



The South Africa I know, the home I understand

# Statistical release

## P0351

## Tourism and Migration

August 2014

**Embargoed until:**  
**25 March 2015**  
**09:00**

### Enquiries:

User Information Services  
Tel.: (012) 310 8600 / 4892 / 8390

### Forthcoming issue:

September 2014

### Expected release date:

25 March 2015

## Contents

|   |    |
|---|----|
| <b>Preface</b>  | 2  |
| <b>1. Key findings</b>  | 3  |
| 1.1 Travellers  | 3  |
| 1.1.1 Number of travellers  | 3  |
| 1.1.2 Mode of travel  | 3  |
| 1.2 Tourists  | 4  |
| 1.2.1 Mode of travel  | 4  |
| 1.2.2 Regional and national distribution  | 4  |
| 1.2.3 Purpose of visit  | 4  |
| 1.2.4 Sex and age distribution  | 5  |
| <b>2. Figures</b>   | 6  |
| Figure 1 – Number of tourists from the ten leading overseas countries in August 2014                                      | 6  |
| Figure 2 – Number of tourists from the ten leading Southern African Development Community (SADC) countries in August 2014 | 6  |
| Figure 3 – Number of tourists from the ten leading 'other' African countries in August 2014                               | 7  |
| <b>3. Tables</b>  | 8  |
| Table 1 – Number of South African residents and foreign travellers by travel direction                                    | 8  |
| Table 2 – Number of South African residents and foreign travellers by travel direction and mode of travel                 | 9  |
| Table 3 – Number of tourists by country of residence and mode of travel   | 10 |
| Table 4 – Number of tourists by country of residence and purpose of visit   | 14 |
| Table 5 – Number of tourists from overseas, SADC and 'other' African regions by sex and age group                         | 18 |
| <b>4. Explanatory notes</b>   | 19 |
| 4.1 Introduction  | 19 |
| 4.2 Purpose of the statistical release  | 19 |
| 4.3 Scope and coverage  | 19 |
| 4.4 Data  | 19 |
| 4.5 Limitations   | 20 |
| 4.6 Definitions of terms  | 20 |
| 4.6.1 Definitions used by the United Nations World Tourism Organisation (UNWTO)   | 20 |
| 4.6.2 Definitions used specifically in this release   | 20 |
| 4.7 Symbols used  | 21 |
| <b>5. General information</b>   | 21 |

## **Preface**

This monthly statistical release provides information on South African residents and foreign travellers who entered or left South Africa in August 2014. Specific focus is on foreign tourists who entered the country during this month. The tourists are classified by region and country of residence. Details of their mode of travel; purpose of visit; and age and sex distribution are also provided.

**PJ Lehohla**  
**Statistician-General**

## 1. Key findings

### 1.1 Travellers

#### 1.1.1 Number of travellers

The routine data collected by the Department of Home Affairs' (DHA) immigration officers at the ports of entry into South Africa show that a total of 3 498 827 travellers (arrivals and departures) passed through South African ports of entry in August 2014. As presented in Table 1 on page 8, these travellers were made up of 920 343 South African residents and 2 578 484 foreign travellers. A further breakdown of the figures for South African residents indicates that there were 448 485 arrivals, 471 125 departures and 733 in transit. The corresponding volumes for foreign arrivals, departures and transit travellers were 1 302 154, 1 187 912 and 88 418, respectively.

A comparison between the movements in July 2014 and August 2014 indicates that the volume of arrivals decreased for South African residents and increased for foreign travellers, whereas the volume of departures increased for both South African residents and foreign travellers. The travellers in transit increased for both South African residents and foreign travellers. The volume of arrivals for South African residents decreased by 10,4% (from 500 622 in July 2014 to 448 485 in August 2014) while departures increased by 5,7% (from 445 854 in July 2014 to 471 125 in August 2014) and South African residents in transit increased by 6,1% (from 691 in July 2014 to 733 in August 2014). Foreign arrivals increased by 11,8% (from 1 164 444 in July 2014 to 1 302 154 in August 2014), foreign departures increased by 15,8% (from 1 025 994 in July 2014 to 1 187 912 in August 2014) and foreign travellers in transit increased by 23,8% (from 71 418 in July 2014 to 88 418 in August 2014).

Detailed information on the departures of travellers is not available in the movement control system. Data on the purpose of travel and the number of days South African residents intend to spend or spent abroad are not collected by the DHA. Hence, it is not possible to categorise South African residents as tourists and non-tourists. However, some data are available on foreign arrivals for this categorisation.

As presented in Table 1, in August 2014, 43 354 (3,3%) of foreign arrivals were classified as non-visitors while 1 158 800 (96,7%) were classified as visitors. The visitors were categorised into three groups:

- i. arrivals only – comprising of visitors who entered the country in August 2014 but did not depart in August 2014 [369 449 (29,3%)];
- ii. single trips – visitors who came once in August 2014 and left in August 2014 [488 987 (38,8%)];
- iii. multiple trips – visitors who came and left more than once in August 2014 [400 364 (31,8%)].

Visitors were further grouped as same-day visitors and overnight visitors (tourists). In August 2014, there were 430 269 (34,2%) same-day visitors and 828 451 (65,8%) tourists. Between July 2014 and August 2014, the volume of same-day visitors increased by 7,2% (from 401 349 in July 2014 to 430 269 in August 2014) and tourists increased by 14,4% (from 724 199 in July 2014 to 828 451 in August 2014).

#### 1.1.2 Mode of travel

Data presented in Table 2 on page 9 show that in August 2014, road transport was the most common mode of travel used by 2 553 474 (73,0%) out of the 3 498 827 travellers. The total number of travellers who used air transport was 938 315 (26,8%). The arrivals data for South African residents show that 156 295 (34,8%) came by air and 291 970 (65,1%) came by road. For departures, 168 365 (35,7%) and 302 530 (64,2%) used air and road transport respectively. All travellers in transit used air transport (733).

In the case of foreign travellers, 256 966 (19,7%) arrived by air while those who came by road were 1 041 752 (80,0%). When departing South Africa, 267 538 (22,5%) foreign travellers left by air whilst 917 222 (77,2%) left by road. All travellers in transit used air transport (88 418). Table 2 further shows that an overwhelming majority [402 979 (93,7%)] of same-day visitors arrived in the country by road. Only 27 285 (6,3%) same-day visitors flew into the country. Data on tourists show that, 616 022 (74,4%) used road transport while 212 435 (25,6%) came by air.

## 1.2 Tourists

### 1.2.1 Mode of travel

The country of residence of tourists is used to categorise them according to their respective countries and regions. Information on the specific region and country of residence of the tourists and the mode of travel used to enter South Africa is provided in Table 3 on page 10. In August 2014, 156 612 (83,8%) overseas tourists arrived in the country by air whilst 30 120 (16,1%) came in by road. This is in contrast to the number of tourists from the Southern African Development Community (SADC) countries who came into South Africa predominantly by road [584 335 (93,7%)]. Only 39 317 (6,3%) tourists from the SADC countries came in by air. The number of tourists who came into South Africa by air from 'other' African countries was 15 431 (92,1%); with 1 326 (7,9%) using road transport.

### 1.2.2 Regional and national distribution

In August 2014, the distribution of overseas tourists was as follows; Europe, 107 127 (57,3%); North America, 34 089 (18,2%); Asia, 24 645 (13,2%); Australasia, 11 314 (6,1%); Central and South America, 4 863 (2,6%); and Middle East, 4 763 (2,5%). Virtually all tourists from Africa came from the SADC countries, [623 653 (97,4%)]. The distribution of the remaining tourists from Africa is as follows: West Africa, [8 890 (1,4%)]; East and Central Africa, 6 564 (1,0%); and North Africa 1 307 (0,2%).

Data presented in Figure 1 on page 6 indicate that the United States of America (USA), 30 072 (16,1%); United Kingdom (UK), 29 446 (15,8%); Germany, 18 610 (10,0%); France, 11 256 (6,0%); The Netherlands, 11 170 (6,0%); Italy, 10 356 (5,5%); Australia, 9 758 (5,2%); China, 7 397 (4,0%); India, 7 065 (3,8%); and Spain, 4 154 (2,2%) were the ten leading overseas countries visiting South Africa in August 2014. Tourists from these ten countries constituted 74,6% of all tourists from overseas countries.

The ten leading SADC countries in the number of tourists visiting South Africa in August 2014 were Zimbabwe, 198 658 (31,9%); Lesotho, 117 392 (18,8%); Mozambique, 109 625 (17,6%); Swaziland, 86 274 (13,8%); Botswana, 46 579 (7,5%); Namibia, 18 883 (3,0%); Malawi, 17 577 (2,8%); Zambia, 15 472 (2,5%); Angola, 4 574 (0,7%) and DRC, 3 144 (0,5%) (see Figure 2 on page 6). Tourists from these ten countries constituted 99,1% of all tourists from the SADC countries.

The ten leading countries in the number of tourists visiting South Africa in August 2014 from 'other' African countries, as shown in Figure 3 on page 7, were Nigeria, 6 137 (36,6%); Kenya, 2 541 (15,2%); Ghana, 1 447 (8,6%); Gabon, 1 300 (7,8%); Uganda, 888 (5,3%); Egypt, 638 (3,8%); Ethiopia, 594 (3,5%); Cameroon, 481 (2,9%); Congo, 388 (2,3%) and Côte d'Ivoire, 241 (1,4%). Tourists from these ten countries constituted 87,4% of all tourists from 'other' African countries.

### 1.2.3 Purpose of visit

As observed from data shown in Table 4 on page 14, in August 2014, a majority of tourists [796 719 (96,2%)] were in South Africa for holidays compared with only 25 987 (3,1%) and 5 825 (0,7%) of tourists who were in South Africa for business and for study purposes respectively. A detailed analysis reveals that of all the tourists from each of the overseas regions, at least 92,0% came to South Africa for holidays. A total of 11 080 (97,9%) tourists from Australasia; 33 048 (96,9%) from North America; 4 688 (96,4%) from Central and South America; 102 750 (95,9%) from Europe; 4 538 (95,3%) from Middle East and 22 816 (92,6%) from Asia were in South Africa for holidays. Asia (5,7%) and Middle East (3,6%) had a higher proportion of tourists who came to South Africa for business. Asia (1,7%) had a higher proportion of student tourists compared to other overseas regions.

The majority of African tourists [616 531 (96,3%)] came to South Africa for holidays. However, there were differences between tourists from the SADC countries and 'other' African countries namely:

- Whereas 601 259 (96,4%) of tourists from the SADC countries were on holidays; 15 272 (91,1%) of tourists from 'other' African countries came for the same purpose. Data on the regions of 'other' African countries show that tourists on holidays constituted 93,5% (8 311); 89,7% (5 886) and 82,2% (1 075) for West Africa; East and central Africa and North Africa, respectively.
- Business persons constituted 4,7% (793) of tourists from 'other' African countries and 3,0% (18 979) from the SADC countries. North Africa had the highest proportion [10,2% (133)] of its tourists in South Africa for business.
- Students made up 4,2% (696) of tourists from 'other' African countries compared with 0,5% (3 415) from the SADC countries. North Africa had the highest proportion [7,6% (99)] of student tourists in South Africa.

#### 1.2.4 Sex and age distribution

Table 5 on page 18 shows that in August 2014, there were 458 648 (55,4%) male and 369 882 (44,6%) female tourists. Overseas tourists were made up of 101 755 (54,5%) male tourists and 85 046 (45,5%) female tourists. There were 345 371 (55,4%) male and 278 281 (44,6%) female tourists from the SADC countries. The tourists from 'other' African countries were made up of 10 719 (64,0%) males and 6 042 (36,0%) females.

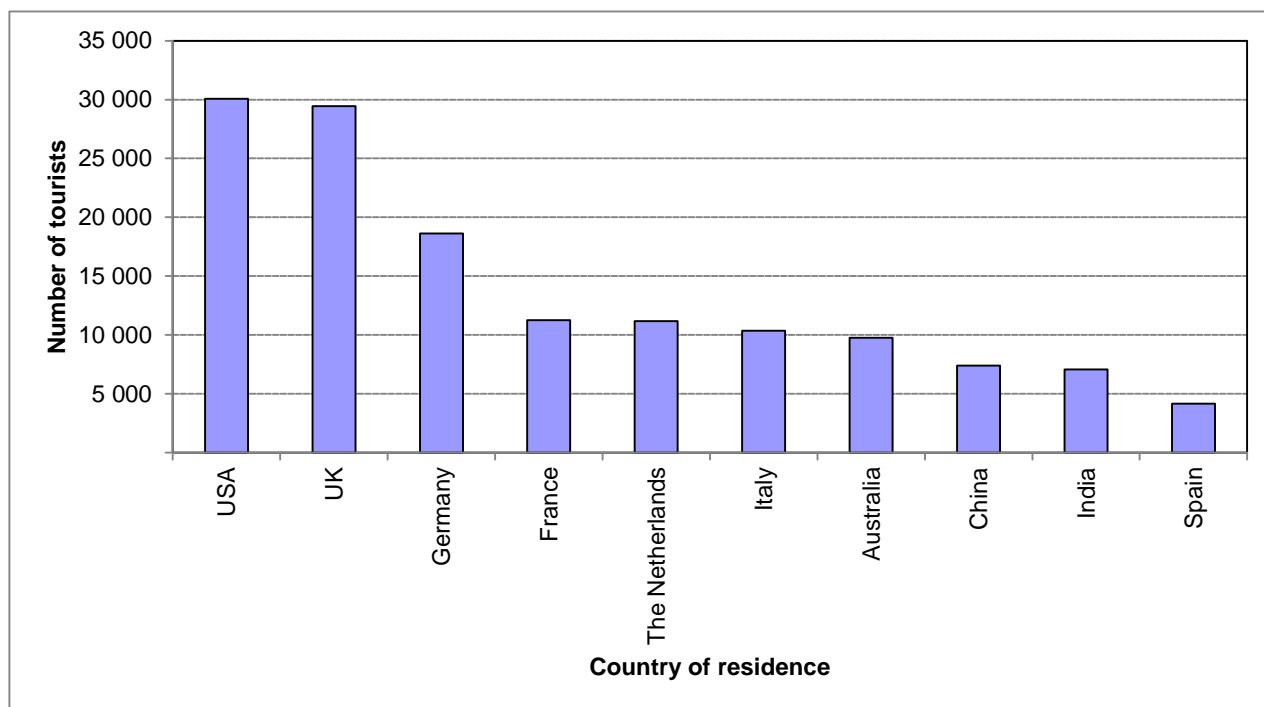
The ages of the tourists were categorised into three broad groups: namely; those younger than 15 years, 15 to 64 years, and 65 years and older. The overall results presented in Table 5 show that 65 134 (7,9%) tourists were aged less than 15 years; 732 657 (88,4%) were aged between 15 and 64 years; and 30 740 (3,7%) were aged 65 years and older.

Taking the regions of residence into consideration, the results further show that 153 115 (82,0%) of overseas tourists were aged between 15 and 64 years compared with 563 481 (90,4%) and 14 796 (88,3%) of tourists in the same age range from the SADC countries and 'other' African countries respectively. The proportion of tourists aged less than 15 years was slightly higher among tourists from 'other' African countries [10,2%(1 710)] than among tourists from overseas countries [8,7% (16 301)] and those from SADC countries [7,5% (47 080)].

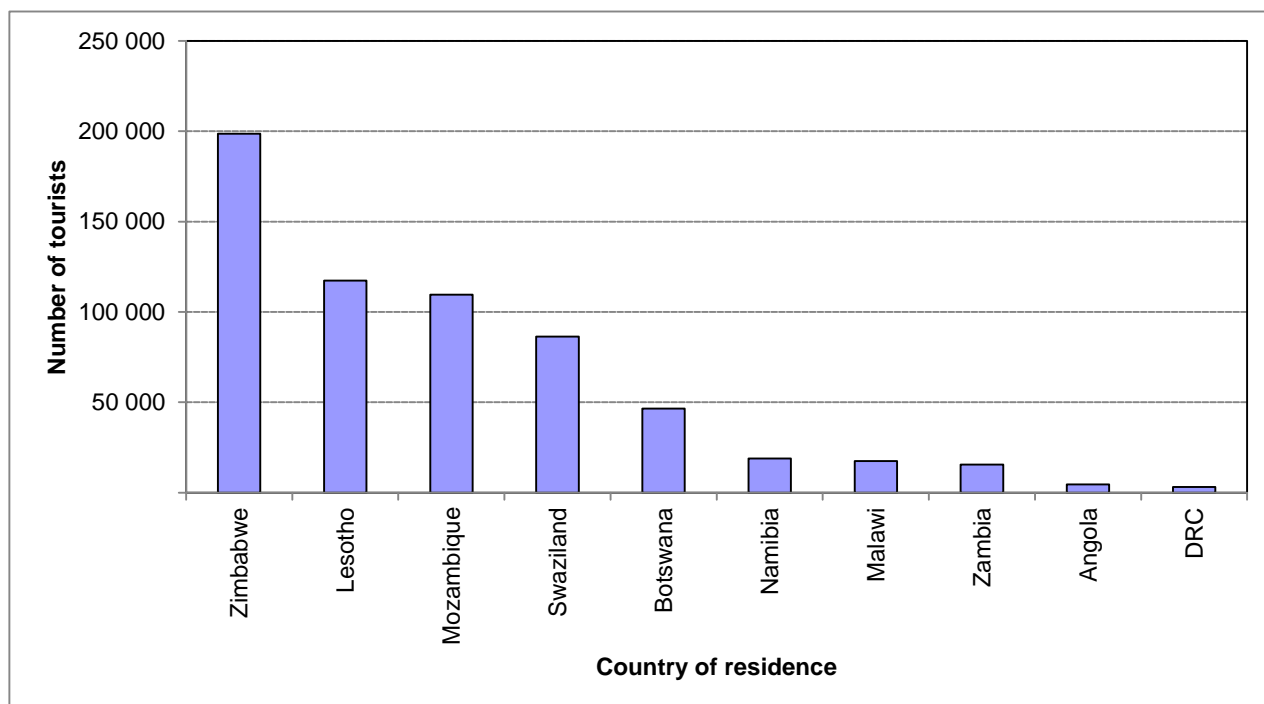
A comparison of the three regions shows relatively high proportions of the elderly among both male [9,1% (9 294)] and female [9,5% (8 091)] tourists from overseas. This is in contrast to the pattern observed among tourists from the other two regions. Thus, 1,7% (5 782) of male and 2,6% (7 310) of female tourists from the SADC countries were aged 65 years and older. Likewise 1,5% (158) of male and 1,6% (97) of female tourists from 'other' African countries were aged 65 years and older.

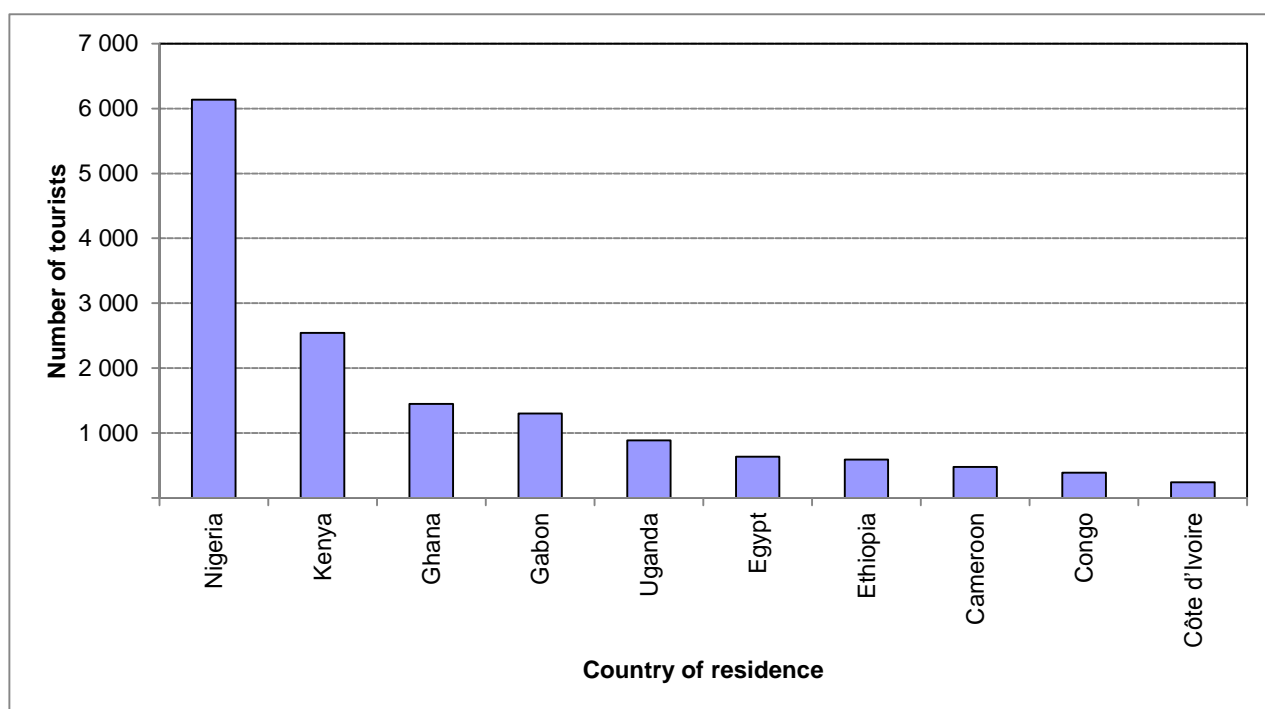
## 2. Figures

**Figure 1 – Number of tourists from the ten leading overseas countries in August 2014**



**Figure 2 – Number of tourists from the ten leading Southern African Development Community (SADC) countries in August 2014**



**Figure 3 – Number of tourists from the ten leading 'other' African countries in August 2014**



### 3. Tables

**Table 1 – Number of South African residents and foreign travellers by travel direction**

| Travel direction               | July             | August           | % change              |
|--------------------------------|------------------|------------------|-----------------------|
|                                | 2014             | 2014             | July 2014–August 2014 |
| <b>Total</b>                   | <b>3 209 023</b> | <b>3 498 827</b> | <b>9,0</b>            |
| <b>South African residents</b> | <b>947 167</b>   | <b>920 343</b>   | <b>-2,8</b>           |
| Arrivals                       | 500 622          | 448 485          | -10,4                 |
| Departures                     | 445 854          | 471 125          | 5,7                   |
| Transit                        | 691              | 733              | 6,1                   |
| <b>Foreign travellers</b>      | <b>2 261 856</b> | <b>2 578 484</b> | <b>14,0</b>           |
| Arrivals                       | 1 164 444        | 1 302 154        | 11,8                  |
| Departures                     | 1 025 994        | 1 187 912        | 15,8                  |
| Transit                        | 71 418           | 88 418           | 23,8                  |
| <b>Foreign arrivals</b>        | <b>1 164 444</b> | <b>1 302 154</b> | <b>11,8</b>           |
| Non-visitors                   | 38 896           | 43 354           | 11,5                  |
| Visitors                       | 1 125 548        | 1 258 800        | 11,8                  |
| <b>Visitors</b>                | <b>1 125 548</b> | <b>1 258 800</b> | <b>11,8</b>           |
| Arrivals only                  | 373 496          | 369 449          | -1,1                  |
| Single trips                   | 414 504          | 488 987          | 18,0                  |
| Multiple trips                 | 337 548          | 400 364          | 18,6                  |
| <b>Visitors</b>                | <b>1 125 548</b> | <b>1 258 800</b> | <b>11,8</b>           |
| Same day                       | 401 349          | 430 269          | 7,2                   |
| Overnight (tourists)           | 724 199          | 828 531          | 14,4                  |

**Table 2 – Number of South African residents and foreign travellers by travel direction and mode of travel**

| Travel Direction               | Total            | Mode of travel (August 2014) |               |                |              |                |                  |              |
|--------------------------------|------------------|------------------------------|---------------|----------------|--------------|----------------|------------------|--------------|
|                                |                  | Air                          |               |                |              |                | Road             | Sea          |
|                                |                  | Cape Town                    | King Shaka    | O.R. Tambo     | Other        | Total          |                  |              |
| <b>Total</b>                   | <b>3 498 827</b> | <b>104 169</b>               | <b>24 264</b> | <b>800 560</b> | <b>9 322</b> | <b>938 315</b> | <b>2 553 474</b> | <b>7 038</b> |
| <b>South African residents</b> | <b>920 343</b>   | <b>39 466</b>                | <b>14 503</b> | <b>265 436</b> | <b>5 988</b> | <b>325 393</b> | <b>594 500</b>   | <b>450</b>   |
| Arrivals                       | 448 485          | 18 917                       | 6 126         | 128 685        | 2 567        | 156 295        | 291 970          | 220          |
| Departures                     | 471 125          | 20 549                       | 8 377         | 136 018        | 3 421        | 168 365        | 302 530          | 230          |
| Transit                        | 733              | -                            | -             | 733            | -            | 733            | -                | -            |
| <b>Foreign travellers</b>      | <b>2 578 484</b> | <b>64 703</b>                | <b>9 761</b>  | <b>535 124</b> | <b>3 334</b> | <b>612 922</b> | <b>1 958 974</b> | <b>6 588</b> |
| Arrivals                       | 1 302 154        | 31 631                       | 4 338         | 219 442        | 1 555        | 256 966        | 1 041 752        | 3 436        |
| Departures                     | 1 187 912        | 33 070                       | 5 419         | 227 270        | 1 779        | 267 538        | 917 222          | 3 152        |
| Transit                        | 88 418           | 2                            | 4             | 88 412         | -            | 88 418         | -                | -            |
| <b>Visitors</b>                | <b>1 258 800</b> | <b>29 216</b>                | <b>3 537</b>  | <b>205 803</b> | <b>1 164</b> | <b>239 720</b> | <b>1 019 001</b> | <b>79</b>    |
| Same day                       | 430 269          | 536                          | 33            | 26 544         | 172          | 27 285         | 402 979          | 5            |
| Overnight (tourists)           | 828 531          | 28 680                       | 3 504         | 179 259        | 992          | 212 435        | 616 022          | 74           |

**Table 3 – Number of tourists by country of residence and mode of travel**

| Country of residence             | Total          | Mode of travel (August 2014) |              |                |            |                |                |           |
|----------------------------------|----------------|------------------------------|--------------|----------------|------------|----------------|----------------|-----------|
|                                  |                | Air                          |              |                |            |                | Road           | Sea       |
|                                  |                | Cape Town                    | King Shaka   | O.R. Tambo     | Other      | Total          |                |           |
| <b>Total</b>                     | <b>828 531</b> | <b>28 680</b>                | <b>3 504</b> | <b>179 259</b> | <b>992</b> | <b>212 435</b> | <b>616 022</b> | <b>74</b> |
| <b>Overseas</b>                  | <b>186 801</b> | <b>25 594</b>                | <b>2 827</b> | <b>127 416</b> | <b>775</b> | <b>156 612</b> | <b>30 120</b>  | <b>69</b> |
| <b>Europe</b>                    | <b>107 127</b> | <b>17 733</b>                | <b>1 972</b> | <b>64 916</b>  | <b>221</b> | <b>84 842</b>  | <b>22 223</b>  | <b>62</b> |
| Austria                          | 1 866          | 270                          | 50           | 1 134          | 7          | 1 461          | 405            | -         |
| Belgium                          | 3 472          | 496                          | 13           | 2 003          | 6          | 2 518          | 954            | -         |
| Denmark                          | 1 170          | 176                          | 10           | 877            | -          | 1 063          | 107            | -         |
| France                           | 11 256         | 1 482                        | 68           | 6 861          | 34         | 8 445          | 2 810          | 1         |
| Germany                          | 18 610         | 2 718                        | 285          | 11 767         | 19         | 14 789         | 3 821          | -         |
| Ireland                          | 1 628          | 349                          | 59           | 973            | 4          | 1 385          | 243            | -         |
| Italy                            | 10 356         | 2 374                        | 134          | 6 008          | 11         | 8 527          | 1 829          | -         |
| Poland                           | 1 054          | 139                          | 67           | 626            | -          | 832            | 222            | -         |
| Portugal                         | 3 717          | 335                          | 34           | 1 829          | 9          | 2 207          | 1 510          | -         |
| Spain                            | 4 154          | 754                          | 55           | 2 557          | 31         | 3 397          | 757            | -         |
| Sweden                           | 1 239          | 254                          | 36           | 846            | 1          | 1 137          | 102            | -         |
| Switzerland                      | 2 046          | 371                          | 23           | 1 305          | 7          | 1 706          | 340            | -         |
| The Netherlands                  | 11 170         | 1 923                        | 162          | 4 604          | 3          | 6 692          | 4 477          | 1         |
| UK                               | 29 446         | 4 866                        | 778          | 19 749         | 82         | 25 475         | 3 912          | 59        |
| Other                            | 5 943          | 1 226                        | 198          | 3 777          | 7          | 5 208          | 734            | 1         |
| <b>North America</b>             | <b>34 089</b>  | <b>3 342</b>                 | <b>234</b>   | <b>27 090</b>  | <b>458</b> | <b>31 124</b>  | <b>2 962</b>   | <b>3</b>  |
| Canada                           | 4 017          | 542                          | 44           | 2 933          | 25         | 3 544          | 473            | -         |
| USA                              | 30 072         | 2 800                        | 190          | 24 157         | 433        | 27 580         | 2 489          | 3         |
| <b>Central and South America</b> | <b>4 863</b>   | <b>174</b>                   | <b>26</b>    | <b>4 018</b>   | <b>13</b>  | <b>4 231</b>   | <b>632</b>     | <b>-</b>  |
| Argentina                        | 461            | 10                           | 8            | 409            | -          | 427            | 34             | -         |
| Brazil                           | 3 064          | 73                           | 6            | 2 579          | 6          | 2 664          | 400            | -         |
| Mexico                           | 282            | 41                           | 6            | 209            | 6          | 262            | 20             | -         |
| Other                            | 1 056          | 50                           | 6            | 821            | 1          | 878            | 178            | -         |

**Table 3 – Number of tourists by country of residence and mode of travel (continued)**

| Country of residence | Total          | Mode of travel (August 2014) |            |               |            |               |                |          |
|----------------------|----------------|------------------------------|------------|---------------|------------|---------------|----------------|----------|
|                      |                | Air                          |            |               |            |               | Road           | Sea      |
|                      |                | Cape Town                    | King Shaka | O.R. Tambo    | Other      | Total         |                |          |
| <b>Australasia</b>   | <b>11 314</b>  | <b>577</b>                   | <b>66</b>  | <b>9 474</b>  | <b>42</b>  | <b>10 159</b> | <b>1 155</b>   | <b>-</b> |
| Australia            | 9 758          | 465                          | 44         | 8 209         | 31         | 8 749         | 1 009          | -        |
| New Zealand          | 1 543          | 109                          | 22         | 1 255         | 11         | 1 397         | 146            | -        |
| Other                | 13             | 3                            | -          | 10            | -          | 13            | -              | -        |
| <b>Middle East</b>   | <b>4 763</b>   | <b>822</b>                   | <b>71</b>  | <b>3 685</b>  | <b>4</b>   | <b>4 582</b>  | <b>181</b>     | <b>-</b> |
| Israel               | 1 853          | 51                           | 1          | 1 663         | 2          | 1 717         | 136            | -        |
| Saudi Arabia         | 1 395          | 192                          | 2          | 1 199         | 2          | 1 395         | -              | -        |
| United Arab Emirates | 383            | 247                          | 33         | 103           | -          | 383           | -              | -        |
| Other                | 1 132          | 332                          | 35         | 720           | -          | 1 087         | 45             | -        |
| <b>Asia</b>          | <b>24 645</b>  | <b>2 946</b>                 | <b>458</b> | <b>18 233</b> | <b>37</b>  | <b>21 674</b> | <b>2 967</b>   | <b>4</b> |
| China                | 7 397          | 1 086                        | 96         | 5 720         | -          | 6 902         | 495            | -        |
| India                | 7 065          | 716                          | 147        | 5 150         | 16         | 6 029         | 1 035          | 1        |
| Japan                | 3 194          | 302                          | 40         | 2 635         | 4          | 2 981         | 213            | -        |
| Malaysia             | 687            | 150                          | 28         | 475           | 6          | 659           | 28             | -        |
| Pakistan             | 1 127          | 142                          | 62         | 544           | -          | 748           | 379            | -        |
| Singapore            | 631            | 154                          | 2          | 450           | 7          | 613           | 18             | -        |
| South Korea          | 1 503          | 124                          | 19         | 1 049         | -          | 1 192         | 311            | -        |
| Taiwan               | 623            | 52                           | 8          | 454           | -          | 514           | 109            | -        |
| Thailand             | 583            | 33                           | 6          | 508           | -          | 547           | 36             | -        |
| Other                | 1 835          | 187                          | 50         | 1 248         | 4          | 1 489         | 343            | 3        |
| <b>Africa</b>        | <b>640 414</b> | <b>3 072</b>                 | <b>673</b> | <b>50 786</b> | <b>217</b> | <b>54 748</b> | <b>585 661</b> | <b>5</b> |
| <b>SADC</b>          | <b>623 653</b> | <b>2 771</b>                 | <b>616</b> | <b>35 742</b> | <b>188</b> | <b>39 317</b> | <b>584 335</b> | <b>1</b> |
| Angola               | 4 574          | 770                          | -          | 3 672         | 11         | 4 453         | 121            | -        |
| Botswana             | 46 579         | 93                           | -          | 2 180         | 37         | 2 310         | 44 269         | -        |
| DRC                  | 3 144          | 6                            | 1          | 2 491         | -          | 2 498         | 646            | -        |
| Lesotho              | 117 392        | 1                            | 1          | 524           | 6          | 532           | 116 860        | -        |
| Madagascar           | 338            | -                            | -          | 331           | 2          | 333           | 5              | -        |

**Table 3 – Number of tourists by country of residence and mode of travel (continued)**

| Country of residence           | Total         | Mode of travel (August 2014) |            |               |           |               |              |          |
|--------------------------------|---------------|------------------------------|------------|---------------|-----------|---------------|--------------|----------|
|                                |               | Air                          |            |               |           |               | Road         | Sea      |
|                                |               | Cape Town                    | King Shaka | O.R. Tambo    | Other     | Total         |              |          |
| Malawi                         | 17 577        | 9                            | 3          | 1 893         | 2         | 1 907         | 15 670       | -        |
| Mauritius                      | 1 658         | 154                          | 125        | 1 194         | 5         | 1 478         | 180          | -        |
| Mozambique                     | 109 625       | 5                            | 70         | 4 165         | 27        | 4 267         | 105 358      | -        |
| Namibia                        | 18 883        | 1 667                        | 1          | 3 032         | 36        | 4 736         | 14 146       | 1        |
| Seychelles                     | 477           | -                            | 1          | 470           | -         | 471           | 6            | -        |
| Swaziland                      | 86 274        | 1                            | 2          | 593           | 2         | 598           | 85 676       | -        |
| Tanzania                       | 3 002         | 5                            | 9          | 1 808         | 10        | 1 832         | 1 170        | -        |
| Zambia                         | 15 472        | 9                            | 173        | 4 032         | 9         | 4 223         | 11 249       | -        |
| Zimbabwe                       | 198 658       | 51                           | 230        | 9 357         | 41        | 9 679         | 188 979      | -        |
| <b>'Other' African</b>         | <b>16 761</b> | <b>301</b>                   | <b>57</b>  | <b>15 044</b> | <b>29</b> | <b>15 431</b> | <b>1 326</b> | <b>4</b> |
| <b>East and Central Africa</b> | <b>6 564</b>  | <b>53</b>                    | <b>8</b>   | <b>5 956</b>  | <b>11</b> | <b>6 028</b>  | <b>536</b>   | <b>-</b> |
| Burundi                        | 81            | -                            | -          | 77            | -         | 77            | 4            | -        |
| Cameroon                       | 481           | 5                            | 1          | 418           | -         | 424           | 57           | -        |
| Central African Republic       | 14            | -                            | -          | 13            | -         | 13            | 1            | -        |
| Chad                           | 39            | 3                            | -          | 36            | -         | 39            | -            | -        |
| Comoros                        | 20            | -                            | -          | 20            | -         | 20            | -            | -        |
| Congo                          | 388           | 7                            | -          | 377           | -         | 384           | 4            | -        |
| Djibouti                       | 10            | -                            | -          | 10            | -         | 10            | -            | -        |
| Equatorial Guinea              | 32            | 4                            | -          | 28            | -         | 32            | -            | -        |
| Eritrea                        | 45            | 2                            | -          | 33            | -         | 35            | 10           | -        |
| Ethiopia                       | 594           | 9                            | 3          | 510           | 1         | 523           | 71           | -        |
| Gabon                          | 1 300         | 3                            | -          | 1 288         | 6         | 1 297         | 3            | -        |
| Kenya                          | 2 541         | 9                            | 4          | 2 274         | 4         | 2 291         | 250          | -        |
| Reunion                        | 2             | 2                            | -          | -             | -         | 2             | -            | -        |
| Rwanda                         | 100           | 2                            | -          | 88            | -         | 90            | 10           | -        |
| Sao Tome and Principe          | 11            | -                            | -          | 10            | -         | 10            | 1            | -        |
| Somalia                        | 18            | 1                            | -          | 11            | -         | 12            | 6            | -        |
| Uganda                         | 888           | 6                            | -          | 763           | -         | 769           | 119          | -        |

**Table 3 – Number of tourists by country of residence and mode of travel (concluded)**

| Country of residence | Total        | Mode of travel (August 2014) |            |              |           |              |            |          |
|----------------------|--------------|------------------------------|------------|--------------|-----------|--------------|------------|----------|
|                      |              | Air                          |            |              |           |              | Road       | Sea      |
|                      |              | Cape Town                    | King Shaka | O.R. Tambo   | Other     | Total        |            |          |
| <b>West Africa</b>   | <b>8 890</b> | <b>74</b>                    | <b>19</b>  | <b>8 063</b> | <b>17</b> | <b>8 173</b> | <b>713</b> | <b>4</b> |
| Benin                | 185          | 1                            | -          | 180          | -         | 181          | 4          | -        |
| Burkina Faso         | 66           | -                            | -          | 57           | -         | 57           | 9          | -        |
| Cape Verde Island    | 65           | 4                            | -          | 55           | -         | 59           | 6          | -        |
| Côte d'Ivoire        | 241          | 3                            | 1          | 233          | -         | 237          | 4          | -        |
| Gambia               | 59           | -                            | 2          | 46           | -         | 48           | 11         | -        |
| Ghana                | 1 447        | 25                           | 2          | 1 332        | 1         | 1 360        | 87         | -        |
| Guinea               | 166          | -                            | 1          | 50           | -         | 51           | 115        | -        |
| Guinea-Bissau        | 15           | 2                            | -          | 8            | -         | 10           | 5          | -        |
| Liberia              | 18           | 1                            | -          | 15           | -         | 16           | 2          | -        |
| Mali                 | 95           | -                            | -          | 52           | 3         | 55           | 40         | -        |
| Mauritania           | 66           | 1                            | -          | 65           | -         | 66           | -          | -        |
| Niger                | 26           | -                            | -          | 25           | -         | 25           | 1          | -        |
| Nigeria              | 6 137        | 36                           | 13         | 5 673        | 13        | 5 735        | 402        | -        |
| Saint Helena         | 4            | -                            | -          | -            | -         | -            | -          | 4        |
| Senegal              | 221          | -                            | -          | 209          | -         | 209          | 12         | -        |
| Sierra Leone         | 38           | 1                            | -          | 22           | -         | 23           | 15         | -        |
| Togo                 | 41           | -                            | -          | 41           | -         | 41           | -          | -        |
| <b>North Africa</b>  | <b>1 307</b> | <b>174</b>                   | <b>30</b>  | <b>1 025</b> | <b>1</b>  | <b>1 230</b> | <b>77</b>  | <b>-</b> |
| Algeria              | 139          | 39                           | 5          | 91           | -         | 135          | 4          | -        |
| Egypt                | 638          | 48                           | 6          | 553          | -         | 607          | 31         | -        |
| Libya                | 68           | 30                           | 1          | 21           | -         | 52           | 16         | -        |
| Morocco              | 112          | 15                           | 5          | 84           | 1         | 105          | 7          | -        |
| South Sudan          | 71           | 1                            | -          | 69           | -         | 70           | 1          | -        |
| The Sudan            | 181          | 18                           | 4          | 143          | -         | 165          | 16         | -        |
| Tunisia              | 96           | 23                           | 9          | 62           | -         | 94           | 2          | -        |
| Western Sahara       | 2            | -                            | -          | 2            | -         | 2            | -          | -        |
| <b>Unspecified</b>   | <b>1 316</b> | <b>14</b>                    | <b>4</b>   | <b>1 057</b> | <b>-</b>  | <b>1 075</b> | <b>241</b> | <b>-</b> |

**Table 4 – Number of tourists by country of residence and purpose of visit**

| Country of residence             | Total          | Purpose of visit (August 2014) |                |              |
|----------------------------------|----------------|--------------------------------|----------------|--------------|
|                                  |                | Business                       | Holiday        | Study        |
| <b>Total</b>                     | <b>828 531</b> | <b>25 987</b>                  | <b>796 719</b> | <b>5 825</b> |
| <b>Overseas</b>                  | <b>186 801</b> | <b>6 172</b>                   | <b>178 920</b> | <b>1 709</b> |
| <b>Europe</b>                    | <b>107 127</b> | <b>3 500</b>                   | <b>102 750</b> | <b>877</b>   |
| Austria                          | 1 866          | 51                             | 1 806          | 9            |
| Belgium                          | 3 472          | 107                            | 3 331          | 34           |
| Denmark                          | 1 170          | 69                             | 1 092          | 9            |
| France                           | 11 256         | 271                            | 10 711         | 274          |
| Germany                          | 18 610         | 467                            | 18 058         | 85           |
| Ireland                          | 1 628          | 74                             | 1 549          | 5            |
| Italy                            | 10 356         | 200                            | 10 127         | 29           |
| Poland                           | 1 054          | 50                             | 1 002          | 2            |
| Portugal                         | 3 717          | 102                            | 3 591          | 24           |
| Spain                            | 4 154          | 120                            | 4 009          | 25           |
| Sweden                           | 1 239          | 120                            | 1 093          | 26           |
| Switzerland                      | 2 046          | 65                             | 1 954          | 27           |
| The Netherlands                  | 11 170         | 223                            | 10 872         | 75           |
| UK                               | 29 446         | 1 152                          | 28 132         | 162          |
| Other                            | 5 943          | 429                            | 5 423          | 91           |
| <b>North America</b>             | <b>34 089</b>  | <b>750</b>                     | <b>33 048</b>  | <b>291</b>   |
| Canada                           | 4 017          | 118                            | 3 838          | 61           |
| USA                              | 30 072         | 632                            | 29 210         | 230          |
| <b>Central and South America</b> | <b>4 863</b>   | <b>128</b>                     | <b>4 688</b>   | <b>47</b>    |
| Argentina                        | 461            | 15                             | 441            | 5            |
| Brazil                           | 3 064          | 43                             | 3 007          | 14           |
| Mexico                           | 282            | 29                             | 248            | 5            |
| Other                            | 1 056          | 41                             | 992            | 23           |

**Table 4 – Number of tourists by country of residence and purpose of visit (continued)**

| Country of residence | Total          | Purpose of visit (August 2014) |                |              |
|----------------------|----------------|--------------------------------|----------------|--------------|
|                      |                | Business                       | Holiday        | Study        |
| <b>Australasia</b>   | <b>11 314</b>  | <b>211</b>                     | <b>11 080</b>  | <b>23</b>    |
| Australia            | 9 758          | 180                            | 9 562          | 16           |
| New Zealand          | 1 543          | 30                             | 1 508          | 5            |
| Other                | 13             | 1                              | 10             | 2            |
| <b>Middle East</b>   | <b>4 763</b>   | <b>170</b>                     | <b>4 538</b>   | <b>55</b>    |
| Israel               | 1 853          | 51                             | 1 798          | 4            |
| Saudi Arabia         | 1 395          | 5                              | 1 379          | 11           |
| United Arab Emirates | 383            | 25                             | 357            | 1            |
| Other                | 1 132          | 89                             | 1 004          | 39           |
| <b>Asia</b>          | <b>24 645</b>  | <b>1 413</b>                   | <b>22 816</b>  | <b>416</b>   |
| China                | 7 397          | 421                            | 6 938          | 38           |
| India                | 7 065          | 531                            | 6 442          | 92           |
| Japan                | 3 194          | 125                            | 3 063          | 6            |
| Malaysia             | 687            | 25                             | 579            | 83           |
| Pakistan             | 1 127          | 67                             | 1 031          | 29           |
| Singapore            | 631            | 37                             | 585            | 9            |
| South Korea          | 1 503          | 52                             | 1 430          | 21           |
| Taiwan               | 623            | 27                             | 595            | 1            |
| Thailand             | 583            | 9                              | 520            | 54           |
| Other                | 1 835          | 119                            | 1 633          | 83           |
| <b>Africa</b>        | <b>640 414</b> | <b>19 772</b>                  | <b>616 531</b> | <b>4 111</b> |
| <b>SADC</b>          | <b>623 653</b> | <b>18 979</b>                  | <b>601 259</b> | <b>3 415</b> |
| Angola               | 4 574          | 85                             | 4 271          | 218          |
| Botswana             | 46 579         | 482                            | 45 744         | 353          |
| DRC                  | 3 144          | 44                             | 2 979          | 121          |
| Lesotho              | 117 392        | 2 583                          | 114 196        | 613          |
| Madagascar           | 338            | 8                              | 314            | 16           |



**Table 4 – Number of tourists by country of residence and purpose of visit (continued)**

| Country of residence           | Total         | Purpose of visit (August 2014) |               |            |
|--------------------------------|---------------|--------------------------------|---------------|------------|
|                                |               | Business                       | Holiday       | Study      |
| Malawi                         | 17 577        | 216                            | 17 273        | 88         |
| Mauritius                      | 1 658         | 76                             | 1 523         | 59         |
| Mozambique                     | 109 625       | 9 674                          | 99 826        | 125        |
| Namibia                        | 18 883        | 2 291                          | 16 267        | 325        |
| Seychelles                     | 477           | 10                             | 465           | 2          |
| Swaziland                      | 86 274        | 382                            | 85 218        | 674        |
| Tanzania                       | 3 002         | 98                             | 2 795         | 109        |
| Zambia                         | 15 472        | 904                            | 14 429        | 139        |
| Zimbabwe                       | 198 658       | 2 126                          | 195 959       | 573        |
| <b>'Other' African</b>         | <b>16 761</b> | <b>793</b>                     | <b>15 272</b> | <b>696</b> |
| <b>East and Central Africa</b> | <b>6 564</b>  | <b>351</b>                     | <b>5 886</b>  | <b>327</b> |
| Burundi                        | 81            | 5                              | 68            | 8          |
| Cameroon                       | 481           | 29                             | 419           | 33         |
| Central African Republic       | 14            | -                              | 14            | -          |
| Chad                           | 39            | 4                              | 23            | 12         |
| Comoros                        | 20            | -                              | 11            | 9          |
| Congo                          | 388           | 8                              | 360           | 20         |
| Djibouti                       | 10            | -                              | 10            | -          |
| Equatorial Guinea              | 32            | 2                              | 21            | 9          |
| Eritrea                        | 45            | -                              | 44            | 1          |
| Ethiopia                       | 594           | 26                             | 561           | 7          |
| Gabon                          | 1 300         | 12                             | 1 224         | 64         |
| Kenya                          | 2 541         | 196                            | 2 241         | 104        |
| Reunion                        | 2             | -                              | 2             | -          |
| Rwanda                         | 100           | 1                              | 74            | 25         |
| Sao Tome and Principe          | 11            | 3                              | 8             | -          |
| Somalia                        | 18            | -                              | 18            | -          |
| Uganda                         | 888           | 65                             | 788           | 35         |

**Table 4 – Number of tourists by country of residence and purpose of visit (concluded)**

| Country of residence | Total        | Purpose of visit (August 2014) |              |            |
|----------------------|--------------|--------------------------------|--------------|------------|
|                      |              | Business                       | Holiday      | Study      |
| <b>West Africa</b>   | <b>8 890</b> | <b>309</b>                     | <b>8 311</b> | <b>270</b> |
| Benin                | 185          | 6                              | 175          | 4          |
| Burkina Faso         | 66           | 7                              | 53           | 6          |
| Cape Verde Island    | 65           | 5                              | 60           | -          |
| Côte d'Ivoire        | 241          | 24                             | 207          | 10         |
| Gambia               | 59           | 4                              | 53           | 2          |
| Ghana                | 1 447        | 64                             | 1 346        | 37         |
| Guinea               | 166          | 1                              | 163          | 2          |
| Guinea-Bissau        | 15           | -                              | 15           | -          |
| Liberia              | 18           | 1                              | 17           | -          |
| Mali                 | 95           | 3                              | 91           | 1          |
| Mauritania           | 66           | 1                              | 62           | 3          |
| Niger                | 26           | 1                              | 22           | 3          |
| Nigeria              | 6 137        | 166                            | 5 787        | 184        |
| Saint Helena         | 4            | -                              | 4            | -          |
| Senegal              | 221          | 20                             | 187          | 14         |
| Sierra Leone         | 38           | -                              | 38           | -          |
| Togo                 | 41           | 6                              | 31           | 4          |
| <b>North Africa</b>  | <b>1 307</b> | <b>133</b>                     | <b>1 075</b> | <b>99</b>  |
| Algeria              | 139          | 24                             | 106          | 9          |
| Egypt                | 638          | 60                             | 566          | 12         |
| Libya                | 68           | 1                              | 35           | 32         |
| Morocco              | 112          | 13                             | 93           | 6          |
| South Sudan          | 71           | 7                              | 62           | 2          |
| The Sudan            | 181          | 15                             | 132          | 34         |
| Tunisia              | 96           | 13                             | 79           | 4          |
| Western Sahara       | 2            | -                              | 2            | -          |
| <b>Unspecified</b>   | <b>1 316</b> | <b>43</b>                      | <b>1 268</b> | <b>5</b>   |

**Table 5 – Number of tourists from overseas, SADC and 'other' African regions by sex and age group**

| Sex                | Age group    | Total          | Region (August 2014) |                |                 |              |
|--------------------|--------------|----------------|----------------------|----------------|-----------------|--------------|
|                    |              |                | Overseas             | SADC           | 'Other' African | Unspecified  |
| <b>All</b>         | <b>Total</b> | <b>828 531</b> | <b>186 801</b>       | <b>623 653</b> | <b>16 761</b>   | <b>1 316</b> |
|                    | <15          | 65 134         | 16 301               | 47 080         | 1 710           | 43           |
|                    | 15-64        | 732 657        | 153 115              | 563 481        | 14 796          | 1 265        |
|                    | 65+          | 30 740         | 17 385               | 13 092         | 255             | 8            |
| <b>Male</b>        | <b>Total</b> | <b>458 648</b> | <b>101 755</b>       | <b>345 371</b> | <b>10 719</b>   | <b>803</b>   |
|                    | <15          | 32 501         | 8 445                | 23 181         | 854             | 21           |
|                    | 15-64        | 410 907        | 84 016               | 316 408        | 9 707           | 776          |
|                    | 65+          | 15 240         | 9 294                | 5 782          | 158             | 6            |
| <b>Female</b>      | <b>Total</b> | <b>369 882</b> | <b>85 046</b>        | <b>278 281</b> | <b>6 042</b>    | <b>513</b>   |
|                    | <15          | 32 633         | 7 856                | 23 899         | 856             | 22           |
|                    | 15-64        | 321 749        | 69 099               | 247 072        | 5 089           | 489          |
|                    | 65+          | 15 500         | 8 091                | 7 310          | 97              | 2            |
| <b>Unspecified</b> | <b>Total</b> | <b>1</b>       | <b>-</b>             | <b>1</b>       | <b>-</b>        | <b>-</b>     |
|                    | 15-64        | 1              | -                    | 1              | -               | -            |

## 4. Explanatory notes

### NOTICE TO USERS

Statistics South Africa has made changes in the *Tourism and Migration* statistical release starting from the January 2014 statistics. This change has become necessary as a result of the implementation of the new Movement Control System (e-MCS) at the country's ports of entry. Currently the new system (e-MCS) is operational at over 80% of the country's ports of entry. The system roll-out is expected to be finalised by end of 2015/16. The change affects the identification of Transit Travellers that are currently categorised under Direction instead of Purpose of Movement. With the revision, Table 1 and Table 2 in the release now include a category for Transit while all tables reporting on tourists exclude transit travellers.

### 4.1 Introduction

Legal movements across South African borders as well as legal immigration into South Africa fall under the jurisdiction of the Department of Home Affairs (DHA). Statistics South Africa (Stats SA) then processes, analyses and publishes this information.

Administrative data sources from the DHA, that is, information from all the country's ports of entry and applications for permanent residence, constitute the only comprehensive source of information on foreign arrivals and departures, documented immigrants and emigrants. The information from this source of data provides the best national coverage (both in terms of space and time) of the population movements of South African residents and foreign travellers. The data can be used for the following:

- to estimate, monitor and understand salient characteristics of foreign travellers and volumes of South African residents travelling outside South Africa; and
- to provide information that can be used to (a) assess the extent of government's progress in strengthening bilateral political and economic relations by assessing the number of international tourist arrivals; and (b) benchmark surveys focusing on demand for local tourism services by foreign travellers.

### 4.2 Purpose of the statistical release

This release reports on arrivals, departures and transit travellers of South African residents and foreign travellers. Detailed information on the age and sex distribution; mode of travel; national and regional distribution; and purpose of travel of overnight visitors or tourists are also provided.

### 4.3 Scope and coverage

The release covers data collected by DHA officials on travellers who entered the Republic of South Africa (RSA) through all the air, land and sea ports of entry.

### 4.4 Data

Information published in this release is based on data obtained from the following data sources within the DHA.

- Data routinely collected by immigration officers at all road, air and sea entry ports on all travellers (South African residents and foreign travellers) arriving into or departing from South Africa are captured into the DHA's population Movement Control System (MCS). The counts/statistics relate to the number of individual movements, rather than to the number of people. Hence, the multiple movements of individual people during the calendar month are each counted separately. Generally the data are collected directly from travel documents either by scanning or capturing onto the port's electronic database. No forms or cards are used (except in rare occasions when the capturing system is down) to collect information from travellers. Individual ports regularly transmit data onto the national database at the head office of the DHA.

- Stats SA downloads the data covering a particular calendar month from the DHA database.
- As part of data interrogation, data from the O.R. Tambo International Airport, which has the highest volume of travellers, are compared with passenger statistics from the Airport Company of South Africa (ACSA). As expected, in any specific month, an increase in the volume of passengers reported by ACSA has been accompanied by an increase in the volume of travellers recorded by DHA. A similar pattern was also observed when the volume of travellers decreased. However, the volume of passengers recorded by ACSA is generally higher than that of the DHA. In August 2014, the DHA data was 0,5% lower than that of ACSA.

#### 4.5 Limitations

The information on the total number of arrivals and departures of South African residents is collected from the scanning of passports. However, data are not collected from passengers on country visited; country of final destination, the duration of stay; intended duration of stay and purpose of visit. With this limitation, it is impossible to identify the number of tourists from the data on South African residents.

#### 4.6 Definitions of terms

##### 4.6.1 Definitions used by the United Nations World Tourism Organisation (UNWTO)

**Traveller** is someone who moves between different geographical locations for any purpose and any duration.

**Visitor** refers to any person travelling to a place other than that of his/her usual environment for less than 12 months and whose main purpose of the trip is other than the exercise of an activity remunerated from within the place visited.

**Same-day visitor** is a visitor who visits a place for less than one night.

**Tourist** (overnight visitor) is a visitor who stays at least one night in collective or private accommodation in the place visited.

**Tourism** comprises the activities of persons travelling to, and staying in places outside their usual environment, for not more than one consecutive year, for leisure, business and other purposes. The usual environment of a person consists of a certain area around his/her place of residence, plus all other places he/she frequently visits.

##### 4.6.2 Definitions used specifically in this release

**South African resident** refers to either a South African citizen or a non-South African citizen with a South African permanent residence permit.

**Foreign traveller** refers to a traveller who is not a South African citizen or permanent resident.

**Region** refers to the following country classification:

- Overseas: Europe, North America, Central and South America, Australasia, the Middle East and Asia.
- Africa: SADC and 'Other' Africa (East and Central Africa, West Africa and North Africa).

**Country** refers to individual countries within a region. The country of residence is used. The country of residence should not be confused with the country from which the visitor travelled.

**Africa** refers to all the countries in Africa (both mainland and island countries).

**SADC** refers to the fourteen countries, excluding South Africa, which belongs to the Southern African Development Community.

**'Other' African** refers to all non SADC African countries.

**Overseas** refers to all countries outside Africa.

**Trip** refers to the arrival and departure of a visitor in a specified month.

#### **4.7 Symbols used**

- = nil

< = less than

#### **5. General information**

Stats SA publishes approximately 300 different statistical releases each year. It is not economically viable to produce them in more than one of South Africa's eleven official languages. Since the releases are used extensively, not only locally but also by international economic and social-scientific communities, Stats SA releases are published in English.

Stats SA has copyright on this publication. Users may apply the information as they wish, provided that they acknowledge Stats SA as the source of the basic data wherever they process, apply, utilise, publish or distribute the data; and also that they specify that the relevant application and analysis (where applicable) result from their own processing of the data.

##### **Advance release calendar**

An advance release calendar is disseminated [www.statssa.gov.za](http://www.statssa.gov.za)

##### **Stats SA products**

A complete set of Stats SA publications is available at the Stats SA Library and the following libraries:

- National Library of South Africa, Pretoria Division
- National Library of South Africa, Cape Town Division
- Natal Society Library, Pietermaritzburg
- Library of Parliament, Cape Town
- Bloemfontein Public Library
- Johannesburg Public Library
- Eastern Cape Library Services, King William's Town
- Central Regional Library, Polokwane
- Central Reference Library, Mbombela
- Central Reference Collection, Kimberley
- Central Reference Library, Mafikeng

Stats SA also provides a subscription service.

##### **Electronic services**

A large range of data are available via online services, diskette and computer printouts. For more details about our electronic data, contact user information services.

You can visit us on the Internet at [www.statssa.gov.za](http://www.statssa.gov.za)

**Enquiries**

Telephone: (012) 310 8600/ 8390/ 8351/ 4892/ 8496/ 8095 (user information services)  
(012) 310 8692 (technical enquiries)  
(012) 310 8161 (orders)  
(012) 310 4883/4885/8018 (library)

Fax: (012) 310 8500/ 8495 (user information services)  
(012) 310 6937 (technical enquiries)

Email: tshwarog@statssa.gov.za (technical enquiries)  
info@statssa.gov.za (user information services)  
distribution@statssa.gov.za (orders)

Postal address: Private Bag X44, Pretoria, 0001

*Produced by Stats SA*