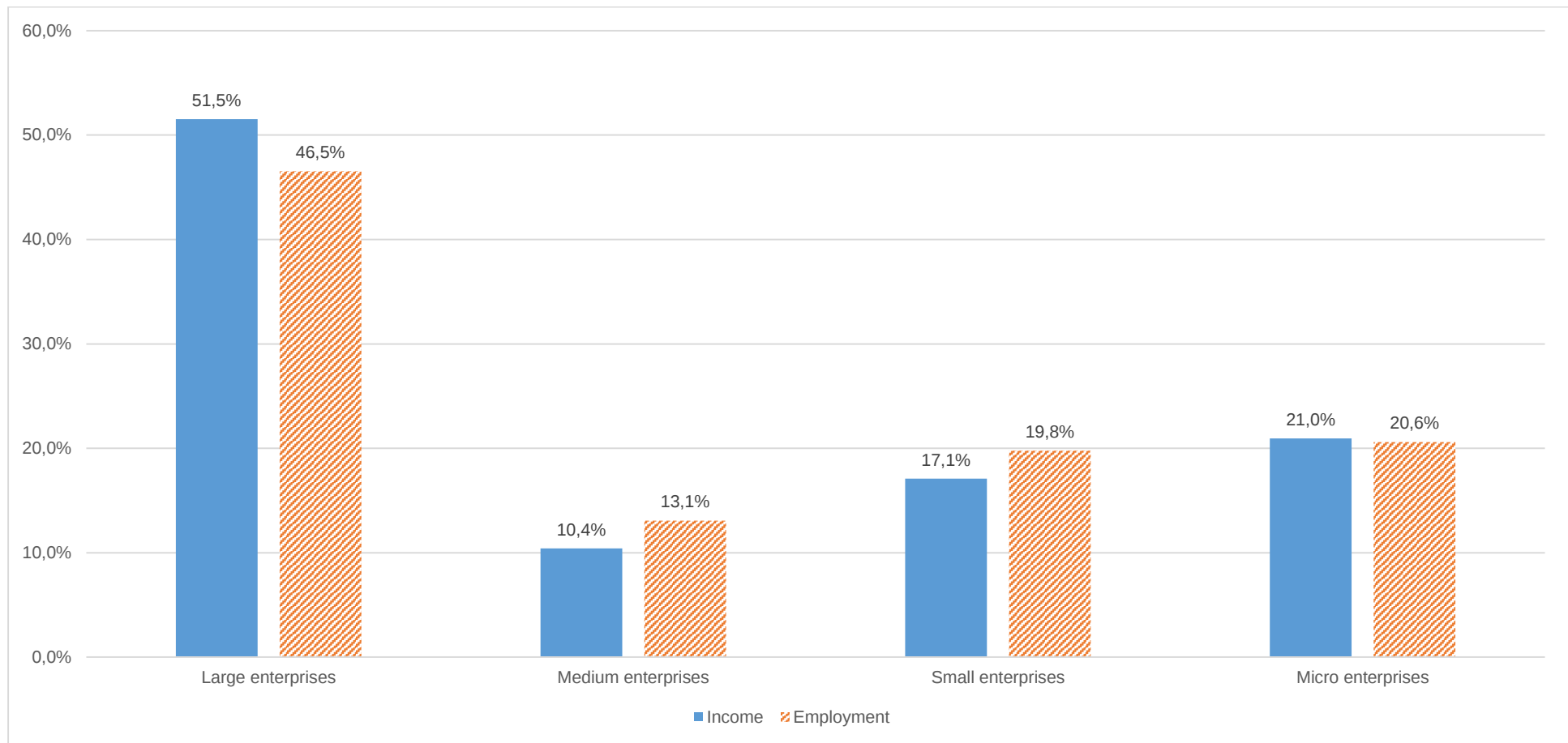
Figure 1 – Percentage contribution of income and employment by type of service in the real estate, activities auxiliary to financial intermediation and business services industry, 2024



The type of service with the highest proportion of employment compared with its proportion of income (based on ratios of percentage contributions) was ‘other business activities’ (contributing 83,4% to employment and 49,4% to income).

‘Real estate activities’ had the highest proportion of income compared with its proportion of employment (contributing 20,0% to income and 3,9% to employment), followed by ‘activities auxiliary to financial intermediation’ (contributing 12,9% to income and 4,5% to employment) and ‘renting of machinery and equipment without operator; renting of personal and household goods’ (contributing 3,3% to income and 1,2% to employment).

Figure 2 – Percentage contribution of income and employment by enterprise size in the real estate, activities auxiliary to financial intermediation and business services industry, 2024



Whereas large enterprises contributed 51,5% to the total income of the industry in 2024, their contribution to employment was 46,5%. Small, medium and micro enterprises (SMMEs) contributed 48,5% to total income and 53,5% to employment.

Table E – Average salaries and wages by type of service in the real estate, activities auxiliary to financial intermediation and business services industry, 2016–2024

Type of service	2016			2020			2024		
	Salaries and wages	Total employment	Average salaries and wages	Salaries and wages	Total employment	Average salaries and wages	Salaries and wages	Total employment	Average salaries and wages
	R million	Number	Rand	R million	Number	Rand	R million	Number	Rand
Activities auxiliary to financial intermediation	30 066	86 878	346 072	41 331	98 079	421 405	53 196	91 239	583 040
Real estate activities	20 230	114 103	177 296	23 298	102 874	226 471	24 265	79 173	306 481
Renting of machinery and equipment without operator; renting of personal and household goods	5 937	30 268	196 148	6 795	31 148	218 152	7 261	24 800	292 782
Computer related activities	32 094	77 029	416 648	55 892	106 928	522 707	64 732	104 743	618 008
Research and development	7 938	23 528	337 385	9 902	26 563	372 774	14 885	36 034	413 082
Legal activities	15 641	58 568	267 057	19 026	53 417	356 179	25 571	60 466	422 899
Accounting, bookkeeping and auditing activities; tax consultancy	14 194	55 170	257 278	18 350	49 420	371 307	27 954	71 500	390 965
Market research and public opinion polling	1 082	5 992	180 574	1 317	4 629	284 511	2 597	12 488	207 960
Business and management consultancy activities	33 912	102 238	331 697	52 042	140 408	370 648	67 012	162 542	412 275
Architectural, engineering activities and related technical consultancy	28 592	82 972	344 598	28 389	56 260	504 604	28 704	58 390	491 591
Technical testing and analysis	2 804	11 599	241 745	3 684	11 821	311 649	4 468	15 409	289 960
Advertising	5 833	16 753	348 176	10 281	28 504	360 686	12 754	34 417	370 573
Labour recruitment and provision of personnel	19 278	223 041	86 433	22 479	203 371	110 532	23 231	205 910	112 821
Investigation and security activities	25 391	232 351	109 279	33 037	311 100	106 194	42 413	382 670	110 834
Building and industrial plant cleaning activities	6 649	139 312	47 727	9 748	158 010	61 692	11 697	157 135	74 439
Photographic activities	182	1 123	162 066	233	1 246	186 998	347	1 482	234 143
Packaging activities	526	5 342	98 465	794	6 320	125 633	387	4 101	94 367
Other business activities	62 065	337 353	183 976	86 802	493 677	175 828	79 190	527 371	150 160
Total	312 414	1 603 620	194 818	423 400	1 883 775	224 761	490 665	2 029 870	241 722

The average salaries and wages in the real estate, activities auxiliary to financial intermediation and business services industry in 2024 was R241 722, representing an annualised increase of 1,8% compared with 2020. The highest average salaries and wages in 2024 were for 'computer and related activities' (R618 008) and 'activities auxiliary to financial intermediation' (R583 040). 'Activities auxiliary to financial intermediation' recorded the highest annualised increase of 8,5% in 2024.

2.3 Capital expenditure on new assets

Table F – Capital expenditure on new assets by type of service in the real estate, activities auxiliary to financial intermediation and business services industry, 2016–2024

Type of service	2016		2020		2024	
	R million	% contribution	R million	% contribution	R million	% contribution
Activities auxiliary to financial intermediation	2 778	3,0	4 611	4,8	7 486	6,9
Real estate activities	60 554	66,1	41 475	43,0	33 536	31,0
Renting of machinery and equipment without operator; renting of personal and household goods	11 983	13,1	6 964	7,2	14 162	13,0
Computer related activities	2 162	2,4	7 595	7,9	21 304	19,5
Research and development	687	0,8	750	0,8	1 463	1,3
Legal activities	612	0,7	1 183	1,2	1 217	1,1
Accounting, bookkeeping and auditing activities; tax consultancy	340	0,4	955	1,0	779	0,7
Market research and public opinion polling	393	0,4	119	0,1	44	0,0
Business and management consultancy activities	1 407	1,5	5 511	5,7	6 509	6,0
Architectural, engineering activities and related technical consultancy	1 562	1,7	2 895	3,0	1 984	1,8
Technical testing and analysis	141	0,2	215	0,2	354	0,3
Advertising	408	0,4	929	1,0	2 009	1,8
Labour recruitment and provision of personnel	335	0,4	760	0,8	161	0,1
Investigation and security activities	1 944	2,1	5 459	5,7	3 223	3,0
Building and industrial plant cleaning activities	449	0,5	457	0,5	709	0,7
Photographic activities	23	0,0	30	0,0	28	0,0
Packaging activities	324	0,4	272	0,3	52	0,0
Other business activities	5 480	6,0	16 155	16,8	13 961	12,8
Total	91 582	100,0	96 335	100,0	108 981	100,0

The capital expenditure on new assets in 2024 (R109,0 billion) represents an increase of 3,1% per annum compared with the expenditure reported in the corresponding survey of 2020 (R96,3 billion). In 2024, the largest contributor to capital expenditure on new assets was 'real estate activities' (R33,5 billion or 31,0%), followed by 'computer related activities' (R21,3 billion or 19,5%) and 'renting of machinery and equipment without operator; renting of personal and household goods' (R14,2 billion or 13,0%).


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 Statistician-General

3. Tables

Table 1 – Principal statistics in the real estate, activities auxiliary to financial intermediation and business services industry, 2020 and 2024

Year	Total income	Total expenditure	Total value of opening inventory	Total value of closing inventory	Net profit or loss before tax	Capital expenditure on new assets	Number of employees
	R million						Number
2020 ¹	1 401 187	1 300 612	21 446	22 739	101 868	96 335	1 883 775
2024 ²	1 843 406	1 591 554	21 077	20 842	251 617	108 981	2 029 870
Annualised % change	7,1	5,2	-0,4	-2,2		3,1	1,9

¹ Revised figures.

² Preliminary figures.

Table 2 – Principal statistics by type of service in the real estate, activities auxiliary to financial intermediation and business services industry, 2020 and 2024

Type of service	Total income			Total expenditure			Total value of opening inventory		
	2020 ¹	2024 ²	Annualised % change	2020 ¹	2024 ²	Annualised % change	2020 ¹	2024 ²	Annualised % change
	R million			R million			R million		
Activities auxiliary to financial intermediation	149 845	238 177	12,3	133 173	190 852	9,4	353	1 053	31,4
Real estate activities	284 857	369 300	6,7	262 450	271 223	0,8	11 446	6 634	-12,7
Renting of machinery and equipment without operator; renting of personal and household goods	48 405	61 117	6,0	43 956	55 457	6,0	2 077	2 994	9,6
Computer related activities	182 032	234 345	6,5	174 940	215 646	5,4	2 359	2 693	3,4
Research and development	20 441	31 978	11,8	19 896	30 403	11,2	212	630	31,3
Legal activities	45 964	61 006	7,3	35 713	49 473	8,5	56	41	-7,5
Accounting, bookkeeping and auditing activities; tax consultancy	42 633	60 020	8,9	37 633	54 104	9,5	125	395	33,3
Market research and public opinion polling	3 774	7 350	18,1	3 514	6 678	17,4	6	8	7,5
Business and management consultancy activities	137 741	198 582	9,6	135 753	187 342	8,4	692	1 560	22,5
Architectural, engineering activities and related technical consultancy	74 480	109 774	10,2	66 515	96 093	9,6	974	1 845	17,3
Technical testing and analysis	8 354	11 958	9,4	7 571	11 326	10,6	66	154	23,6
Advertising	36 505	47 675	6,9	34 714	43 283	5,7	145	134	-2,0
Labour recruitment and provision of personnel	46 251	52 038	3,0	47 314	50 228	1,5	17	33	18,0
Investigation and security activities	67 614	86 995	6,5	63 226	82 616	6,9	1 076	1 309	5,0
Building and industrial plant cleaning activities	19 977	25 360	6,1	19 236	24 338	6,1	1 063	408	-21,3
Photographic activities	990	1 267	6,4	980	1 213	5,5	36	11	-25,7
Packaging activities	4 120	3 391	-4,8	4 036	3 210	-5,6	184	425	23,3
Other business activities	227 204	243 073	1,7	209 992	218 069	0,9	559	750	7,6
Total	1 401 187	1 843 406	7,1	1 300 612	1 591 554	5,2	21 446	21 077	-0,4

¹ Revised figures.² Preliminary figures.

Table 2 – Principal statistics by type of service in the real estate, activities auxiliary to financial intermediation and business services industry, 2020 and 2024 (concluded)

Type of service	Total value of closing inventory			Net profit/loss before tax		Capital expenditure on assets		
	2020 ¹	2024 ²	Annualised % change	2020 ¹	2024 ²	2020 ¹	2024 ²	Annualised % change
	R million			R million		R million		
Activities auxiliary to financial intermediation	612	746	5,1	16 931	47 018	4 611	7 486	12,9
Real estate activities	10 943	6 203	-13,2	21 904	97 646	41 475	33 536	-5,2
Renting of machinery and equipment without operator; renting of personal and household goods	2 126	3 315	11,7	4 498	5 981	6 964	14 162	19,4
Computer related activities	2 761	2 167	-5,9	7 494	18 173	7 595	21 304	29,4
Research and development	269	405	10,8	602	1 350	750	1 463	18,2
Legal activities	58	44	-6,7	10 253	11 536	1 183	1 217	0,7
Accounting, bookkeeping and auditing activities; tax consultancy	109	436	41,4	4 984	5 957	955	779	-5,0
Market research and public opinion polling	15	1	-49,2	269	665	119	44	-22,0
Business and management consultancy activities	689	1 558	22,6	1 985	11 238	5 511	6 509	4,2
Architectural, engineering activities and related technical consultancy	1 165	2 062	15,3	8 156	13 898	2 895	1 984	-9,0
Technical testing and analysis	86	168	18,2	803	646	215	354	13,3
Advertising	139	177	6,2	1 785	4 435	929	2 009	21,3
Labour recruitment and provision of personnel	17	25	10,1	-1 063	1 802	760	161	-32,2
Investigation and security activities	864	1 379	12,4	4 176	4 449	5 459	3 223	-12,3
Building and industrial plant cleaning activities	1 306	553	-19,3	984	1 167	457	709	11,6
Photographic activities	40	21	-14,9	14	64	30	28	-1,7
Packaging activities	200	391	18,2	100	147	272	52	-33,9
Other business activities	1 340	1 191	-2,9	17 993	25 445	16 155	13 961	-3,6
Total	22 739	20 842	-2,2	101 868	251 617	96 335	108 981	3,1

¹ Revised figures.² Preliminary figures.

Table 3 – Type of income in the real estate, activities auxiliary to financial intermediation and business services industry, 2020 and 2024

Type of income	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Sales of goods	62 821	4,5	74 644	4,0	4,4
Services rendered	961 816	68,6	1 276 822	69,2	7,3
Interest	35 669	2,5	58 091	3,2	13,0
Rental, leasing and hiring	237 755	17,0	255 675	13,9	1,8
Other income	103 126	7,4	178 174	9,7	14,6
Total	1 401 187	100,0	1 843 406	100,0	7,1

¹ Revised figures.² Preliminary figures.

Table 4 – Income by type of service in the real estate, activities auxiliary to financial intermediation and business services industry, 2024²

Type of service	Sales of goods	Services rendered	Interest	Rental, leasing and hiring	Other income	Total income
	R million					
Activities auxiliary to financial intermediation	3 677	200 684	10 974	413	22 429	238 177
Real estate activities	14 507	58 917	15 028	195 336	85 512	369 300
Renting of machinery and equipment without operator; renting of personal and household goods	5 805	7 740	1 227	43 527	2 818	61 117
Computer related activities	24 174	199 234	3 833	2 044	5 060	234 345
Research and development	353	19 503	766	192	11 164	31 978
Legal activities	0	58 126	684	30	2 166	61 006
Accounting, bookkeeping and auditing activities; tax consultancy	192	57 769	472	113	1 474	60 020
Market research and public opinion polling	25	7 028	75	0	222	7 350
Business and management consultancy activities	7 149	154 771	10 040	1 362	25 260	198 582
Architectural, engineering activities and related technical consultancy	2 568	102 652	1 666	110	2 778	109 774
Technical testing and analysis	100	11 349	187	7	315	11 958
Advertising	945	41 408	582	3 101	1 639	47 675
Labour recruitment and provision of personnel	552	50 110	282	45	1 049	52 038
Investigation and security activities	3 308	81 678	535	176	1 298	86 995
Building and industrial plant cleaning activities	392	24 314	151	20	483	25 360
Photographic activities	4	1 220	7	19	17	1 267
Packaging activities	135	3 166	29	10	51	3 391
Other business activities	10 758	197 153	11 553	9 170	14 439	243 073
Total	74 644	1 276 822	58 091	255 675	178 174	1 843 406

² Preliminary figures.

Table 5 – Income by type of service and enterprise size in the real estate, activities auxiliary to financial intermediation and business services industry, 2024²

Type of service	Large enterprises	Medium enterprises	Small enterprises	Micro enterprises	Total
	R million				
Activities auxiliary to financial intermediation	134 376	20 019	42 704	41 078	238 177
Real estate activities	160 984	38 613	48 742	120 961	369 300
Renting of machinery and equipment without operator; renting of personal and household goods	38 920	6 554	9 903	5 740	61 117
Computer related activities	159 849	29 818	36 435	8 243	234 345
Research and development	21 889	1 511	4 092	4 486	31 978
Legal activities	16 067	3 121	12 119	29 699	61 006
Accounting, bookkeeping and auditing activities; tax consultancy	27 195	2 027	8 578	22 220	60 020
Market research and public opinion polling	2 885	2 260	1 264	941	7 350
Business and management consultancy activities	142 676	20 862	25 222	9 822	198 582
Architectural, engineering activities and related technical consultancy	44 981	11 933	27 200	25 660	109 774
Technical testing and analysis	5 528	1 412	3 288	1 730	11 958
Advertising	22 863	6 443	13 977	4 392	47 675
Labour recruitment and provision of personnel	34 289	6 357	8 403	2 989	52 038
Investigation and security activities	45 751	10 292	17 620	13 332	86 995
Building and industrial plant cleaning activities	15 830	1 773	3 988	3 769	25 360
Photographic activities	201	50	285	731	1 267
Packaging activities	1 868	758	452	313	3 391
Other business activities	73 771	28 182	50 958	90 162	243 073
Total	949 923	191 985	315 230	386 268	1 843 406

² Preliminary figures.

Table 6 – Concentration ratios (relative contribution of large enterprises) by type of service in the real estate, activities auxiliary to financial intermediation and business services industry, 2024²

Type of service	Total income	Income of 5 largest enterprises ³	Relative contribution of 5 largest enterprises ⁴	Income of 10 largest enterprises ³	Relative contribution of 10 largest enterprises ⁴	Income of 20 largest enterprises ³	Relative contribution of 20 largest enterprises ⁴
	R million		%	R million	%	R million	%
Activities auxiliary to financial intermediation	238 177	29 964	12,6	46 297	19,4	65 328	27,4
Real estate activities	369 300	33 423	9,1	51 231	13,9	73 636	19,9
Renting of machinery and equipment without operator; renting of personal and household goods	61 117	13 535	22,1	19 739	32,3	26 880	44,0
Computer related activities	234 345	42 386	18,1	61 932	26,4	85 255	36,4
Research and development	31 978	11 601	36,3	16 284	50,9	21 194	66,3
Legal activities	61 006	8 049	13,2	11 356	18,6	14 756	24,2
Accounting, bookkeeping and auditing activities; tax consultancy	60 020	19 462	32,4	24 773	41,3	27 544	45,9
Market research and public opinion polling	7 350	2 894	39,4	4 206	57,2	5 299	72,1
Business and management consultancy activities	198 582	38 215	19,2	55 421	27,9	71 861	36,2
Architectural, engineering activities and related technical consultancy	109 774	13 968	12,7	18 925	17,2	25 876	23,6
Technical testing and analysis	11 958	3 173	26,5	4 532	37,9	6 432	53,8
Advertising	47 675	7 790	16,3	11 432	24,0	16 297	34,2
Labour recruitment and provision of personnel	52 038	12 783	24,6	17 656	33,9	23 332	44,8
Investigation and security activities	86 995	21 158	24,3	29 294	33,7	37 090	42,6
Building and industrial plant cleaning activities	25 360	11 892	46,9	14 917	58,8	17 051	67,2
Photographic activities	1 267	392	30,9	521	41,1	635	50,1
Packaging activities	3 391	1 627	48,0	2 440	72,0	3 002	88,5
Other business activities	243 073	9 295	3,8	14 812	6,1	22 969	9,4
Total	1 843 406	55 935	3,0	94 545	5,1	148 857	8,1

² Preliminary figures.³ Note: The figures in the 'Total' row reflect the income of the 5, 10 and 20 largest enterprises respectively, and not the column totals.⁴ Relative contribution = income of the largest enterprises divided by total income, multiplied by 100.

Table 7 – Type of expenditure in the real estate, activities auxiliary to financial intermediation and business services industry, 2020 and 2024

Type of expenditure	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Purchases	207 726	16,0	294 287	18,5	9,1
Subcontractors' payment	58 846	4,5	64 538	4,1	2,3
Salaries and wages	423 400	32,4	490 665	30,7	3,8
Leasing and hiring of plant, machinery, equipment and vehicles	9 729	0,7	7 176	0,5	-7,3
Rental and leasing of land, buildings and other structures	27 973	2,2	24 363	1,5	-3,4
Motor vehicle expenditure	9 777	0,8	9 193	0,6	-1,5
Interest	93 094	7,2	119 600	7,5	6,5
Insurance	10 210	0,8	12 193	0,8	4,5
Advertising, marketing and promotions	11 788	0,9	14 874	0,9	6,0
Security services	7 242	0,6	9 287	0,6	6,4
Repairs and maintenance	18 939	1,5	32 308	2,0	14,3
Utilities	37 035	2,8	44 945	2,8	5,0
Royalties	7 904	0,6	10 664	0,7	7,8
Depreciation	42 477	3,3	53 840	3,4	6,1
Other expenditure	334 472	25,7	403 621	25,4	4,8
Total	1 300 612	100,0	1 591 554	100,0	5,2

¹ Revised figures.² Preliminary figures.

Table 8 – Expenditure by type of service in the real estate, activities auxiliary to financial intermediation and business services industry, 2024²

Type of service	Purchases	Salaries and wages	Subcontractors' payment	Interest	Depreciation	Utilities	Other expenditure	Total expenditure
	R million							
Activities auxiliary to financial intermediation	34 897	53 196	5 844	11 177	6 033	577	79 128	190 852
Real estate activities	15 049	24 266	3 581	74 204	7 185	34 569	112 369	271 223
Renting of machinery and equipment without operator; renting of personal and household goods	21 096	7 261	1 141	3 384	6 123	268	16 184	55 457
Computer related activities	65 010	64 732	9 489	5 044	9 939	1 417	60 015	215 646
Research and development	2 906	14 885	771	149	914	658	10 120	30 403
Legal activities	1 967	25 571	1 429	582	892	425	18 607	49 473
Accounting, bookkeeping and auditing activities; tax consultancy	2 361	27 954	2 224	691	695	296	19 883	54 104
Market research and public opinion polling	2 185	2 597	148	56	137	7	1 548	6 678
Business and management consultancy activities	27 138	67 012	5 345	9 300	7 075	703	70 769	187 342
Architectural, engineering activities and related technical consultancy	25 632	28 704	14 131	786	1 723	302	24 815	96 093
Technical testing and analysis	1 987	4 468	1 098	144	370	146	3 113	11 326
Advertising	12 686	12 754	1 309	749	1 508	177	14 100	43 283
Labour recruitment and provision of personnel	16 303	23 231	5 777	503	176	52	4 186	50 228
Investigation and security activities	13 691	42 413	4 188	1 296	2 802	275	17 951	82 616
Building and industrial plant cleaning activities	6 387	11 697	960	506	615	34	4 139	24 338
Photographic activities	512	347	4	8	30	7	305	1 213
Packaging activities	2 044	387	35	51	70	31	592	3 210
Other business activities	42 436	79 190	7 064	10 970	7 553	5 001	65 855	218 069
Total	294 287	490 665	64 538	119 600	53 840	44 945	523 679	1 591 554

² Preliminary figures.

Table 9 – Capital expenditure on new assets by type of asset in the real estate, activities auxiliary to financial intermediation and business services industry, 2020 and 2024

Type of asset	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Land and buildings	48 854	50,7	37 707	34,6	-6,3
Plant, machinery, furniture and other office equipment	13 504	14,0	21 900	20,1	12,8
Computers and other ICT equipment	8 622	9,0	26 506	24,3	32,4
Motor vehicles and other transport equipment	10 525	10,9	11 121	10,2	1,4
Other assets	14 830	15,4	11 747	10,8	-5,7
Total	96 335	100,0	108 981	100,0	3,1

¹ Revised figures.² Preliminary figures.

Table 10 – Capital expenditure on new assets by type of service in the real estate, activities auxiliary to financial intermediation and business services industry, 2024²

Type of service	Land and buildings	Plant, machinery, furniture and other office equipment	Computers and other ICT equipment	Motor vehicles and other transport equipment	Other assets	Total
	R million					
Activities auxiliary to financial intermediation	406	1 289	3 491	324	1 976	7 486
Real estate activities	24 531	3 388	554	338	4 725	33 536
Renting of machinery and equipment without operator; renting of personal and household goods	239	4 887	2 434	4 928	1 674	14 162
Computer related activities	4 501	3 792	12 497	353	161	21 304
Research and development	352	812	145	123	31	1 463
Legal activities	459	247	143	350	18	1 217
Accounting, bookkeeping and auditing activities; tax consultancy	70	194	412	103	0	779
Market research and public opinion polling	6	7	26	4	1	44
Business and management consultancy activities	1 170	1 007	3 146	722	464	6 509
Architectural, engineering activities and related technical consultancy	142	646	441	298	457	1 984
Technical testing and analysis	23	181	39	62	49	354
Advertising	261	938	513	199	98	2 009
Labour recruitment and provision of personnel	22	57	31	43	8	161
Investigation and security activities	180	868	281	1 361	533	3 223
Building and industrial plant cleaning activities	139	339	36	166	29	709
Photographic activities	7	10	9	1	1	28
Packaging activities	15	18	2	12	5	52
Other business activities	5 184	3 220	2 306	1 734	1 517	13 961
Total	37 707	21 900	26 506	11 121	11 747	108 981

² Preliminary figures.

Table 11 – Employment by type of service and gender in the real estate, activities auxiliary to financial intermediation and business services industry at the end of June, 2020 and 2024

Type of service	Female employees			Male employees			Total employees		
	2020 ¹	2024 ²	Annualised % change	2020 ¹	2024 ²	Annualised % change	2020 ¹	2024 ²	Annualised % change
	Number			Number			Number		
Activities auxiliary to financial intermediation	57 016	50 337	-3,1	41 063	40 902	-0,1	98 079	91 239	-1,8
Real estate activities	57 005	40 082	-8,4	45 869	39 091	-3,9	102 874	79 173	-6,3
Renting of machinery and equipment without operator; renting of personal and household goods	10 742	8 911	-4,6	20 406	15 889	-6,1	31 148	24 800	-5,5
Computer related activities	41 659	40 547	-0,7	65 269	64 196	-0,4	106 928	104 743	-0,5
Research and development	13 987	20 925	10,6	12 576	15 109	4,7	26 563	36 034	7,9
Legal activities	31 415	38 826	5,4	22 002	21 640	-0,4	53 417	60 466	3,1
Accounting, bookkeeping and auditing activities; tax consultancy	25 991	36 669	9,0	23 429	34 831	10,4	49 420	71 500	9,7
Market research and public opinion polling	2 567	6 021	23,8	2 062	6 467	33,1	4 629	12 488	28,2
Business and management consultancy activities	61 241	74 817	5,1	79 167	87 725	2,6	140 408	162 542	3,7
Architectural, engineering activities and related technical consultancy	18 001	18 036	0,0	38 259	40 354	1,3	56 260	58 390	0,9
Technical testing and analysis	3 765	5 753	11,2	8 056	9 656	4,6	11 821	15 409	6,9
Advertising	15 230	20 739	8,0	13 274	13 678	0,8	28 504	34 417	4,8
Labour recruitment and provision of personnel	75 496	79 705	1,4	127 875	126 205	-0,3	203 371	205 910	0,3
Investigation and security activities	91 799	95 313	0,9	219 301	287 357	7,0	311 100	382 670	5,3
Building and industrial plant cleaning activities	96 788	83 921	-3,5	61 222	73 214	4,6	158 010	157 135	-0,1
Photographic activities	478	585	5,2	768	897	4,0	1 246	1 482	4,4
Packaging activities	2 633	1 756	-9,6	3 687	2 345	-10,7	6 320	4 101	-10,2
Other business activities	191 929	306 905	12,5	301 748	220 466	-7,5	493 677	527 371	1,7
Total	797 742	929 848	3,9	1 086 033	1 100 022	0,3	1 883 775	2 029 870	1,9

¹ Revised figures.² Preliminary figures.

Table 12 – Employment by type of service and employment status in the real estate, activities auxiliary to financial intermediation and business services industry at the end of June, 2024²

Type of service	Full-time			Part-time			Total
	Female	Male	Total	Female	Male	Total	
	Number						
Activities auxiliary to financial intermediation	47 058	39 716	86 775	3 279	1 186	4 465	91 239
Real estate activities	37 035	35 559	72 594	3 047	3 532	6 579	79 173
Renting of machinery and equipment without operator; renting of personal and household goods	8 707	15 303	24 010	204	586	790	24 800
Computer related activities	39 487	62 974	102 460	1 060	1 223	2 282	104 743
Research and development	15 691	12 192	27 883	5 234	2 918	8 152	36 034
Legal activities	37 276	20 932	58 209	1 550	707	2 257	60 466
Accounting, bookkeeping and auditing activities; tax consultancy	35 001	30 395	65 395	1 668	4 436	6 104	71 500
Market research and public opinion polling	5 220	6 115	11 335	801	352	1 153	12 488
Business and management consultancy activities	71 669	81 496	153 165	3 147	6 229	9 376	162 542
Architectural, engineering activities and related technical consultancy	17 342	38 207	55 550	694	2 146	2 840	58 390
Technical testing and analysis	5 340	8 976	14 316	414	679	1 093	15 409
Advertising	18 046	12 267	30 313	2 693	1 411	4 104	34 417
Labour recruitment and provision of personnel	48 739	72 324	121 062	30 966	53 881	84 847	205 910
Investigation and security activities	94 315	285 168	379 483	998	2 189	3 187	382 670
Building and industrial plant cleaning activities	72 285	64 240	136 525	11 636	8 974	20 610	157 135
Photographic activities	538	835	1 373	47	62	109	1 482
Packaging activities	1 616	2 296	3 912	140	50	190	4 101
Other business activities	206 642	196 138	402 780	100 263	24 328	124 591	527 371
Total	762 007	985 133	1 747 140	167 841	114 889	282 729	2 029 870

² Preliminary figures.

Table 13 – Employment by type of service and enterprise size in the real estate, activities auxiliary to financial intermediation and business services industry, 2024²

Type of service	Large enterprises	Medium enterprises	Small enterprises	Micro enterprises	Total
	Number				
Activities auxiliary to financial intermediation	16 279	6 879	16 003	52 078	91 239
Real estate activities	14 596	6 023	11 628	46 926	79 173
Renting of machinery and equipment without operator; renting of personal and household goods	10 078	4 162	5 236	5 324	24 800
Computer related activities	58 063	14 300	24 813	7 567	104 743
Research and development	23 367	1 041	3 457	8 169	36 034
Legal activities	9 061	2 444	11 759	37 202	60 466
Accounting, bookkeeping and auditing activities; tax consultancy	17 386	1 734	9 793	42 587	71 500
Market research and public opinion polling	5 495	3 399	2 420	1 174	12 488
Business and management consultancy activities	121 598	22 947	10 477	7 520	162 542
Architectural, engineering activities and related technical consultancy	15 982	6 416	17 919	18 073	58 390
Technical testing and analysis	6 402	1 387	5 072	2 548	15 409
Advertising	19 812	4 185	7 448	2 972	34 417
Labour recruitment and provision of personnel	112 926	27 724	54 721	10 539	205 910
Investigation and security activities	178 378	65 241	69 050	70 001	382 670
Building and industrial plant cleaning activities	106 389	11 664	18 034	21 048	157 135
Photographic activities	48	136	252	1 046	1 482
Packaging activities	1 286	364	1 927	524	4 101
Other business activities	227 338	85 547	131 700	82 786	527 371
Total	944 484	265 593	401 709	418 084	2 029 870

² Preliminary figures.

Table 14 – Income by type of service rendered for activities auxiliary to financial intermediation, 2020 and 2024

Type of service	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Total income from financial market administration services	6 060	4,3	11 755	6,0	18,0
Total income from securities and commodities brokerage and dealing (underwriting) services	13 348	9,6	17 430	8,9	6,9
Total income from auxiliary services to financial intermediation	71 650	51,4	121 204	61,6	14,0
Estate and trust management and administrative services (e.g. acting as trustee of investment funds or pension funds or for securities)	9 189	6,6	8 750	4,4	-1,2
Financial advisory/consultancy services (e.g. financial advisors, risk, market analysts, investment advisors)	28 377	20,4	50 117	25,5	15,3
Foreign exchange services (Bureau de change)	988	0,7	1 512	0,8	11,2
Financial transaction processing and clearing services	3 620	2,6	18 132	9,2	49,6
Portfolio asset (investment/trust) management services, except for pension funds	26 801	19,2	38 875	19,8	9,7
Other brokerage services (e.g. mortgage and loan brokerage services), excluding insurance brokerage and business brokerage services	2 675	1,9	3 818	1,9	9,3
Total income from auxiliary services to insurance and pension funding	30 806	22,1	28 263	14,4	-2,1
Insurance brokerage and agency (insurance commission agents) services	19 356	13,9	19 736	10,0	0,5
Insurance claims adjustment services (e.g. investigating insurance claims), damage assessment (appraisal) services	1 814	1,3	1 636	0,8	-2,5
Actuarial services	1 605	1,2	2 293	1,2	9,3
Pension fund management services	1 261	0,9	761	0,4	-11,9
Administration of insurance and pension funds	3 431	2,5	2 389	1,2	-8,7
Insurance and pension advisory/consultancy services	3 339	2,4	1 448	0,7	-18,9
Total income from auxiliary services to financial intermediation	121 864	87,5	178 652	90,8	10,0
Other services rendered	17 475	12,5	18 089	9,2	0,9
Total income from services rendered	139 339	100,0	196 741	100,0	9,0

¹ Revised figures.² Preliminary figures.

Table 15 – Income by type of service rendered for real estate activities, 2020 and 2024

Type of service	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Total income from property management services	15 995	34,4	25 348	44,7	12,2
Residential property management services, excluding time-share properties	5 883	12,6	7 839	13,8	7,4
Body corporate management services	1 657	3,6	1 843	3,2	2,7
Non-residential property management services, including parking areas/carports and lock-up garages	6 673	14,3	13 544	23,9	19,4
Time-share property management services	1 782	3,8	2 122	3,7	4,5
Total income from real estate agency and brokerage services	10 891	23,4	10 351	18,2	-1,3
Residential buildings	6 572	14,1	5 649	10,0	-3,7
Non-residential buildings	4 319	9,3	4 702	8,3	2,1
Total income from rental estate agency services	8 847	19,0	12 278	21,6	8,5
Residential buildings	3 773	8,1	4 528	8,0	4,7
Non-residential buildings	5 074	10,9	7 750	13,7	11,2
Total income from other real estate services	9 127	19,6	7 940	14,0	-3,4
Appraisal and valuer's services	849	1,8	770	1,4	-2,4
Real estate escrow services	678	1,5	1 097	1,9	12,8
Rent collection services	2 087	4,5	2 454	4,3	4,1
Other real estate services	5 513	11,9	3 619	6,4	-10,0
Total income from property management, real estate agency and brokerage services	44 860	96,4	55 917	98,5	5,7
Other services rendered	1 657	3,6	825	1,5	-16,0
Total income from services rendered	46 517	100,0	56 742	100,0	5,1

¹ Revised figures.² Preliminary figures.

Table 16 – Type of rental, leasing or hiring income for renting of machinery and equipment without operator; renting of personal and household goods, 2020 and 2024

Type of rental, leasing or hiring income	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Total income from renting and leasing of land transport equipment (excluding bicycles)	11 099	29,5	15 544	35,7	8,8
Passenger cars, including SUVs	6 228	16,5	7 845	18,0	5,9
Trucks	4 305	11,4	7 059	16,2	13,2
Other land transport vehicles (e.g. motorcycles, caravans, campers, public passenger transport-type vehicles, trailers)	566	1,5	640	1,5	3,1
Total income from rental and leasing of other machinery and equipment	20 796	55,2	22 948	52,6	2,5
Agricultural machinery and equipment (e.g. tractors, implements)	979	2,6	1 302	3,0	7,4
Construction and civil engineering machinery and equipment, including crane lorries	8 127	21,6	6 404	14,7	-5,8
Office machinery and equipment, excluding computers	3 077	8,2	5 781	13,3	17,1
Other machinery and equipment, except personal or household goods	8 613	22,9	9 461	21,7	2,4
Total income from renting and leasing of machinery and equipment, without operator	31 895	84,7	38 492	88,3	4,8
Total income from rental and leasing of personal and household goods	3 782	10,0	2 634	6,0	-8,6
Total income from renting and leasing of machinery and equipment, without operators and personal and household goods	35 677	94,7	41 126	94,3	3,6
Other rental and leasing income	1 985	5,3	2 463	5,7	5,5
Total income from rental, leasing and hiring	37 662	100,0	43 589	100,0	3,7

¹ Revised figures.² Preliminary figures.

Table 17 – Income by type of service rendered for computer related activities, 2020 and 2024

Type of service	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Total income from ICT advisory/consultancy and technical support services	67 722	42,6	98 258	49,8	9,8
Hardware advisory/consultancy services	6 724	4,2	9 492	4,8	9,0
Software advisory/consultancy services	47 932	30,1	73 398	37,2	11,2
Technical support services (e.g. upgrading, data retrieval, technical expertise)	13 066	8,2	15 368	7,8	4,1
Total income from software design, development and programming supply services	55 657	35,0	43 507	22,1	-6,0
Business and other custom application software (e.g. webpage, database)	24 259	15,3	14 825	7,5	-11,6
Operating networks and systems (e.g. intranet, private networks)	13 989	8,8	13 516	6,9	-0,9
Non-customised (ready-made) software	2 181	1,4	2 764	1,4	6,1
Customised (protected by copyright) software	15 228	9,6	12 402	6,3	-5,0
Total income from ICT hosting and infrastructure provisioning services	10 219	6,4	15 852	8,0	11,6
Website hosting services	2 247	1,4	1 655	0,8	-7,4
Provisioning services of leased software applications	1 569	1,0	4 470	2,3	29,9
Other hosting and ICT infrastructure provisioning services (e.g. cable laying for computer networks, computer disaster recovery, video and audio streaming)	6 403	4,0	9 727	4,9	11,0
Total income from data processing services on data supplied by customer	1 529	1,0	1 148	0,6	-6,9
Management and operation of data processing facilities belonging to others (for clients on a continuing basis)	2 474	1,6	2 613	1,3	1,4
Total income from database services	15 675	9,9	23 049	11,7	10,1
Database development services	1 902	1,2	1 217	0,6	-10,6
Database storage services (e.g. cloud services)	5 883	3,7	12 631	6,4	21,0
Database administration services (e.g. installation, configuration, upgrading, monitoring, maintenance)	4 205	2,6	3 063	1,6	-7,6
Database management services	1 719	1,1	4 944	2,5	30,2
Database online publishing services (e.g. online advertising, e-books)	1 966	1,2	1 194	0,6	-11,7
Maintenance and repair services of office, computer and peripheral equipment	1 557	1,0	3 944	2,0	26,2
Other computer related services	1 138	0,7	5 774	2,9	50,1
Total income from computer related services	155 971	98,1	194 145	98,5	5,6
Other services rendered	3 015	1,9	3 034	1,5	0,2
Total income from services rendered	158 986	100,0	197 179	100,0	5,5

¹ Revised figures.² Preliminary figures.

Table 18 – Income by type of service rendered for research and development, 2020 and 2024

Type of service	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Total income from research and experimental development services on natural and general sciences	8 302	61,9	11 816	64,6	9,2
Life (bio) sciences (e.g. biology, micro-organisms, zoology, botany, ecology, pharmacy)	1 202	9,0	1 073	5,9	-2,8
Other general natural sciences (e.g. environment)	1 316	9,8	2 586	14,1	18,4
Agricultural and livestock (e.g. animal cloning, forest and horticulture research, genetic manipulation of seeds and seed hybridisation in laboratories, viticulture, oenology)	969	7,2	1 383	7,6	9,3
Medical and veterinary (e.g. dental, neurological, bacteriological)	4 815	35,9	6 774	37,0	8,9
Industrial (e.g. engineering, technology)	2 408	18,0	2 963	16,2	5,3
Total income from research and experimental development services on social sciences and humanities	683	5,1	638	3,5	-1,7
Total income from other research and experimental development services	1 916	14,3	2 651	14,5	8,5
Total income from research and experimental development services	13 309	99,3	18 068	98,8	7,9
Other services rendered	95	0,7	225	1,2	24,1
Total income from services rendered	13 404	100,0	18 293	100,0	8,1

¹ Revised figures.² Preliminary figures.

Table 19 – Income by type of service rendered for legal activities, 2020 and 2024

Type of service	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Total income from litigation advisory/counselling and legal representation services	17 882	36,8	22 529	38,9	6,0
Criminal law litigation counsel and legal representation services	5 506	11,3	5 664	9,8	0,7
Civil law and other fields of law litigation counsel and legal representation services	7 963	16,5	11 564	19,9	9,8
Tax litigation legal representation services	1 087	2,2	887	1,5	-5,0
Motor vehicle accident claims legal representation services	3 326	6,8	4 414	7,6	7,3
Total income from drafting of contracts, legal documentation and legal certification services	24 366	50,1	26 927	46,4	2,5
Conveyance contracts and other legal documentation	13 217	27,1	15 092	26,0	3,4
Intellectual property contracts and legal documentation (e.g. copyright patents, trademarks, registered designs)	4 664	9,6	2 249	3,9	-16,7
Commercial contracts and legal documentation (e.g. company formations, acquisitions, takeovers, liquidations, insolvencies)	4 026	8,3	6 700	11,6	13,6
Other civil contacts and legal documentation (e.g. deeds, wills, trusts, marriage agreements, divorces)	2 459	5,1	2 886	5,0	4,1
Total income from other legal services by registered attorneys	6 361	13,1	8 341	14,4	7,0
Estate planning and administration of estates	1 307	2,7	1 812	3,1	8,5
Legal arbitration, mediation and conciliation services	2 080	4,3	1 747	3,0	-4,3
Other legal services	2 974	6,1	4 782	8,2	12,6
Total income from legal services	48 609	100,0	57 797	99,7	4,4
Other services rendered	21	0,0	173	0,3	69,4
Total income from services rendered	48 630	100,0	57 970	100,0	4,3

¹ Revised figures.² Preliminary figures.

Table 20 – Income by type of service rendered for accounting, bookkeeping and auditing activities; tax consultancy, 2020 and 2024

Type of service	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Total income from auditing examination services	19 019	43,8	23 472	44,5	5,4
Financial auditing services	16 537	38,1	21 314	40,4	6,5
Forensic auditing services	1 937	4,5	1 491	2,8	-6,3
Other auditing services (e.g. non-financial)	545	1,3	667	1,3	5,2
Total income from accounting review services	13 770	31,7	15 855	30,1	3,6
Accounting services (e.g. preparation of financial statements, financial reporting)	11 800	27,2	14 111	26,8	4,6
Cost and management accounting services	1 241	2,9	1 079	2,0	-3,4
Other accounting services (e.g. valuations, attestations)	729	1,7	665	1,3	-2,3
Bookkeeping services, including relevant data processing and tabulation services	3 333	7,7	4 011	7,6	4,7
Total income from tax advisory/consultancy services	4 813	11,1	6 887	13,1	9,4
Individual and corporate tax advisory/consultancy and representation (other than legal services)	3 379	7,8	3 556	6,7	1,3
Individual and corporate tax return preparation and filing services	1 434	3,3	3 331	6,3	23,5
Total income from auditing, accounting, bookkeeping and tax advisory/consultancy services	40 935	94,3	50 225	95,3	5,2
Other services rendered	2 495	5,7	2 500	4,7	0,1
Total income from services rendered	43 430	100,0	52 725	100,0	5,0

¹ Revised figures.² Preliminary figures.

Table 21 – Income by type of service rendered for business and management consultancy activities, 2020 and 2024

Type of service	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Total income from management advisory/consultancy services, including operational assistance and guidance	124 839	88,1	135 789	87,7	2,1
Strategic management advisory/consultancy services (e.g. policy, planning, structuring, control, management audits), including management holding company services	38 624	27,3	37 620	24,3	-0,7
Financial management advisory/consultancy services, excluding financial holding company services	7 216	5,1	9 178	5,9	6,2
Human resources management advisory/consultancy services, including training, arbitration and conciliation services between management and labour unions	7 388	5,2	6 163	4,0	-4,4
Marketing and sales management advisory/consultancy services	20 027	14,1	18 130	11,7	-2,5
Operation management advisory/consultancy services (e.g. administrative, systems, procedures, quality assurance, office and service operations)	30 852	21,8	39 470	25,5	6,4
ICT management advisory/consultancy services	8 856	6,3	6 501	4,2	-7,4
Agronomist and agricultural economist advisory/consultancy services	523	0,4	1 013	0,7	18,0
Supply chain (logistics) management advisory/consultancy services	1 424	1,0	2 883	1,9	19,3
Other business management advisory/consultancy services	9 929	7,0	14 831	9,6	10,6
Other business advisory/consultancy services (e.g. incubation)	4 978	3,5	2 635	1,7	-14,7
Total income from business and management advisory/consultancy services	129 817	91,6	138 424	89,4	1,6
Other services rendered (e.g. life coaching, training)	11 843	8,4	16 347	10,6	8,4
Total income from services rendered	141 660	100,0	154 771	100,0	2,2

¹ Revised figures.² Preliminary figures

Table 22 – Income by type of service rendered for architectural, engineering activities and related technical consultancy, 2020 and 2024

Type of service	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Architectural advisory/consultancy services	3 496	4,3	7 008	7,0	19,0
Total income from architectural design and drafting services for building projects, including alterations and additions	5 468	6,7	6 438	6,4	4,2
Total income from land planning services	373	0,5	1 260	1,3	35,6
Total income from advisory/consulting engineering services, independent of the engineering project	41 908	51,4	57 551	57,4	8,3
Civil engineering services	23 555	28,9	27 723	27,7	4,2
Electrical engineering services	2 563	3,1	7 557	7,5	31,0
Mechanical engineering services	711	0,9	2 762	2,8	40,4
Mining engineering services	10 513	12,9	12 314	12,3	4,0
Industrial and systems engineering services	1 754	2,2	4 591	4,6	27,2
Other engineering services	2 812	3,4	2 604	2,6	-1,9
Total income from engineering services performed in conjunction with specific projects, excluding advisory/ consultancy services	8 960	11,0	11 398	11,4	6,2
Building projects	6 015	7,4	8 062	8,0	7,6
Industrial and manufacturing projects	1 041	1,3	576	0,6	-13,8
Transportation projects	630	0,8	552	0,6	-3,3
Other engineering projects	1 274	1,6	2 208	2,2	14,7
Quantity surveying services	5 331	6,5	3 245	3,2	-11,7
Total income from scientific and other technical advisory/consultancy services	8 056	9,9	9 485	9,5	4,2
Total income from architectural, engineering and related technical consultancy services	73 592	90,3	96 385	96,1	7,0
Other services rendered	7 918	9,7	3 866	3,9	-16,4
Total income from services rendered	81 510	100,0	100 251	100,0	5,3

¹ Revised figures.² Preliminary figures

Table 23 – Income by type of service rendered for technical testing and analysis, 2020 and 2024

Type of service	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Total income from technical testing and analysis services	7 574	97,4	11 068	98,1	9,9
Composition and purity testing and analysis services on the chemical and biochemical properties of all kinds of materials and products (e.g. quality, radioactivity, oxidation, flammability, combustibility)	1 780	22,9	2 637	23,4	10,3
Physical properties and characteristics testing and analysis services of all kinds of materials (e.g. strength, ductility, conductivity, magnetism, tension, hardness, impact resistance, high temperature effect)	2 731	35,1	3 093	27,4	3,2
Technical inspection of road passenger and freight transport vehicles (e.g. roadworthy testing) and components	1 153	14,8	1 896	16,8	13,2
Other technical inspection and quality assurance services	1 910	24,6	3 442	30,5	15,9
Other services rendered	200	2,6	220	1,9	2,4
Total income from services rendered	7 774	100,0	11 288	100,0	9,8

¹ Revised figures.² Preliminary figures**Table 24 – Income by type of service rendered for labour recruitment and provision of personnel, 2020 and 2024**

Type of service	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Total income from employment agency recruitment services	22 338	41,5	19 980	40,4	-2,8
Permanent placement services, other than executive search services	7 475	13,9	4 650	9,4	-11,2
Temporary/contract placement services	14 863	27,6	15 330	31,0	0,8
Total income from labour broking personnel (staffing) supply services	30 484	56,6	28 408	57,5	-1,7
Administrative office support personnel (staffing) supply services	2 768	5,1	4 476	9,1	12,8
Commercial (e.g. warehouse) personnel (staffing) supply services	2 563	4,8	2 744	5,6	1,7
Industrial and production (e.g. factory, construction, mining) personnel (staffing) supply services	20 011	37,2	16 141	32,7	-5,2
Medical personnel (staffing) supply services	2 328	4,3	2 279	4,6	-0,5
Other personnel (staffing) supply services, excluding farm labourers	2 814	5,2	2 768	5,6	-0,4
Total income from employment agency recruitment and labour broking supply services	52 822	98,1	48 388	97,9	-2,2
Other services rendered	1 038	1,9	1 042	2,1	0,1
Total income from services rendered	53 860	100,0	49 430	100,0	-2,1

¹ Revised figures.² Preliminary figures

Table 25 – Income by type of service rendered for investigation and security activities, 2020 and 2024

Type of service	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Investigation, surveillance and detective services (tracing missing persons, investigate theft, embezzlement, crime, shoplifting)	1 700	2,6	4 144	5,1	25,0
Security advisory/consultancy services	3 763	5,8	2 150	2,7	-13,1
Monitoring and surveillance security system protective services	13 706	21,3	17 949	22,2	7,0
Security system maintenance and contract response services	2 337	3,6	4 412	5,4	17,2
Security armoured vehicles to pick up and deliver money (cash-in-transit), valuable items, bank collection and deposit services, securities transfer services	11 761	18,3	14 386	17,8	5,2
Total income from guard and watchman services	27 032	42,0	34 834	43,0	6,5
Armed reaction and mobile security patrol services	8 893	13,8	14 348	17,7	12,7
Street patrol services	1 787	2,8	1 548	1,9	-3,5
Access control services	5 688	8,8	7 636	9,4	7,6
Other security guard services, including watchman services	10 664	16,6	11 302	14,0	1,5
Total income from other security protective services	2 462	3,8	1 735	2,1	-8,4
Security screening (e.g. fingerprinting services, signature and handwriting identifications)	522	0,8	1 321	1,6	26,1
Other security protective services	1 940	3,0	414	0,5	-32,0
Total income from investigation and security services	62 761	97,5	79 610	98,3	6,1
Other services rendered	1 598	2,5	1 389	1,7	-3,4
Total income from services rendered	64 359	100,0	80 999	100,0	5,9

¹ Revised figures.² Preliminary figures.

Table 26 – Income by type of service rendered for building and industrial plant cleaning activities, 2020 and 2024

Type of service	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Total income from general cleaning services	17 498	79,9	15 147	62,3	-3,5
General cleaning services of buildings of all types of businesses and residential dwellings (e.g. floor cleaning and waxing, furniture polish, interior wall cleaning, interior window cleaning, excluding curtains)	14 206	64,9	12 473	51,3	-3,2
Hygiene, fumigating and pest control services	3 292	15,0	2 674	11,0	-5,1
Total income from specialised cleaning services	3 299	15,1	5 669	23,3	14,5
Total income from building and industrial plant cleaning services	20 797	94,9	20 816	85,6	0,0
Other services rendered	1 108	5,1	3 498	14,4	33,3
Total income from services rendered	21 905	100,0	24 314	100,0	2,6

¹ Revised figures.² Preliminary figures**Table 27 – Income by type of sale for real estate activities, 2020 and 2024**

Type of sale	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Total income from sales of own investment property	8 243	65,0	11 337	78,0	8,3
Residential buildings	1 398	11,0	3 677	25,3	27,3
Non-residential buildings	4 528	35,7	5 353	36,8	4,3
Vacant residential or non-residential land, including land jobbers	2 317	18,3	2 307	15,9	-0,1
Total income from sales of developing own real estate	4 437	35,0	3 192	22,0	-7,9
Subdividing land into stands/plots	621	4,9	751	5,2	4,9
Developing real estate (land), up to infrastructure provision	1 921	15,1	1 800	12,4	-1,6
Residential development	1 895	14,9	641	4,4	-23,7
Total income from sales of investment and development property	12 680	100,0	14 529	100,0	3,5

¹ Revised figures.² Preliminary figures.

Table 28 – Income by type of rental or leasing for real estate activities, 2020 and 2024

Type of rental or leasing	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Rental or leasing of residential property	15 880	9,0	19 570	10,0	5,4
Rental or leasing of non-residential property	155 561	88,6	171 614	88,1	2,5
Parking area/carports and lock-up garages	1 426	0,8	886	0,5	-11,2
Other rental or leasing income	2 661	1,5	2 808	1,4	1,4
Total income from renting and leasing of own investment and leased property	175 528	100,0	194 878	100,0	2,6

¹ Revised figures.² Preliminary figures.**Table 29 – Income from sales of goods and services by type of customer in the real estate, activities auxiliary to financial intermediation and business services industry, 2020 and 2024**

Type of customer	2020 ¹		2024 ²		Annualised % change
	R million	% contribution	R million	% contribution	
Individuals and households	124 653	9,9	163 283	10,2	7,0
Businesses (including parastatals)	1 073 155	85,0	1 350 108	84,8	5,9
Government	64 000	5,1	80 039	5,0	5,8
Total⁵	1 261 808	100,0	1 593 430	100,0	6,0

¹ Revised figures.² Preliminary figures.⁵ The values for real estate activities; renting of machinery and equipment, without operator, and of personal and household goods; and advertising include income from rental.

Table 30 – Income from sales of goods and services by type of service and customer in the real estate, activities auxiliary to financial intermediation and business services industry, 2024²

Type of service	Individuals and households	Business (including parastatals)	Government	Total
	R million ⁵			
Activities auxiliary to financial intermediation	45 074	157 246	2 041	204 361
Real estate activities	17 758	248 653	2 349	268 760
Renting of machinery and equipment, without operator, and of personal and household goods	5 484	48 729	2 859	57 072
Computer and related activities	9 670	180 340	33 398	223 408
Research and development	35	14 498	5 323	19 856
Legal activities	21 981	33 536	2 609	58 126
Accounting, bookkeeping and auditing activities; tax consultancy	2 558	48 502	6 901	57 961
Market research and public opinion polling	60	6 993	0	7 053
Business and management consultancy activities	17 300	143 191	1 429	161 920
Architectural, engineering activities and related technical consultancy	354	95 414	9 452	105 220
Technical testing and analysis	413	10 513	523	11 449
Advertising	4 303	41 151	0	45 454
Labour recruitment and provision of personnel	5 874	44 592	196	50 662
Investigation and security activities	11 609	66 341	7 036	84 986
Building and industrial plant cleaning activities	572	23 639	495	24 706
Photographic activities	219	1 005	0	1 224
Packaging activities	0	3 301	0	3 301
Other business activities	20 019	182 464	5 428	207 911
Total⁵	163 283	1 350 108	80 039	1 593 430

² Preliminary figures.⁵ The values for real estate activities; renting of machinery and equipment, without operator, and of personal and household goods; and advertising include income from rental.

Table 31 – Type of Information and communication technology (ICT) usage in the real estate, activities auxiliary to financial intermediation and business services industry, 2020 and 2024

Type of ICT usage	2020 ¹	2024 ²
	%	
Use computer	99,5	99,6
Business promotions (advertising) (e.g. social networks, online market places)	24,0	40,4
Use internet banking	91,4	81,9
Have website	54,5	45,9
Receive orders through internet	36,8	19,1
Place orders through internet	42,1	13,9
IT outsourced	60,6	37,1

¹ Revised figures.² Preliminary figures.

Table 32 – Information and communication technology (ICT) usage by type of service in the real estate, activities auxiliary to financial intermediation and business services industry, 2024²

Type of service	Use computer	Business promotions (advertising) (e.g. social networks, online market places)	Use internet banking	Have website	Receive orders through the internet	Place orders through the internet	IT outsourced
	%						
Activities auxiliary to financial intermediation	99,5	37,4	82,5	48,3	15,2	13,3	37,8
Real estate activities	98,6	34,0	81,2	37,5	12,0	8,1	41,3
Renting of machinery and equipment without operator; renting of personal and household goods	99,7	44,2	85,0	48,5	23,4	14,6	37,1
Computer related activities	99,8	48,8	80,9	59,2	27,6	20,9	19,1
Research and development	100,0	34,6	76,0	45,2	22,1	16,5	34,7
Legal activities	99,5	39,0	82,1	41,4	10,8	8,6	55,0
Accounting, bookkeeping and auditing activities; tax consultancy	100,0	40,3	81,2	46,9	11,4	3,2	33,3
Market research and public opinion polling	100,0	42,5	80,1	46,8	9,1	4,5	28,8
Business and management consultancy activities	99,3	40,2	79,0	42,4	18,1	13,3	39,5
Architectural, engineering activities and related technical consultancy	100,0	41,8	84,2	44,4	23,5	20,9	40,8
Technical testing and analysis	100,0	35,8	82,9	49,9	26,6	17,2	47,0
Advertising	100,0	54,1	81,4	50,7	21,8	15,4	39,5
Labour recruitment and provision of personnel	100,0	45,2	86,7	42,2	22,2	15,5	48,1
Investigation and security activities	100,0	39,1	85,2	46,9	25,1	18,2	37,4
Building and industrial plant cleaning activities	100,0	39,7	90,9	49,1	21,8	16,3	45,5
Photographic activities	98,4	36,0	82,0	29,4	19,6	14,7	19,6
Packaging activities	100,0	36,4	87,9	45,7	27,3	18,3	45,6
Other business activities	100,0	36,8	76,7	41,3	18,1	12,0	38,3
Total	99,6	40,4	81,9	45,9	19,1	13,9	37,1

² Preliminary figures.

Table 33 – Information and communication technology (ICT) usage by enterprise size in the real estate, activities auxiliary to financial intermediation and business services industry, 2024²

Enterprise size	Use computer	Business promotions (advertising) (e.g. social networks, online market places)	Use internet banking	Have website	Receive orders through the internet	Place orders through the internet	IT outsourced
	%						
Large enterprises	99,7	46,2	81,9	51,1	20,8	16,0	33,6
Medium enterprises	99,7	43,0	82,5	45,4	22,5	16,9	40,3
Small enterprises	99,7	41,1	81,0	46,2	19,2	14,6	40,1
Micro enterprises	99,2	32,5	81,8	41,1	14,9	9,2	36,5
Total	99,6	40,4	81,9	45,9	19,1	13,9	37,1

² Preliminary figures.

Explanatory notes

Background

The results presented in this publication have been derived from the 2024 real estate, activities auxiliary to financial intermediation and business services industry large sample survey (LSS). This is a periodic survey which measures economic activity in the real estate, activities auxiliary to financial intermediation and business services industry of the South African economy. This survey is based on a sample of private and public enterprises operating in the real estate, activities auxiliary to financial intermediation and business services industry.

The sample was drawn from Stats SA's statistical business register (SBR). The SBR is based mainly on the value-added tax (VAT) database of the South African Revenue Service (SARS). Enterprises are legally bound to register for VAT. Enterprises registered in the taxation system were included on the SBR, and therefore had a chance of being selected for the survey sample.

Value-added tax (VAT)

All figures exclude VAT.

Reference period

The information was collected from enterprises for their financial year which ended on any date between 1 July 2023 and 30 June 2024.

Purpose of the survey

Results of the survey are used within Stats SA for benchmarking the gross domestic product (GDP) and its components. These statistics are also used by government policy advisors in monitoring the performance and contribution of individual industries to the South African economy and the effectiveness of industry policies, and by private sector users in analyses of comparative business and industry performance.

Classification by industry

The 1993 edition of the *Standard Industrial Classification of All Economic Activities* (SIC), Fifth Edition, Report No. 09-90-02, was used to classify the statistical units in the survey. The SIC is based on the 1990 *International Standard Industrial Classification of All Economic Activities* (ISIC) with suitable adaptations for local conditions. Statistics in this publication are presented at SIC group (4-digit) level. Each enterprise is classified to an industry, which reflects its predominant activity.

Statistical unit

The statistical unit for the collection of the information is an enterprise. An enterprise is a legal unit (or a combination of legal units) that includes and directly controls all functions necessary to carry out its activities.

Size groups

The enterprises are divided into four size groups according to the value of turnover on Stats SA's SBR. Large enterprises are those with an annual turnover greater than R195 million. Table 34 presents the Department of Trade, Industry and Competition (DTIC) cut-off points multiplied by 7,5.

Table 34 – Size groups for the real estate, activities auxiliary to financial intermediation and business services industry, 2024

Size group	Annual turnover
Large	Turnover > R195 000 000
Medium	R97 500 000 < turnover ≤ R195 000 000
Small	R22 500 000 < turnover ≤ R97 500 000
Micro	Turnover ≤ R22 500 000

Survey methodology and design	The survey of enterprises in the real estate, activities auxiliary to financial intermediation and business services industry was conducted by email, telephone and personal visits. A sample of approximately 7 500 enterprises was drawn using stratified simple random sampling. The enterprises were first stratified at the four-digit level according to the SIC, and then by the size of enterprise. All large and medium enterprises were completely enumerated. Turnover as recorded on the business register was used as a measure of size for stratification.	
Collection rate	Collection rate = ((collected + finalised investigations)/ sample size) x 100. The collection rate was 81,3%.	
Turnover collection rate	Turnover collection rate = ((weighted collected units SBR turnover + weighted finalised investigations SBR turnover)/ sample size) x 100. The turnover collection rate was 87,3%.	
Weighting methodology	For those strata not completely enumerated, the weights to produce estimates are the inverse ratio of the sampling fraction, modified to take account of non-response in the survey. Stratum estimates were calculated and then aggregated with the completely enumerated stratum to form division estimates.	
Revised figures	Revised figures are mainly due to late submission of data to Stats SA, or respondents reporting revisions or corrections to their figures. Figures for 2024 are preliminary and subject to revision.	
Abbreviations	DTIC	Department of Trade, Industry and Competition
	ISIC	International Standard Industrial Classification of All Economic Activities
	RSE	Relative standard error
	SARS	South African Revenue Service
	SBR	Statistical Business Register
	SE	Standard error
	SIC	Standard Industrial Classification of All Economic Activities
	Stats SA	Statistics South Africa
	VAT	Value-added tax
	0	Rand value less than R500 000
Relative standard error	Data presented in this publication are based on information obtained from a sample and are, therefore, subject to sampling variability; that is, they may differ from the figures that would have been produced if the data had been obtained from all enterprises in the personal services industry in South Africa. One measure of the likely difference is given by the standard error, which indicates the extent to which an estimate might have varied by chance because only a sample of enterprises was used. The relative standard error provides an immediate indication of the percentage errors likely to have occurred as a result of sampling and thus avoids the need to refer to the size of the estimate.	

Table 35 – Income in the real estate, activities auxiliary to financial intermediation and business services industry within 95% confidence limits, 2024

Type of service	Lower limit	Total income	Upper limit	Relative standard error
	R million			%
Activities auxiliary to financial intermediation	219 971	238 177	256 383	3,9
Real estate activities	328 042	369 300	410 558	5,7
Renting of machinery and equipment without operator; renting of personal and household goods	57 883	61 117	64 351	2,7
Computer related activities	226 537	234 345	242 153	1,7
Research and development	29 095	31 978	34 861	4,6
Legal activities	54 549	61 006	67 463	5,4
Accounting, bookkeeping and auditing activities; tax consultancy	54 020	60 020	66 020	5,1
Market research and public opinion polling	6 875	7 350	7 825	3,3
Business and management consultancy activities	188 851	198 582	208 313	2,5
Architectural, engineering activities and related technical consultancy	97 940	109 774	121 608	5,5
Technical testing and analysis	11 325	11 958	12 591	2,7
Advertising	42 536	47 675	52 814	5,5
Labour recruitment and provision of personnel	49 590	52 038	54 486	2,4
Investigation and security activities	80 516	86 995	93 474	3,8
Building and industrial plant cleaning activities	23 571	25 360	27 149	3,6
Photographic activities	1 068	1 267	1 466	8,0
Packaging activities	3 238	3 391	3 544	2,3
Other business activities	211 629	243 073	274 517	6,6
Total	1 688 044	1 843 406	1 998 768	4,3

Non-sampling errors

Inaccuracies may occur because of imperfections in reporting by enterprises and errors made in the collection and processing of the data. Inaccuracies of this kind are referred to as non-sampling errors. Every effort is made to minimise non-sampling errors by careful design of questionnaires, testing them in pilot studies, editing reported data and implementing efficient operating procedures. Non-sampling errors occur in both sample surveys and censuses.

Rounding of figures

The figures in the tables have, where necessary, been rounded to the nearest final digit shown. There may therefore be slight discrepancies between the sums of the constituent items and the totals shown.

Glossary

Concentration ratio	The ratio of the income of the ' <i>n</i> ' largest enterprises to the total income.
Employees	Persons employed by a business or organisation and who received payment (in salaries, wages, commission, piece rates or payments in kind) for the last pay period ended on or before 30 June of the year
Enterprise	A legal entity or a combination of legal units that includes and directly controls all functions necessary to carry out its activities.
Full-time employees	Employees appointed on an open-ended contract with no stipulated termination date or fixed-term contract for periods of more than one year.
Net profit or loss after tax	Net profit or loss after tax is derived as: Total income <i>plus</i> closing value of inventories <i>minus</i> total expenditure <i>minus</i> opening value of inventories <i>minus</i> company tax.
Net profit or loss before tax	Net profit or loss before tax is derived as: Total income <i>plus</i> closing value of inventories <i>minus</i> total expenditure <i>minus</i> opening value of inventories.
Other business activities	Other business activities includes telephone call centre services (non-specialised), other telephone-based support services, landscape care and maintenance services, other than for agriculture, agency services (e.g. booking, casting, motor licence attainment), auctioneering services, other than in connection with legal procedures, except commission agents, meter reading services, except local government, other supporting services to businesses, interior design and decorating services, including the dressing of windows and stalls, industrial design services, fashion design services, other specialised design services and total income from other business services.
Other expenditure	Includes: Insurance; total subcontractors and labour/employment brokers paid; severance; leasing and hiring; rental and leasing; insurance; advertising; repairs and maintenance; professional fees; royalties; security services; telecommunication and ICT; and motor vehicle running expenditure.
Other income	Includes: Dividends; royalties, government subsidies and other income.

Part-time employees	Part-time employees are employees appointed on a short-term contract basis with a stipulated termination date for periods not exceeding one year.
Profit margin	Profit margin is derived as: Net profit after tax <i>divided by</i> turnover <i>multiplied by</i> 100.
Statistical unit	A statistical unit is a unit of observation or measurement for which statistical data are collected or derived.
Stratum	A stratum is constructed by concatenating the SIC classification and size group variables.
Turnover	Turnover includes: • value of sales of goods; • amount received for services rendered; • rent and lease payments received for land and buildings; and • rent, leasing and hiring received for machinery, vehicles and other equipment.