# NATURAL CAPITAL 5

Experimental Biodiversity-Based Tourism Estimates for South Africa, 2013-2019









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# Experimental Biodiversity-Based Tourism Estimates for South Africa, 2013 to 2019

This discussion document provides experimental statistics on Biodiversity-Based Tourism Estimates for South Africa from 2013 to 2019. These are not official statistics; rather, the aim of this document is to invite comments regarding the experimental estimates. Subsequent to stakeholder interaction and feedback, an official statistical release will be developed and published in future.

Embargoed until: 11 July 2024 14:30

**Statistics South Africa** 

Joe de Beer Deputy Director-General: Economic Statistics

Discussion document. D0401.5 (July 2024)

## Experimental Biodiversity-Based Tourism Estimates for South Africa, 2013 to 2019 / Statistics South Africa

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Stats SA Library Cataloguing-in-Publication (CIP) Data

**Experimental Biodiversity-Based Tourism Estimates for South Africa, 2013 to 2019** / Statistics South Africa, Pretoria: Statistics South Africa, 2024

Experimental Biodiversity-Based Tourism Estimates for South Africa, 2013 to 2019 Discussion document D0401.5. Statistics South Africa. Pretoria: Statistics South Africa, July 2024 Title continuous in English only

# Discussion document no. D0401.5 133 pages

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For technical enquiries, please contact:

Name: Riaan Grobler Tel.: (012) 310 3474

Email: RiaanG@statssa.gov.za

**Recommended citation**: Statistics South Africa (Stats SA). 2024. Natural Capital Series 5: Experimental Biodiversity-Based Tourism Estimates for South Africa, 2013 to 2019. Discussion document D0401.5. Produced in collaboration with the South African National Biodiversity Institute (SANBI) and the Department of Forestry, Fisheries and the Environment (DFFE). Statistics South Africa, Pretoria.

STATISTICS SOUTH AFRICA i D0401.5

#### **Preface**

The Experimental Biodiversity-Based Tourism Estimates for South Africa, 2013 to 2019, provides the first estimates of biodiversity-based tourism expenditure to the South African tourism sector and the South African economy, which is directly linked to the Tourism Satellite Account (TSA) for South Africa (for 2013 to 2019). It provides an overview of the role that biodiversity-based tourism plays in South Africa's tourism sector and provides information on the contribution of biodiversity-based tourism to the South African tourism sector and the South African economy in terms of production, expenditure and employment.

The TSA for South Africa is compiled and published by Statistics South Africa (Stats SA) according to a framework (Tourism Satellite Account: Recommended Methodological Framework [TSA:RMF 2008]) developed by the United Nations World Tourism Organization (UNWTO). The TSA is one element of a System of Tourism Statistics (STS) that provides information for understanding and monitoring the impact of tourism on the South African economy over time. The other elements of the STS for South Africa include surveys of international visitors and domestic visitors, visitor arrival statistics, tourist accommodation, and food and beverages.

The Experimental Biodiversity-Based Tourism Estimates build upon and expand the work previously conducted by the South African National Biodiversity Institute (SANBI) and Stats SA concerning biodiversity-based tourism employment, as part of the latest National Biodiversity Assessment 2018 (NBA 2018).

Statistics that come from the Experimental Biodiversity-Based Tourism Estimates for South Africa, 2013 to 2019 add to the richness of evidence available to decision and policymakers. This discussion document is published as part of Stats SA's *Natural Capital* series. It contributes to the implementation of South Africa's National Natural Capital Accounting (NCA) Strategy, which was published by Stats SA in June 2021.

#### **Acknowledgement**

Riaan Grobler (Statistics South Africa (Stats SA)) and Aimee Ginsburg (South African National Biodiversity Institute (SANBI)) are acknowledged as Natural Capital Accounting (NCA) leads in their institutions. Stats SA is acknowledged as the technical lead in compiling the Experimental Biodiversity-Based Tourism Estimates for South Africa for the reference period 2013 to 2019.

Specific acknowledgements are given to Amanda Driver (previously SANBI) and Gemma Bouwer (Stats SA) for their guiding leadership for the first quantification of tourism employment that relies on South Africa's biodiversity assets for the National Biodiversity Assessment 2018 (NBA 2018), which formed the conceptual basis to build from and expand on for the compilation of the first Experimental Biodiversity-Based Tourism Estimates for South Africa for the reference period 2013 to 2019. This report was written through the collaborative effort of Marinda Snyman (Stats SA) and Riaan Grobler (Stats SA). Aimee Ginsburg (SANBI) and Robert Parry (Stats SA) are acknowledged for their editorial support and guidance.

The following institutions are acknowledged for data provided: Stats SA for domestic tourism trips and expenditure data from 2013 to 2019 and South African Tourism (SAT) for inbound tourists' trips and expenditure data from 2013 to 2019.

Stakeholders from Stats SA, SANBI, the Department of Forestry, Fisheries and the Environment (DFFE) and the National Department of Tourism (NDT) who participated in an information sharing workshop provided valuable feedback and input that influenced additional analysis and contextual information that has been included in this report.

The photograph on the front cover showing the sea, mountain and penguins was obtained from https://unsplash.com, courtesy of Harry Cunningham.







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#### **Abbreviations**

2008 SNA 2008 System of National Accounts
ANCA Advancing Natural Capital Accounting

BTDGDP Biodiversity-based Tourism Direct Gross Domestic Product
BTDGVA Biodiversity-based Tourism Direct Gross Value Added

CBD Convention on Biological Diversity

CWRR The Centre for Water Resources Research

DFFE Department of Forestry, Fisheries and the Environment

DWS Department of Water and Sanitation

DTIC Department of Trade, Industry and Competition
EI4WS Ecological Infrastructure for Water Security

EU European Union

Eurostat Commission of the European Communities

GBF Global Biodiversity Framework

GDP Gross Domestic Product

GVA Gross Value Added

ILO The International Labour Organization

IRTS International Recommendations for Tourism Statistics

ISIC International Standard Industrial Classification of All Economic Activities

MST Measuring Sustainable Tourism

NBA 2018 National Biodiversity Assessment 2018

NBF National Biodiversity Framework

NBSAP National Biodiversity Strategy and Action Plan

NCA Natural Capital Accounting

NCAVES Natural Capital Accounting and Valuation of Ecosystem Services

NDT National Department of Tourism

NPAES National Protected Area Expansion Strategy
NSDS National Strategy for Development of Statistics

OECD Organisation for Economic Co-operation and Development

SANBI South African National Biodiversity Institute

SARB South African Reserve Bank

SAT South African Tourism

SDGs Sustainable Development Goals

SEEA System of Environmental-Economic Accounting

SEEA EA System of Environmental-Economic Accounting Ecosystem Accounting
SEEA CF System of Environmental-Economic Accounting Central Framework
SF-MST Statistical Framework for Measuring the Sustainability of Tourism

SNA System of National Accounts

Stats SA Statistics South Africa

STS System of Tourism Statistics

TDGDP Tourism Direct Gross Domestic Product

TDGVA Tourism Direct Gross Value Added

TSA Tourism Satellite Account

TSA:RMF 2008 Statistical Framework for Measuring the Sustainability of Tourism 2008

UN United Nations

UNCEEA United Nations Committee of Experts on Environmental-Economic Accounting

UNEP United Nations Environment Programme

UNSD United Nations Statistics Division

UN Tourism United Nations Tourism

UNWTO United Nations World Tourism Organization

WRC Water Research Commission

#### **Key findings**

#### Key findings of the Tourism Satellite Account and the Experimental Biodiversity-Based Tourism Estimates for South Africa for 2013 to 2019

|  | 2013 (f) | 2014 (f) | 2015 (f) | 2016 (f) | 2017 (f) | 2018 (f) | 2019 (p2)* |
|--|----------|----------|----------|----------|----------|----------|------------|
| Inbound tourism expenditure (R million)  | 94 183   | 106 728  | 108 760  | 121 400  | 120 979  | 120 037  | 121 512    |
| Annual growth in inbound tourism expenditure (%)   |          | 13,3     | 1,9      | 11,6     | -0,3     | -0,8     | 1,2        |
| Inbound biodiversity-based tourism expenditure (R million)   | 14 658   | 17 118   | 16 032   | 18 810   | 19 554   | 20 364   | 17 956     |
| Annual growth in inbound biodiversity-based tourism expenditure (%)  |          | 16,8     | -6,3     | 17,3     | 4,0      | 4,1      | -11,8      |
| Domestic tourism expenditure (R million)   | 187 195  | 200 061  | 168 468  | 183 019  | 163 685  | 195 434  | 334 272    |
| Annual growth in domestic tourism expenditure (%)  |          | 6,9      | -15,8    | 8,6      | -10,6    | 19,4     | 71,0       |
| Inbound biodiversity-based tourism expenditure (R million)   | 28 731   | 27 362   | 23 708   | 25 087   | 21 052   | 19 947   | 42 707     |
| Annual growth in domestic biodiversity-based tourism expenditure (%)   |          | -4,8     | -13,4    | 5,8      | -16,1    | -5,2     | 114,1      |
| Internal tourism expenditure (R million)   | 281 378  | 306 789  | 277 228  | 304 419  | 284 664  | 315 471  | 455 784    |
| Annual growth in internal tourism expenditure (%)  |          | 9,0      | -9,6     | 9,8      | -6,5     | 10,8     | 44,5       |
| Internal biodiversity-based tourism expenditure (R million)  | 43 389   | 44 480   | 39 740   | 43 897   | 40 606   | 40 311   | 60 663     |
| Annual growth in internal biodiversity-based tourism expenditure (%)   |          | 2,5      | -10,7    | 10,5     | -7,5     | -0,7     | 50,5       |
| Tourism direct gross value added (TDGVA) (R million))  | 119 193  | 130 381  | 117 476  | 129 344  | 121 680  | 135 889  | 195 531    |
| Tourism direct gross value added (TDGVA) (% of GVA)  | 3,4      | 3,5      | 3,0      | 3,0      | 2,6      | 2,8      | 3,9        |
| Biodiversity-based tourism direct gross value added (BTDGVA) (R million)   | 18 380   | 18 903   | 16 840   | 18 652   | 17 357   | 17 364   | 26 024     |
| Biodiversity-based tourism direct gross value added (BTDGVA) (% of GVA)  | 0,5      | 0,5      | 0,4      | 0,4      | 0,4      | 0,4      | 0,5        |
| Biodiversity-based tourism direct gross value added (BTDGVA) (% of TDGVA)  | 15,4     | 14,5     | 14,3     | 14,4     | 14,3     | 12,8     | 13,3       |
| Tourism direct gross domestic product (TDGDP) (R million)  | 127 251  | 139 073  | 127 135  | 139 700  | 132 366  | 147 587  | 208 316    |
| Tourism direct gross domestic product (TDGDP) (% of GDP)   | 3,3      | 3,4      | 2,9      | 2,9      | 2,6      | 2,8      | 3,7        |
| Biodiversity-based tourism direct gross domestic product (BTDGDP) (R million)  | 19 622   | 20 164   | 18 225   | 20 145   | 18 882   | 18 859   | 27 726     |
| Biodiversity-based tourism direct gross domestic product (BTDGDP) (% of GDP)   | 0,5      | 0,5      | 0,4      | 0,4      | 0,4      | 0,4      | 0,5        |
| Biodiversity-based tourism direct gross domestic product (BTDGDP) (% of TDGDP)   | 15,4     | 14,5     | 14,3     | 14,4     | 14,3     | 12,8     | 13,3       |
| Persons directly engaged in producing goods and services purchased by visitors (number)  | 658 907  | 688 560  | 635 544  | 630 509  | 575 910  | 623 514  | 780 096    |
| Persons directly engaged in producing goods and services purchased by visitors (% of total employment)   | 4,4      | 4,5      | 4,0      | 4,0      | 3,6      | 3,8      | 4,8        |
| Persons directly engaged in producing goods and services purchased by biodiversity-based visitors (number)   | 92 036   | 91 816   | 82 619   | 80 189   | 74 981   | 82 526   | 91 836     |
| Persons directly engaged in producing goods and services purchased by biodiversity-based visitors (% of total employment)  | 0,6      | 0,6      | 0,5      | 0,5      | 0,5      | 0,5      | 0,6        |
| Persons directly engaged in producing goods and services purchased by biodiversity-based visitors (% of persons directly engaged in producing goods and services purchased by visitors | 14.0     | 12.2     | 12.0     | 107      | 12.0     | 12.2     | 11 P       |
| services purchased by visitors   | 14,0     | 13,3     | 13,0     | 12,7     | 13,0     | 13,2     | 11,8       |

<sup>(</sup>f) Final.

Source: Statistics South Africa

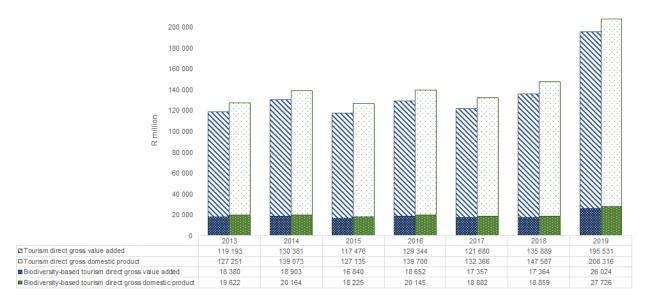
<sup>(</sup>p2) Preliminary.

\* Both the South African Tourism and Domestic Tourism surveys showed steep increases in domestic tourism trips and domestic tourism expenditure between 2018 and 2019 compared with the rest of the time series. For a more detailed explanation regarding the increase in domestic tourism expenditure between 2018 and 2019, please refer to: https://www.statssa.gov.za/publications/Report-04-05-07/Report-04-05-072019.pdf

Tourism direct gross value added (TDGVA) increased from R119 193 million in 2013 to R195 531 million in 2019 (64,0% increase) and tourism direct gross domestic product (TDGDP) increased from R127 251 million in 2013 to R208 316 million in 2019 (63,7% increase). Biodiversity-based tourism direct gross value added (BTDGVA) increased from R18 380 million in 2013 to R26 024 million in 2019 (41,6% increase) and biodiversity-based tourism direct gross domestic product (BTDGDP) increased from R19 622 million in 2013 to R27 726 million in 2019 (41,3% increase).

Figure 1 shows TDGVA and BTDGVA as well as TDGDP and BTDGDP for the period 2013 to 2019.

Figure 1 – Tourism direct gross value added, biodiversity-based tourism direct gross value added, tourism direct gross domestic product and biodiversity-based tourism direct gross domestic product, 2013–2019 (R million)



Source: Statistics South Africa

The year 2013 saw 14 317 908 non-resident visitors to South Africa compared with 14 797 472 non-resident visitors in 2019. Of the 14 317 908 non-resident visitors in 2013, 4 781 340 (or 33,4%) were same-day visitors and 9 536 568 (or 66,6%) were tourists as compared to the 14 797 472 non-resident visitors in 2019, of which 4 568 879 (or 30,9%) were same-day visitors and 10 228 593 (or 69,1%) were tourists.

Domestic visitors undertook 105 139 000 domestic trips in 2013, of which 54 372 000 (51,7%) were same-day trips and 50 767 000 (48,3%) were overnight trips. Domestic visitors undertook 152 006 000 domestic trips in 2019, of which 82 973 000 (54,6%) were same-day trips and 69 033 000 (45,4%) were overnight trips.

For tourism consumption (expenditure) and biodiversity-based tourism consumption (expenditure), the trends from 2013 to 2019 were:

- inbound tourism expenditure (tourism exports) increased by 29,0% from R94 183 million in 2013 to R121 512 million in 2019;
- inbound biodiversity-based tourism expenditure (biodiversity-based tourism exports) increased by 22,5% from R14 658 million in 2013 to R17 956 million in 2019;

- domestic tourism expenditure increased by 78,6% from R187 195 million in 2013 to R334 272 million in 2019:
- domestic biodiversity-based tourism expenditure increased by 48,6% from R28 731 million in 2013 to R42 707 million in 2019;
- internal tourism expenditure increased by 62,0% from R281 378 million in 2013 to R455 784 million in 2019;
   and
- internal biodiversity-based tourism expenditure increased by 39,8% from R43 389 million in 2013 to R60 663 million in 2019.

Inbound tourism expenditure totalling R94 183 million was recorded in 2013. The main expenditure items were 'non-specific products' (25,4%)<sup>1</sup>, 'accommodation services for visitors' (14,3%), 'tourism-connected products' (13,6%) and 'road passenger transportation services' (12,1%). Inbound biodiversity-based tourism expenditure totalling R14 658 million was recorded in 2013. The main expenditure items were 'non-specific products' (25,4%), 'cultural services' (16,5%), 'sports and recreational services' (16,2%) and 'tourism-connected products' (13,6%)<sup>2</sup>.

Inbound tourism expenditure totalling R121 512 million was recorded in 2019. The main expenditure items were 'accommodation services for visitors' (17,3%), 'tourism-connected products' (16,6%), 'non-specific products' (16,0%) and 'road passenger transportation services' (12,7%). Inbound biodiversity-based tourism expenditure totalling R17 956 million was recorded in 2019. The main expenditure items were 'sports and recreational services' (21,3%), 'cultural services' (20,6%), 'tourism-connected products' (17,1%) and 'non-specific products' (16,4%)<sup>3</sup>.

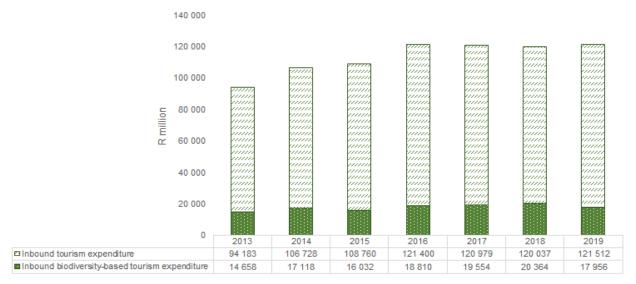
<sup>&</sup>lt;sup>1</sup> 'Non-specific products' or 'non-tourism-specific products' includes all other retail products purchased by visitors (excluding those retail products listed under 'tourism-connected products') as well as all other products not classified as 'tourism-characteristic products' or 'tourism-connected products', e.g., renting of equipment such as camping equipment, photographic equipment, saddle-horse leasing, travel card services, hunting licenses, fishing license services, etc.

<sup>&</sup>lt;sup>2</sup> Refer to Table 13 and Table 14.

<sup>&</sup>lt;sup>3</sup> Refer to Table 13 and Table 14.

Figure 2 shows inbound tourism expenditure and inbound biodiversity-based tourism expenditure for the period 2013 to 2019.

Figure 2 – Inbound tourism expenditure and inbound biodiversity-based tourism expenditure, 2013–2019 (R million)



Source: Statistics South Africa

Domestic tourism expenditure totalling R187 195 million (including the domestic portion of outbound tourism expenditure) was recorded in 2013. The main expenditure items were 'road passenger transportation services' (18,1%), 'non-specific products' (16,9%), 'air passenger transportation services' (14,4%) and 'food- and beverage-serving services' (14,3%). Domestic biodiversity-based tourism expenditure totalling R28 731 million was recorded in 2013. The main expenditure items were 'non-specific products' (16,9%), 'sports and recreational services' (16,1%), 'road passenger transportation services' (12,8%) and 'food- and beverage-serving services' (11,4%)<sup>4</sup>.

Domestic tourism expenditure totalling R334 272 million (including the domestic portion of outbound tourism expenditure) was recorded in 2019. The main expenditure items were 'non-specific products' (25,9%), 'road passenger transportation services' (14,4%), 'food- and beverage-serving services' (14,3%) and 'air passenger transportation services' (14,1%). Domestic biodiversity-based tourism expenditure totalling R42 707 million was recorded in 2019. The main expenditure items were 'non-specific products' (25,8%), 'sports and recreational services' (15,1%), 'road passenger transportation services' (9,6%) and 'air passenger transportation services' (9,4%)<sup>5</sup>.

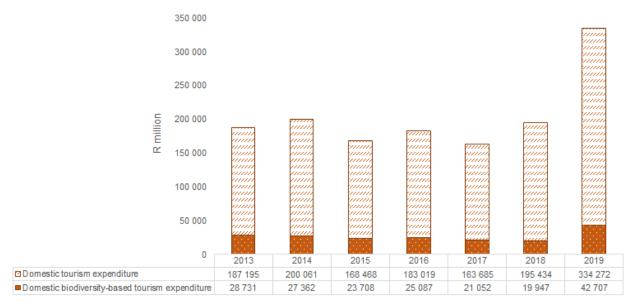
Experimental Biodiversity-Based Tourism Estimates for South Africa, 2013-2019, Discussion Document D0401.5 (July 2024)

<sup>&</sup>lt;sup>4</sup> Refer to Table 15 and Table 16.

<sup>&</sup>lt;sup>5</sup> Refer to Table 15 and Table 16.

Figure 3 shows domestic tourism expenditure and domestic biodiversity-based tourism expenditure for the period 2013 to 2019.

Figure 3 – Domestic tourism expenditure and domestic biodiversity-based tourism expenditure, 2013–2019 (R million)



Source: Statistics South Africa

The total internal tourism consumption in cash for South Africa in 2013 was R281 378 million (inbound tourism consumption R94 183 million [33,5%] and domestic tourism consumption R187 195 million [66,5%]). The main expenditure items were 'non-specific products' (19,7%), 'road passenger transportation services' (16,1%), 'air passenger transportation services' (13,5%) and 'food- and beverage-serving services' (12,3%). The total internal biodiversity-based tourism consumption in cash in 2013 was R43 389 million (inbound biodiversity-based tourism consumption R14 658 million [33,8%] and domestic biodiversity-based tourism consumption R28 731 million [66,2%]). The main expenditure items were 'non-specific products' (19,8%), 'sports and recreational services' (16,1%), 'cultural services' (11,1%) and 'road passenger transportation services' (10,7%)<sup>6</sup>.

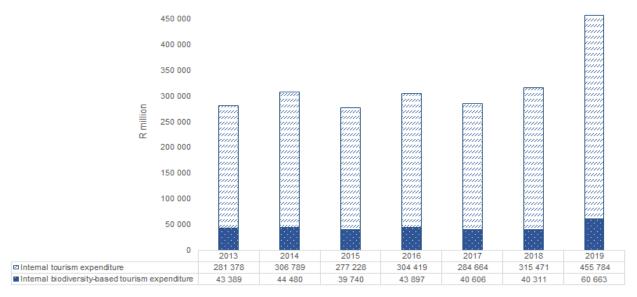
The total internal tourism consumption in cash for South Africa in 2019 was R455 784 million (inbound tourism consumption R121 512 million [26,7%] and domestic tourism consumption R334 272 million [73,3%]). The main expenditure items were 'non-specific products' (23,2%), 'road passenger transportation services' (13,9%), 'food- and beverage-serving services' (13,6%) and 'air passenger transportation services' (12,3%). The total internal biodiversity-based tourism consumption in cash in 2019 was R60 663 million (inbound biodiversity-based tourism consumption R17 956 million [29,6%] and domestic biodiversity-based tourism consumption R42 707 million [70,4%]). The main expenditure items were 'non-specific products' (23,1%), 'sports and recreational services' (16,9%), 'cultural services' (12,1%) and 'tourism-connected products' (9,9%)<sup>7</sup>.

<sup>&</sup>lt;sup>6</sup> Refer to Table 17 and Table 18.

<sup>&</sup>lt;sup>7</sup> Refer to Table 17 and Table 18.

Figure 4 shows the internal tourism expenditure and internal biodiversity-based tourism expenditure for the period 2013 to 2019.

Figure 4 – Internal tourism expenditure and internal biodiversity-based tourism expenditure, 2013–2019 (R million)



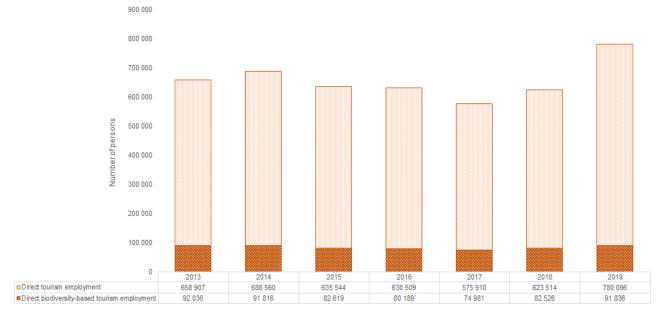
Source: Statistics South Africa

The tourism sector directly employed 780 096 persons in 2019, an increase of 18,4% or 121 189 employees compared with 2013 (when the tourism sector directly employed 658 907 persons). The tourism sector's share of total employment increased from 4,4% in 2013 to 4,8% in 2019.

In 2019, 91 836 persons were directly engaged in producing goods and services purchased by biodiversity-based visitors, compared to 92 036 persons who were directly engaged in producing goods and services purchased by biodiversity-based visitors in 2013, constituting a decline of 0,2% (or 200 employees) compared with 2013.

Figure 5 shows direct employment in the tourism sector (persons directly engaged in producing goods and services purchased by visitors) and direct biodiversity-based employment in the tourism sector (persons directly engaged in producing goods and services purchased by biodiversity-based visitors) for the period 2013 to 2019.

Figure 5 – Direct tourism employment and biodiversity-based direct tourism employment, 2013–2019 (Number of persons)



Source: Statistics South Africa

#### **Chapter 1: Introduction**

This discussion document presents the results of South Africa's first experimental biodiversity-based tourism estimates for the period 2013 to 2019 (which is directly linked to South Africa's Tourism Satellite Accounts (TSAs) from 2013 to 2019) and contributes to the implementation of South Africa's National Natural Capital Accounting (NCA) Strategy, which was published by Statistics South Africa (Stats SA) in June 2021.

#### 1.1 Tourism and biodiversity overview

Sustainable tourism and biodiversity are intricately linked, with biodiversity being essential to tourism, according to the United Nations Tourism (UN Tourism<sup>8</sup>) (formerly named World Tourism Organization (UNWTO)). Thriving, well-functioning natural environments not only sustain tourism but also foster a greater appreciation and awareness of the inherent value of nature for all people. Globally, attractions such as rivers, forests, mountains and coastlines are among the main attractions for tourists, and wildlife safaris are a major drawcard in southern and eastern Africa (UNWTO 2021, FAO 2023).

All forms of tourism, whether urban or biodiversity-based, rely on natural resources to provide essential services like clean water, food and other ecosystem services that are ultimately dependent on biodiversity. Biodiversity enhances destination quality, appeal and competitiveness across various forms of tourism (UNWTO 2021). For instance, Africa's top 'bucket list' destinations predominantly feature natural landscapes (Victoria Falls in Zambia and Zimbabwe, or Table Mountain in South Africa), ecosystems (Sahara Dunes in Morocco) or species (mountain gorillas in Rwanda and Uganda) (UNWTO 2021). However, the very biodiversity that attracts tourism is under threat globally, including in South Africa, where pressures like habitat loss, freshwater flow modification, overfishing, biological invasions, pollution and climate change are prominent (South African National Biodiversity Institute (SANBI) 2019a).

Developing countries, as stewards of most of the Earth's biodiversity, have a competitive edge in biodiversity-based tourism. Acknowledging tourism's pivotal role in socio-economic development, it becomes imperative to ensure its sustainability and harmonising with biodiversity conservation efforts. The narrative of economic growth and environmental conservation should align, with tourism practices reflecting the principles of sustainable tourism taking "full account of its current and future economic, social and environmental impacts, addressing the needs of visitors, the industry, the environment and host communities" (UNWTO 2013).

In South Africa, tourism reaps benefits from the country's rich biodiversity and functioning ecosystems, contributing to awe-inspiring interactions with unique plants and animals, stunning landscapes, diverse cultural experiences, a myriad of outdoor activities and a range of ecosystem-services benefiting the overall quality of experiences. Indeed, South Africa's natural heritage and biodiversity assets are the basis of a vibrant and growing tourism sector in South Africa (Joubert and Poole 2018, Department of Forestry, Fisheries and the Environment (DFFE) 2023). Biodiversity-based tourism and game ranching are two sub-sectors of the

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<sup>&</sup>lt;sup>8</sup> UNWTO rebranded in January 2024 to UN Tourism – <a href="https://www.unwto.org/news/unwto-becomes-un-tourism-to-mark-a-new-era-for-global-sector">https://www.unwto.org/news/unwto-becomes-un-tourism-to-mark-a-new-era-for-global-sector</a>.

biodiversity economy that have potential for further growth and job creation (Driver et al. 2019; SANBI 2019b). However, the positive impacts coexist with challenges, particularly in ecologically sensitive areas, where poorly planned tourism projects can amplify environmental pressures (see Box 1 on page 10 for positive and negative impacts of tourism on biodiversity).

Recognising the delicate balance between the positive and negative impacts of tourism on biodiversity (and local communities who also rely on biodiversity), effective management strategies and sustainable tourism practices involving local communities are essential (Saarinen 2009; Burgess 2012). This aligns with the 2030 Agenda for Sustainable Development target 8.9, which aims to "by 2030, devise and implement policies to promote sustainable tourism that creates jobs and promotes local culture and products." The Convention on Biological Diversity (CBD) also emphasises the need for responsible tourism management, acknowledging tourism's potential pressures on biodiversity and its role in supporting conservation goals set out nationally in the White Paper on Conservation and Sustainable Use of South Africa's Biodiversity (DFFE 2023) and globally, as in the Kunming-Montreal Global Biodiversity Framework (GBF)<sup>9</sup>. Tourism can also positively contribute to biodiversity conservation goals of the GBF through reducing pressures on biodiversity (Goal A); ensuring biodiversity is sustainably used and managed (Goal B); with monetary and non-monetary benefits related to sustainable biodiversity-based tourism activities being fairly and equitably shared (Goal C); and contributing to the financial resources and capacity to conserve biodiversity (Goal D).

Tourism-related businesses, such as ecotourism ventures on private or communal game farms or nature reserves, already contribute to biodiversity conservation in South Africa (Taylor et al. 2021). Various resources, notably those from the United Nations Environment Programme (UNEP) and UN Tourism, guide sustainable tourism operations, especially in vulnerable environments. In essence, the relationship between tourism and biodiversity underscores the need for a harmonious coexistence, where both can thrive through responsible and sustainable practices.

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<sup>&</sup>lt;sup>9</sup> The Kunming-Montreal Global Biodiversity Framework (GBF) is an international agreement under the Convention on Biological Diversity (CBD) that was adopted during the fifteenth meeting of the Conference of the Parties (COP 15). The framework establishes strategic goals for 2050, targets and actions for 2030 to guide global efforts to address the loss of biodiversity and promote its conservation, sustainable use, and equitable sharing of benefits to ensure the well-being of humans and of life on the planet. It thus supports the achievement of the Sustainable Development Goals (SDGs).

#### Box 1 - Tourism has negative and positive impacts for biodiversity

This box draws from UN Tourism (2010) with some examples from South Africa. The main positive impacts of tourism on biodiversity include the following:

- 1. Economic development and employment: Income and local employment generated by biodiversity-based tourism can create a strong incentive for local authorities, governments and communities, to protect and invest in biodiversity. For example, in 2010, the Department of Trade, Industry and Competition found that the avitourism sector in South Africa contributed R2,24 billion to the economy per year (Department of Trade, Industry and Competition (DTIC) 2010).
- 2. *Export earnings*: Tourism is a major income source in many countries where the tourism activities are based on biodiversity and high-quality ecosystem services.
- 3. Income for management of protected areas: Income generated from entrance/user fees in protected areas, guided and other activities within or around protected areas, or the sale of products with some or all of the profits ringfenced for conservation, can provide funds to support management and expansion of protected areas.
- 4. *Increase local support for biodiversity conservation*: Conservation of biodiversity will be encouraged by tourism if the money and jobs it generates are fairly divided among the local people and communities.

The main negative impacts of tourism on biodiversity include the following:

- Land conversion for tourism: As tourism continues to expand, more land is converted for tourism use. The
  biodiversity that land would normally support is lost when it is converted for tourism use, and this loss may
  also have an impact on the biodiversity of nearby areas and on ecosystem services benefitting people.
  Developments that are not well-sited can damage ecological infrastructure for example, in coastal areas
  that help mitigate storm damage, or impact the vegetation and soils in mountainous areas increasing the
  risk of erosion and flooding.
- 2. *Climate change*: Due to changes in temperature, precipitation patterns, water availability and other related factors, tourism plays a role in both human-induced climate change and the effects that climate change is having on biodiversity distribution.
- 3. Overexploitation of natural resources for food, materials, freshwater and recreation: Natural resources, including foods (particularly seafood) and materials that are perceived as luxury, are in excessive demand in the tourism sector.
- 4. *Introduction of invasive alien species*: The tourism sector may also be a factor in the spread of invasive species because it uses certain plants, like water hyacinth, as garden and landscape accents.
- 5. *Pollution*: Wastewater pollution is caused by using pesticides and fertilisers on tourist sites, as well as by solid waste generated by tourism and sewage effluents. For example, landscape areas and sports fields may negatively affect biodiversity.
- 6. Disturbance of wildlife: Plant and animal species are sensitive to interruption by human activities, particularly in ecologically sensitive and/or biodiversity rich ecosystems such as at popular scuba diving locations (especially near coral reefs), popular hiking routes or mountain viewpoints (like on Table Mountain), or popular adventure sport sites (along rivers or coastlines). Visitor foot traffic can eventually

cause habitat degradation and soil erosion, alter animal and insect behaviour (including lowering breeding success rates), or put strain on available water resources amongst other impacts.

#### 1.2 Measuring Sustainable Tourism

Recognising the intrinsic value of obtaining a comprehensive understanding of the economic impact and dynamics linked to visitor activities, accurate and standardised measurement of tourism is widely acknowledged as indispensable for robust national statistics. The International Recommendations for Tourism Statistics, 2008 (IRTS, 2008), a collaborative effort by UN Tourism, the United Nations Statistics Division (UNSD), the International Labour Organization (ILO) and other members of the Inter-Agency Coordination Group on Tourism Statistics, serves as a foundational methodological framework. Encompassing both monetary and non-monetary indicators, the IRTS aims to create a common reference for countries, irrespective of their statistical system's level of development, ensuring consistency in the collection and compilation of tourism statistics. It presents a system of definitions, concepts, classifications and indicators that are internally consistent. It focuses on trips and activities undertaken by visitors, aligning with concepts from national accounts, balance of payments and labour statistics. The IRTS is instrumental in establishing a System of Tourism Statistics (STS), serving as a reference for coordination, reconciliation and interpretation of tourism-related information.

The Tourism Satellite Account: Recommended Methodological Framework, 2008 (TSA:RMF 2008) plays a pivotal role in enhancing the analytical capacity of tourism statistics. Developed collaboratively by UN Tourism, UNSD, the Organisation for Economic Co-operation and Development (OECD) and the Commission of the European Communities (Eurostat), the TSA:RMF 2008 functions as both a statistical tool and a guiding framework, complementing concepts from the IRTS and articulating them into analytical tables for inter-regional, international and macroeconomic comparisons. As a framework, it guides countries in advancing their STS and achieving the ultimate goal of compiling the TSA. The TSA, serving as a synthesis of the STS, facilitates a detailed analysis of the demand for goods and services related to visitor activities, observes their interface with the national economy's supply, and enhances international comparability while ensuring internal consistency within a country's statistical system. The TSA:RMF 2008 ensures precision, internal consistency and international comparability, fostering a holistic understanding of the economic contributions of tourism.

In more recent years, the global tourism sector has undergone an important shift, redirecting its focus towards sustainability. This is in response to the causal factors mentioned in Section 1.1 and catalysed by growing awareness of detrimental environmental and social impacts associated with traditional tourism practices which have prompted a collective recognition that the tourism industry must evolve to preserve the very attractions that draw visitors. The declaration of the "International Year for Sustainable Tourism for Development" in 2017 by the UN General Assembly helped to elevate sustainable tourism to the forefront of the sector's priorities. The UN Tourism, mandated to lead the implementation of the International Year, has underscored tourism's role in actively contributing to the Sustainable Development Goals (SDGs) by fostering inclusive economic growth, social inclusiveness, resource efficiency, cultural values and mutual understanding. The importance of accurate tourism measurement gained further prominence with the Manilla

Call for Action on Measuring Sustainable Tourism (MST) during the 6<sup>th</sup> UNWTO International Conference on Tourism Statistics in 2017 in Manila, Philippines. Even more recently, the Kunming-Montreal GBF has reinforced the urgency of biodiversity conservation within the tourism value chain, emphasising the interconnectedness of sustainable tourism practices with global biodiversity goals. There is growing understanding in governments, businesses and other stakeholders that the long-term success of the tourism sector is contingent upon its ability to align with broader sustainable development and biodiversity conservation goals, minimising negative impacts while maximising positive contributions to local communities and the environment.

Responding to the growing emphasis on sustainable tourism, UN Tourism led the development of a new Statistical Framework for Measuring the Sustainability of Tourism (SF-MST). This framework integrates the economic, environmental and social dimensions of sustainable tourism at different spatial levels. The SF-MST was adopted by the United Nations Statistical Commission (UNSC) at its 55th session (February 27 – March 1, 2024), becoming the new internationally agreed reference framework for measuring the economic, social and environmental aspects of tourism. The introduction of the SF-MST represents a historic milestone towards realising the full potential of the tourism sector and provides a solution to the urgent need for a harmonised methodology to effectively assess the sustainability of tourism. The measurement of sustainable tourism enabled by the SF-MST becomes a key tool for policy development and monitoring and is in line with global efforts to harness the potential of tourism for positive economic, social and environmental impacts.

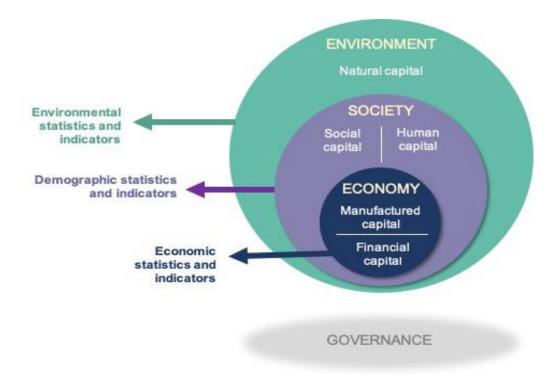
The SF-MST links the established frameworks of the TSA:RMF 2008 and the System of Environmental-Economic Accounting (SEEA). The SEEA, which the UNCEEA led the development of, is an internationally recognised measurement framework for what is broadly referred to as 'natural capital accounting'. The framework integrates environmental and economic information, providing a comprehensive understanding of the interactions between the economy and the environment. The integration in the SF-MST (designed to measure the sustainability of tourism) of the SEEA and TSA ensures consistency of established environmental-economic and tourism accounting principles. The integration will also facilitate a more holistic understanding of how tourism activities contribute to the economy, and how they affect the environment and the economy, thus supporting the review of and development of relevant policies and strategies.

#### 1.3 Natural Capital Accounting in South Africa

NCA refers to the use of the SEEA as the accounting framework to provide a methodical way to measure and report on stocks and flows of natural capital, analogous to accounts for other forms of capital. NCA includes accounting for individual environmental assets or resources, both biotic and abiotic (such as water, minerals, energy, timber, fish) through the SEEA Central Framework (SEEA CF), as well as accounting for ecosystem assets and ecosystem services through the SEEA Ecosystem Accounting (SEEA EA). It provides a common framework for measuring and tracking, over time, the contribution of ecosystems and natural resources to social and economic goals, such as water security, food security and job creation. This can thus provide a wealth of information that can improve planning and decision-making related to the management of natural resources and sustainable development. NCA aims to better capture in statistics

the relationship between the environment, society and economy, presented as a set of nested dependencies in Figure 6, illustrating that our society and the economies we create are wholly dependent on the environment (the planet we live on and rely on for food, clean water, fresh air, fertile soil and other natural resources).

Figure 6 - The relationship between the environment, society and economy in a sustainable future



Source: South African National Biodiversity Institute (2018)

South Africa has been actively engaged in the implementation of the SEEA, following the SEEA CF and more recently making pioneering strides in adopting and adapting the SEEA EA. Stats SA has been producing natural capital accounts in line with the SEEA for many years, generating accounts for water, energy, fisheries and minerals since 2000 (available from the Stats SA website: <a href="https://www.statssa.gov.za">www.statssa.gov.za</a>). As the national statistical office, Stats SA is a vital enabler of NCA with a mandate to promote official statistics in policy development, policy monitoring, evaluation and decision-making. Stats SA plays a crucial role in elevating official statistics across state organs and civil society, providing a framework for the National Strategy for Development of Statistics (NSDS). Additionally, Stats SA coordinates South Africa's reporting on SDGs and maintains a small unit producing environmental-economic accounts.

Since 2014, several donor-funded projects have supported South Africa piloting experimental ecosystem accounts and contributing to the finalisation and subsequent implementation of the SEEA EA. Stats SA has partnered with SANBI to compile ecosystem accounts, in collaboration with the Department of Forestry, Fisheries and the Environment (DFFE), the Department of Water and Sanitation (DWS) and other national and provincial stakeholders. These projects include implementing a country pilot project on ecosystem

accounts as part of a global initiative called Advancing Natural Capital Accounting (ANCA)<sup>10</sup> (2014–2015), and the NCA and Valuation of Ecosystem Services (NCAVES) Project<sup>11</sup> that began in 2017 and was completed in 2021. In 2018, SANBI began the implementation of another project – the Ecological Infrastructure for Water Security (EI4WS) Project<sup>12</sup> – that includes an outcome on developing natural capital accounts to enable policy, planning and decision-making in favour of ecological infrastructure. The Water Research Commission (WRC) has also funded research projects related to water accounts, including a project on National Water Accounts (in partnership with Stats SA) and two projects on the development of a methodology for compiling catchment-level water resource accounts (in partnership with the Centre for Water Resources Research (CWRR) at the University of KwaZulu-Natal).

In 2021, supported through the NCAVES Project, Stats SA became one of the first countries to release a *National NCA Strategy: A ten-year strategy for advancing NCA in South Africa* (Stats SA 2021). Historically South Africa's natural capital accounts had been produced on an ad hoc basis, linked to donor-funded projects. Recognising the need for an integrated and more holistic approach, the National NCA Strategy aims to strengthen the statistical and institutional mechanisms, systems and production processes and focus efforts of Stats SA and other institutions on consistently and regularly producing priority natural capital accounts, aligning with South Africa's development objectives. The National NCA Strategy fosters coordination, standardised statistics, relevant indicators, and collaboration among institutions over a ten-year period with a five-year review, emphasizing national-level accounts.

In line with the National NCA Strategy, Stats SA is working in partnership with other entities to further the development of priority national accounts. Accounts under development using largely existing capacity includes the development of South Africa's first Experimental Biodiversity Economy Satellite Accounts, Air Emission Accounts as well as the Experimental Biodiversity-Based Tourism Estimates (current discussion document) presented in this document. Figure 7 provides a high-level overview of the natural capital accounts produced in South Africa from 2000 to present.

<sup>&</sup>lt;sup>10</sup> In the ANCA Project, South Africa was one of seven pilot countries. The project was led by the UNSD in partnership with UN Environment and the Convention on Biodiversity, with funding from the Government of Norway. In this project, Stats SA and SANBI worked in partnership with the CSIR, Ezemvelo KZN Wildlife, DWS and DEA (now DFFE).

<sup>11</sup> The Natural Capital Accounting and Valuation of Ecosystem Services (NCAVES) Project is a global project in which South Africa is one of five participating partner countries (Brazil, China, India, Mexico and South Africa). It is funded by the EU and led globally by the United Nations Statistics Division (UNSD) and United Nations Environment Programme (UN Environment). The following institutions are represented on the Project Reference Group: the Delegation of the European Union (EU) to South Africa, UNSD, UN Environment, and the Department of Forestry, Fisheries and the Environment (DFFE).

The EI4WS Project is a seven-year project (2018-2025), and is funded by the Global Environment Facility (GEF), implemented by the Development Bank of Southern Africa (DBSA), and executed by SANBI in partnership with others, including DWS, WWF and Stats SA. The accounts developed in the EI4WS Project include the Accounts for strategic water source areas (SWSAs), 1990 to 2020 (Stats SA 2023), Sub-national Water Resource Accounts, 2015 to 2021 (Stats SA 2024), and experimental ecosystem accounts of water-related ecological infrastructure assets.

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Figure 7 – A snapshot of Natural Capital Accounts in South Africa since 2000

Source: Statistics South Africa and the South African National Biodiversity Institute

#### 1.4 Biodiversity-based tourism estimates

Tourism is included in the SEEA in more than one way. Tourism is included in the SEEA EA through the examination of the interactions between tourism activities and ecosystems and the services they provide. For instance, in identifying and accounting for: the ecosystem services that tourism relies on or affects; the changes in land use associated with tourism; and tourism activities centred around cultural landscapes, heritage sites, unique natural ecosystems or species. The experimental biodiversity-based tourism estimates for South Africa presented in this discussion document relate to the latter, drawing from the TSA.

The TSA provides a detailed analysis of the demand for goods and services associated with tourism, as well as the interface with the supply of these goods and services within the economy. The TSA enables the measurement of the direct impact<sup>13</sup> of tourism on the economy. It provides an overview of the role that tourism plays in South Africa and provides information on the direct contribution of tourism to the South African economy in terms of production, expenditure and employment. In this case, the focus is on those elements of tourism that are directly attributable to the use or enjoyment of biodiversity assets by inbound and domestic same-day visitors and inbound and domestic tourists.

Section 2 of this discussion document expands on definitions and concepts related to biodiversity, tourism and biodiversity-based tourism. As sustainability gains precedence globally, gaining insights into the economic contributions of biodiversity-based tourism, its potential impacts on local ecosystems, and understanding tourist preferences, will be instrumental in shaping policies to harmonise tourism promotion with targeted conservation strategies and the long-term health of natural ecosystems and biodiversity. Within this context, the need was identified to make a first attempt to quantify the economic contribution of biodiversity

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<sup>13</sup> It is important to note that a TSA will only measure the direct impact of tourism on the economy, not the indirect and induced effects.

and biodiversity assets to the tourism sector for South Africa, by developing the first experimental biodiversity-based tourism estimates for South Africa based upon the TSA compiled by Stats SA.

South Africa's first experimental biodiversity-based tourism estimates for the period 2013 to 2019 can be seen as a first response to the Manilla Call for Action on MST. Essentially, the goal is to assess and quantify the economic contribution of biodiversity-based tourism in terms of expenditure, contribution to tourism direct gross value added and tourism direct gross domestic product, as well as the contribution to tourism direct employment.

The experimental biodiversity-based tourism estimates for the period 2013 to 2019 builds upon the work related to biodiversity-based tourism employment that was previously done by SANBI and Stats SA for the National Biodiversity Assessment 2018 (NBA 2018) (Driver et al. 2019). The first experimental biodiversity-based tourism estimates measure the total internal visitor demand (by both inbound and domestic visitors) for biodiversity-based tourism in South Africa. It provides a first estimate for the extent to which South Africa's tourism sector is reliant on biodiversity-based tourism expenditure. The approach for South Africa's first experimental biodiversity-based tourism estimates incorporates the use of the TSA (based on the TSA:RMF 2008) as it is compiled and released by Stats SA, as the central framework for compilation, supplemented by existing data from South Africa Tourism (SAT) (departure survey for inbound tourists) and Stats SA (domestic tourism survey for domestic visitors) that relate to inbound and domestic visitor trip activity and associated inbound and domestic visitor expenditure for biodiversity-based tourism activities, which is then related back to inbound and domestic visitor expenditure as captured in the TSA.

#### The key indicators for the biodiversity-based tourism estimates which are derived from the TSA are:

- inbound biodiversity-based tourism expenditure (R million) and annual growth in inbound biodiversity-based tourism expenditure (%);
- domestic biodiversity-based tourism expenditure (R million) and annual growth in domestic biodiversitybased tourism expenditure (%);
- internal biodiversity-based tourism expenditure (R million) and annual growth in internal biodiversity-based tourism expenditure (%);
- biodiversity-based tourism direct gross value added (BTDGVA) (R million) as a percentage of gross value added (% of GVA) and as a percentage of tourism direct gross value added (% of TDGVA);
- biodiversity-based tourism direct gross domestic product (BTDGDP) (R million) as a percentage of gross domestic product (% of GDP) and as a percentage of tourism direct gross domestic product (% of TDGDP);
   and
- persons directly engaged in producing goods and services purchased by biodiversity-based visitors (number, % of total employment and % of persons directly engaged in producing goods and services purchased by visitors).

#### 1.5 Structure of the document

The discussion document is structured in four chapters as follows:

- Chapter 1 (this chapter): Introduction provides an overview of the inter-linkages between tourism and biodiversity-based tourism, the concept of sustainable tourism and its measurement, NCA and the internationally agreed standards for measuring tourism and the tourism sector.
- Chapter 2: Biodiversity, tourism and biodiversity-based tourism expands on the concepts of biodiversity
  and biodiversity assets, tourism, and biodiversity-based tourism.
- Chapter 3: Experimental biodiversity-based tourism estimates for South Africa presents the results of
  the experimental biodiversity-based tourism estimates from 2013 to 2019 which are based upon the TSA
  from 2013 to 2019. A supplementary Excel workbook containing Excel sheets that can be downloaded
  from the Statistics South Africa (Stats SA) website (http://www.statssa.gov.za/) accompanies the report.
- Chapter 4: The future development of the experimental biodiversity-based tourism estimates for South Africa – makes recommendations for future work on the experimental biodiversity-based tourism estimates.

#### Chapter 2: Biodiversity, tourism and biodiversity-based tourism

This chapter focusses on and elaborates on the concepts of biodiversity and biodiversity assets, tourism and biodiversity-based tourism.

#### 2.1 What is biodiversity?

There are several definitions of biodiversity (from the term "biological diversity") but essentially, it refers to "the diversity of genes, species and ecosystems on Earth, and the ecological and evolutionary processes that maintain this diversity" (SANBI 2019).

South Africa is recognised as one of the world's 17 megadiverse nations due to the exceptional diversity and uniqueness of the country's species and ecosystems, which occurs alongside diverse cultures and geological wealth. The nation ranks among the top three globally for unique plant and marine species, showcasing a wide array of ecosystems across its landscape and seascape.

South Africa's biodiversity is relatively well studied and the primary tool for monitoring and reporting on the state of biodiversity in South Africa is the NBA. The most recent NBA was for 2018 and was prepared as part of the SANBI mandate under the National Environmental Management: Biodiversity Act (Act 10 of 2004). The NBA focusses primarily on assessing biodiversity at the ecosystem and species level, and provides a comprehensive picture of South Africa's biodiversity threat status and protection level across time.

South Africa's biodiversity provides a wide range of benefits to the South African economy, society and human well-being (refer to Figure 6), and even provides some benefits to the region and globally. Biodiversity provides jobs and supports healthy ecosystems that are essential to food security, maintaining clean water sources, supporting agriculture and providing raw materials for various industries. Plants with unique medicinal properties contribute to traditional and modern medicine. Additionally, South Africa's exceptional biodiversity serves as a major draw for the tourism sector, attracting visitors to explore its distinct landscapes and encounter unique plant and marine species found nowhere else on earth. This biodiversity not only supports economic activities but also safeguards against natural hazards, helps to adapt to climate change, and provides spaces for recreation and cultural activities, enriching the well-being of the population.

As a biodiversity rich country, South Africa recognises the responsibility and challenges of ensuring the rich wealth of species and ecosystems are conserved and used sustainably to the benefit of all South Africans and future generations. The NBA also informs the National Biodiversity Strategy and Action Plan (NBSAP), the National Biodiversity Framework (NBF), the National Protected Area Expansion Strategy (NPAES) and other national strategies and frameworks across a range of sectors, such as the National Spatial Development Framework, the National Water and Sanitation Master Plan and the National Biodiversity Economy Strategy.

#### 2.2 What is tourism?

Tourism encompasses the activities of visitors, defined as a person (or people) taking a trip to destinations outside their usual environment, for less than a year, excluding for employment purposes (in other words for

business, leisure or other personal purpose). UN Tourism distinguishes between a visitor and a tourist as follows:

- A visitor is any person travelling (on a trip between two or more countries or between two or more localities within their country of usual residence) to a place other than that of his/her usual environment for less than 12 months and whose main purpose of the trip is other than the exercise of an activity remunerated from within the place visited.
- A tourist (or overnight visitor) if the visitor's trip includes an overnight stay.

The concept of 'usual environment' of an individual is crucial and defined for South Africa as travelling more than 40 kilometres from his/her place of residence (one way) AND the place should NOT be visited more than once a week. This includes place of work and place of study. Leisure and recreational trips are included irrespective of frequency. Place of residence is the geographical area (though not necessarily a contiguous one) within which an individual conducts his/her regular life routine.

Three basic forms of tourism are measured:

- Inbound tourism comprises the tourism of non-resident visitors (international visitors) within the economic territory of the country of reference.
- **Domestic tourism** comprises the tourism of resident visitors within the economic territory of the country of reference (e.g., a person from one province visiting another province for the purposes of tourism, provided the area they are visiting is outside the 'usual environment' for that individual).
- Internal tourism (sum of domestic tourism and inbound tourism) comprises all consumption of
  visitors, both resident and non-resident, visiting the given country (economic territory of the country of
  reference). It might include goods and services imported into the country and domestically sold to visitors.

#### 2.3 Measuring the tourism sector in South Africa

The tourism sector is not measured as an industry in the national accounts, because industries are classified according to the same, or similar, kind of production activity, while tourism is a consumption-based concept that depends on the status of the consumer. Tourism is not an industry in the International Standard Industrial Classification of All Economic Activities (ISIC)<sup>14</sup> but an amalgamation of industries such as transportation, accommodation, food and beverage services, recreation and entertainment, travel agencies, etc.

The measurement of tourism considers the expenditures made by visitors on goods and services during their trips. This spending is crucial as it reflects the economic contribution of tourism to the destination country (economic territory of reference). By comparing these purchases to the overall supply of goods and

<sup>&</sup>lt;sup>14</sup> ISIC is a classification of the kind of economic activities and not a classification of goods and services.

services in the country, the significance of tourism within the national economy can be gauged. Tourism consumption includes 'tourism-characteristic' goods and services (i.e., accommodation, travel services, cable cars, etc.), 'tourism-connected' goods and services (retail trade) and 'non-tourism-connected' goods and services (i.e., retail trade).

South Africa has compiled the TSA in line with UN Tourism's international standards, concepts, classifications and definitions. It allows for the examination of both demand and supply sides, providing insights into the economic impact of tourism. The TSA brings together the diverse aspects of tourism by providing a tourism dimension to the framework of the 2008 System of National Accounts (2008 SNA). The 2008 SNA recommends the development of satellite accounts for the measurement of economic phenomena that are not explicitly shown in the core set of accounts. The TSA was therefore developed for the explicit study of tourism-connected industries and products.

The TSA makes it possible to separate and examine the demand and supply sides of tourism in an integrated system that describes the production and demand aspects of the entire economy. A TSA<sup>15</sup> is:

- a statistical instrument used to measure the size of the contribution by the tourism sector to the
  economy of a country according to international standards of concepts, classifications and definitions,
  which will allow for valid comparisons with other industries and, eventually, between individual
  countries and between groups of countries; and
- used to analyse all aspects of demand for goods and services which can be associated with tourism within the economy, to observe the operational interface with the supply of such goods and services within the same economy of reference, and to describe how this supply interacts with other economic activities.

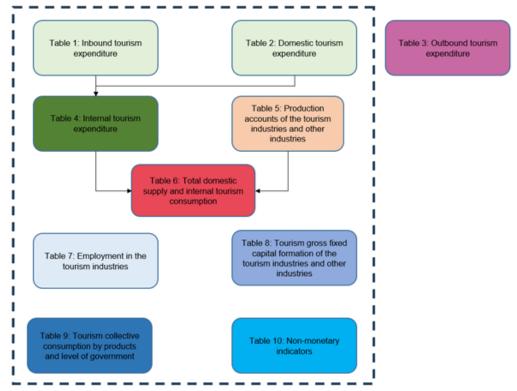
The fundamental structure of a TSA is based on the general relationship existing within an economy between the demand for goods and services generated by tourism on the one hand, and their supply on the other hand. As such, a TSA provides a framework for policy analysis of issues related to tourism economics, as well as for model-building, tourism growth analysis and productivity measurements.

For South Africa, the TSA provides a measure of the importance of tourism in terms of GDP, expenditure and employment that is comparable with similar measures from the 2008 SNA for the overall South African economy (it also allows a comparison with other industries in terms of the above-mentioned variables). The TSA for South Africa provides a coherent framework from within which to integrate and analyse economic statistics related to tourism activity from both the supply and demand sides.

The South African TSA follows the international guidelines as prescribed by UN Tourism. Figure 8 shows the ten tables of the TSA.

<sup>15</sup> It is important to note that a TSA will only measure the direct impact of tourism on the economy, not the indirect and induced effects.

Figure 8 – The ten tables of a Tourism Satellite Account



TSA for South Africa consists of TSA Tables 1 to 7 and TSA Table 10.

TSA Table 3 is resident tourism expenditure outside the economic territory of reference.

TSA Table 4 is the sum of TSA Tables 1 and 2.

TSA Table 6 is the core of the TSA system and it is where the confrontation and reconciliation between domestic supply and internal tourism consumption takes place.

TSA Tables 8 and 9 of the TSA are currently not compiled - future improvement of the TSA.

Source: Statistics South Africa adapted from the Tourism Satellite Account: Recommended Methodological Framework

The TSA for South Africa is compiled and published by Stats SA according to a framework, TSA:RMF 2008, developed by the UNWTO. The TSA is one element of the STS that provides information for the understanding and monitoring of the impact of tourism on the South African economy over time. The other elements of the STS for South Africa include the surveys of international visitors and domestic visitors, visitor arrival statistics, tourist accommodation, and food and beverage statistics.

Several main data sources are used for the compilation of the TSA for South Africa. These statistics are obtained from various sources – from periodic household surveys to annual, quarterly or monthly industry surveys, as well as administrative data from external sources such as the South African Reserve Bank (SARB) and SAT. The current data collected on tourism are for both the supply side (from industry surveys) and the demand side (from household surveys).

A background to the concepts and methodology used in the compilation of the TSA for South Africa can be found in the discussion document 'Draft Tourism Satellite Account for South Africa, 2005 (Discussion document No. D0405.7)', available on the Stats SA website (http://www.statssa.gov.za/).

#### 2.4 What is biodiversity-based tourism?

There is no official definition of biodiversity-based tourism. Therefore, based on the separate definitions of biodiversity assets and tourism, the following definition of biodiversity-based tourism for the first experimental biodiversity-based tourism estimates for South Africa was developed by Stats SA and SANBI:

"Biodiversity-based tourism is tourism that involves the use or enjoyment of biodiversity assets, including trips and visits by domestic and inbound same-day visitors and tourists to partake in and experience South Africa's ecosystems and species. This includes making use of these biodiversity assets for recreational or leisure purposes. Thus biodiversity-based tourism activities occur in or with one or more natural ecosystems and/or with one or more indigenous species".

'Biodiversity assets' is a crucial concept and encompasses species, ecosystems and other biodiversity-related resources that generate ecosystem services, support livelihoods, and provide a foundation for economic growth, social development and human wellbeing (SANBI 2019). Biodiversity assets do not include man-made ecosystems such as dams, artificial wetlands, etc. and should only include indigenous species. Biodiversity assets include 'ecological infrastructure' (naturally functioning ecosystems that provide valuable services to people and the economy). Biodiversity assets are part of natural capital, but natural capital is a broader term that includes abiotic resources such as air and minerals, which are not biodiversity assets.

It is acknowledged that from a tourism perspective, some biodiversity assets may take the form of a combination of natural and man-made ecosystems, and indigenous and exotic species. For example, a tourism-related biodiversity-asset may include indigenous species in a largely unnatural or man-made setting, such as a zoo. Similarly, there may well be exotic species in a largely natural ecosystem, such as a botanical garden. It is recognised that the identification of "largely man-made" assets is not hard and fast and that most biodiversity assets fall along a continuum between 100% natural/pristine and totally man-made (Figure 9). Where on this continuum to draw the line between natural and man-made, and hence the definition of a tourism-related biodiversity asset, depends partially on the subjective experience of the biodiversity asset by the visitor.

For example, a visitor might relate to both indigenous and exotic species in an unnatural zoo setting as a tourism-related biodiversity asset or might experience a beach with substantial built infrastructure as "natural". It therefore relies on the judgement of the experience of a "typical visitor" whether a "man-made" ecosystem or exotic species should be included or excluded as a tourism-related biodiversity asset. Furthermore, for many visitors in an urban setting, visiting a cheetah sanctuary or going up a cable car on Table Mountain may be their closest experience of a tourism-related biodiversity asset. For the purpose of this work, we have erred on the side of inclusivity in determining whether the tourism trip activity is related to a biodiversity asset, based on the assumption that most visitors do not take a purist view of what a natural ecosystem is, and that for many visitors both exotic and indigenous species are likely to be viewed as part of a tourism-related biodiversity asset. Nevertheless, for something to be seen as a tourism-related biodiversity asset, it must consist at least partly of a natural ecosystem or an indigenous species or both.

Figure 9 - Examples of the ecosystem continuum and groupings of species



Source: adapted from Bac and Tlholoe (2017)

Another notion has been consideration of the extent to which visitors interact with biodiversity assets. Bac and Tlholoe (2017) proposed that most visitors have incidental involvement with biodiversity assets, meaning nature was not the primary purpose of their travel but is appreciated or viewed, adding to the quality of their experience. Some visitors undertake nature-centred travel, where species or ecosystems were a central reason for their travel, such as visiting a game reserve to enjoy the biodiversity or scuba diving to see unique marine species and ecosystems. Fewer visitors travel with the purpose of providing appreciable financial support for biodiversity assets, and even fewer visitors personally engage in activities that directly support biodiversity conservation or restoration such as through volunteer tourism paying to work in conservation or restoration areas. Finally, very few visitors travel with the purpose of participating in activities that are entirely 'ecologically benign'. Taking into account the involvement of visitors with biodiversity assets is challenging with the available information.

Taking the above into consideration, a biodiversity-based visitor or tourism activity must meet two requirements: (1) that it meets the UN Tourism definition of a visitor and/or tourist (refer to Section 2.2); and (2) that the tourism activity involves biodiversity assets either in the form of an indigenous species or in the form of a largely natural ecosystem or a combination thereof.

#### 2.5 Understanding the economic value of biodiversity-based tourism

Measuring biodiversity-based tourism requires understanding the economic value of biodiversity-based tourism. This is made up of the price that both domestic (resident) and inbound (non-resident) visitors pay for tourism products and services that are based on the enjoyment of biodiversity assets and ecosystem services; as well as the direct expenditure to other related tourism businesses for the supply of supporting goods and services (such as food and beverages, passenger transportation, accommodation etc.), and to government,

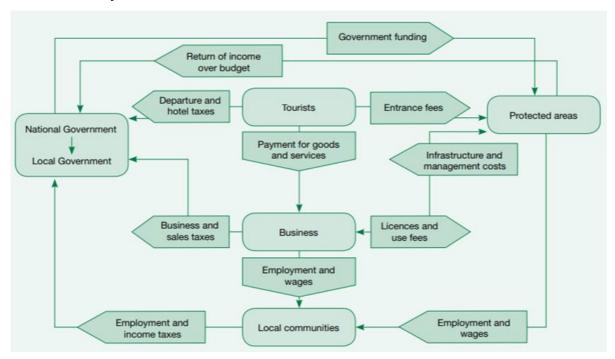
through taxes, for provision of infrastructure. It also includes the value that ecosystem services provide to tourism in general, such as freshwater supplies and other provisions, as well as the regulating functions of ecosystems, which help protect tourism assets from damage by extreme events, such as flooding or major storms.

While the concepts of the economic value of biodiversity-based tourism are straightforward, measuring them is more difficult. In some cases, such as tourism based around coral reefs, the value of biodiversity-based tourism has been quantified. But in many cases, it is difficult to quantify this value due to a lack of suitable data, limited knowledge about the precise relationship between certain types of biodiversity and tourism, and the multiple uses associated with biodiversity which often make it difficult to define how to split the value of biodiversity between tourism and other uses.

Information on international visitor arrivals is available for most countries, but this does not adequately identify whether each arrival is travelling for recreational tourism, or for other primary reasons such as business or to visit friends and relatives. Visitors may participate in some biodiversity-based tourism activities during their trip, even though it may not be their main reason for travelling. Visitor surveys can provide information on the levels of domestic tourism, the destinations visited, the reasons behind domestic and inbound visitors' travels, and their spending. However, in most cases, comprehensive visitor surveys are either unavailable or are conducted privately and for commercial or marketing purposes. Furthermore, it is often difficult to combine information from several different sources into a complete picture of the value of biodiversity for tourism, because of differences in the way surveys are conducted and the questions asked. For these reasons it can be challenging to quantify the benefits that biodiversity brings to tourism. Given the shortcomings of methods for valuing ecosystem services and the ignorance surrounding the connections between ecosystem dynamics and economics, this is not surprising (UNWTO 2010).

Figure 10 shows an example of economic flows using protected areas as an example of an ecosystem service (UNWTO 2010).

Figure 10 – Tourism and ecosystem services: Economic flows using protected areas as an example of an ecosystem service



Source: United Nations World Tourism Organization (2010)

The primary economic streams connected to tourism in protected areas are depicted in the figure above. Knowing these flows makes it easier to illustrate the ways that protected area-based tourism boosts the economy both nationally and regionally, and at the level of individual sites. The flows also cover biodiversity-based tourism in general, though areas with free public access are exempt from entrance and use fees.

While visitors pay access and make use of protected areas, they also pay for accommodation, transport and goods and services to enable them to travel to visit these sites. This income in turn generates tax revenues and further expenditure within the economy. Increasing the economic benefits of tourism to protected areas requires strengthening of all monetary flows, including by investing in conservation, by developing more biodiversity-based tourism products, and by increasing employment and economic benefits in local communities. The government can fund the conservation of protected areas through the tax system using the total tax revenue from tourism based on biodiversity, or it can fund it directly through entrance and use fees.

The next section addresses the information available to measure biodiversity-based tourism in South Africa.

#### 2.6 Measuring biodiversity-based tourism in South Africa

There is currently no internationally agreed upon standard for the measurement of biodiversity-based tourism. The SF-MST was adopted by the UNSC at its 55<sup>th</sup> session (February 27 – March 1, 2024), but also does not have, as its focus, an economic measurement framework for biodiversity-based tourism.

South Africa's first experimental biodiversity-based tourism estimates make use of a top-down approach which incorporates the TSA, as compiled by Stats SA and supplemented with data from SAT and Stats SA. The advantages of adopting the TSA as the central framework for compilation of the experimental biodiversity-based tourism estimates include:

- the measurement of the experimental biodiversity-based tourism estimates is based on official statistics;
- the results of the experimental biodiversity-based tourism estimates can be compared with similar measures from the 2008 SNA and hence other industries/sectors;
- data from the South African STS (SAT and Stats SA);
- a coherent framework for calculation purposes;
- base data are readily available from Stats SA and SAT; and
- the results from the experimental biodiversity-based tourism estimates will never be greater than the tourism sector for South Africa as calculated for the TSA.

Measuring biodiversity-based tourism expenditure comprises the measurement of both inbound and domestic biodiversity-based tourism expenditure. The experimental biodiversity-based tourism estimates rely on key metrics that are collected by the SAT departure survey (for inbound tourists) and the Stats SA domestic tourism survey (for domestic visitors).

The SAT departure survey provides information on the number of overnight trips undertaken by non-resident tourists visiting South Africa, and for the experimental biodiversity-based tourism estimates the focus was on inbound trips that include one or more of the following activities which are considered to incorporate biodiversity assets:

- number of non-resident tourists visiting a biodiversity-based attraction;
- number of non-resident tourists partaking in wildlife activities;
- · number of non-resident tourists visiting a beach; and
- number of non-resident tourists participating in an adventure activity.

The data for non-resident tourist trips and activities cannot be compared to that of domestic same-day trips and overnight trips as the methodology differs. In general, the tourism activities listed above are a good indication of the extent of involvement by non-resident tourists in biodiversity-based tourism activities. It is also important to note that respondents to the survey indicate whether they participated in any of these activities during their trip, and as such a non-resident tourist could partake in several biodiversity-based activities during any inbound trip. The duration of time spent at/on each activity is unknown as is the amount of money spent at/on the biodiversity asset.

Stats SA's annual domestic tourism survey provides information on the number of domestic same-day trips and overnight trips undertaken by South African residents to destinations within South Africa, and for the experimental biodiversity-based tourism estimates the focus was on domestic same-day trips and overnight trips that included one or more of the following activities which are considered to incorporate biodiversity assets:

- trips that include wildlife activities such as game viewing, whale watching, birdwatching, etc.;
- · trips that include hunting activities;

- · trips that include beach activities;
- trips that include visits to parks/gardens;
- trips that include a visit to a mountain area;
- trips that include outdoor or biodiversity-based activities;
- · trips that include water sports such as diving, snorkelling, sailing, surfing; and
- trips that include an adventure activity, such as water rafting, mountaineering, etc.

In general, the tourism activities listed above are a good indication of the extent of involvement by domestic visitors in biodiversity-based tourism activities. It is also important to note that respondents to the survey indicate whether they participated in any of these activities during their domestic same-day trips and overnight trips, and as such a domestic visitor could partake in several biodiversity-based activities during any domestic trip. The duration of time spent at/on each activity is unknown as is the amount of money spent at/on the biodiversity asset.

Biodiversity-based tourism activities and experiences involving biodiversity assets might include activities that only occur in a natural environment, whilst others could occur in either a natural or "man-made" environment but involve indigenous species. Typical tourism activities and experiences involving biodiversity assets are:

- Sightseeing and enjoying the natural beauty and related activities, including inter alia:
  - game viewing photographic safaris;
  - hiking;
  - birdwatching;
  - scuba diving and snorkelling;
  - insects, amphibians, reptile viewing; and
  - botanical viewing; etc.
- · Seeking specific species, including inter alia:
  - shark-cage diving;
  - big-5 game viewing;
  - little-5 game viewing;
  - "Lifer" birding;
  - hunting;
  - penguin viewing;
  - seal viewing;
  - whale watching;
  - dolphin watching; and
  - turtle tracking; etc.
- Recreation and relaxation in natural ecosystems, including inter alia:
  - going to the beach;
  - sporting activities:
    - o swimming;
    - mountain biking/off-road cycling;
    - o canoeing/kayaking;

- o boating;
- yachting/sailing;
- o fishing;
- o surfing;
- o rafting;
- o trail running; and
- o orienteering.
- Cruising and picnicking; etc.

As described above, the experimental biodiversity-based tourism estimates for the period 2013 to 2019 are directly linked to the TSA for South Africa. The TSA for South Africa is compiled and published by Stats SA according to TSA:RMF 2008. It offers insights into tourism's role in South Africa, detailing its contributions to production, expenditure and employment. Likewise, biodiversity-based tourism estimates outline the biodiversity-based tourism sub-sector's contribution, providing data on its contributions to South Africa's tourism sector and overall economy in terms of production, expenditure and employment.

Biodiversity-based tourism estimates are calculated by using a combination of calculated averages, weighted averages and estimates, depending on the tourism products and activities. The methodology used to extract biodiversity-based tourism expenditure for tourism expenditure in the TSA will be explained, broadly, by using the example of accommodation services for visitors. Biodiversity-based inbound and domestic expenditure on accommodation services for visitors is based on source data from the SAT departure survey and the Stats SA domestic tourism survey.

Inbound biodiversity-based tourism expenditure estimates on accommodation services for visitors based on the SAT departure survey includes the following:

- data on the number of inbound tourists;
- the percentage of all inbound tourists' nights that included accommodation services for visitors and included biodiversity-based activities;
- the estimated percentage of a trip that would involve the identified biodiversity-based activity;
- the estimated percentage of the identified activity that involves the use/enjoyment of biodiversity assets;
   and
- average inbound tourists' expenditure on accommodation services for visitors (calculated from the TSA).

Domestic biodiversity-based tourism expenditure estimates on accommodation services for visitors based on Stats SA domestic tourism survey data includes the following:

- data on the number of domestic trips;
- the percentage of all domestic trips that included accommodation services for visitors and biodiversitybased activities;
- the estimated percentage of a trip that involved the identified biodiversity-based activity;
- the estimated percentage of the identified activity that involved the use/enjoyment of biodiversity assets;
   and

average domestic tourism expenditure on accommodation services for visitors (calculated from the TSA).

# Chapter 3: Experimental biodiversity-based tourism estimates for South Africa, 2013 to 2019

The analysis of the experimental biodiversity-based tourism estimates for South Africa for the period 2013 to 2019 provides an economic overview of the importance of biodiversity-based tourism for the tourism sector in South Africa (as measured by the TSA).

# 3.1 Biodiversity-based tourism estimates for South Africa

Table 1 shows the biodiversity-based tourism estimates for the reference years 2013 to 2019.

Table 1 - Biodiversity-based tourism estimates, 2013-2019

|   | 2013   | 2014   | 2015   | 2016   | 2017   | 2018   | 2019   |
|---|--------|--------|--------|--------|--------|--------|--------|
| Inbound biodiversity-based tourism        |        |        |        |        |        |        |        |
| expenditure (R million)                   | 14 658 | 17 118 | 16 032 | 18 810 | 19 554 | 20 364 | 17 956 |
| Inbound biodiversity-based tourism        |        |        |        |        |        |        |        |
| expenditure as a percentage of inbound    |        |        |        |        |        |        |        |
| tourism expenditure (%)                   | 15,6   | 16,0   | 14,7   | 15,5   | 16,2   | 17,0   | 14,8   |
| Domestic biodiversity-based tourism       |        |        |        |        |        |        |        |
| expenditure (R million)                   | 28 731 | 27 362 | 23 708 | 25 087 | 21 052 | 19 947 | 42 707 |
| Domestic biodiversity-based tourism       |        |        |        |        |        |        |        |
| expenditure as a percentage of domestic   |        |        |        |        |        |        |        |
| tourism expenditure (%)                   | 15,3   | 13,7   | 14,1   | 13,7   | 12,9   | 10,2   | 12,8   |
| Internal biodiversity-based tourism       |        |        |        |        |        |        |        |
| expenditure (R million)                   | 43 389 | 44 480 | 39 740 | 43 897 | 40 606 | 40 311 | 60 663 |
| Internal biodiversity-based tourism       |        |        |        |        |        |        |        |
| expenditure as a percentage of internal   |        |        |        |        |        |        |        |
| tourism expenditure (%)                   | 15,4   | 14,5   | 14,3   | 14,4   | 14,3   | 12,8   | 13,3   |
| Biodiversity-based tourism direct gross   |        |        |        |        |        |        |        |
| value added (BTDGVA) (R million)          | 18 380 | 18 903 | 16 840 | 18 652 | 17 357 | 17 364 | 26 024 |
| BTDGVA as a percentage of gross value     |        |        |        |        |        |        |        |
| added (GVA) (%)                           | 0,5    | 0,5    | 0,4    | 0,4    | 0,4    | 0,4    | 0,5    |
| BTDGVA as a percentage of tourism         |        |        |        |        |        |        |        |
| direct gross value added (TDGVA) (%)      | 15,4   | 14,5   | 14,3   | 14,4   | 14,3   | 12,8   | 13,3   |
| Biodiversity-based tourism direct gross   |        |        |        |        |        |        |        |
| domestic product (BTDGDP) (R million)     | 19 622 | 20 164 | 18 225 | 20 145 | 18 882 | 18 859 | 27 726 |
| BTDGDP as a percentage of gross           |        |        |        |        |        |        |        |
| domestic product (GDP) (%)                | 0,5    | 0,5    | 0,4    | 0,4    | 0,4    | 0,4    | 0,5    |
| BTDGDP as a percentage of tourism         |        |        |        |        |        |        |        |
| direct gross domestic product (TDGDP)     |        |        |        |        |        |        |        |
| (%)                                       | 15,4   | 14,5   | 14,3   | 14,4   | 14,3   | 12,8   | 13,3   |
| Persons directly engaged in producing     |        |        |        |        |        |        |        |
| goods and services purchased by           |        |        |        |        |        |        |        |
| biodiversity-based visitors (number)      | 92 036 | 91 816 | 82 619 | 80 189 | 74 981 | 82 526 | 91 836 |
| Persons directly engaged in producing     |        |        |        |        |        |        |        |
| goods and services purchased by           |        |        |        |        |        |        |        |
| biodiversity-based visitors (% of total   |        |        |        |        |        |        |        |
| employment)                               | 0,6    | 0,6    | 0,5    | 0,5    | 0,5    | 0,5    | 0,6    |
| Persons directly engaged in producing     | ,-     | •      | •      | •      | ,-     | •      | ,,-    |
| goods and services purchased by           |        |        |        |        |        |        |        |
| biodiversity-based visitors (% of persons |        |        |        |        |        |        |        |
| directly engaged in producing goods and   |        |        |        |        |        |        |        |
| services purchased by visitors)           | 14,0   | 13,3   | 13,0   | 12,7   | 13,0   | 13,2   | 11,8   |

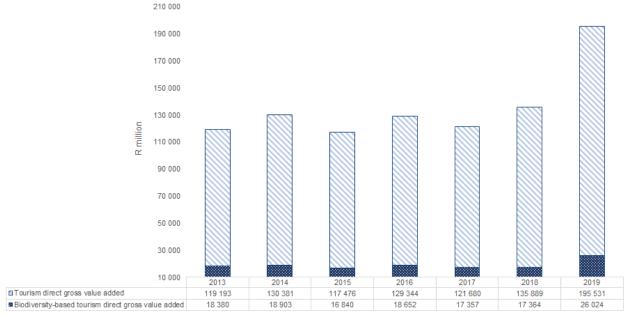
Note - For the data for the TSA (tourism sector) refer to the key findings on page 1.

Source: Statistics South Africa

BTDGVA increased from R18 380 million in 2013 to R26 024 million in 2019 (41,6% increase) and BTDGDP increased from R19 622 million in 2013 to R27 726 million in 2019 (41,3% increase). In 2013, BTDGDP constituted 15,4% of TDGDP and 0,5% of GDP. In 2019, BTDGDP constituted 13,3% of TDGDP and 0,5% of GDP.

Figure 11 shows BTDGVA values as a portion of TDGVA from 2013 to 2019 and Figure 12 shows BTDGDP values as a portion of TDGDP from 2013 to 2019.

Figure 11 – Tourism direct gross value added and biodiversity-based tourism direct gross value added, 2013 – 2019 (R million)

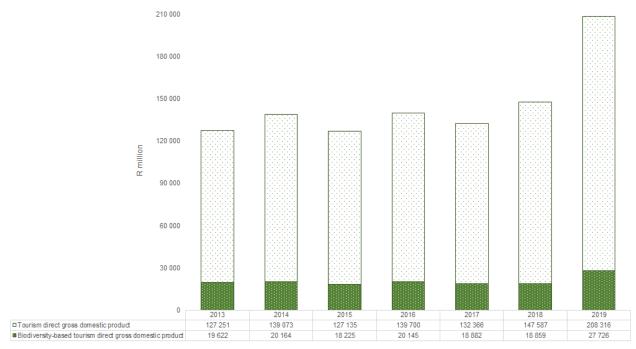


Source: Statistics South Africa

In 2013 TDGVA was 3,4% (or R119 193 million) of the total GVA (R3 502 361 million) for South Africa. BTDGVA represented 0,5% (or R18 380 million) of total GVA in 2013. BTDGVA represented 15,4% of the total TDGVA for South Africa.

In 2019 TDGVA represented 3,9% (or R195 531 million) of the total GVA (R5 044 926 million) for South Africa. BTDGVA still represented 0,5% (or R26 024 million) of the total GVA in 2019. BTDGVA represented 13,3% of the total TDGVA for South Africa.

Figure 12 – Tourism direct gross domestic product and biodiversity-based tourism direct gross domestic product, 2013–2019 (R million)



Source: Statistics South Africa

In 2013 TDGDP was 3,3% (or R127 251 million) of the total GDP (R3 868 630 million) for South Africa. BTDGDP represented 0,5% of total GDP. BTDGDP represented 15,4% of the total TDGDP for South Africa.

In 2019 TDGDP was 3,7% (or R208 316 million) of the total GDP (R5 613 665 million) for South Africa. BTDGDP represented 0,5% of total GDP. BTDGDP represented 13,3% of the total TDGDP for South Africa.

Figure 13 shows inbound, domestic and internal biodiversity-based (sum of inbound and domestic) tourism expenditure from 2013 to 2019 and Figure 14 shows inbound biodiversity-based tourism expenditure and domestic biodiversity-based tourism expenditure as a percentage of internal biodiversity-based tourism expenditure from 2013 to 2019.

In 2013, inbound biodiversity-based tourism expenditure constituted 33,8% (or R14 658 million) of the total internal biodiversity-based tourism expenditure. In 2019, inbound biodiversity-based tourism expenditure constituted 29,6% (or R17 956 million) of the total internal biodiversity-based tourism expenditure.

In 2013, domestic biodiversity-based tourism expenditure constituted 66,2% (or R28 731 million) of the total internal biodiversity-based tourism expenditure. In 2019, domestic biodiversity-based tourism expenditure constituted 70,4% (or R42 707 million) of the total internal biodiversity-based tourism expenditure.

Figure 13 – Inbound, domestic and internal biodiversity-based tourism expenditure, 2013–2019 (R million)

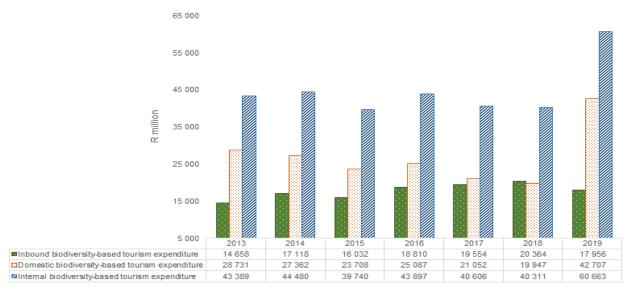
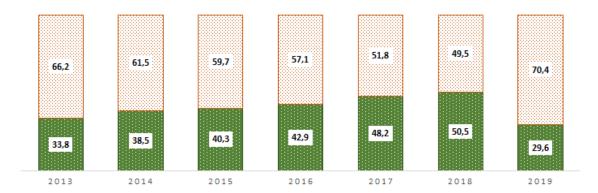


Figure 14 – Inbound biodiversity-based tourism expenditure and domestic biodiversity-based tourism expenditure as a percentage of internal biodiversity-based tourism expenditure, 2013–2019 (%)



Domestic biodiversity-based tourism expenditure as a percentage of internal biodiversity-based tourism expenditure

■ Inbound biodiversity-based tourism expenditure as a percentage of internal biodiversity-based tourism expenditure

Source: Statistics South Africa

Figure 15 shows the year-on-year growth rates for inbound, domestic and internal biodiversity-based tourism expenditure for 2013 to 2019.

From 2013 to 2019, inbound biodiversity-based tourism expenditure increased by 22,5%, domestic biodiversity-based tourism expenditure increased by 48,6% and internal biodiversity-based tourism expenditure increased by 39,8%.

Figure 15 – Year-on-year percentage growth rates for inbound, domestic and internal biodiversity-based tourism expenditure, 2013–2019

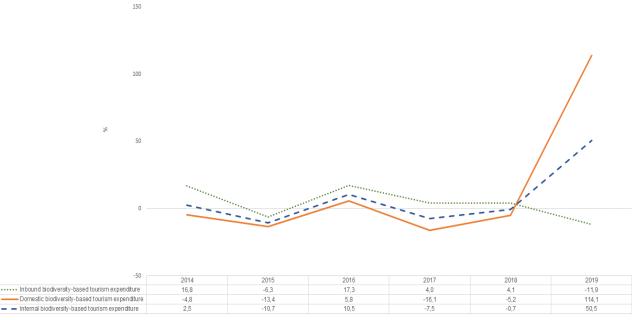
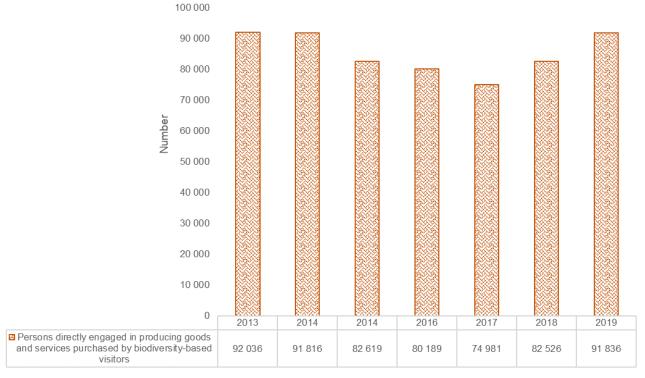


Figure 16 shows the number of persons directly engaged in producing goods and services purchased by biodiversity-based visitors declined marginally between 2013 and 2019 from 92 036 to 91 836. This is a decline of 0,2% (or 200 persons). During the same period, the persons directly engaged in producing goods and services purchased by visitors increased from 658 907 to 780 096<sup>16</sup>. This is an increase of 18,4% (or 121 189 persons).

Figure 16 – Persons directly engaged in producing goods and services purchased by biodiversity-based visitors, 2013–2019 (number)



Source: Statistics South Africa

### 3.2 Biodiversity-based tourism demand for South Africa

Internal biodiversity-based tourism demand for South Africa consists of non-resident visitors (non-resident tourists) and domestic visitors (includes resident same-day visitors and resident tourists).

The year 2013 saw 14 317 908 non-resident visitors to South Africa compared with 14 797 472 non-resident visitors in 2019 (see Table 2). Of the 14 317 908 non-resident visitors in 2013, 4 781 340 (or 33,4%) were same-day visitors and 9 536 568 (or 66,6%) were tourists. Of the 14 797 472 non-resident visitors in 2019, 4 568 879 (or 30,9%) were same-day visitors and 10 228 593 (or 69,1%) were tourists.

During 2013, domestic visitors undertook 105 139 000 domestic trips, of which 54 372 000 (or 51,7%) were same-day trips and 50 767 000 (or 48,3%) were overnight trips. During 2019, domestic visitors undertook

<sup>&</sup>lt;sup>16</sup> See Key findings on page 1.

152 006 000 domestic trips, of which 82 973 000 (or 54,6%) were same-day trips and 69 033 000 (or 45,4%) were overnight trips.

Table 2 shows the number of non-resident visitors to South Africa and the number of domestic overnight and domestic same-day trips undertaken by South African residents from 2013 to 2019.

Table 2 – Number of non-resident visitors to South Africa and the number of domestic overnight and domestic same-day trips undertaken by South African residents, 2013–2019 (number)

|                       | 2013        | 2014       | 2015       | 2016       | 2017       | 2018       | 2019        |
|-----------------------|-------------|------------|------------|------------|------------|------------|-------------|
| Non-resident visitors |             |            |            |            |            |            |             |
| (number)              | 14 317 908  | 14 529 542 | 13 951 901 | 15 121 328 | 14 975 675 | 15 004 384 | 14 797 472  |
| Non-resident same-    |             |            |            |            |            |            |             |
| day visitors          |             |            |            |            |            |            |             |
| (number)              | 4 781 340   | 4 980 306  | 5 048 128  | 5 077 165  | 4 690 478  | 4 532 279  | 4 568 879   |
| Non-resident tourists |             |            |            |            |            |            |             |
| (number)              | 9 536 568   | 9 549 236  | 8 903 773  | 10 044 163 | 10 285 197 | 10 472 105 | 10 228 593  |
| Total domestic trips  |             |            |            |            |            |            |             |
| (number)              | 105 139 000 | 95 270 000 | 89 702 000 | 82 191 000 | 91 920 000 | 87 100 000 | 152 006 000 |
| Domestic same-day     |             |            |            |            |            |            |             |
| trips (number)        | 54 372 000  | 48 007 000 | 44 261 000 | 39 389 000 | 47 540 000 | 41 634 000 | 82 973 000  |
| Domestic overnight    |             |            |            |            |            |            |             |
| trips (number)        | 50 767 000  | 47 263 000 | 45 441 000 | 42 802 000 | 44 380 000 | 45 466 000 | 69 033 000  |

Source: Statistics South Africa

Table 3 shows the number of biodiversity-based activities that were undertaken by visitors as part of domestic same-day trips from 2013 to 2019. Trips including hunting activities, a water sports activity and an adventure activity were the only biodiversity-based activities that had higher values in 2019 compared with 2013. Table 4 shows the number of biodiversity-based activities that were undertaken by visitors as part of domestic overnight trips from 2013 to 2019. Table 5 shows the number of biodiversity-based activities that were undertaken by tourists as part of inbound overnight trips for 2013 to 2019. The total number of inbound tourists partaking in wildlife activities and an adventure activity were the biodiversity-based activities that had higher values in 2019 compared with 2013.

Tables 3 to 5 show that trips including biodiversity-based adventure activities have increased for domestic same-day visitors, domestic overnight trips and inbound tourists.

Table 3 – Biodiversity-based activities in domestic same-day trips, 2013–2019 (number)

|  | 2013      | 2014      | 2015      | 2016      | 2017      | 2018      | 2019      |
|--|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Trips including wildlife activities, e.g. game viewing, whale watching, birdwatching | 1 231 587 | 572 395   | 732 774   | 681 723   | 662 499   | 316 949   | 1 026 396 |
| Trips including hunting activities   | 97 874    | 45 050    | 222 706   | 65 738    | 53 305    | 3 033     | 116 622   |
| Trips including beach activities   | 1 500 742 | 972 542   | 1 252 421 | 457 729   | 1 055 937 | 570 204   | 1 441 119 |
| Trips including visits to parks/gardens  | 995 057   | 747 294   | 548 383   | 545 379   | 830 027   | 324 531   | 977 010   |
| Trips including a visit to a mountain area   | 902 620   | 328 597   | 505 279   | 370 078   | 271 599   | 213 827   | 634 878   |
| Trips including other outdoor/nature-based activities                                | 309 936   | 100 699   | 40 710    | 233 734   | 238 601   | 78 858    | 244 550   |
| Trips including a water sports activity, e.g. diving, snorkelling, sailing, surfing  | 312 655   | 111 299   | 277 784   | 177 735   | 421 359   | 74 368    | 447 710   |
| Trips including an adventure activity, e.g. water rafting, mountaineering            | 236 530   | 60 949    | 311 309   | 129 040   | 68 534    | 46 480    | 264 876   |
| Total  | 5 587 001 | 2 938 825 | 3 891 366 | 2 661 156 | 3 601 861 | 1 628 250 | 5 153 161 |

Table 4 - Biodiversity-based activities in domestic overnight trips, 2013-2019 (number)

|   | 2013       | 2014       | 2015       | 2016      | 2017      | 2018      | 2019       |
|---|------------|------------|------------|-----------|-----------|-----------|------------|
| Trips including wildlife activities, e.g. game viewing, whale watching,             |            |            |            |           |           |           |            |
| birdwatching  | 2 174 996  | 2 121 782  | 1 462 966  | 1 479 629 | 1 742 547 | 1 054 024 | 2 026 823  |
| Trips including hunting activities  | 333 431    | 102 419    | 95 662     | 261 407   | 151 948   | 36 442    | 195 225    |
| Trips including beach activities  | 3 965 263  | 4 231 616  | 4 200 872  | 3 208 935 | 3 363 860 | 2 581 798 | 4 369 518  |
| Trips including visits to parks/gardens   | 2 127 118  | 2 169 578  | 1 776 340  | 1 399 196 | 1 697 286 | 1 126 909 | 2 081 844  |
| Trips including a visit to a mountain area  | 1 983 487  | 1 529 459  | 1 212 266  | 1 601 954 | 1 309 335 | 971 328   | 1 740 118  |
| Trips including other outdoor/nature-<br>based activities                           | 533 490    | 211 666    | 404 089    | 211 136   | 111 536   | 193 425   | 336 091    |
|   | 000 .00    | 2000       | .0.000     | 200       | 555       | .00 .20   | 000 00 .   |
| Trips including a water sports activity, e.g. diving, snorkelling, sailing, surfing | 646 343    | 764 729    | 417 283    | 479 246   | 538 282   | 214 449   | 706 027    |
| Trips including an adventure activity,  |            |            |            |           |           |           |            |
| e.g. water rafting, mountaineering  | 389 858    | 448 937    | 451 919    | 326 758   | 493 021   | 245 285   | 549 260    |
| Total   | 12 153 986 | 11 580 186 | 10 021 397 | 8 968 261 | 9 407 815 | 6 423 660 | 12 004 906 |

Source: Statistics South Africa

Table 5 - Biodiversity-based activities in inbound overnight trips, 2013-2019 (number)

|   | 2013      | 2014      | 2015      | 2016      | 2017      | 2018      | 2019      |
|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Foreign tourists visiting a nature-based attraction     | 1 662 124 | 1 648 161 | 1 344 234 | 1 538 363 | 1 781 382 | 1 924 203 | 1 562 213 |
| Foreign tourists partaking in wildlife activities       | 885 573   | 918 890   | 961 710   | 1 168 647 | 1 541 408 | 1 642 160 | 1 807 048 |
| Foreign tourists visiting a beach                       | 1 112 010 | 1 215 590 | 982 553   | 1 077 996 | 1 235 160 | 1 416 923 | 668 140   |
| Foreign tourists participating in an adventure activity | 443 658   | 590 007   | 541 964   | 498 676   | 716 500   | 844 847   | 2 169 091 |
| Total   | 4 103 365 | 4 372 648 | 3 830 461 | 4 283 682 | 5 274 450 | 5 828 133 | 6 206 492 |

Source: Statistics South Africa

# 3.3 Biodiversity-based tourism expenditure

Tourism expenditure refers to the acquisition of goods and services by visitors through a monetary transaction for the direct satisfaction of their wants and needs during their stay at their destination. As such, biodiversity-based tourism expenditure refers to the acquisition of goods and services by biodiversity-based visitors through a monetary transaction for the direct satisfaction of their wants and needs during their stay at their destination.

Tourism expenditure can be broken down by the products consumed. The TSA distinguishes between three categories of products, namely 'tourism-characteristic' products, 'tourism-connected' (or 'related') products and 'non-tourism-connected' products. These are described in Box 2. Tourism products are not exclusively consumed by visitors. A non-visitor can consume a 'tourism-characteristic' product.

#### Box 2 – Tourism product ratio

Tourism consumption of each product is divided by total supply to calculate the tourism product ratio (which measures the proportion of output of a product used by visitors).

The TSA makes a distinction between three categories of products, namely:

- A tourism-characteristic product is a product that will cease to exist in meaningful quantity, or for which
  the level of consumption would be significantly reduced, in the absence of visitors. A product is classified
  as a tourism-characteristic product if at least 25 per cent of its production is purchased by visitors (that is,
  a tourism-characteristic product has a tourism product ratio of greater than or equal to 0,25).
- A tourism-connected (or related) product is distinct from a tourism-characteristic product in that visitors
  consume a smaller proportion of the total supply of the product. For a product to be classified as a tourismconnected product, visitors must purchase more than 0 per cent and less than 25 per cent of its production
  (that is, a tourism-connected product has a tourism product ratio that is greater than 0 and less than 0,25).
- 3. A *non-tourism-connected product* is a product that is a non-tourism-specific<sup>17</sup> product.

The following points are important to consider when looking at product classifications:

- The main reason for making a distinction between product categories is for analytical and presentation purposes. It allows for analysis to be specifically focused on the products that make up the majority of tourism expenditure.
- Tourism products are not exclusively consumed by visitors. A non-visitor can consume a tourismcharacteristic product.

Tables 6 to 12 show both tourism and biodiversity-based tourism expenditure by product for South Africa, for the reference years 2013 to 2019. Being a subset of overall tourism expenditure, the biodiversity-based tourism product ratio will always be less than that of the tourism product ratio. Analysis of the highest biodiversity-based tourism expenditure across 2013 to 2019 shows that:

- 'Passenger transportation services' (the sum of railway-, road-, water- and air passenger transportation services and transport equipment rental services) had the highest biodiversity-based tourism expenditure every year from 2013 to 2018;
- 'Non-specific products' had the second highest biodiversity-based tourism expenditure for the years 2013 and 2014 and the highest in 2019;
- 'Sports and recreational services' were one of the top three highest biodiversity-based tourism expenditure products from 2013 to 2019; and
- 'Cultural services' had the third highest biodiversity-based tourism expenditure in 2017 and 2018.

<sup>&</sup>lt;sup>17</sup> A tourism-specific product is either a tourism-characteristic product or a tourism-connected product.

Table 6 – Tourism and biodiversity-based tourism expenditure by product, 2013 (R million)

|  |          | Tourism   | demand        |           | Bio      | diversity-base | d tourism dema | ınd       | Prod          | uct ratio     |
|--|----------|-----------|---------------|-----------|----------|----------------|----------------|-----------|---------------|---------------|
|  |          | Inbound   |               |           |          | Inbound        |                |           |               |               |
|  | Domestic | visitor   | Internal      | Total     | Domestic | visitor        | Internal       | Total     | Tourism       | Biodiversity- |
|  | visitor  | demand    | visitor       | domestic  | visitor  | demand         | visitor        | domestic  | product       | based tourism |
|  | demand   | (exports) | demand        | supply    | demand   | (exports)      | demand         | supply    | ratio         | product ratio |
| Product  | (1)      | (2)       | (3) = (1)+(2) | (4)       | (5)      | (6)            | (7) = (5)+(6)  | (4)       | (8) = (3)/(4) | (9)=(7)/(4)   |
|  | -        | R mi      | llion         |           |          | R m            | illion         |           | Perd          | centage       |
| Tourism-characteristic products                  | 143 806  | 57 526    | 201 332       | 433 843   | 22 072   | 8 953          | 31 025         | 433 843   | 46,4          | 7,2           |
| Accommodation services for visitors              | 18 480   | 13 466    | 31 946        | 33 244    | 2 004    | 1 132          | 3 136          | 33 244    | 96,1          | 9,4           |
| Food- and beverage-serving services              | 26 780   | 7 736     | 34 516        | 102 033   | 3 286    | 491            | 3 777          | 102 033   | 33,8          | 3,7           |
| Passenger transportation services                | 71 391   | 23 343    | 94 733        | 183 375   | 8 797    | 2 225          | 11 022         | 183 375   | 51,7          | 6,0           |
| Railway passenger transportation services        | 224      | 139       | 363           | 5 176     | 24       | 12             | 36             | 5 176     | 7,0           | 0,7           |
| Road passenger transportation services           | 33 881   | 11 432    | 45 313        | 122 521   | 3 674    | 961            | 4 635          | 122 521   | 37,0          | 3,8           |
| Water passenger transportation services          | 1 253    | 304       | 1 557         | 1 942     | 1 191    | 289            | 1 480          | 1 942     | 80,2          | 76,2          |
| Air passenger transportation services            | 26 871   | 11 246    | 38 117        | 39 724    | 2 914    | 945            | 3 859          | 39 724    | 96,0          | 9,7           |
| Transport equipment rental services              | 9 161    | 221       | 9 383         | 14 012    | 994      | 19             | 1 012          | 14 012    | 67,0          | 7,2           |
| Travel agencies and other reservation services   | 9 097    | 3 823     | 12 920        | 13 183    | 987      | 321            | 1 308          | 13 183    | 98,0          | 9,9           |
| Cultural services                                | 3 841    | 2 843     | 6 683         | 31 667    | 2 381    | 2 416          | 4 797          | 31 667    | 21,1          | 15,1          |
| Sports and recreational services                 | 14 218   | 6 315     | 20 533        | 70 341    | 4 617    | 2 368          | 6 985          | 70 341    | 29,2          | 9,9           |
| Tourism-connected products                       | 11 753   | 12 765    | 24 519        | 232 163   | 1 804    | 1 987          | 3 791          | 232 163   | 10,6          | 1,6           |
| Retail sales of food, beverages and tobacco      | 6 318    | 7 116     | 13 434        | 116 339   | 970      | 1 108          | 2 077          | 116 339   | 11,5          | 1,8           |
| Retail sales of textiles, clothing, footwear and |          |           |               |           |          |                |                |           |               |               |
| leather goods                                    | 2 480    | 3 129     | 5 609         | 43 203    | 381      | 487            | 868            | 43 203    | 13,0          | 2,0           |
| Retail sales of pharmaceutical and medical       |          |           |               |           |          |                |                |           |               |               |
| goods, cosmetic and toiletry articles            | 132      | 152       | 284           | 27 456    | 20       | 24             | 44             | 27 456    | 1,0           | 0,2           |
| Retail sales of household furniture, appliances, |          |           |               |           |          |                |                |           |               |               |
| articles and equipment                           | 333      | 1 245     | 1 578         | 26 447    | 51       | 194            | 245            | 26 447    | 6,0           | 0,9           |
| Retail sales of automotive fuel                  | 2 490    | 1 123     | 3 613         | 18 719    | 382      | 175            | 557            | 18 719    | 19,3          | 3,0           |
| Non-specific products                            | 31 635   | 23 892    | 55 528        | 7 136 878 | 4 855    | 3 718          | 8 574          | 7 136 878 | 0,8           | 0,1           |
| Total  | 187 195  | 94 183    | 281 378       | 7 802 884 | 28 731   | 14 658         | 43 389         | 7 802 884 | 3,6           | 0,6           |

Table 7 – Tourism and biodiversity-based tourism expenditure by product, 2014 (R million)

|   |                               | Tourism                        | demand                        |                             | Bio                           | diversity-base                 | d tourism dema                | ınd                         | Product ratio               |   |  |
|---|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-----------------------------|---|--|
|   | -                             | Inbound                        |                               |                             |                               | Inbound                        |                               |                             |                             |   |  |
|   | Domestic<br>visitor<br>demand | visitor<br>demand<br>(exports) | Internal<br>visitor<br>demand | Total<br>domestic<br>supply | Domestic<br>visitor<br>demand | visitor<br>demand<br>(exports) | Internal<br>visitor<br>demand | Total<br>domestic<br>supply | Tourism<br>product<br>ratio | Biodiversity-<br>based tourism<br>product ratio |  |
| Product   | (1)                           | (2)                            | (3) = (1)+(2)                 | (4)                         | (5)                           | (6)                            | (7) = (5)+(6)                 | (4)                         | (8) = (3)/(4)               | (9)=(7)/(4)                                     |  |
|   | -                             | R mi                           |                               |                             |                               | R m                            | illion                        |                             | Per                         | centage   |  |
| Tourism-characteristic products   | 158 248                       | 63 225                         | 221 473                       | 467 745                     | 21 643                        | 10 140                         | 31 784                        | 467 745                     | 47,3                        | 6,8   |  |
| Accommodation services for visitors   | 19 619                        | 14 766                         | 34 384                        | 35 808                      | 2 053                         | 1 119                          | 3 172                         | 35 808                      | 96,0                        | 8,9   |  |
| Food- and beverage-serving services   | 28 619                        | 8 014                          | 36 634                        | 109 014                     | 2 686                         | 584                            | 3 270                         | 109 014                     | 33,6                        | 3,0   |  |
| Passenger transportation services   | 76 160                        | 25 250                         | 101 410                       | 198 696                     | 9 160                         | 2 216                          | 11 376                        | 198 696                     | 51,0                        | 5,7   |  |
| Railway passenger transportation services   | 248                           | 154                            | 402                           | 5 702                       | 26                            | 12                             | 38                            | 5 702                       | 7,0                         | 0,7   |  |
| Road passenger transportation services  | 34 990                        | 12 603                         | 47 593                        | 132 386                     | 3 662                         | 955                            | 4 617                         | 132 386                     | 36,0                        | 3,5   |  |
| Water passenger transportation services   | 1 407                         | 347                            | 1 754                         | 2 171                       | 1 336                         | 330                            | 1 666                         | 2 171                       | 80,8                        | 76,7  |  |
| Air passenger transportation services   | 29 <i>4</i> 36                | 11 912                         | 41 347                        | 43 089                      | 3 081                         | 902                            | 3 983                         | 43 089                      | 96,0                        | 9,2   |  |
| Transport equipment rental services   | 10 080                        | 235                            | 10 315                        | 15 347                      | 1 055                         | 18                             | 1 073                         | 15 347                      | 67,2                        | 7,0   |  |
| Travel agencies and other reservation services  | 10 312                        | 4 334                          | 14 646                        | 14 944                      | 1 079                         | 328                            | 1 408                         | 14 944                      | 98,0                        | 9,4   |  |
| Cultural services   | 5 527                         | 3 064                          | 8 591                         | 34 925                      | 2 981                         | 2 658                          | 5 639                         | 34 925                      | 24,6                        | 16,1  |  |
| Sports and recreational services  | 18 012                        | 7 796                          | 25 808                        | 74 358                      | 3 683                         | 3 236                          | 6 919                         | 74 358                      | 34,7                        | 9,3   |  |
| Tourism-connected products  | 12 677                        | 14 708                         | 27 385                        | 250 920                     | 1 734                         | 2 359                          | 4 093                         | 250 920                     | 10,9                        | 1,6   |  |
| Retail sales of food, beverages and tobacco<br>Retail sales of textiles, clothing, footwear and | 6 773                         | 8 045                          | 14 818                        | 124 865                     | 926                           | 1 290                          | 2 217                         | 124 865                     | 11,9                        | 1,8   |  |
| leather goods Retail sales of pharmaceutical and medical  | 2 725                         | 3 890                          | 6 615                         | 47 289                      | 373                           | 624                            | 997                           | 47 289                      | 14,0                        | 2,1   |  |
| goods, cosmetic and toiletry articles Retail sales of household furniture, appliances,          | 142                           | 188                            | 330                           | 30 533                      | 19                            | 30                             | 50                            | 30 533                      | 1,1                         | 0,2   |  |
| articles and equipment  | 389                           | 1 391                          | 1 780                         | 28 457                      | 53                            | 223                            | 276                           | 28 457                      | 6,3                         | 1,0   |  |
| Retail sales of automotive fuel   | 2 648                         | 1 194                          | 3 842                         | 19 777                      | 362                           | 192                            | 554                           | 19 777                      | 19,4                        | 2,8   |  |
| Non-specific products   | 29 136                        | 28 796                         | 57 931                        | 7 649 351                   | 3 985                         | 4 618                          | 8 603                         | 7 649 351                   | 0,8                         | 0,1   |  |
| Total   | 200 061                       | 106 728                        | 306 789                       | 8 368 016                   | 27 362                        | 17 118                         | 44 480                        | 8 368 016                   | 3,7                         | 0,5   |  |

Table 8 – Tourism and biodiversity-based tourism expenditure by product, 2015 (R million)

|   |                               | Tourism                        | demand                        |                             | Biod                          | diversity-base                 | d tourism dema                | and                         | Product ratio         |   |  |
|---|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-----------------------|---|--|
|   |                               | Inbound                        |                               |                             |                               | Inbound                        |                               |                             |                       |   |  |
|   | Domestic<br>visitor<br>demand | visitor<br>demand<br>(exports) | Internal<br>visitor<br>demand | Total<br>domestic<br>supply | Domestic<br>visitor<br>demand | visitor<br>demand<br>(exports) | Internal<br>visitor<br>demand | Total<br>domestic<br>supply | Tourism product ratio | Biodiversity-<br>based tourism<br>product ratio |  |
| Product   | (1)                           | (2)                            | (3) = (1)+(2)                 | (4)                         | (5)                           | (6)                            | (7) = (5)+(6)                 | (4)                         | (8) = (3)/(4)         | (9)=(7)/(4)                                     |  |
|   |                               | R mi                           | llion                         |                             |                               | R m                            | illion                        |                             | Per                   | centage   |  |
| Tourism-characteristic products   | 145 415                       | 67 574                         | 212 988                       | 500 101                     | 20 464                        | 9 961                          | 30 425                        | 500 101                     | 42,6                  | 6,1   |  |
| Accommodation services for visitors   | 19 905                        | 16 462                         | 36 367                        | 37 892                      | 2 010                         | 1 087                          | 3 097                         | 37 892                      | 96,0                  | 8,2   |  |
| Food- and beverage-serving services   | 24 130                        | 9 910                          | 34 040                        | 115 356                     | 2 594                         | 630                            | 3 224                         | 115 356                     | 29,5                  | 2,8   |  |
| Passenger transportation services   | 74 058                        | 25 609                         | 99 668                        | 213 543                     | 8 938                         | 2 043                          | 10 980                        | 213 543                     | 46,7                  | 5,1   |  |
| Railway passenger transportation services   | 248                           | 177                            | <i>4</i> 25                   | 6 068                       | 25                            | 12                             | 37                            | 6 068                       | 7,0                   | 0,6   |  |
| Road passenger transportation services  | 28 773                        | 14 119                         | 42 892                        | 140 819                     | 2 905                         | 932                            | 3 837                         | 140 819                     | 30,5                  | 2,7   |  |
| Water passenger transportation services   | 1 720                         | 398                            | 2 118                         | 2 646                       | 1 634                         | 378                            | 2 012                         | 2 646                       | 80,1                  | 76,0  |  |
| Air passenger transportation services   | 34 289                        | 10 660                         | 44 949                        | 46 810                      | 3 <b>462</b>                  | 704                            | 4 166                         | 46 810                      | 96,0                  | 8,9   |  |
| Transport equipment rental services   | 9 028                         | 255                            | 9 283                         | 17 199                      | 911                           | 17                             | 928                           | 17 199                      | 54,0                  | 5,4   |  |
| Travel agencies and other reservation services  | 11 161                        | 4 691                          | 15 852                        | 16 176                      | 1 127                         | 310                            | 1 437                         | 16 176                      | 98,0                  | 8,9   |  |
| Cultural services   | 4 279                         | 3 101                          | 7 380                         | 37 492                      | 2 231                         | 2 651                          | 4 882                         | 37 492                      | 19,7                  | 13,0  |  |
| Sports and recreational services  | 11 882                        | 7 800                          | 19 683                        | 79 642                      | 3 565                         | 3 240                          | 6 805                         | 79 642                      | 24,7                  | 8,5   |  |
| Tourism-connected products  | 8 498                         | 16 440                         | 24 938                        | 267 244                     | 1 196                         | 2 423                          | 3 619                         | 267 244                     | 9,3                   | 1,4   |  |
| Retail sales of food, beverages and tobacco<br>Retail sales of textiles, clothing, footwear and | 4 646                         | 8 462                          | 13 109                        | 132 663                     | 654                           | 1 247                          | 1 901                         | 132 663                     | 9,9                   | 1,4   |  |
| leather goods Retail sales of pharmaceutical and medical  | 1 622                         | 5 025                          | 6 647                         | 51 573                      | 228                           | 741                            | 969                           | 51 573                      | 12,9                  | 1,9   |  |
| goods, cosmetic and toiletry articles Retail sales of household furniture, appliances,          | 60                            | 265                            | 325                           | 32 660                      | 8                             | 39                             | 47                            | 32 660                      | 1,0                   | 0,1   |  |
| articles and equipment  | 366                           | 1 441                          | 1 807                         | 30 315                      | 52                            | 212                            | 264                           | 30 315                      | 6,0                   | 0,9   |  |
| Retail sales of automotive fuel   | 1 803                         | 1 247                          | 3 050                         | 20 034                      | 254                           | 184                            | 438                           | 20 034                      | 15,2                  | 2,2   |  |
| Non-specific products   | 14 555                        | 24 746                         | 39 301                        | 7 999 272                   | 2 048                         | 3 648                          | 5 696                         | 7 999 272                   | 0,5                   | 0,1   |  |
| Total   | 168 468                       | 108 760                        | 277 228                       | 8 766 617                   | 23 708                        | 16 032                         | 39 740                        | 8 766 617                   | 3,2                   | 0,5   |  |

Table 9 – Tourism and biodiversity-based tourism expenditure by product, 2016 (R million)

|   |                               | Tourism                        | demand                        |                             | Bio                           | diversity-base                 | d tourism dema                | and                         | Product ratio               |   |  |
|---|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-----------------------------|---|--|
|   |                               | Inbound                        |                               |                             |                               | Inbound                        |                               |                             |                             |   |  |
|   | Domestic<br>visitor<br>demand | visitor<br>demand<br>(exports) | Internal<br>visitor<br>demand | Total<br>domestic<br>supply | Domestic<br>visitor<br>demand | visitor<br>demand<br>(exports) | Internal<br>visitor<br>demand | Total<br>domestic<br>supply | Tourism<br>product<br>ratio | Biodiversity-<br>based tourism<br>product ratio |  |
| Product   | (1)                           | (2)                            | (3) = (1)+(2)                 | (4)                         | (5)                           | (6)                            | (7) = (5)+(6)                 | (4)                         | (8) = (3)/(4)               | (9)=(7)/(4)                                     |  |
|   |                               |                                | llion                         |                             |                               |                                | illion                        |                             | Per                         | centage   |  |
| Tourism-characteristic products   | 154 106                       | 76 434                         | 230 540                       | 536 645                     | 21 124                        | 11 843                         | 32 967                        | 536 645                     | 43,0                        | 6,1   |  |
| Accommodation services for visitors   | 22 860                        | 16 405                         | 39 265                        | 40 945                      | 2 277                         | 1 108                          | 3 385                         | 40 945                      | 95,9                        | 8,3   |  |
| Food- and beverage-serving services   | 25 038                        | 13 482                         | 38 520                        | 124 214                     | 2 565                         | 873                            | 3 438                         | 124 214                     | 31,0                        | 2,8   |  |
| Passenger transportation services   | 76 110                        | 27 604                         | 103 713                       | 225 169                     | 9 215                         | 2 272                          | 11 487                        | 225 169                     | 46,1                        | 5,1   |  |
| Railway passenger transportation services   | 278                           | 170                            | 448                           | 6 388                       | 28                            | 11                             | 39                            | 6 388                       | 7,0                         | 0,6   |  |
| Road passenger transportation services  | 28 621                        | 14 310                         | 42 931                        | 149 014                     | 2 851                         | 966                            | 3 817                         | 149 014                     | 28,8                        | 2,6   |  |
| Water passenger transportation services   | 1 921                         | 462                            | 2 384                         | 2 976                       | 1 825                         | 439                            | 2 264                         | 2 976                       | 80, 1                       | 76,1  |  |
| Air passenger transportation services   | 35 116                        | 12 415                         | 47 531                        | 49 525                      | 3 <b>49</b> 8                 | 838                            | 4 336                         | 49 525                      | 96,0                        | 8,8   |  |
| Transport equipment rental services   | 10 174                        | 246                            | 10 <b>42</b> 0                | 17 265                      | 1 013                         | 17                             | 1 030                         | 17 265                      | 60,4                        | 6,0   |  |
| Travel agencies and other reservation services  | 13 198                        | 5 547                          | 18 745                        | 19 128                      | 1 315                         | 375                            | 1 689                         | 19 128                      | 98,0                        | 8,8   |  |
| Cultural services   | 4 327                         | 3 845                          | 8 173                         | 41 139                      | 2 362                         | 3 305                          | 5 667                         | 41 139                      | 19,9                        | 13,8  |  |
| Sports and recreational services  | 12 573                        | 9 552                          | 22 124                        | 86 050                      | 3 391                         | 3 910                          | 7 301                         | 86 050                      | 25,7                        | 8,5   |  |
| Tourism-connected products  | 11 069                        | 16 905                         | 27 974                        | 287 349                     | 1 517                         | 2 619                          | 4 137                         | 287 349                     | 9,7                         | 1,4   |  |
| Retail sales of food, beverages and tobacco<br>Retail sales of textiles, clothing, footwear and | 5 603                         | 9 337                          | 14 940                        | 146 400                     | 768                           | 1 447                          | 2 215                         | 146 400                     | 10,2                        | 1,5   |  |
| leather goods   | 2 442                         | 4 442                          | 6 884                         | 53 683                      | 335                           | 688                            | 1 023                         | 53 683                      | 12,8                        | 1,9   |  |
| Retail sales of pharmaceutical and medical  |                               |                                |                               |                             |                               |                                |                               |                             |                             |   |  |
| goods, cosmetic and toiletry articles   | 94                            | 236                            | 329                           | 34 410                      | 13                            | 36                             | 49                            | 34 410                      | 1,0                         | 0,1   |  |
| Retail sales of household furniture, appliances,  |                               |                                |                               |                             |                               |                                |                               |                             |                             |   |  |
| articles and equipment  | 430                           | 1 499                          | 1 929                         | 31 770                      | 59                            | 232                            | 291                           | 31 770                      | 6,1                         | 0,9   |  |
| Retail sales of automotive fuel   | 2 500                         | 1 393                          | 3 892                         | 21 085                      | 343                           | 216                            | 558                           | 21 085                      | 18,5                        | 2,6   |  |
| Non-specific products   | 17 844                        | 28 060                         | 45 904                        | 8 548 328                   | 2 446                         | 4 348                          | 6 794                         | 8 548 328                   | 0,5                         | 0,1   |  |
| Total   | 183 019                       | 121 400                        | 304 419                       | 9 372 322                   | 25 087                        | 18 810                         | 43 897                        | 9 372 322                   | 3,2                         | 0,5   |  |

Table 10 – Tourism and biodiversity-based tourism expenditure by product, 2017 (R million)

|   |                               | Tourism                        | demand                        |                             | Bio                           | diversity-base                 | d tourism dema                | and                         | Product ratio         |   |  |
|---|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-----------------------|---|--|
|   |                               | Inbound                        |                               |                             |                               | Inbound                        |                               |                             |                       |   |  |
|   | Domestic<br>visitor<br>demand | visitor<br>demand<br>(exports) | Internal<br>visitor<br>demand | Total<br>domestic<br>supply | Domestic<br>visitor<br>demand | visitor<br>demand<br>(exports) | Internal<br>visitor<br>demand | Total<br>domestic<br>supply | Tourism product ratio | Biodiversity-<br>based tourism<br>product ratio |  |
| Product   | (1)                           | (2)                            | (3) = (1)+(2)                 | (4)                         | (5)                           | (6)                            | (7) = (5)+(6)                 | (4)                         | (8) = (3)/(4)         | (9)=(7)/(4)                                     |  |
|   |                               | R mi                           | llion                         |                             |                               | R m                            | illion                        |                             | Per                   | centage   |  |
| Tourism-characteristic products   | 140 895                       | 81 728                         | 222 624                       | 572 578                     | 18 121                        | 13 210                         | 31 331                        | 572 578                     | 38,9                  | 5,5   |  |
| Accommodation services for visitors   | 20 434                        | 20 099                         | 40 533                        | 43 660                      | 1 956                         | 1 628                          | 3 583                         | 43 660                      | 92,8                  | 8,2   |  |
| Food- and beverage-serving services   | 18 764                        | 14 029                         | 32 792                        | 134 356                     | 1 807                         | 823                            | 2 630                         | 134 356                     | 24,4                  | 2,0   |  |
| Passenger transportation services   | 75 881                        | 26 621                         | 102 502                       | 238 282                     | 9 143                         | 2 572                          | 11 715                        | 238 282                     | 43,0                  | 4,9   |  |
| Railway passenger transportation services   | 269                           | 211                            | 480                           | 6 906                       | 26                            | 17                             | 43                            | 6 906                       | 7,0                   | 0,6   |  |
| Road passenger transportation services  | 23 761                        | 14 459                         | 38 22 1                       | 157 649                     | 2 274                         | 1 171                          | 3 <b>44</b> 5                 | 157 649                     | 24,2                  | 2,2   |  |
| Water passenger transportation services   | 2 201                         | 479                            | 2 680                         | 3 357                       | 2 091                         | 455                            | 2 <i>54</i> 6                 | 3 357                       | 79,8                  | 75,8  |  |
| Air passenger transportation services   | 39 151                        | 11 238                         | 50 389                        | 52 511                      | 3 747                         | 910                            | 4 657                         | 52 511                      | 96,0                  | 8,9   |  |
| Transport equipment rental services   | 10 <b>49</b> 8                | 233                            | 10 732                        | 17 858                      | 1 005                         | 19                             | 1 024                         | 17 858                      | 60,1                  | 5,7   |  |
| Travel agencies and other reservation services  | 14 327                        | 6 021                          | 20 348                        | 20 763                      | 1 371                         | 488                            | 1 859                         | 20 763                      | 98,0                  | 9,0   |  |
| Cultural services   | 2 597                         | 4 797                          | 7 393                         | 44 073                      | 1 252                         | 3 988                          | 5 240                         | 44 073                      | 16,8                  | 11,9  |  |
| Sports and recreational services  | 8 894                         | 10 161                         | 19 055                        | 91 443                      | 2 593                         | 3 710                          | 6 304                         | 91 443                      | 20,8                  | 6,9   |  |
| Tourism-connected products  | 9 692                         | 17 623                         | 27 315                        | 301 430                     | 1 247                         | 2 848                          | 4 095                         | 301 430                     | 9,1                   | 1,4   |  |
| Retail sales of food, beverages and tobacco<br>Retail sales of textiles, clothing, footwear and | 4 860                         | 9 785                          | 14 645                        | 154 579                     | 625                           | 1 582                          | 2 207                         | 154 579                     | 9,5                   | 1,4   |  |
| leather goods Retail sales of pharmaceutical and medical  | 2 223                         | 4 726                          | 6 949                         | 55 463                      | 286                           | 764                            | 1 050                         | 55 463                      | 12,5                  | 1,9   |  |
| goods, cosmetic and toiletry articles Retail sales of household furniture, appliances,          | 82                            | 228                            | 310                           | 35 548                      | 11                            | 37                             | 47                            | 35 548                      | 0,9                   | 0,1   |  |
| articles and equipment  | 317                           | 1 451                          | 1 768                         | 32 543                      | 41                            | 234                            | 275                           | 32 543                      | 5,4                   | 0,8   |  |
| Retail sales of automotive fuel   | 2 210                         | 1 433                          | 3 644                         | 23 296                      | 284                           | 232                            | 516                           | 23 296                      | 15,6                  | 2,2   |  |
| Non-specific products   | 13 097                        | 21 627                         | 34 724                        | 9 046 708                   | 1 684                         | 3 496                          | 5 180                         | 9 046 708                   | 0,4                   | 0,1   |  |
| Total   | 163 685                       | 120 979                        | 284 664                       | 9 920 716                   | 21 052                        | 19 554                         | 40 606                        | 9 920 716                   | 2,9                   | 0,4   |  |

Table 11 – Tourism and biodiversity-based tourism expenditure by product, 2018 (R million)

|  |          | Tourism   | demand        |            | Bio      | diversity-base | d tourism dema | and        | Proc          | luct ratio    |
|--|----------|-----------|---------------|------------|----------|----------------|----------------|------------|---------------|---------------|
|  |          | Inbound   |               |            |          | Inbound        |                |            |               |               |
|  | Domestic | visitor   | Internal      | Total      | Domestic | visitor        | Internal       | Total      | Tourism       | Biodiversity- |
|  | visitor  | demand    | visitor       | domestic   | visitor  | demand         | visitor        | domestic   | product       | based tourism |
|  | demand   | (exports) | demand        | supply     | demand   | (exports)      | demand         | supply     | ratio         | product ratio |
| Product  | (1)      | (2)       | (3) = (1)+(2) | (4)        | (5)      | (6)            | (7) = (5)+(6)  | (4)        | (8) = (3)/(4) | (9)=(7)/(4)   |
|  |          | R mi      | llion         |            |          | R m            | illion         |            | Per           | centage       |
| Tourism-characteristic products                  | 164 486  | 81 922    | 246 408       | 606 745    | 16 789   | 13 898         | 30 686         | 606 745    | 40,6          | 5,1           |
| Accommodation services for visitors              | 25 744   | 19 975    | 45 718        | 47 860     | 1 604    | 1 756          | 3 360          | 47 860     | 95,5          | 7,0           |
| Food- and beverage-serving services              | 23 399   | 13 572    | 36 971        | 145 060    | 1 321    | 894            | 2 215          | 145 060    | 25,5          | 1,5           |
| Passenger transportation services                | 87 527   | 27 024    | 114 552       | 251 590    | 7 181    | 2 729          | 9 910          | 251 590    | 45,5          | 3,9           |
| Railway passenger transportation services        | 287      | 235       | 522           | 7 422      | 18       | 21             | 39             | 7 422      | 7,0           | 0,5           |
| Road passenger transportation services           | 30 895   | 16 034    | 46 929        | 166 544    | 1 925    | 1 410          | 3 335          | 166 544    | 28,2          | 2,0           |
| Water passenger transportation services          | 1 947    | 409       | 2 356         | 2 928      | 1 849    | 389            | 2 238          | 2 928      | 80,4          | 76,4          |
| Air passenger transportation services            | 43 291   | 10 098    | 53 389        | 55 619     | 2 697    | 888            | 3 585          | 55 619     | 96,0          | 6,4           |
| Transport equipment rental services              | 11 108   | 248       | 11 357        | 19 077     | 692      | 22             | 714            | 19 077     | 59,5          | 3,7           |
| Travel agencies and other reservation services   | 14 155   | 5 949     | 20 104        | 20 514     | 882      | 523            | 1 405          | 20 514     | 98,0          | 6,8           |
| Cultural services                                | 3 097    | 4 901     | 7 998         | 45 254     | 1 934    | 4 239          | 6 174          | 45 254     | 17,7          | 13,6          |
| Sports and recreational services                 | 10 564   | 10 501    | 21 065        | 96 467     | 3 866    | 3 757          | 7 623          | 96 467     | 21,8          | 7,9           |
| Tourism-connected products                       | 13 792   | 18 296    | 32 089        | 325 399    | 1 408    | 3 104          | 4 512          | 325 399    | 9,9           | 1,4           |
| Retail sales of food, beverages and tobacco      | 7 463    | 9 500     | 16 962        | 165 445    | 762      | 1 612          | 2 373          | 165 445    | 10,3          | 1,4           |
| Retail sales of textiles, clothing, footwear and |          |           |               |            |          |                |                |            |               |               |
| leather goods                                    | 2 627    | 5 012     | 7 639         | 56 898     | 268      | 850            | 1 118          | 56 898     | 13,4          | 2,0           |
| Retail sales of pharmaceutical and medical       |          |           |               |            |          |                |                |            |               |               |
| goods, cosmetic and toiletry articles            | 94       | 277       | 371           | 39 839     | 10       | 47             | 57             | 39 839     | 0,9           | 0,1           |
| Retail sales of household furniture, appliances, |          |           |               |            |          |                |                |            |               |               |
| articles and equipment                           | 564      | 1 700     | 2 263         | 35 541     | 58       | 288            | 346            | 35 541     | 6,4           | 1,0           |
| Retail sales of automotive fuel                  | 3 044    | 1 808     | 4 853         | 27 677     | 311      | 307            | 618            | 27 677     | 17,5          | 2,2           |
| Non-specific products                            | 17 155   | 19 819    | 36 974        | 9 542 566  | 1 751    | 3 362          | 5 113          | 9 542 566  | 0,4           | 0,1           |
| Total  | 195 434  | 120 037   | 315 471       | 10 474 710 | 19 947   | 20 364         | 40 311         | 10 474 710 | 3,0           | 0,4           |

Table 12 – Tourism and biodiversity-based tourism expenditure by product, 2019 (R million)

|   |                               | Tourism                        | demand                        |                             | Bio                           | diversity-base                 | d tourism dema                | and                         | Product ratio               |   |
|---|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-----------------------------|---|
|   |                               | Inbound                        |                               |                             |                               | Inbound                        |                               |                             |                             |   |
|   | Domestic<br>visitor<br>demand | visitor<br>demand<br>(exports) | Internal<br>visitor<br>demand | Total<br>domestic<br>supply | Domestic<br>visitor<br>demand | visitor<br>demand<br>(exports) | Internal<br>visitor<br>demand | Total<br>domestic<br>supply | Tourism<br>product<br>ratio | Biodiversity-<br>based tourism<br>product ratio |
| Product   | (1)                           | (2)                            | (3) = (1)+(2)                 | (4)                         | (5)                           | (6)                            | (7) = (5)+(6)                 | (4)                         | (8) = (3)/(4)               | (9)=(7)/(4)                                     |
|   |                               | R mi                           |                               |                             |                               |                                | illion                        |                             |                             | centage   |
| Tourism-characteristic products   | 224 572                       | 81 972                         | 306 544                       | 643 902                     | 28 717                        | 11 938                         | 40 654                        | 643 902                     | 47,6                        | 6,3   |
| Accommodation services for visitors   | 26 436                        | 21 007                         | 47 443                        | 49 399                      | 2 055                         | 1 292                          | 3 347                         | 49 399                      | 96,0                        | 6,8   |
| Food- and beverage-serving services   | 47 934                        | 14 054                         | 61 987                        | 163 873                     | 3 891                         | 772                            | 4 663                         | 163 873                     | 37,8                        | 2,8   |
| Passenger transportation services   | 111 487                       | 25 500                         | 136 987                       | 260 405                     | 11 388                        | 1 947                          | 13 335                        | 260 405                     | 52,6                        | 5,1   |
| Railway passenger transportation services   | 480                           | 219                            | 699                           | 7 673                       | 41                            | 13                             | 55                            | 7 673                       | 9,1                         | 0,7   |
| Road passenger transportation services  | 48 174                        | 15 378                         | 63 551                        | 170 717                     | 4 121                         | 946                            | 5 067                         | 170 717                     | 37,2                        | 3,0   |
| Water passenger transportation services   | 2 140                         | 426                            | 2 566                         | 3 182                       | 2 033                         | 405                            | 2 438                         | 3 182                       | 80,6                        | 76,6  |
| Air passenger transportation services   | 47 067                        | 9 2 1 9                        | 56 286                        | 58 653                      | 4 027                         | 567                            | 4 594                         | 58 653                      | 96,0                        | 7,8   |
| Transport equipment rental services   | 13 627                        | 258                            | 13 885                        | 20 180                      | 1 166                         | 16                             | 1 182                         | 20 180                      | 68,8                        | 5,9   |
| Travel agencies and other reservation services  | 15 312                        | 6 436                          | 21 748                        | 22 192                      | 1 310                         | 396                            | 1 706                         | 22 192                      | 98,0                        | 7,7   |
| Cultural services   | 5 830                         | 4 285                          | 10 116                        | 48 383                      | 3 641                         | 3 707                          | 7 348                         | 48 383                      | 20,9                        | 15,2  |
| Sports and recreational services  | 17 573                        | 10 690                         | 28 264                        | 99 651                      | 6 432                         | 3 825                          | 10 256                        | 99 651                      | 28,4                        | 10,3  |
| Tourism-connected products  | 23 200                        | 20 138                         | 43 338                        | 344 866                     | 2 959                         | 3 065                          | 6 024                         | 344 866                     | 12,6                        | 1,7   |
| Retail sales of food, beverages and tobacco<br>Retail sales of textiles, clothing, footwear and | 15 464                        | 11 122                         | 26 586                        | 181 601                     | 1 972                         | 1 693                          | 3 665                         | 181 601                     | 14,6                        | 2,0   |
| leather goods Retail sales of pharmaceutical and medical  | 2 237                         | 5 245                          | 7 482                         | 54 087                      | 285                           | 798                            | 1 084                         | 54 087                      | 13,8                        | 2,0   |
| goods, cosmetic and toiletry articles Retail sales of household furniture, appliances,          | 238                           | 291                            | 529                           | 39 476                      | 30                            | 44                             | 75                            | 39 476                      | 1,3                         | 0,2   |
| articles and equipment  | 705                           | 1 772                          | 2 477                         | 38 845                      | 90                            | 270                            | 360                           | 38 845                      | 6,4                         | 0,9   |
| Retail sales of automotive fuel   | 4 556                         | 1 708                          | 6 264                         | 30 857                      | 581                           | 260                            | 841                           | 30 857                      | 20,3                        | 2,7   |
| Non-specific products   | 86 500                        | 19 402                         | 105 901                       | 10 047 910                  | 11 031                        | 2 953                          | 13 984                        | 10 047 910                  | 1,1                         | 0,1   |
| Total   | 334 272                       | 121 512                        | 455 784                       | 11 036 678                  | 42 707                        | 17 956                         | 60 663                        | 11 036 678                  | 4,1                         | 0,5   |

# 3.4 Inbound tourism expenditure and inbound biodiversity-based tourism expenditure

This section looks at inbound tourism expenditure specifically, thus providing more detail to that presented in Section 3.2. Table 13 and Table 14 show both inbound tourism expenditure and inbound biodiversity-based tourism expenditure by type of product (R million and % contribution) for the reference years 2013 to 2019.

Inbound tourism expenditure totalling R94 183 million was recorded in 2013. The main expenditure items were 'non-specific products' (25,4%), 'accommodation services for visitors' (14,3%) 'tourism-connected products' (13,6%) and 'road passenger transportation services' (12,1%). Inbound biodiversity-based tourism expenditure totalling R14 658 million was recorded in 2013. The main expenditure items were 'non-specific products' (25,4%), 'cultural services' (16,5%), 'sports and recreational services' (16,2%) and 'tourism-connected products' (13,6%).

Inbound tourism expenditure totalling R121 512 million was recorded in 2019. The main expenditure items were 'accommodation services for visitors' (17,3%), 'tourism-connected products' (16,6%), 'non-specific products' (16,0%) and 'road passenger transportation services' (12,7%). Inbound biodiversity-based tourism expenditure totalling R17 956 million was recorded in 2019. The main expenditure items were 'sports and recreational services' (21,3%), 'cultural services' (20,6%), 'tourism-connected products' (17,1%) and 'non-specific products' (16,4%).

Table 13 – Inbound tourism expenditure and inbound biodiversity-based tourism expenditure by type of product, 2013–2019 (R million)

| Tourism product                   |        |         | Inbound to | urism expe | nditure |         |         |        | Inbound | biodiversi | ty-based to | urism expe | nditure |        |
|-----------------------------------|--------|---------|------------|------------|---------|---------|---------|--------|---------|------------|-------------|------------|---------|--------|
|                                   | 2013   | 2014    | 2015       | 2016       | 2017    | 2018    | 2019    | 2013   | 2014    | 2015       | 2016        | 2017       | 2018    | 2019   |
| Tourism-characteristic products   |        |         |            |            |         |         |         |        |         |            |             |            |         |        |
| Accommodation services for        |        |         |            |            |         |         |         |        |         |            |             |            |         |        |
| visitors                          | 13 466 | 14 766  | 16 462     | 16 405     | 20 099  | 19 975  | 21 007  | 1 132  | 1 119   | 1 087      | 1 108       | 1 628      | 1 756   | 1 292  |
| Food- and beverage-serving        |        |         |            |            |         |         |         |        |         |            |             |            |         |        |
| services                          | 7 736  | 8 014   | 9 910      | 13 482     | 14 029  | 13 572  | 14 054  | 491    | 584     | 630        | 873         | 823        | 894     | 772    |
| Passenger transportation services |        |         |            |            |         |         |         |        |         |            |             |            |         |        |
| Railway passenger transportation  |        |         |            |            |         |         |         |        |         |            |             |            |         |        |
| services                          | 139    | 154     | 177        | 170        | 211     | 235     | 219     | 12     | 12      | 12         | 11          | 17         | 21      | 13     |
| Road passenger transportation     |        |         |            |            |         |         |         |        |         |            |             |            |         |        |
| services                          | 11 432 | 12 603  | 14 119     | 14 310     | 14 459  | 16 034  | 15 378  | 961    | 955     | 932        | 966         | 1 171      | 1 410   | 946    |
| Water passenger transportation    |        |         |            |            |         |         |         |        |         |            |             |            |         |        |
| services                          | 304    | 347     | 398        | 462        | 479     | 409     | 426     | 289    | 330     | 378        | 439         | 455        | 389     | 405    |
| Air passenger transportation      |        |         |            |            |         |         |         |        |         |            |             |            |         |        |
| services                          | 11 246 | 11 912  | 10 660     | 12 415     | 11 238  | 10 098  | 9 219   | 945    | 902     | 704        | 838         | 910        | 888     | 567    |
| Transport equipment rental        |        |         |            |            |         |         |         |        |         |            |             |            |         |        |
| services                          | 221    | 235     | 255        | 246        | 233     | 248     | 258     | 19     | 18      | 17         | 17          | 19         | 22      | 16     |
| Travel agencies and other         |        |         |            |            |         |         |         |        |         |            |             |            |         |        |
| reservation services              | 3 823  | 4 334   | 4 691      | 5 547      | 6 021   | 5 949   | 6 436   | 321    | 328     | 310        | 375         | 488        | 523     | 396    |
| Cultural services                 | 2 843  | 3 064   | 3 101      | 3 845      | 4 797   | 4 901   | 4 285   | 2 416  | 2 658   | 2 651      | 3 305       | 3 988      | 4 239   | 3 707  |
| Sports and recreational services  | 6 315  | 7 796   | 7 800      | 9 552      | 10 161  | 10 501  | 10 690  | 2 368  | 3 236   | 3 240      | 3 910       | 3 710      | 3 757   | 3 825  |
| Tourism-connected products        | 12 765 | 14 708  | 16 440     | 16 905     | 17 623  | 18 296  | 20 138  | 1 987  | 2 359   | 2 423      | 2 619       | 2 848      | 3 104   | 3 065  |
| Non-specific products             | 23 892 | 28 796  | 24 746     | 28 060     | 21 627  | 19 819  | 19 402  | 3 718  | 4 618   | 3 648      | 4 348       | 3 496      | 3 362   | 2 953  |
| Total                             | 94 183 | 106 728 | 108 760    | 121 400    | 120 979 | 120 037 | 121 512 | 14 658 | 17 118  | 16 032     | 18 810      | 19 554     | 20 364  | 17 956 |

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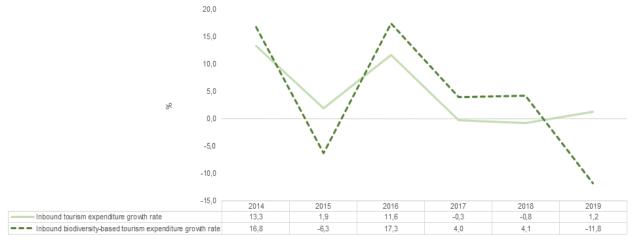
Table 14 – Inbound tourism expenditure and inbound biodiversity-based tourism expenditure by type of product, 2013–2019 (%)

| Tourism product                   |       |       | Inbound t | ourism expe | enditure |       |       |       | Inbound | biodiversit | y-based to | ırism exper | nditure |       |
|-----------------------------------|-------|-------|-----------|-------------|----------|-------|-------|-------|---------|-------------|------------|-------------|---------|-------|
|                                   | 2013  | 2014  | 2015      | 2016        | 2017     | 2018  | 2019  | 2013  | 2014    | 2015        | 2016       | 2017        | 2018    | 2019  |
| Tourism-characteristic products   |       |       |           |             |          |       |       |       |         |             |            |             |         |       |
| Accommodation services for        |       |       |           |             |          |       |       |       |         |             |            |             |         |       |
| visitors                          | 14,3  | 13,8  | 15,1      | 13,5        | 16,6     | 16,6  | 17,3  | 7,7   | 6,5     | 6,8         | 5,9        | 8,3         | 8,6     | 7,2   |
| Food- and beverage-serving        |       |       |           |             |          |       |       |       |         |             |            |             |         |       |
| services                          | 8,2   | 7,5   | 9,1       | 11,1        | 11,6     | 11,3  | 11,6  | 3,4   | 3,4     | 3,9         | 4,6        | 4,2         | 4,4     | 4,3   |
| Passenger transportation services |       |       |           |             |          |       |       |       |         |             |            |             |         |       |
| Railway passenger transportation  |       |       |           |             |          |       |       |       |         |             |            |             |         |       |
| services                          | 0,1   | 0,1   | 0,2       | 0,1         | 0,2      | 0,2   | 0,2   | 0,1   | 0,1     | 0,1         | 0,1        | 0,1         | 0,1     | 0,1   |
| Road passenger transportation     |       |       |           |             |          |       |       |       |         |             |            |             |         |       |
| services                          | 12,1  | 11,8  | 13,0      | 11,8        | 12,0     | 13,4  | 12,7  | 6,6   | 5,6     | 5,8         | 5,1        | 6,0         | 6,9     | 5,3   |
| Water passenger transportation    |       |       |           |             |          |       |       |       |         |             |            |             |         |       |
| services                          | 0,3   | 0,3   | 0,4       | 0,4         | 0,4      | 0,3   | 0,4   | 2,0   | 1,9     | 2,4         | 2,3        | 2,3         | 1,9     | 2,3   |
| Air passenger transportation      |       |       |           |             |          |       |       |       |         |             |            |             |         |       |
| services                          | 11,9  | 11,2  | 9,8       | 10,2        | 9,3      | 8,4   | 7,6   | 6,4   | 5,3     | 4,4         | 4,5        | 4,7         | 4,4     | 3,2   |
| Transport equipment rental        |       |       |           |             |          |       |       |       |         |             |            |             |         |       |
| services                          | 0,2   | 0,2   | 0,2       | 0,2         | 0,2      | 0,2   | 0,2   | 0,1   | 0,1     | 0,1         | 0,1        | 0,1         | 0,1     | 0,1   |
| Travel agencies and other         |       |       |           |             |          |       |       |       |         |             |            |             |         |       |
| reservation services              | 4,1   | 4,1   | 4,3       | 4,6         | 5,0      | 5,0   | 5,3   | 2,2   | 1,9     | 1,9         | 2,0        | 2,5         | 2,6     | 2,2   |
| Cultural services                 | 3,0   | 2,9   | 2,9       | 3,2         | 4,0      | 4,1   | 3,5   | 16,5  | 15,5    | 16,5        | 17,6       | 20,4        | 20,8    | 20,6  |
| Sports and recreational services  | 6,7   | 7,3   | 7,2       | 7,9         | 8,4      | 8,7   | 8,8   | 16,2  | 18,9    | 20,2        | 20,8       | 19,0        | 18,4    | 21,3  |
| Tourism-connected products        | 13,6  | 13,8  | 15,1      | 13,9        | 14,6     | 15,2  | 16,6  | 13,6  | 13,8    | 15,1        | 13,9       | 14,6        | 15,2    | 17,1  |
| Non-specific products             | 25,4  | 27,0  | 22,8      | 23,1        | 17,9     | 16,5  | 16,0  | 25,4  | 27,0    | 22,8        | 23,1       | 17,9        | 16,5    | 16,4  |
| Total                             | 100,0 | 100,0 | 100,0     | 100,0       | 100,0    | 100,0 | 100,0 | 100,0 | 100,0   | 100,0       | 100,0      | 100,0       | 100,0   | 100,0 |

Individual figures may not add up to stated totals due to rounding.

Figure 17 shows the annual inbound tourism expenditure growth rates and the inbound biodiversity-based tourism expenditure growth rates from 2013 to 2019. In all years except 2015 and 2019, inbound biodiversity-based tourism expenditure recorded higher growth rates compared with inbound tourism expenditure.

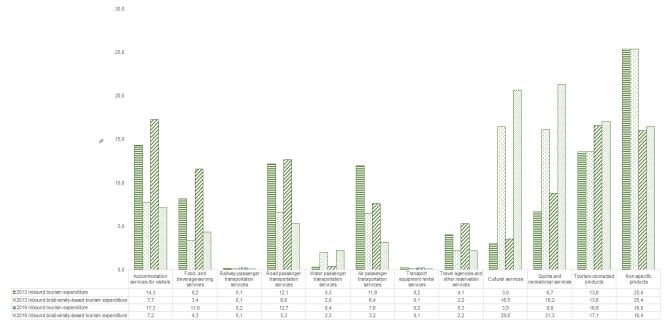
Figure 17 – Inbound tourism expenditure and inbound biodiversity-based tourism expenditure, 2014–2019: year-on-year percentage change



Source: Statistics South Africa

Figure 18 shows the percentage contribution of inbound tourism expenditure and inbound biodiversity-based tourism expenditure by tourism product for 2013 and 2019. It highlights what can be seen in Table 14, that in 2013 inbound biodiversity-based tourism expenditure was higher (as a proportion of total trip expenditure) than inbound tourism expenditure for three tourism products, namely 'water passenger transportation services', 'cultural services' and 'sports and recreational services'. In 2019, inbound biodiversity-based tourism expenditure was higher (as a proportion of total trip expenditure) than inbound tourism expenditure for five tourism products, namely 'water passenger transportation services', 'cultural services', 'sports and recreational services', 'tourism-connected products' and 'non-specific products'.

Figure 18 – Inbound tourism expenditure and inbound biodiversity-based tourism expenditure by product, 2013 and 2019 (%)



Source: Statistics South Africa

#### 3.5 Domestic tourism expenditure and domestic biodiversity-based tourism expenditure

This section looks at domestic tourism expenditure specifically, thus providing more detail to that presented in Section 3.2. Table 15 and Table 16 show both domestic tourism expenditure and domestic biodiversity-based tourism expenditure by type of product (R million and % contribution) for the reference years 2013 to 2019.

Domestic tourism expenditure totalling R187 195 million was recorded in 2013. The main expenditure items were 'road passenger transportation services' (18,1%), 'non-specific products' (16,9%), 'air passenger transportation services' (14,4%) and 'food-and beverage-serving services' (14,3%). Domestic biodiversity-based tourism expenditure totalling R28 731 million was recorded in 2013. The main expenditure items were 'non-specific products' (16,9%), 'sports and recreational services' (16,1%), 'road passenger transportation services' (12,8%) and 'food- and beverage-serving services' (11,4%).

Domestic tourism expenditure totalling R334 272 million was recorded in 2019. The main expenditure items were 'non-specific products' (25,9%), 'road passenger transportation services' (14,4%), 'food- and beverage-serving services' (14,3%) and 'air passenger transportation services' (14,1%). Domestic biodiversity-based tourism expenditure totalling R42 707 million was recorded in 2019. The main expenditure items were 'non-specific products' (25,8%), 'sports and recreational services' (15,1%), 'road passenger transportation services' (9,6%) and 'air passenger transportation services' (9,4%).

Table 15 – Domestic tourism expenditure and domestic biodiversity-based tourism expenditure by type of product, 2013–2019 (R million)

| Tourism product                   |         |         | Domestic to | ourism expe | enditure |         |         |        | Domestic | biodivers | ty-based to | ourism expe | enditure |        |
|-----------------------------------|---------|---------|-------------|-------------|----------|---------|---------|--------|----------|-----------|-------------|-------------|----------|--------|
|                                   | 2013    | 2014    | 2015        | 2016        | 2017     | 2018    | 2019    | 2013   | 2014     | 2015      | 2016        | 2017        | 2018     | 2019   |
| Tourism-characteristic products   |         |         |             |             |          |         |         |        |          |           |             |             |          |        |
| Accommodation services for        |         |         |             |             |          |         |         |        |          |           |             |             |          |        |
| visitors                          | 18 480  | 19 619  | 19 905      | 22 860      | 20 434   | 25 744  | 26 436  | 2 004  | 2 053    | 2 010     | 2 277       | 1 956       | 1 604    | 2 055  |
| Food- and beverage-serving        |         |         |             |             |          |         |         |        |          |           |             |             |          |        |
| services                          | 26 780  | 28 619  | 24 130      | 25 038      | 18 764   | 23 399  | 47 934  | 3 286  | 2 686    | 2 594     | 2 565       | 1 807       | 1 321    | 3 891  |
| Passenger transportation services |         |         |             |             |          |         |         |        |          |           |             |             |          |        |
| Railway passenger transportation  |         |         |             |             |          |         |         |        |          |           |             |             |          |        |
| services                          | 224     | 248     | 248         | 278         | 269      | 287     | 480     | 24     | 26       | 25        | 28          | 26          | 18       | 41     |
| Road passenger transportation     |         |         |             |             |          |         |         |        |          |           |             |             |          |        |
| services                          | 33 881  | 34 990  | 28 773      | 28 621      | 23 761   | 30 895  | 48 174  | 3 674  | 3 662    | 2 905     | 2 851       | 2 274       | 1 925    | 4 121  |
| Water passenger transportation    |         |         |             |             |          |         |         |        |          |           |             |             |          |        |
| services                          | 1 253   | 1 407   | 1 720       | 1 921       | 2 201    | 1 947   | 2 140   | 1 191  | 1 336    | 1 634     | 1 825       | 2 091       | 1 849    | 2 033  |
| Air passenger transportation      |         |         |             |             |          |         |         |        |          |           |             |             |          |        |
| services                          | 26 871  | 29 436  | 34 289      | 35 116      | 39 151   | 43 291  | 47 067  | 2 914  | 3 081    | 3 462     | 3 498       | 3 747       | 2 697    | 4 027  |
| Transport equipment rental        |         |         |             |             |          |         |         |        |          |           |             |             |          |        |
| services                          | 9 161   | 10 080  | 9 028       | 10 174      | 10 498   | 11 108  | 13 627  | 994    | 1 055    | 911       | 1 013       | 1 005       | 692      | 1 166  |
| Travel agencies and other         |         |         |             |             |          |         |         |        |          |           |             |             |          |        |
| reservation services              | 9 097   | 10 312  | 11 161      | 13 198      | 14 327   | 14 155  | 15 312  | 987    | 1 079    | 1 127     | 1 315       | 1 371       | 882      | 1 310  |
| Cultural services                 | 3 841   | 5 527   | 4 279       | 4 327       | 2 597    | 3 097   | 5 830   | 2 381  | 2 981    | 2 231     | 2 362       | 1 252       | 1 934    | 3 641  |
| Sports and recreational services  | 14 218  | 18 012  | 11 882      | 12 573      | 8 894    | 10 564  | 17 573  | 4 617  | 3 683    | 3 565     | 3 391       | 2 593       | 3 866    | 6 432  |
| Tourism-connected products        | 11 753  | 12 677  | 8 498       | 11 069      | 9 692    | 13 792  | 23 200  | 1 804  | 1 734    | 1 196     | 1 517       | 1 247       | 1 408    | 2 959  |
| Non-specific products             | 31 635  | 29 136  | 14 555      | 17 844      | 13 097   | 17 155  | 86 500  | 4 855  | 3 985    | 2 048     | 2 446       | 1 684       | 1 751    | 11 031 |
| Total                             | 187 195 | 200 061 | 168 468     | 183 019     | 163 685  | 195 434 | 334 272 | 28 731 | 27 362   | 23 708    | 25 087      | 21 052      | 19 947   | 42 707 |

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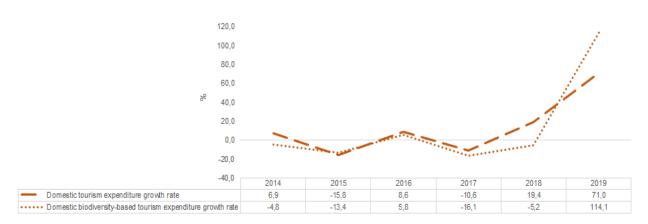
Table 16 – Domestic tourism expenditure and domestic biodiversity-based tourism expenditure by type of product, 2013–2019 (%)

| Tourism product                   |       | C     | omestic to | urism expe | nditure |       |       | Domestic biodiversity-based tourism expenditure |       |       |       |       |       |       |
|-----------------------------------|-------|-------|------------|------------|---------|-------|-------|---|-------|-------|-------|-------|-------|-------|
|                                   | 2013  | 2014  | 2015       | 2016       | 2017    | 2018  | 2019  | 2013  | 2014  | 2015  | 2016  | 2017  | 2018  | 2019  |
| Tourism-characteristic products   |       |       |            |            |         |       |       |   |       |       |       |       |       |       |
| Accommodation services for        |       |       |            |            |         |       |       |   |       |       |       |       |       |       |
| visitors                          | 9,9   | 9,8   | 11,8       | 12,5       | 12,5    | 13,2  | 7,9   | 7,0   | 7,5   | 8,5   | 9,1   | 9,3   | 8,0   | 4,8   |
| Food- and beverage-serving        |       |       |            |            |         |       | ·     |   |       |       |       |       |       |       |
| services                          | 14,3  | 14,3  | 14,3       | 13,7       | 11,5    | 12,0  | 14,3  | 11,4  | 9,8   | 10,9  | 10,2  | 8,6   | 6,6   | 9,1   |
| Passenger transportation services | •     | •     |            |            |         |       | ·     |   |       | •     |       |       | •     | •     |
| Railway passenger transportation  |       |       |            |            |         |       |       |   |       |       |       |       |       |       |
| services                          | 0,1   | 0,1   | 0,1        | 0,2        | 0,2     | 0,1   | 0,1   | 0,1   | 0,1   | 0,1   | 0,1   | 0,1   | 0,1   | 0,1   |
| Road passenger transportation     |       |       |            |            |         |       |       |   |       |       |       |       |       |       |
| services                          | 18,1  | 17,5  | 17,1       | 15,6       | 14,5    | 15,8  | 14,4  | 12,8  | 13,4  | 12,3  | 11,4  | 10,8  | 9,7   | 9,6   |
| Water passenger transportation    |       |       |            |            |         |       |       |   |       |       |       |       |       |       |
| services                          | 0,7   | 0,7   | 1,0        | 1,0        | 1,3     | 1,0   | 0,6   | 4,1   | 4,9   | 6,9   | 7,3   | 9,9   | 9,3   | 4,8   |
| Air passenger transportation      |       |       |            |            |         |       |       |   |       |       |       |       |       |       |
| services                          | 14,4  | 14,7  | 20,4       | 19,2       | 23,9    | 22,2  | 14,1  | 10,1  | 11,3  | 14,6  | 13,9  | 17,8  | 13,5  | 9,4   |
| Transport equipment rental        |       |       |            |            |         |       |       |   |       |       |       |       |       |       |
| services                          | 4,9   | 5,0   | 5,4        | 5,6        | 6,4     | 5,7   | 4,1   | 3,5   | 3,9   | 3,8   | 4,0   | 4,8   | 3,5   | 2,7   |
| Travel agencies and other         |       |       |            |            |         |       |       |   |       |       |       |       |       |       |
| reservation services              | 4,9   | 5,2   | 6,6        | 7,2        | 8,8     | 7,2   | 4,6   | 3,4   | 3,9   | 4,8   | 5,2   | 6,5   | 4,4   | 3,1   |
| Cultural services                 | 2,1   | 2,8   | 2,5        | 2,4        | 1,6     | 1,6   | 1,7   | 8,3   | 10,9  | 9,4   | 9,4   | 5,9   | 9,7   | 8,5   |
| Sports and recreational services  | 7,6   | 9,0   | 7,1        | 6,9        | 5,4     | 5,4   | 5,3   | 16,1  | 13,5  | 15,0  | 13,5  | 12,3  | 19,4  | 15,1  |
| Tourism-connected products        | 6,3   | 6,3   | 5,0        | 6,0        | 5,9     | 7,1   | 6,9   | 6,3   | 6,3   | 5,0   | 6,0   | 5,9   | 7,1   | 6,9   |
| Non-specific products             | 16,9  | 14,6  | 8,6        | 9,7        | 8,0     | 8,8   | 25,9  | 16,9  | 14,6  | 8,6   | 9,7   | 8,0   | 8,8   | 25,8  |
| Total                             | 100,0 | 100,0 | 100,0      | 100,0      | 100,0   | 100,0 | 100,0 | 100,0   | 100,0 | 100,0 | 100,0 | 100,0 | 100,0 | 100,0 |

Individual figures may not add up to stated totals due to rounding.

Figure 19 shows the annual domestic tourism expenditure growth rates and the domestic biodiversity-based tourism expenditure growth rates from 2013 to 2019.

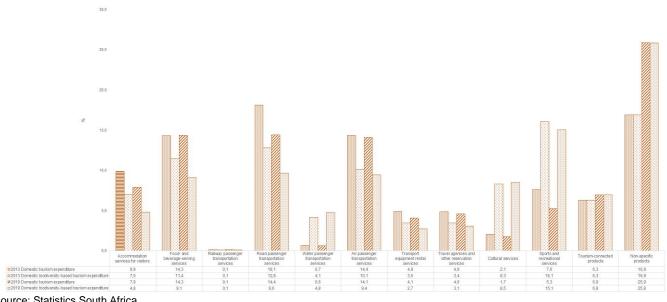
Figure 19 - Domestic tourism expenditure and domestic biodiversity-based tourism expenditure, 2014-2019: year-on-year percentage change



Source: Statistics South Africa

Figure 20 shows the percentage contribution of domestic tourism expenditure and domestic biodiversity-based tourism expenditure by product for 2013 and 2019. It highlights what can be seen in Table 16, that in 2013 and 2019 domestic biodiversity-based tourism expenditure was higher (as a proportion of total trip expenditure) than domestic tourism expenditure for three tourism products, namely 'water passenger transportation services', 'cultural services' and 'sports and recreational services'.

Figure 20 - Domestic tourism expenditure and domestic biodiversity-based tourism expenditure by product, 2013 and 2019 (%)



# 3.6 Internal tourism expenditure and internal biodiversity-based tourism expenditure

This section looks at internal tourism expenditure (which is the sum of inbound and domestic tourism expenditure) specifically, providing more detail to that presented in Section 3.2. These values are drawn from Table 13, Table 14, Table 15 and Table 16, and gives an overall picture of internal tourism expenditure and internal biodiversity-based tourism expenditure. Table 17 and Table 18 show both internal tourism expenditure and internal biodiversity-based tourism expenditure by type of product (R million and % contribution) for the reference years 2013 to 2019.

Internal tourism expenditure totalling R281 378 million (inbound tourism expenditure totalling R94 183 million [33,5%] and domestic tourism expenditure totalling R187 195 million [66,5%]) was recorded in 2013. The main expenditure items were 'non-specific products' (19,7%), 'road passenger transportation services' (16,1%), 'air passenger transportation services' (13,5%) and 'food- and beverage-serving services' (12,3%). Internal biodiversity-based tourism expenditure totalling R43 389 million (inbound biodiversity-based tourism expenditure totalling R28 731 million [66,2%]) was recorded in 2013. The main expenditure items were 'non-specific products' (19,8%), 'sports and recreational services' (16,1%), 'cultural services' (11,1%) and 'road passenger transportation services' (10,7%).

Internal tourism expenditure totalling R455 784 million (inbound tourism expenditure totalling R121 512 million [26,7%] and domestic tourism expenditure totalling R334 272 million [73,3%]) was recorded in 2019. The main expenditure items were 'non-specific products' (23,2%), 'road passenger transportation services' (13,9%), 'food- and beverage-serving services' (13,6%) and 'air passenger transportation services' (12,3%). Internal biodiversity-based tourism expenditure totalling R60 663 million (inbound biodiversity-based tourism expenditure totalling R17 956 million [29,6%] and domestic biodiversity-based tourism expenditure totalling R42 707 million [70,4%]) was recorded in 2019. The main expenditure items were 'non-specific products' (23,1%), 'sports and recreational services' (16,9%), 'cultural services' (12,1%) and 'tourism-connected products' (9,9%).

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Table 17 – Internal tourism expenditure and internal biodiversity-based tourism expenditure by type of product, 2013–2019 (R million)

| Tourism product                   |         |         | Internal tou | ırism exper | diture  |         |         |        | Internal | biodiversit | y-based to | urism expe | enditure |        |
|-----------------------------------|---------|---------|--------------|-------------|---------|---------|---------|--------|----------|-------------|------------|------------|----------|--------|
|                                   | 2013    | 2014    | 2015         | 2016        | 2017    | 2018    | 2019    | 2013   | 2014     | 2015        | 2016       | 2017       | 2018     | 2019   |
| Tourism-characteristic products   |         |         |              |             |         |         |         |        |          |             |            |            |          |        |
| Accommodation services for        |         |         |              |             |         |         |         |        |          |             |            |            |          |        |
| visitors                          | 31 946  | 34 384  | 36 367       | 39 265      | 40 533  | 45 718  | 47 443  | 3 136  | 3 172    | 3 097       | 3 385      | 3 583      | 3 360    | 3 34   |
| Food- and beverage-serving        |         |         |              |             |         |         |         |        |          |             |            |            |          |        |
| services                          | 34 516  | 36 634  | 34 040       | 38 520      | 32 792  | 36 971  | 61 987  | 3 777  | 3 270    | 3 224       | 3 438      | 2 630      | 2 215    | 4 66   |
| Passenger transportation services |         |         |              |             |         |         |         |        |          |             |            |            |          |        |
| Railway passenger transportation  |         |         |              |             |         |         |         |        |          |             |            |            |          |        |
| services                          | 363     | 402     | 425          | 448         | 480     | 522     | 699     | 36     | 38       | 37          | 39         | 43         | 39       | 5      |
| Road passenger transportation     |         |         |              |             |         |         |         |        |          |             |            |            |          |        |
| services                          | 45 313  | 47 593  | 42 892       | 42 931      | 38 221  | 46 929  | 63 551  | 4 635  | 4 617    | 3 837       | 3 817      | 3 445      | 3 335    | 5 067  |
| Water passenger transportation    |         |         |              |             |         |         |         |        |          |             |            |            |          |        |
| services                          | 1 557   | 1 754   | 2 118        | 2 384       | 2 680   | 2 356   | 2 566   | 1 480  | 1 666    | 2 012       | 2 264      | 2 546      | 2 238    | 2 438  |
| Air passenger transportation      |         |         |              |             |         |         |         |        |          |             |            |            |          |        |
| services                          | 38 117  | 41 347  | 44 949       | 47 531      | 50 389  | 53 389  | 56 286  | 3 859  | 3 983    | 4 166       | 4 336      | 4 657      | 3 585    | 4 594  |
| Transport equipment rental        |         |         |              |             |         |         |         |        |          |             |            |            |          |        |
| services                          | 9 383   | 10 315  | 9 283        | 10 420      | 10 732  | 11 357  | 13 885  | 1 012  | 1 073    | 928         | 1 030      | 1 024      | 714      | 1 182  |
| Travel agencies and other         |         |         |              |             |         |         |         |        |          |             |            |            |          |        |
| reservation services              | 12 920  | 14 646  | 15 852       | 18 745      | 20 348  | 20 104  | 21 748  | 1 308  | 1 408    | 1 437       | 1 689      | 1 859      | 1 405    | 1 70   |
| Cultural services                 | 6 683   | 8 591   | 7 380        | 8 173       | 7 393   | 7 998   | 10 116  | 4 797  | 5 639    | 4 882       | 5 667      | 5 240      | 6 174    | 7 348  |
| Sports and recreational services  | 20 533  | 25 808  | 19 683       | 22 124      | 19 055  | 21 065  | 28 264  | 6 985  | 6 919    | 6 805       | 7 301      | 6 304      | 7 623    | 10 25  |
| Tourism-connected products        | 24 519  | 27 385  | 24 938       | 27 974      | 27 315  | 32 089  | 43 338  | 3 791  | 4 093    | 3 619       | 4 137      | 4 095      | 4 512    | 6 02   |
| Non-specific products             | 55 528  | 57 931  | 39 301       | 45 904      | 34 724  | 36 974  | 105 901 | 8 574  | 8 603    | 5 696       | 6 794      | 5 180      | 5 113    | 13 98  |
| Total                             | 281 378 | 306 789 | 277 228      | 304 419     | 284 664 | 315 471 | 455 784 | 43 389 | 44 480   | 39 740      | 43 897     | 40 606     | 40 311   | 60 663 |

Individual figures may not add up to stated totals due to rounding.

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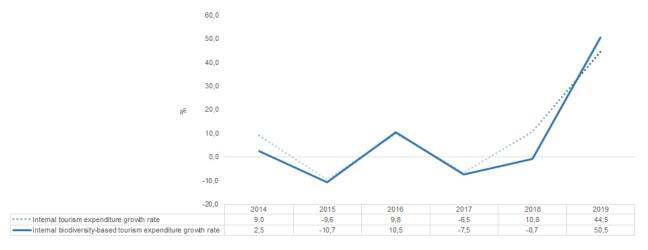
Table 18 – Internal tourism expenditure and internal biodiversity-based tourism expenditure by type of product, 2013–2019 (%)

| Tourism product                   |       |       | Internal to | urism exper | nditure |       |       |       | Internal | biodiversit | y-based to | urism expe | nditure |       |
|-----------------------------------|-------|-------|-------------|-------------|---------|-------|-------|-------|----------|-------------|------------|------------|---------|-------|
|                                   | 2013  | 2014  | 2015        | 2016        | 2017    | 2018  | 2019  | 2013  | 2014     | 2015        | 2016       | 2017       | 2018    | 2019  |
| Tourism-characteristic products   |       |       |             |             |         |       |       |       |          |             |            |            |         |       |
| Accommodation services for        |       |       |             |             |         |       |       |       |          |             |            |            |         |       |
| visitors                          | 11,4  | 11,2  | 13,1        | 12,9        | 14,2    | 14,5  | 10,4  | 7,2   | 7,1      | 7,8         | 7,7        | 8,8        | 8,3     | 5,5   |
| Food- and beverage-serving        |       |       |             |             |         |       |       |       |          |             |            |            |         |       |
| services                          | 12,3  | 11,9  | 12,3        | 12,7        | 11,5    | 11,7  | 13,6  | 8,7   | 7,4      | 8,1         | 7,8        | 6,5        | 5,5     | 7,7   |
| Passenger transportation services |       |       |             |             |         |       |       |       |          |             |            |            |         |       |
| Railway passenger transportation  |       |       |             |             |         |       |       |       |          |             |            |            |         |       |
| services                          | 0,1   | 0,1   | 0,2         | 0,1         | 0,2     | 0,2   | 0,2   | 0,1   | 0,1      | 0,1         | 0,1        | 0,1        | 0,1     | 0,1   |
| Road passenger transportation     |       |       |             |             |         |       |       |       |          |             |            |            |         |       |
| services                          | 16,1  | 15,5  | 15,5        | 14,1        | 13,4    | 14,9  | 13,9  | 10,7  | 10,4     | 9,7         | 8,7        | 8,5        | 8,3     | 8,4   |
| Water passenger transportation    |       |       |             |             |         |       |       |       |          |             |            |            |         |       |
| services                          | 0,6   | 0,6   | 0,8         | 0,8         | 0,9     | 0,7   | 0,6   | 3,4   | 3,7      | 5,1         | 5,2        | 6,3        | 5,6     | 4,0   |
| Air passenger transportation      |       |       |             |             |         |       |       |       |          |             |            |            |         |       |
| services                          | 13,5  | 13,5  | 16,2        | 15,6        | 17,7    | 16,9  | 12,3  | 8,9   | 9,0      | 10,5        | 9,9        | 11,5       | 8,9     | 7,6   |
| Transport equipment rental        |       |       |             |             |         |       |       |       |          |             |            |            |         |       |
| services                          | 3,3   | 3,4   | 3,3         | 3,4         | 3,8     | 3,6   | 3,0   | 2,3   | 2,4      | 2,3         | 2,3        | 2,5        | 1,8     | 1,9   |
| Travel agencies and other         |       |       |             |             |         |       |       |       |          |             |            |            |         |       |
| reservation services              | 4,6   | 4,8   | 5,7         | 6,2         | 7,1     | 6,4   | 4,8   | 3,0   | 3,2      | 3,6         | 3,8        | 4,6        | 3,5     | 2,8   |
| Cultural services                 | 2,4   | 2,8   | 2,7         | 2,7         | 2,6     | 2,5   | 2,2   | 11,1  | 12,7     | 12,3        | 12,9       | 12,9       | 15,3    | 12,1  |
| Sports and recreational services  | 7,3   | 8,4   | 7,1         | 7,3         | 6,7     | 6,7   | 6,2   | 16,1  | 15,6     | 17,1        | 16,6       | 15,5       | 18,9    | 16,9  |
| Tourism-connected products        | 8,7   | 8,9   | 9,0         | 9,2         | 9,6     | 10,2  | 9,5   | 8,7   | 9,2      | 9,1         | 9,4        | 10,1       | 11,2    | 9,9   |
| Non-specific products             | 19,7  | 18,9  | 14,2        | 15,1        | 12,2    | 11,7  | 23,2  | 19,8  | 19,3     | 14,3        | 15,5       | 12,8       | 12,7    | 23,1  |
| Total                             | 100,0 | 100,0 | 100,0       | 100,0       | 100,0   | 100,0 | 100,0 | 100,0 | 100,0    | 100,0       | 100,0      | 100,0      | 100,0   | 100,0 |

Individual figures may not add up to stated totals due to rounding.

Figure 21 shows the annual internal tourism expenditure growth rates and the internal biodiversity-based tourism expenditure growth rates from 2013 to 2019.

Figure 21 – Internal tourism expenditure and internal biodiversity-based tourism expenditure, 2014-2019: year-on-year percentage change



Source: Statistics South Africa

Figure 22 shows the percentage contribution of internal tourism expenditure and internal biodiversity-based tourism expenditure by product for 2013 and 2019. It highlights what can be seen in Table 18, that in 2013 internal biodiversity-based tourism expenditure was higher (as a proportion of total trip expenditure) than internal tourism expenditure for four tourism products, namely 'water passenger transportation services', 'cultural services', 'sports and recreational services' and 'non-specific products'. In 2019, internal biodiversity-based tourism expenditure was higher (as a proportion of total trip expenditure) than internal tourism expenditure for four tourism products, namely 'water passenger transportation services', 'cultural services', 'sport and recreational services' and 'tourism-connected products'.

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Figure 22 – Internal tourism expenditure and internal biodiversity-based tourism expenditure by product, 2013-2019 (%)

Source: Statistics South Africa

#### 3.7 Production accounts of tourism industries and other industries

Table 5 of the TSA focusses on the production accounts of tourism industries and other industries (at basic prices). It conforms formally to the format established by the 2008 SNA, but the perspective is different from that of the 2008 SNA production accounts (a tool for tourism analysis). Because of the application of the principle of recording reservation services separately, output and intermediate consumption of each industry and the corresponding total for the economy that appears in the last column do not necessarily correspond to the corresponding values found in the national accounts of the country. For each industry and for the total economy, gross value added (GVA) at basic prices has to equal the GVA of the economy as it appears in the national accounts.

Tables 19a to 19g show the production accounts for the tourism industries and other industries for the reference years 2013 to 2019.

Table 19a – Production accounts of the tourism industries and other industries (at basic prices), 2013 (R million)

| Product  | Tourism-<br>characteristic<br>industries | Tourism-<br>connected<br>industries | Other non-<br>tourism<br>industries | Total output of domestic producers (at basic prices) |
|--|--|-------------------------------------|-------------------------------------|--|
| Specific products                                | 287 429                                  | 102 696                             | 275 882                             | 666 006  |
| Characteristic products                          | 287 429                                  |                                     | 146 414                             | 433 843  |
| Accommodation services for visitors              | 24 456                                   |                                     | 8 788                               | 33 244   |
| Food- and beverage-serving services              | 61 805                                   |                                     | 40 229                              | 102 033  |
| Passenger transportation services                | 107 901                                  |                                     | 75 474                              | 183 375  |
| Railway passenger transportation services        | 5 176                                    |                                     |                                     | 5 176  |
| Road passenger transportation services           | 47 047                                   |                                     | 75 474                              | 122 521  |
| Water passenger transportation services          | 1 942                                    |                                     |                                     | 1 942  |
| Air passenger transportation services            | 39 724                                   |                                     |                                     | 39 724   |
| Transport equipment rental services              | 14 012                                   |                                     |                                     | 14 012   |
| Travel agencies and other reservation services   | 13 183                                   |                                     |                                     | 13 183   |
| Cultural services                                | 20 541                                   |                                     | 11 126                              | 31 667   |
| Sports and recreational services                 | 59 543                                   |                                     | 10 797                              | 70 341   |
| Connected products                               |  | 102 696                             | 129 467                             | 232 163  |
| Retail sales of food, beverages and tobacco      |  | 51 097                              | 65 242                              | 116 339  |
| Retail sales of textiles, clothing, footwear and |  |                                     |                                     |  |
| leather products                                 |  | 10 801                              | 32 402                              | 43 203   |
| Retail sales of pharmaceutical and medical       |  |                                     |                                     |  |
| goods, cosmetic and toiletry articles            |  | 13 264                              | 14 192                              | 27 456   |
| Retail sales of household furniture, appliances, |  |                                     |                                     |  |
| articles and equipment                           |  | 11 793                              | 14 653                              | 26 447   |
| Retail sales of automotive fuel                  |  | 15 741                              | 2 978                               | 18 719   |
| Non-specific products                            | 8 012                                    | 17 576                              | 7 111 290                           | 7 136 878  |
| Total output (at basic prices)                   | 295 440                                  | 120 272                             | 7 387 172                           | 7 802 884  |
| Total intermediate consumption (at               |  |                                     |                                     |  |
| purchasers' prices)                              | 175 914                                  | 45 470                              | 4 079 140                           | 4 300 523  |
| Total gross value added (at basic prices)        | 119 527                                  | 74 803                              | 3 308 032                           | 3 502 361  |

Table 19b – Production accounts of the tourism industries and other industries (at basic prices), 2014 (R million)

| Product  | Tourism-<br>characteristic<br>industries | Tourism-<br>connected<br>industries | Other non-<br>tourism<br>industries | Total output of<br>domestic<br>producers (at<br>basic prices) |
|--|--|-------------------------------------|-------------------------------------|---|
| Specific products  | 310 974                                  | 117 956                             | 289 735                             | 718 665   |
| Characteristic products  | 310 974                                  |                                     | 156 771                             | 467 745   |
| Accommodation services for visitors  | 26 314                                   |                                     | 9 494                               | 35 808  |
| Food- and beverage-serving services  | 66 084                                   |                                     | 42 930                              | 109 014   |
| Passenger transportation services  | 118 697                                  |                                     | 79 999                              | 198 696   |
| Railway passenger transportation services  | 5 702                                    |                                     |                                     | 5 702   |
| Road passenger transportation services   | 52 386                                   |                                     | 79 999                              | 132 386   |
| Water passenger transportation services  | 2 171                                    |                                     |                                     | 2 171   |
| Air passenger transportation services  | 43 089                                   |                                     |                                     | 43 089  |
| Transport equipment rental services  | 15 347                                   |                                     |                                     | 15 347  |
| Travel agencies and other reservation services                                   | 14 944                                   |                                     |                                     | 14 944  |
| Cultural services  | 22 354                                   |                                     | 12 571                              | 34 925  |
| Sports and recreational services   | 62 582                                   |                                     | 11 777                              | 74 358  |
| Connected products   |  | 117 956                             | 132 964                             | 250 920   |
| Retail sales of food, beverages and tobacco                                      |  | 61 417                              | 63 448                              | 124 865   |
| Retail sales of textiles, clothing, footwear and leather products                |  | 11 822                              | 35 467                              | 47 289  |
| Retail sales of pharmaceutical and medical goods, cosmetic and toiletry articles |  | 15 277                              | 15 256                              | 30 533  |
| Retail sales of household furniture, appliances, articles and equipment          |  | 12 704                              | 15 752                              | 28 457  |
| Retail sales of automotive fuel  |  | 16 736                              | 3 041                               | 19 777  |
| Non-specific products  | 9 387                                    | 15 419                              | 7 624 545                           | 7 649 351   |
| Total output (at basic prices)   | 320 361                                  | 133 375                             | 7 914 280                           | 8 368 016   |
| Total intermediate consumption (at   |  |                                     |                                     |   |
| purchasers' prices)  | 189 724                                  | 48 509                              | 4 390 990                           | 4 629 224   |
| Total gross value added (at basic prices)  | 130 637                                  | 84 866                              | 3 523 290                           | 3 738 792   |

Table 19c – Production accounts of the tourism industries and other industries (at basic prices), 2015 (R million)

| Product  | Tourism-<br>characteristic<br>industries | Tourism-<br>connected<br>industries | Other non-<br>tourism<br>industries | Total output of domestic producers (at basic prices) |
|--|--|-------------------------------------|-------------------------------------|--|
| Specific products  | 331 607                                  | 127 585                             | 308 153                             | 767 345  |
| Characteristic products  | 331 607                                  |                                     | 168 493                             | 500 101  |
| Accommodation services for visitors  | 27 833                                   |                                     | 10 059                              | 37 892   |
| Food- and beverage-serving services  | 69 610                                   |                                     | 45 747                              | 115 356  |
| Passenger transportation services  | 127 150                                  |                                     | 86 392                              | 213 543  |
| Railway passenger transportation services  | 6 068                                    |                                     |                                     | 6 068  |
| Road passenger transportation services   | <i>54 4</i> 27                           |                                     | 86 392                              | 140 819  |
| Water passenger transportation services  | 2 646                                    |                                     |                                     | 2 646  |
| Air passenger transportation services  | 46 810                                   |                                     |                                     | 46 810   |
| Transport equipment rental services  | 17 199                                   |                                     |                                     | 17 199   |
| Travel agencies and other reservation services                                   | 16 176                                   |                                     |                                     | 16 176   |
| Cultural services  | 24 005                                   |                                     | 13 487                              | 37 492   |
| Sports and recreational services   | 66 834                                   |                                     | 12 809                              | 79 642   |
| Connected products   |  | 127 585                             | 139 660                             | 267 244  |
| Retail sales of food, beverages and tobacco                                      |  | 66 714                              | 65 949                              | 132 663  |
| Retail sales of textiles, clothing, footwear and leather products                |  | 12 893                              | 38 679                              | 51 573   |
| Retail sales of pharmaceutical and medical goods, cosmetic and toiletry articles |  | 16 680                              | 15 980                              | 32 660   |
| Retail sales of household furniture, appliances, articles and equipment          |  | 13 816                              | 16 500                              | 30 315   |
| Retail sales of automotive fuel  |  | 17 482                              | 2 552                               | 20 034   |
| Non-specific products  | 9 080                                    | 13 741                              | 7 976 451                           | 7 999 272  |
| Total output (at basic prices)   | 340 687                                  | 141 326                             | 8 284 604                           | 8 766 617  |
| Total intermediate consumption (at   |  |                                     |                                     |  |
| purchasers' prices)  | 202 028                                  | 55 414                              | 4 527 417                           | 4 784 859  |
| Total gross value added (at basic prices)  | 138 659                                  | 85 912                              | 3 757 187                           | 3 981 758  |

Table 19d – Production accounts of the tourism industries and other industries (at basic prices), 2016 (R million)

| Product  | Tourism-<br>characteristic<br>industries | Tourism-<br>connected<br>industries | Other non-<br>tourism<br>industries | Total output of domestic producers (at basic prices) |
|--|--|-------------------------------------|-------------------------------------|--|
| Specific products  | 353 198                                  | 129 439                             | 341 356                             | 823 994  |
| Characteristic products  | 353 198                                  |                                     | 183 447                             | 536 645  |
| Accommodation services for visitors  | 29 699                                   |                                     | 11 246                              | 40 945   |
| Food- and beverage-serving services  | 73 482                                   |                                     | 50 732                              | 124 214  |
| Passenger transportation services  | 133 272                                  |                                     | 91 897                              | 225 169  |
| Railway passenger transportation services  | 6 388                                    |                                     |                                     | 6 388  |
| Road passenger transportation services   | 57 117                                   |                                     | 91 897                              | 149 014  |
| Water passenger transportation services  | 2 976                                    |                                     |                                     | 2 976  |
| Air passenger transportation services  | 49 525                                   |                                     |                                     | 49 525   |
| Transport equipment rental services  | 17 265                                   |                                     |                                     | 17 265   |
| Travel agencies and other reservation services                                   | 19 128                                   |                                     |                                     | 19 128   |
| Cultural services  | 26 108                                   |                                     | 15 031                              | 41 139   |
| Sports and recreational services   | 71 509                                   |                                     | 14 541                              | 86 050   |
| Connected products   |  | 129 439                             | 157 909                             | 287 349  |
| Retail sales of food, beverages and tobacco                                      |  | 66 639                              | 79 761                              | 146 400  |
| Retail sales of textiles, clothing, footwear and leather products                |  | 13 421                              | 40 262                              | 53 683   |
| Retail sales of pharmaceutical and medical goods, cosmetic and toiletry articles |  | 17 360                              | 17 050                              | 34 410   |
| Retail sales of household furniture, appliances, articles and equipment          |  | 14 166                              | 17 605                              | 31 770   |
| Retail sales of automotive fuel  |  | 17 854                              | 3 231                               | 21 085   |
| Non-specific products  | 9 298                                    | 20 450                              | 8 518 581                           | 8 548 328  |
| Total output (at basic prices)   | 362 496                                  | 149 889                             | 8 859 937                           | 9 372 322  |
| Total intermediate consumption (at   |  |                                     |                                     |  |
| purchasers' prices)  | 214 989                                  | 63 255                              | 4 805 239                           | 5 083 483  |
| Total gross value added (at basic prices)  | 147 507                                  | 86 634                              | 4 054 698                           | 4 288 839  |

Table 19e – Production accounts of the tourism industries and other industries (at basic prices), 2017 (R million)

| Product  | Tourism-<br>characteristic<br>industries | Tourism-<br>connected<br>industries | Other non-<br>tourism<br>industries | Total output of<br>domestic<br>producers (at<br>basic prices) |
|--|--|-------------------------------------|-------------------------------------|---|
| Specific products  | 376 975                                  | 138 228                             | 358 804                             | 874 008   |
| Characteristic products  | 376 975                                  |                                     | 195 602                             | 572 578   |
| Accommodation services for visitors  | 31 421                                   |                                     | 12 239                              | 43 660  |
| Food- and beverage-serving services  | 78 217                                   |                                     | 56 139                              | 134 356   |
| Passenger transportation services  | 141 801                                  |                                     | 96 482                              | 238 282   |
| Railway passenger transportation services  | 6 906                                    |                                     |                                     | 6 906   |
| Road passenger transportation services   | 61 168                                   |                                     | 96 <i>4</i> 82                      | 157 649   |
| Water passenger transportation services  | 3 357                                    |                                     |                                     | 3 357   |
| Air passenger transportation services  | 52 511                                   |                                     |                                     | 52 511  |
| Transport equipment rental services  | 17 858                                   |                                     |                                     | 17 858  |
| Travel agencies and other reservation services                                   | 20 763                                   |                                     |                                     | 20 763  |
| Cultural services  | 28 269                                   |                                     | 15 804                              | 44 073  |
| Sports and recreational services   | 76 504                                   |                                     | 14 938                              | 91 443  |
| Connected products   |  | 138 228                             | 163 202                             | 301 430   |
| Retail sales of food, beverages and tobacco                                      |  | 71 707                              | 82 872                              | 154 579   |
| Retail sales of textiles, clothing, footwear and leather products                |  | 13 866                              | 41 597                              | 55 463  |
| Retail sales of pharmaceutical and medical goods, cosmetic and toiletry articles |  | 18 069                              | 17 479                              | 35 548  |
| Retail sales of household furniture, appliances, articles and equipment          |  | 14 495                              | 18 048                              | 32 543  |
| Retail sales of automotive fuel  |  | 20 091                              | 3 205                               | 23 296  |
| Non-specific products  | 10 094                                   | 27 434                              | 9 009 181                           | 9 046 708   |
| Total output (at basic prices)   | 387 069                                  | 165 662                             | 9 367 985                           | 9 920 716   |
| Total intermediate consumption (at purchasers' prices)                           | 227 824                                  | 69 545                              | 5 030 897                           | 5 328 266   |
| Total gross value added (at basic prices)  | 159 245                                  | 96 116                              | 4 337 088                           | 4 592 450   |

Table 19f – Production accounts of the tourism industries and other industries (at basic prices), 2018 (R million)

| Product  | Tourism-<br>characteristic<br>industries | Tourism-<br>connected<br>industries | Other non-<br>tourism<br>industries | Total output of<br>domestic<br>producers (at<br>basic prices) |
|--|--|-------------------------------------|-------------------------------------|---|
| Specific products  | 403 285                                  | 149 620                             | 379 239                             | 932 144   |
| Characteristic products  | 403 285                                  |                                     | 203 460                             | 606 745   |
| Accommodation services for visitors  | 34 501                                   |                                     | 13 359                              | 47 860  |
| Food- and beverage-serving services  | 86 339                                   |                                     | 58 720                              | 145 060   |
| Passenger transportation services  | 152 115                                  |                                     | 99 475                              | 251 590   |
| Railway passenger transportation services  | 7 422                                    |                                     |                                     | 7 422   |
| Road passenger transportation services   | 67 069                                   |                                     | 99 <i>47</i> 5                      | 166 544   |
| Water passenger transportation services  | 2 928                                    |                                     |                                     | 2 928   |
| Air passenger transportation services  | 55 619                                   |                                     |                                     | 55 619  |
| Transport equipment rental services  | 19 077                                   |                                     |                                     | 19 077  |
| Travel agencies and other reservation services                                   | 20 514                                   |                                     |                                     | 20 514  |
| Cultural services  | 28 755                                   |                                     | 16 499                              | 45 254  |
| Sports and recreational services   | 81 061                                   |                                     | 15 406                              | 96 467  |
| Connected products   |  | 149 620                             | 175 779                             | 325 399   |
| Retail sales of food, beverages and tobacco                                      |  | 73 011                              | 92 434                              | 165 445   |
| Retail sales of textiles, clothing, footwear and leather products                |  | 14 225                              | 42 674                              | 56 898  |
| Retail sales of pharmaceutical and medical goods, cosmetic and toiletry articles |  | 20 976                              | 18 863                              | 39 839  |
| Retail sales of household furniture, appliances, articles and equipment          |  | 16 064                              | 19 476                              | 35 541  |
| Retail sales of automotive fuel  |  | 25 344                              | 2 333                               | 27 677  |
| Non-specific products  | 10 362                                   | 28 343                              | 9 503 860                           | 9 542 566   |
| Total output (at basic prices)   | 413 648                                  | 177 963                             | 9 883 099                           | 10 474 710  |
| Total intermediate consumption (at   |  |                                     |                                     |   |
| purchasers' prices)  | 245 612                                  | 72 790                              | 5 339 421                           | 5 657 822   |
| Total gross value added (at basic prices)  | 168 036                                  | 105 174                             | 4 543 678                           | 4 816 888   |

Table 19g – Production accounts of the tourism industries and other industries (at basic prices), 2019 (R million)

| Product  | Tourism-<br>characteristic<br>industries | Tourism-<br>connected<br>industries | Other non-<br>tourism<br>industries | Total output of<br>domestic<br>producers (at<br>basic prices) |
|--|--|-------------------------------------|-------------------------------------|---|
| Specific products  | 430 875                                  | 168 799                             | 389 094                             | 988 768   |
| Characteristic products  | 430 875                                  |                                     | 213 027                             | 643 902   |
| Accommodation services for visitors  | 36 924                                   |                                     | 12 475                              | 49 399  |
| Food- and beverage-serving services  | 98 312                                   |                                     | 65 561                              | 163 873   |
| Passenger transportation services  | 157 006                                  |                                     | 103 400                             | 260 405   |
| Railway passenger transportation services  | 7 673                                    |                                     |                                     | 7 673   |
| Road passenger transportation services   | 67 318                                   |                                     | 103 400                             | 170 717   |
| Water passenger transportation services  | 3 182                                    |                                     |                                     | 3 182   |
| Air passenger transportation services  | 58 653                                   |                                     |                                     | 58 653  |
| Transport equipment rental services  | 20 180                                   |                                     |                                     | 20 180  |
| Travel agencies and other reservation services                                   | 22 192                                   |                                     |                                     | 22 192  |
| Cultural services  | 31 145                                   |                                     | 17 238                              | 48 383  |
| Sports and recreational services   | 85 298                                   |                                     | 14 353                              | 99 651  |
| Connected products   |  | 168 799                             | 176 067                             | 344 866   |
| Retail sales of food, beverages and tobacco                                      |  | 89 119                              | 92 482                              | 181 601   |
| Retail sales of textiles, clothing, footwear and leather products                |  | 13 522                              | 40 565                              | 54 087  |
| Retail sales of pharmaceutical and medical goods, cosmetic and toiletry articles |  | 19 483                              | 19 993                              | 39 476  |
| Retail sales of household furniture, appliances, articles and equipment          |  | 18 201                              | 20 644                              | 38 845  |
| Retail sales of automotive fuel  |  | 28 474                              | 2 383                               | 30 857  |
| Non-specific products  | 10 959                                   | 21 972                              | 10 014 980                          | 10 047 910  |
| Total output (at basic prices)   | 441 834                                  | 190 771                             | 10 404 073                          | 11 036 678  |
| Total intermediate consumption (at   |  |                                     |                                     |   |
| purchasers' prices)  | 268 818                                  | 80 470                              | 5 642 464                           | 5 991 752   |
| Total gross value added (at basic prices)  | 173 016                                  | 110 301                             | 4 761 609                           | 5 044 926   |

## 3.8 Biodiversity-based tourism industry ratio

The tourism industry ratio is the proportion of an industry's output that is consumed by visitors. The TSA makes a distinction between three categories of industries (Box 3).

Tables 20a to 20n show the derivation of tourism industry ratios and biodiversity-based tourism industry ratios for the reference years 2013 to 2019.

## Box 3 - Tourism industry ratio

The TSA makes a distinction between three categories of industries, namely:

- 1 A *tourism-characteristic* industry is one where either:
- At least 25 per cent of the industry's output is purchased by visitors (that is, the tourism industry ratio is greater than or equal to 0,25); or
- The industry's characteristic output includes a tourism-characteristic product. For example, less than 25 per cent of the railway transport industry's output is consumed by visitors, but its characteristic outputs are railway freight transport and railway passenger transport. Railway passenger transport is a tourism-characteristic product, so the railway transport industry is classified as a tourism-characteristic industry and direct physical contact occurs between the industry and the tourist buying the product.
- 2 A tourism-connected (or related) industry is one where:
- The industry is not a tourism-characteristic industry;
- Between 5 per cent and 25 per cent of the industry's output is purchased by visitors (that is, the tourism industry ratio is greater than 0,05 and less than 0,25); and
- Direct physical contact occurs between the industry and the visitor buying its product.

In practice the retail trade industry is the only tourism-connected industry.

3 A *non-tourism-connected industry* is any industry that is not a tourism-characteristic or tourism-connected industry. A non-tourism-connected industry may still sell some of its products to visitors.

The classification of industries has no effect on the value of direct tourism (value added [VA]), as this is determined by the scope of total tourism direct demand.

Table 20a – Derivation of tourism industry ratios, 2013 (R million)

|  |                                    |   |   |  | Fourism-charac                              | teristic industries                    |  |   |                      |                                  | Tourism-<br>connected<br>industries               |
|--|------------------------------------|---|---|--|---|--|--|---|----------------------|----------------------------------|---|
| Product  | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade of<br>tourism-<br>connected<br>goods |
| Specific products                                | 34 470                             | 18 730  | 363   | 17 400                                     | 1 557                                       | 38 117                                 | 9 383  | 12 920  | 4 827                | 9 778                            | 11 182  |
| Characteristic products                          | 34 470                             | 18 730  | 363   | 17 400                                     | 1 557                                       | 38 117                                 | 9 383  | 12 920  | 4 827                | 9 778                            |   |
| Accommodation services for visitors              | 22 597                             |   |   |  |   |  |  |   | 488                  | 417                              |   |
| Food- and beverage-serving services              | 2 132                              | 18 730  |   |  |   |  |  |   | 4                    | 42                               |   |
| Passenger transportation services                |                                    |   | 363   | 17 400                                     | 1 557                                       | 38 117                                 | 9 383  |   |                      |                                  |   |
| Railway passenger transportation services        |                                    |   | 363   |  |   |  |  |   |                      |                                  |   |
| Road passenger transportation services           |                                    |   |   | 17 400                                     |   |  |  |   |                      |                                  |   |
| Water passenger transportation services          |                                    |   |   |  | 1 557                                       |  |  |   |                      |                                  |   |
| Air passenger transportation services            |                                    |   |   |  |   | 38 117                                 |  |   |                      |                                  |   |
| Transport equipment rental services              |                                    |   |   |  |   |  | 9 383  |   |                      |                                  |   |
| Travel agencies and other reservation services   |                                    |   |   |  |   |  |  | 12 920  |                      |                                  |   |
| Cultural services                                |                                    |   |   |  |   |  |  |   | 4 335                |                                  |   |
| Sports and recreational services                 | 9 742                              |   |   |  |   |  |  |   |                      | 9 319                            |   |
| Connected products                               |                                    |   |   |  |   |  |  |   |                      |                                  | 11 182  |
| Retail sales of food, beverages and tobacco      |                                    |   |   |  |   |  |  |   |                      |                                  | 5 901   |
| Retail sales of textiles, clothing, footwear and |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| leather products                                 |                                    |   |   |  |   |  |  |   |                      |                                  | 1 402   |
| Retail sales of pharmaceutical and medical       |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| goods, cosmetic and toiletry articles            |                                    |   |   |  |   |  |  |   |                      |                                  | 137   |
| Retail sales of household furniture, appliances, |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| articles and equipment                           |                                    |   |   |  |   |  |  |   |                      |                                  | 703   |
| Retail sales of automotive fuel                  |                                    |   |   |  |   |  |  |   |                      |                                  | 3 038   |
| Non-specific products                            | 1 010                              |   |   | 1 920                                      | 2   |  | 1  |   | 1                    | 5                                | 110   |
| Total purchased by visitors                      | 35 480                             | 18 730  | 363   | 19 319                                     | 1 559                                       | 38 117                                 | 9 384  | 12 920  | 4 827                | 9 783                            | 11 292  |
| Total industry output                            | 45 175                             | 55 367  | 5 176   | 52 235                                     | 2 242                                       | 39 724                                 | 14 185                                       | 13 183  | 21 169               | 46 984                           | 120 272   |
| Tourism industry ratio (%)                       | 79                                 | 34  | 7   | 37   | 70  | 96                                     | 66   | 98  | 23                   | 21                               | 9   |

Table 20b – Derivation of biodiversity-based tourism industry ratios, 2013 (R million)

|  | Tourism-characteristic industries  |   |   |  |   |  |  |   |                      |                                  | Tourism-<br>connected<br>industries               |
|--|------------------------------------|---|---|--|---|--|--|---|----------------------|----------------------------------|---|
| Product  | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade of<br>tourism-<br>connected<br>goods |
| Specific products                                | 3 371                              | 2 049   | 36  | 1 780                                      | 1 480                                       | 3 859                                  | 1 012  | 1 308   | 3 594                | 4 566                            | 1 728   |
| Characteristic products                          | 3 371                              | 2 049   | 36  | 1 780                                      | 1 480                                       | 3 859                                  | 1 012  | 1 308   | 3 594                | 4 566                            |   |
| Accommodation services for visitors              | 1 794                              |   |   |  |   |  |  |   | 482                  | 30                               |   |
| Food- and beverage-serving services              | 195                                | 2 049   |   |  |   |  |  |   |                      | 5                                |   |
| Passenger transportation services                |                                    |   | 36  | 1 780                                      | 1 480                                       | 3 859                                  | 1 012  |   |                      |                                  |   |
| Railway passenger transportation services        |                                    |   | 36  |  |   |  |  |   |                      |                                  |   |
| Road passenger transportation services           |                                    |   |   | 1 780                                      |   |  |  |   |                      |                                  |   |
| Water passenger transportation services          |                                    |   |   |  | 1 480                                       |  |  |   |                      |                                  |   |
| Air passenger transportation services            |                                    |   |   |  |   | 3 859                                  |  |   |                      |                                  |   |
| Transport equipment rental services              |                                    |   |   |  |   |  | 1 012  |   |                      |                                  |   |
| Travel agencies and other reservation services   |                                    |   |   |  |   |  |  | 1 308   |                      |                                  |   |
| Cultural services                                |                                    |   |   |  |   |  |  | . 555   | 3 111                |                                  |   |
| Sports and recreational services                 | 1 382                              |   |   |  |   |  |  |   | 0                    | 4 531                            |   |
| Connected products                               |                                    |   |   |  |   |  |  |   |                      |                                  | 1 728   |
| Retail sales of food, beverages and tobacco      |                                    |   |   |  |   |  |  |   |                      |                                  | 912   |
| Retail sales of textiles, clothing, footwear and |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| leather products                                 |                                    |   |   |  |   |  |  |   |                      |                                  | 217   |
| Retail sales of pharmaceutical and medical       |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| goods, cosmetic and toiletry articles            |                                    |   |   |  |   |  |  |   |                      |                                  | 21  |
| Retail sales of household furniture, appliances, |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| articles and equipment                           |                                    |   |   |  |   |  |  |   |                      |                                  | 109   |
| Retail sales of automotive fuel                  |                                    |   |   |  |   |  |  |   |                      |                                  | 468   |
| Non-specific products                            | 2                                  |   |   | 6  |   |  |  |   | 1                    |                                  | 21  |
| Total purchased by visitors                      | 3 373                              | 2 049   | 36  | 1 786                                      | 1 480                                       | 3 859                                  | 1 012  | 1 308   | 3 595                | 4 566                            | 1 749   |
| Total industry output                            | 45 175                             | 55 367  | 5 176   | 52 235                                     | 2 242                                       | 39 724                                 | 14 185                                       | 13 183  | 21 169               | 46 984                           | 120 272   |
| Tourism industry ratio (%)                       | 7                                  | 4   | 1   | 3  | 66  | 10                                     | 7  | 10  | 17                   | 10                               | 1   |

Table 20c – Derivation of tourism industry ratios, 2014 (R million)

|  |                                    |   |   |  | Tourism-chara                               | cteristic industries                   | <b>s</b>                                     |   |                      |                                  | Tourism-<br>connected<br>industries               |
|--|------------------------------------|---|---|--|---|--|--|---|----------------------|----------------------------------|---|
| Product  | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade of<br>tourism-<br>connected<br>goods |
| Specific products                                | 37 091                             | 19 880  | 402   | 18 833                                     | 1 754                                       | 41 347                                 | 10 315                                       | 14 646  | 6 030                | 13 983                           | 13 153  |
| Characteristic products                          | 37 091                             | 19 880  | 402   | 18 833                                     | 1 754                                       | 41 347                                 | 10 315                                       | 14 646  | 6 030                | 13 983                           |   |
| Accommodation services for visitors              | 24 318                             |   |   |  |   |  |  |   | 528                  | 422                              |   |
| Food- and beverage-serving services              | 2 281                              | 19 880  |   |  |   |  |  |   | 4                    | 43                               |   |
| Passenger transportation services                |                                    |   | 402   | 18 833                                     | 1 754                                       | 41 347                                 | 10 315                                       |   |                      |                                  |   |
| Railway passenger transportation services        |                                    |   | 402   |  |   |  |  |   |                      |                                  |   |
| Road passenger transportation services           |                                    |   |   | 18 833                                     |   |  |  |   |                      |                                  |   |
| Water passenger transportation services          |                                    |   |   |  | 1 754                                       |  |  |   |                      |                                  |   |
| Air passenger transportation services            |                                    |   |   |  |   | 41 347                                 |  |   |                      |                                  |   |
| Transport equipment rental services              |                                    |   |   |  |   |  | 10 315                                       |   |                      |                                  |   |
| Travel agencies and other reservation services   |                                    |   |   |  |   |  |  | 14 646  |                      |                                  |   |
| Cultural services                                |                                    |   |   |  |   |  |  |   | 5 499                |                                  |   |
| Sports and recreational services                 | 10 492                             |   |   |  |   |  |  |   |                      | 13 519                           |   |
| Connected products                               |                                    |   |   |  |   |  |  |   |                      |                                  | 13 153  |
| Retail sales of food, beverages and tobacco      |                                    |   |   |  |   |  |  |   |                      |                                  | 7 288   |
| Retail sales of textiles, clothing, footwear and |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| leather products                                 |                                    |   |   |  |   |  |  |   |                      |                                  | 1 654   |
| Retail sales of pharmaceutical and medical       |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| goods, cosmetic and toiletry articles            |                                    |   |   |  |   |  |  |   |                      |                                  | 165   |
| Retail sales of household furniture, appliances, |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| articles and equipment                           |                                    |   |   |  |   |  |  |   |                      |                                  | 795   |
| Retail sales of automotive fuel                  |                                    |   |   |  |   |  |  |   |                      |                                  | 3 251   |
| Non-specific products                            | 1 087                              |   |   | 1 963                                      | 2   |  | 1  |   | 1                    | 9                                | 83  |
| Total purchased by visitors                      | 38 178                             | 19 880  | 402   | 20 796                                     | 1 756                                       | 41 347                                 | 10 316                                       | 14 646  | 6 031                | 13 993                           | 13 236  |
| Total industry output                            | 48 654                             | 59 158  | 5 702   | 57 838                                     | 2 506                                       | 43 089                                 | 15 537                                       | 14 944  | 23 034               | 49 897                           | 133 375   |
| Tourism industry ratio (%)                       | 78                                 | 34  | 7   | 36   | 70  | 96                                     | 66   | 98  | 26                   | 28                               | 10  |

Table 20d – Derivation of biodiversity-based tourism industry ratios, 2014 (R million)

|  | Tourism-characteristic industries  |   |   |  |   |  |  |   |                      | Tourism-<br>connected<br>industries |   |
|--|------------------------------------|---|---|--|---|--|--|---|----------------------|-------------------------------------|---|
| Product  | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry    | Retail trade of<br>tourism-<br>connected<br>goods |
| Specific products                                | 3 664                              | 2 189   | 38  | 1 781                                      | 1 666                                       | 3 984                                  | 1 073  | 1 408   | 4 099                | 4 408                               | 1 956   |
| Characteristic products                          | 3 664                              | 2 189   | 38  | 1 781                                      | 1 666                                       | 3 984                                  | 1 073  | 1 408   | 4 099                | 4 408                               |   |
| Accommodation services for visitors              | 1 955                              |   |   |  |   |  |  |   | 522                  | 31                                  |   |
| Food- and beverage-serving services              | 210                                | 2 189   |   |  |   |  |  |   |                      | 4                                   |   |
| Passenger transportation services                |                                    |   | 38  | 1 781                                      | 1 666                                       | 3 984                                  | 1 073  |   |                      |                                     |   |
| Railway passenger transportation services        |                                    |   | 38  |  |   |  |  |   |                      |                                     |   |
| Road passenger transportation services           |                                    |   | 00  | 1 781                                      |   |  |  |   |                      |                                     |   |
| Water passenger transportation services          |                                    |   |   | , , , , ,                                  | 1 666                                       |  |  |   |                      |                                     |   |
| Air passenger transportation services            |                                    |   |   |  | 7 000                                       | 3 984                                  |  |   |                      |                                     |   |
| Transport equipment rental services              |                                    |   |   |  |   | 3 304                                  | 1 073  |   |                      |                                     |   |
|  |                                    |   |   |  |   |  | 1073   | 1 408   |                      |                                     |   |
| Travel agencies and other reservation services   |                                    |   |   |  |   |  |  | 1 408   | 0.577                |                                     |   |
| Cultural services                                | 4 400                              |   |   |  |   |  |  |   | 3 577                | 4.074                               |   |
| Sports and recreational services                 | 1 499                              |   |   |  |   |  |  |   |                      | 4 374                               |   |
| Connected products                               |                                    |   |   |  |   |  |  |   |                      |                                     | 1 956   |
| Retail sales of food, beverages and tobacco      |                                    |   |   |  |   |  |  |   |                      |                                     | 1 090   |
| Retail sales of textiles, clothing, footwear and |                                    |   |   |  |   |  |  |   |                      |                                     |   |
| leather products                                 |                                    |   |   |  |   |  |  |   |                      |                                     | 249   |
| Retail sales of pharmaceutical and medical       |                                    |   |   |  |   |  |  |   |                      |                                     |   |
| goods, cosmetic and toiletry articles            |                                    |   |   |  |   |  |  |   |                      |                                     | 25  |
| Retail sales of household furniture, appliances, |                                    |   |   |  |   |  |  |   |                      |                                     |   |
| articles and equipment                           |                                    |   |   |  |   |  |  |   |                      |                                     | 123   |
| Retail sales of automotive fuel                  |                                    |   |   |  |   |  |  |   |                      |                                     | 468   |
| Non-specific products                            | 2                                  |   |   | 6  |   |  |  |   | 1                    | 1                                   | 17  |
| Total purchased by visitors                      | 3 666                              | 2 189   | 38  | 1 787                                      | 1 666                                       | 3 984                                  | 1 073  | 1 408   | 4 100                | 4 409                               | 1 973   |
| Total industry output                            | 48 654                             | 59 158  | 5 702   | 57 838                                     | 2 506                                       | 43 089                                 | 15 537                                       | 14 944  | 23 034               | 49 897                              | 133 375   |
| Tourism industry ratio (%)                       | 8                                  | 4   | 1   | 3  | 66  | 9                                      | 7  | 9   | 18                   | 9                                   | 1   |

Table 20e – Derivation of tourism industry ratios, 2015 (R million)

|  |                                    | Tourism-characteristic industries             |   |  |   |  |  |   |                      |   | Tourism-<br>connected<br>industries               |
|--|------------------------------------|---|---|--|---|--|--|---|----------------------|---|---|
| Product  | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry        | Retail trade of<br>tourism-<br>connected<br>goods |
| Specific products                                | 38 895                             | 18 379  | 425   | 16 578                                     | 2 118                                       | 44 949                                 | 9 283  | 15 852  | 5 287                | 8 335                                   | 11 905  |
| Characteristic products                          | 38 895                             | 18 379  | 425   | 16 578                                     | 2 118                                       | 44 949                                 | 9 283  | 15 852  | 5 287                | 8 335                                   |   |
| Accommodation services for visitors              | 25 689                             |   |   |  |   |  |  |   | 558                  | 465                                     |   |
| Food- and beverage-serving services              | 2 117                              | 18 379  |   |  |   |  |  |   | 4                    | 41                                      |   |
| Passenger transportation services                | 2                                  | 10070   | 425   | 16 578                                     | 2 118                                       | 44 949                                 | 9 283  |   | •                    | • |   |
| Railway passenger transportation services        |                                    |   | 425   | 10010                                      | 2 110                                       | 11010                                  | 0 200  |   |                      |   |   |
| Road passenger transportation services           |                                    |   | 420   | 16 578                                     |   |  |  |   |                      |   |   |
| Water passenger transportation services          |                                    |   |   | 10 37 0                                    | 2 118                                       |  |  |   |                      |   |   |
| Air passenger transportation services            |                                    |   |   |  | 2 110                                       | 44 949                                 |  |   |                      |   |   |
|  |                                    |   |   |  |   | 44 343                                 | 9 283  |   |                      |   |   |
| Transport equipment rental services              |                                    |   |   |  |   |  | 9 2 6 3                                      | 45.050  |                      |   |   |
| Travel agencies and other reservation services   |                                    |   |   |  |   |  |  | 15 852  | 4.705                |   |   |
| Cultural services                                | 44.000                             |   |   |  |   |  |  |   | 4 725                | 7.000                                   |   |
| Sports and recreational services                 | 11 089                             |   |   |  |   |  |  |   |                      | 7 828                                   |   |
| Connected products                               |                                    |   |   |  |   |  |  |   |                      |   | 11 905  |
| Retail sales of food, beverages and tobacco      |                                    |   |   |  |   |  |  |   |                      |   | 6 592   |
| Retail sales of textiles, clothing, footwear and |                                    |   |   |  |   |  |  |   |                      |   |   |
| leather products                                 |                                    |   |   |  |   |  |  |   |                      |   | 1 662   |
| Retail sales of pharmaceutical and medical       |                                    |   |   |  |   |  |  |   |                      |   |   |
| goods, cosmetic and toiletry articles            |                                    |   |   |  |   |  |  |   |                      |   | 166   |
| Retail sales of household furniture, appliances, |                                    |   |   |  |   |  |  |   |                      |   |   |
| articles and equipment                           |                                    |   |   |  |   |  |  |   |                      |   | 824   |
| Retail sales of automotive fuel                  |                                    |   |   |  |   |  |  |   |                      |   | 2 662   |
| Non-specific products                            | 1 149                              |   |   | 1 763                                      | 1   |  | 1  |   |                      | 3                                       | 45  |
| Total purchased by visitors                      | 40 044                             | 18 379  | 425   | 18 341                                     | 2 120                                       | 44 949                                 | 9 284  | 15 852  | 5 287                | 8 338                                   | 11 950  |
| Total industry output                            | 51 423                             | 62 285  | 6 068   | 60 206                                     | 3 055                                       | 46 810                                 | 17 411                                       | 16 176  | 24 727               | 52 527                                  | 141 326   |
| Tourism industry ratio (%)                       | 78                                 | 30  | 7   | 30   | 69  | 96                                     | 53   | 98  | 21                   | 16                                      | 8   |

Table 20f – Derivation of biodiversity-based tourism industry ratios, 2015 (R million)

|  |                                    |   |   |  | Tourism-chara                               | cteristic industries                   | <b>.</b>                                     |   |                      |                                  | Tourism-<br>connected<br>industries               |
|--|------------------------------------|---|---|--|---|--|--|---|----------------------|----------------------------------|---|
| Product  | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade of<br>tourism-<br>connected<br>goods |
| Specific products                                | 3 796                              | 1 741   | 36  | 1 483                                      | 2 012                                       | 4 166                                  | 928  | 1 437   | 3 667                | 3 853                            | 1 745   |
| Characteristic products                          | 3 796                              | 1 741   | 36  | 1 483                                      | 2 012                                       | 4 166                                  | 928  | 1 437   | 3 667                | 3 853                            |   |
| Accommodation services for visitors              | 1 694                              |   |   |  |   |  |  |   | 541                  | 39                               |   |
| Food- and beverage-serving services              | 200                                | 1 741   |   |  |   |  |  |   |                      | 4                                |   |
| Passenger transportation services                |                                    |   | 36  | 1 483                                      | 2 012                                       | 4 166                                  | 928  |   |                      |                                  |   |
| Railway passenger transportation services        |                                    |   | 36  |  |   |  |  |   |                      |                                  |   |
| Road passenger transportation services           |                                    |   |   | 1 483                                      |   |  |  |   |                      |                                  |   |
| Water passenger transportation services          |                                    |   |   | 7 700                                      | 2 012                                       |  |  |   |                      |                                  |   |
| Air passenger transportation services            |                                    |   |   |  | 2012  | 4 166                                  |  |   |                      |                                  |   |
| Transport equipment rental services              |                                    |   |   |  |   | 4 100                                  | 928  |   |                      |                                  |   |
| Travel agencies and other reservation services   |                                    |   |   |  |   |  | 320  | 1 437   |                      |                                  |   |
| Cultural services                                |                                    |   |   |  |   |  |  | 1 437   | 3 126                |                                  |   |
| Sports and recreational services                 | 1 901                              |   |   |  |   |  |  |   | 3 120                | 3 809                            |   |
| Connected products                               |                                    |   |   |  |   |  |  |   |                      |                                  | 1 745   |
| Retail sales of food, beverages and tobacco      |                                    |   |   |  |   |  |  |   |                      |                                  | 955   |
| Retail sales of textiles, clothing, footwear and |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| leather products                                 |                                    |   |   |  |   |  |  |   |                      |                                  | 242   |
| Retail sales of pharmaceutical and medical       |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| goods, cosmetic and toiletry articles            |                                    |   |   |  |   |  |  |   |                      |                                  | 24  |
| Retail sales of household furniture, appliances, |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| articles and equipment                           |                                    |   |   |  |   |  |  |   |                      |                                  | 134   |
| Retail sales of automotive fuel                  |                                    |   |   |  |   |  |  |   |                      |                                  | 390   |
| Non-specific products                            | 1                                  |   |   | 4  | 1   |  |  |   |                      |                                  | 8   |
| Total purchased by visitors                      | 3 797                              | 1 741   | 36  | 1 487                                      | 2 013                                       | 4 166                                  | 928  | 1 437   | 3 668                | 3 853                            | 1 753   |
| Total industry output                            | 51 423                             | 62 285  | 6 068   | 60 206                                     | 3 055                                       | 46 810                                 | 17 411                                       | 16 176  | 24 727               | 52 527                           | 141 326   |
| Tourism industry ratio (%)                       | 7                                  | 3   | 1   | 2  | 66  | 9                                      | 5  | 9   | 15                   | 7                                | 1   |

Table 20g – Derivation of tourism industry ratios, 2016 (R million)

|  |                                    |   |   |  | Tourism-chara                               | cteristic industries                   | <b>s</b>                                     |   |                      |                                  | Tourism-<br>connected<br>industries               |
|--|------------------------------------|---|---|--|---|--|--|---|----------------------|----------------------------------|---|
| Product  | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade of<br>tourism-<br>connected<br>goods |
| Specific products                                | 41 583                             | 20 364  | 448   | 16 455                                     | 2 384                                       | 47 531                                 | 10 420                                       | 18 745  | 5 792                | 9 800                            | 12 843  |
| Characteristic products                          | 41 583                             | 20 364  | 448   | 16 455                                     | 2 384                                       | 47 531                                 | 10 420                                       | 18 745  | 5 792                | 9 800                            |   |
| Accommodation services for visitors              | 27 381                             |   |   |  |   |  |  |   | 602                  | 498                              |   |
| Food- and beverage-serving services              | 2 373                              | 20 364  |   |  |   |  |  |   | 4                    | 47                               |   |
| Passenger transportation services                |                                    |   | 448   | 16 455                                     | 2 384                                       | 47 531                                 | 10 420                                       |   |                      |                                  |   |
| Railway passenger transportation services        |                                    |   | 448   |  |   |  |  |   |                      |                                  |   |
| Road passenger transportation services           |                                    |   |   | 16 <b>4</b> 55                             |   |  |  |   |                      |                                  |   |
| Water passenger transportation services          |                                    |   |   |  | 2 384                                       |  |  |   |                      |                                  |   |
| Air passenger transportation services            |                                    |   |   |  |   | 47 531                                 |  |   |                      |                                  |   |
| Transport equipment rental services              |                                    |   |   |  |   |  | 10 <b>4</b> 20                               |   |                      |                                  |   |
| Travel agencies and other reservation services   |                                    |   |   |  |   |  |  | 18 745  |                      |                                  |   |
| Cultural services                                |                                    |   |   |  |   |  |  |   | 5 187                |                                  |   |
| Sports and recreational services                 | 11 829                             |   |   |  |   |  |  |   |                      | 9 256                            |   |
| Connected products                               |                                    |   |   |  |   |  |  |   |                      |                                  | 12 843  |
| Retail sales of food, beverages and tobacco      |                                    |   |   |  |   |  |  |   |                      |                                  | 6 800   |
| Retail sales of textiles, clothing, footwear and |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| leather products                                 |                                    |   |   |  |   |  |  |   |                      |                                  | 1 721   |
| Retail sales of pharmaceutical and medical       |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| goods, cosmetic and toiletry articles            |                                    |   |   |  |   |  |  |   |                      |                                  | 166   |
| Retail sales of household furniture, appliances, |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| articles and equipment                           |                                    |   |   |  |   |  |  |   |                      |                                  | 860   |
| Retail sales of automotive fuel                  |                                    |   |   |  |   |  |  |   |                      |                                  | 3 296   |
| Non-specific products                            | 1 226                              |   |   | 1 700                                      | 1   |  | 1  |   |                      | 3                                | 65  |
| Total purchased by visitors                      | 42 809                             | 20 364  | 448   | 18 155                                     | 2 385                                       | 47 531                                 | 10 420                                       | 18 745  | 5 792                | 9 803                            | 12 908  |
| Total industry output                            | 54 855                             | 65 667  | 6 388   | 62 879                                     | 3 436                                       | 49 525                                 | 17 477                                       | 19 128  | 26 888               | 56 253                           | 149 889   |
| Tourism industry ratio (%)                       | 78                                 | 31  | 7   | 29   | 69  | 96                                     | 60   | 98  | 22                   | 17                               | 9   |

Table 20h – Derivation of biodiversity-based tourism industry ratios, 2016 (R million)

|  |                                    |   |   |  | Tourism-chara                               | cteristic industries                   | <b>s</b>                                     |   |                      |                                  | Tourism-<br>connected<br>industries               |
|--|------------------------------------|---|---|--|---|--|--|---|----------------------|----------------------------------|---|
| Product  | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade of<br>tourism-<br>connected<br>goods |
| Specific products                                | 4 073                              | 1 818   | 39  | 1 463                                      | 2 264                                       | 4 336                                  | 1 030  | 1 689   | 4 176                | 4 088                            | 1 891   |
| Characteristic products                          | 4 073                              | 1 818   | 39  | 1 463                                      | 2 264                                       | 4 336                                  | 1 030  | 1 689   | 4 176                | 4 088                            |   |
| Accommodation services for visitors              | 1 833                              |   |   |  |   |  |  |   | 579                  | 43                               |   |
| Food- and beverage-serving services              | 212                                | 1 818   |   |  |   |  |  |   |                      | 4                                |   |
| Passenger transportation services                |                                    |   | 39  | 1 463                                      | 2 264                                       | 4 336                                  | 1 030  |   |                      |                                  |   |
| Railway passenger transportation services        |                                    |   | 39  |  |   |  |  |   |                      |                                  |   |
| Road passenger transportation services           |                                    |   |   | 1 463                                      |   |  |  |   |                      |                                  |   |
| Water passenger transportation services          |                                    |   |   | 7 700                                      | 2 264                                       |  |  |   |                      |                                  |   |
| Air passenger transportation services            |                                    |   |   |  | 2 204                                       | 4 336                                  |  |   |                      |                                  |   |
| Transport equipment rental services              |                                    |   |   |  |   | 7 000                                  | 1030   |   |                      |                                  |   |
| Travel agencies and other reservation services   |                                    |   |   |  |   |  | 1030   | 1 689   |                      |                                  |   |
| Cultural services                                |                                    |   |   |  |   |  |  | 1 009   | 3 596                |                                  |   |
|  | 0.000                              |   |   |  |   |  |  |   | 3 596                | 4.044                            |   |
| Sports and recreational services                 | 2 028                              |   |   |  |   |  |  |   |                      | 4 041                            |   |
| Connected products                               |                                    |   |   |  |   |  |  |   |                      |                                  | 1 891   |
| Retail sales of food, beverages and tobacco      |                                    |   |   |  |   |  |  |   |                      |                                  | 1008  |
| Retail sales of textiles, clothing, footwear and |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| leather products                                 |                                    |   |   |  |   |  |  |   |                      |                                  | 256   |
| Retail sales of pharmaceutical and medical       |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| goods, cosmetic and toiletry articles            |                                    |   |   |  |   |  |  |   |                      |                                  | 25  |
| Retail sales of household furniture, appliances, |                                    |   |   |  |   |  |  |   |                      |                                  | 130   |
| articles and equipment                           |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| Retail sales of automotive fuel                  |                                    |   |   |  |   |  |  |   |                      |                                  | 473   |
| Non-specific products                            | 1                                  |   |   | 3  |   |  |  |   |                      | 1                                | 16  |
| Total purchased by visitors                      | 4 074                              | 1 818   | 39  | 1 466                                      | 2 264                                       | 4 336                                  | 1 030  | 1 689   | 4 176                | 4 089                            | 1 908   |
| Total industry output                            | 54 855                             | 65 667  | 6 388   | 62 879                                     | 3 436                                       | 49 525                                 | 17 477                                       | 19 128  | 26 888               | 56 253                           | 149 889   |
| Tourism industry ratio (%)                       | 7                                  | 3   | 1   | 2  | 66  | 9                                      | 6  | 9   | 16                   | 7                                | 1   |

Table 20i – Derivation of tourism industry ratios, 2017 (R million)

|  |                                    |   |   |  | Tourism-chara                               | cteristic industries                   | <b>.</b>                                     |   |                      |                                  | Tourism-<br>connected<br>industries               |
|--|------------------------------------|---|---|--|---|--|--|---|----------------------|----------------------------------|---|
| Product  | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade of<br>tourism-<br>connected<br>goods |
| Specific products                                | 41 934                             | 17 075  | 480   | 14 830                                     | 2 680                                       | 50 389                                 | 10 732                                       | 20 348  | 5 399                | 6 777                            | 12 618  |
| Characteristic products                          | 41 934                             | 17 075  | 480   | 14 830                                     | 2 680                                       | 50 389                                 | 10 732                                       | 20 348  | 5 399                | 6 777                            |   |
| Accommodation services for visitors              | 28 001                             |   |   |  |   |  |  |   | 654                  | 516                              |   |
| Food- and beverage-serving services              | 1 973                              | 17 075  |   |  |   |  |  |   | 4                    | 39                               |   |
| Passenger transportation services                |                                    |   | 480   | 14 830                                     | 2 680                                       | 50 389                                 | 10 732                                       |   |                      |                                  |   |
| Railway passenger transportation services        |                                    |   | 480   |  |   |  |  |   |                      |                                  |   |
| Road passenger transportation services           |                                    |   |   | 14 830                                     |   |  |  |   |                      |                                  |   |
| Water passenger transportation services          |                                    |   |   |  | 2 680                                       |  |  |   |                      |                                  |   |
| Air passenger transportation services            |                                    |   |   |  |   | 50 389                                 |  |   |                      |                                  |   |
| Transport equipment rental services              |                                    |   |   |  |   |  | 10 732                                       |   |                      |                                  |   |
| Travel agencies and other reservation services   |                                    |   |   |  |   |  |  | 20 348  |                      |                                  |   |
| Cultural services                                |                                    |   |   |  |   |  |  |   | 4 742                |                                  |   |
| Sports and recreational services                 | 11 960                             |   |   |  |   |  |  |   |                      | 6 222                            |   |
| Connected products                               |                                    |   |   |  |   |  |  |   |                      |                                  | 12 618  |
| Retail sales of food, beverages and tobacco      |                                    |   |   |  |   |  |  |   |                      |                                  | 6 794   |
| Retail sales of textiles, clothing, footwear and |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| leather products                                 |                                    |   |   |  |   |  |  |   |                      |                                  | 1 737   |
| Retail sales of pharmaceutical and medical       |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| goods, cosmetic and toiletry articles            |                                    |   |   |  |   |  |  |   |                      |                                  | 157   |
| Retail sales of household furniture, appliances, |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| articles and equipment                           |                                    |   |   |  |   |  |  |   |                      |                                  | 787   |
| Retail sales of automotive fuel                  |                                    |   |   |  |   |  |  |   |                      |                                  | 3 142   |
| Non-specific products                            | 1 295                              |   |   | 1 492                                      | 1   |  |  |   |                      | 3                                | 61  |
| Total purchased by visitors                      | 43 229                             | 17 075  | 480   | 16 321                                     | 2 681                                       | 50 389                                 | 10 732                                       | 20 348  | 5 399                | 6 780                            | 12 679  |
| Total industry output                            | 57 945                             | 69 959  | 6 906   | 67 331                                     | 3 876                                       | 52 511                                 | 18 079                                       | 20 763  | 29 140               | 60 560                           | 165 662   |
| Tourism industry ratio (%)                       | 75                                 | 24  | 7   | 24   | 69  | 96                                     | 59   | 98  | 19                   | 11                               | 8   |

Table 20j – Derivation of biodiversity-based tourism industry ratios, 2017 (R million)

|  |                                    |   |   |  | Tourism-chara                               | cteristic industries                   | <b>.</b>                                     |   |                      |                                  | Tourism-<br>connected<br>industries               |
|--|------------------------------------|---|---|--|---|--|--|---|----------------------|----------------------------------|---|
| Product  | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade of<br>tourism-<br>connected<br>goods |
| Specific products                                | 4 194                              | 1 360   | 43  | 1 337                                      | 2 546                                       | 4 657                                  | 1 024  | 1 858   | 4 002                | 3 182                            | 1 878   |
| Characteristic products                          | 4 194                              | 1 360   | 43  | 1 337                                      | 2 546                                       | 4 657                                  | 1 024  | 1 858   | 4 002                | 3 182                            |   |
| Accommodation services for visitors              | 1 885                              |   |   |  |   |  |  |   | 641                  | 46                               |   |
| Food- and beverage-serving services              | 167                                | 1 360   |   |  |   |  |  |   |                      | 4                                |   |
| Passenger transportation services                |                                    |   | 43  | 1 337                                      | 2 546                                       | 4 657                                  | 1 024  |   |                      |                                  |   |
| Railway passenger transportation services        |                                    |   | 43  |  |   |  |  |   |                      |                                  |   |
| Road passenger transportation services           |                                    |   |   | 1 337                                      |   |  |  |   |                      |                                  |   |
| Water passenger transportation services          |                                    |   |   |  | 2 546                                       |  |  |   |                      |                                  |   |
| Air passenger transportation services            |                                    |   |   |  | 20.0  | 4 657                                  |  |   |                      |                                  |   |
| Transport equipment rental services              |                                    |   |   |  |   |  | 1 024  |   |                      |                                  |   |
| Travel agencies and other reservation services   |                                    |   |   |  |   |  | 7 02 7                                       | 1 858   |                      |                                  |   |
| Cultural services                                |                                    |   |   |  |   |  |  | 1 000   | 3 361                |                                  |   |
| Sports and recreational services                 | 2 142                              |   |   |  |   |  |  |   | 0 001                | 3 132                            |   |
| Connected products                               |                                    |   |   |  |   |  |  |   |                      |                                  | 1 878   |
| Retail sales of food, beverages and tobacco      |                                    |   |   |  |   |  |  |   |                      |                                  | 1 024   |
| Retail sales of textiles, clothing, footwear and |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| leather products                                 |                                    |   |   |  |   |  |  |   |                      |                                  | 262   |
| Retail sales of pharmaceutical and medical       |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| goods, cosmetic and toiletry articles            |                                    |   |   |  |   |  |  |   |                      |                                  | 24  |
| Retail sales of household furniture, appliances, |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| articles and equipment                           |                                    |   |   |  |   |  |  |   |                      |                                  | 123   |
| Retail sales of automotive fuel                  |                                    |   |   |  |   |  |  |   |                      |                                  | 445   |
| Non-specific products                            | 1                                  |   |   | 3  |   |  |  |   |                      | 1                                | 16  |
| Total purchased by visitors                      | 4 195                              | 1 360   | 43  | 1 340                                      | 2 546                                       | 4 657                                  | 1 024  | 1 858   | 4 003                | 3 183                            | 1 893   |
| Total industry output                            | 57 945                             | 69 959  | 6 906   | 67 331                                     | 3 876                                       | 52 511                                 | 18 079                                       | 20 763  | 29 140               | 60 560                           | 165 662   |
| Tourism industry ratio (%)                       | 7                                  | 2   | 1   | 2  | 66  | 9                                      | 6  | 9   | 14                   | 5                                | 1   |

Table 20k – Derivation of tourism industry ratios, 2018 (R million)

|  |                                    |   |   |  | Tourism-chara                               | cteristic industries                   | 5  |   |                      |                                  | Tourism-<br>connected<br>industries               |
|--|------------------------------------|---|---|--|---|--|--|---|----------------------|----------------------------------|---|
| Product  | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade of<br>tourism-<br>connected<br>goods |
| Specific products  | 47 721                             | 19 691  | 522   | 18 899                                     | 2 356                                       | 53 389                                 | 11 357                                       | 20 104  | 5 780                | 7 013                            | 15 057  |
| Characteristic products  | 47 721                             | 19 691  | 522   | 18 899                                     | 2 356                                       | 53 389                                 | 11 357                                       | 20 104  | 5 780                | 7 013                            |   |
| Accommodation services for visitors  | 31 704                             |   |   |  |   |  |  |   | 695                  | 559                              |   |
| Food- and beverage-serving services  | 2 267                              | 19 691  |   |  |   |  |  |   | 4                    | 43                               |   |
| Passenger transportation services  |                                    |   | 522<br>522                                    | 18 899                                     | 2 356                                       | 53 389                                 | 11 357                                       |   |                      |                                  |   |
| Railway passenger transportation services Road passenger transportation services |                                    |   | 522   | 18 899                                     |   |  |  |   |                      |                                  |   |
| Water passenger transportation services  |                                    |   |   | 10 099                                     | 2 356                                       |  |  |   |                      |                                  |   |
| Air passenger transportation services  |                                    |   |   |  | 2 330                                       | 53 389                                 |  |   |                      |                                  |   |
| Transport equipment rental services  |                                    |   |   |  |   |  | 11 357                                       |   |                      |                                  |   |
| Travel agencies and other reservation services                                   |                                    |   |   |  |   |  |  | 20 104  |                      |                                  |   |
| Cultural services  |                                    |   |   |  |   |  |  |   | 5 082                |                                  |   |
| Sports and recreational services   | 13 750                             |   |   |  |   |  |  |   |                      | 6 412                            |   |
| Connected products   |                                    |   |   |  |   |  |  |   |                      |                                  | 15 057  |
| Retail sales of food, beverages and tobacco                                      |                                    |   |   |  |   |  |  |   |                      |                                  | 7 486   |
| Retail sales of textiles, clothing, footwear and                                 |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| leather products   |                                    |   |   |  |   |  |  |   |                      |                                  | 1 910   |
| Retail sales of pharmaceutical and medical                                       |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| goods, cosmetic and toiletry articles  |                                    |   |   |  |   |  |  |   |                      |                                  | 195   |
| Retail sales of household furniture, appliances, articles and equipment          |                                    |   |   |  |   |  |  |   |                      |                                  | 1 023   |
| Retail sales of automotive fuel  |                                    |   |   |  |   |  |  |   |                      |                                  | 4 444   |
| iverall sales of automotive ruel   |                                    |   |   |  |   |  |  |   |                      |                                  | 4 444   |
| Non-specific products  | 1 425                              |   |   | 1 709                                      | 2   |  | 1  |   | 1                    | 4                                | 117   |
| Total purchased by visitors  | 49 146                             | 19 691  | 522   | 20 608                                     | 2 357                                       | 53 389                                 | 11 358                                       | 20 104  | 5 781                | 7 018                            | 15 174  |
| Total industry output  | 63 762                             | 77 261  | 7 422   | 73 519                                     | 3 381                                       | 55 619                                 | 19 311                                       | 20 514  | 29 652               | 63 208                           | 177 963   |
| Tourism industry ratio (%)   | 77                                 | 25  | 7   | 28   | 70  | 96                                     | 59   | 98  | 19                   | 11                               | 9   |

Table 20I – Derivation of biodiversity-based tourism industry ratios, 2018 (R million)

|  |                                    |   |   |  | Tourism-chara                               | cteristic industries                   | 3  |   |                      |                                  | Tourism-<br>connected<br>industries               |
|--|------------------------------------|---|---|--|---|--|--|---|----------------------|----------------------------------|---|
| Product  | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade of<br>tourism-<br>connected<br>goods |
| Specific products                                | 4 618                              | 1 599   | 39  | 1 963                                      | 2 238                                       | 3 585                                  | 714  | 1 405   | 4 861                | 4 677                            | 2 079   |
| Characteristic products                          | 4 618                              | 1 599   | 39  | 1 963                                      | 2 238                                       | 3 585                                  | 714  | 1 405   | 4 861                | 4 677                            |   |
| Accommodation services for visitors              | 2 012                              |   |   |  |   |  |  |   | 691                  | 41                               |   |
| Food- and beverage-serving services              | 249                                | 1 599   |   |  |   |  |  |   |                      | 5                                |   |
| Passenger transportation services                |                                    |   | 39  | 1 963                                      | 2 238                                       | 3 585                                  | 714  |   |                      |                                  |   |
| Railway passenger transportation services        |                                    |   | 39  |  |   |  |  |   |                      |                                  |   |
| Road passenger transportation services           |                                    |   |   | 1 963                                      |   |  |  |   |                      |                                  |   |
| Water passenger transportation services          |                                    |   |   |  | 2 238                                       |  |  |   |                      |                                  |   |
| Air passenger transportation services            |                                    |   |   |  |   | 3 585                                  |  |   |                      |                                  |   |
| Transport equipment rental services              |                                    |   |   |  |   |  | 714  |   |                      |                                  |   |
| Travel agencies and other reservation services   |                                    |   |   |  |   |  |  | 1 405   |                      |                                  |   |
| Cultural services                                |                                    |   |   |  |   |  |  |   | 4 169                |                                  |   |
| Sports and recreational services                 | 2 357                              |   |   |  |   |  |  |   |                      | 4 631                            |   |
| Connected products                               |                                    |   |   |  |   |  |  |   |                      |                                  | 2 079   |
| Retail sales of food, beverages and tobacco      |                                    |   |   |  |   |  |  |   |                      |                                  | 1 048   |
| Retail sales of textiles, clothing, footwear and |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| leather products                                 |                                    |   |   |  |   |  |  |   |                      |                                  | 280   |
| Retail sales of pharmaceutical and medical       |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| goods, cosmetic and toiletry articles            |                                    |   |   |  |   |  |  |   |                      |                                  | 30  |
| Retail sales of household furniture, appliances, |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| articles and equipment                           |                                    |   |   |  |   |  |  |   |                      |                                  | 156   |
| Retail sales of automotive fuel                  |                                    |   |   |  |   |  |  |   |                      |                                  | 565   |
| Non-specific products                            | 1                                  |   |   | 3  |   |  |  |   | 1                    | 1                                | 15  |
| Total purchased by visitors                      | 4 620                              | 1 599   | 39  | 1 967                                      | 2 238                                       | 3 585                                  | 714  | 1 405   | 4 861                | 4 677                            | 2 094   |
| Total industry output                            | 63 762                             | 77 261  | 7 422   | 73 519                                     | 3 381                                       | 55 619                                 | 19 311                                       | 20 514  | 29 652               | 63 208                           | 177 963   |
| Tourism industry ratio (%)                       | 7                                  | 2   | 1   | 3  | 66  | 6                                      | 4  | 7   | 16                   | 7                                | 1   |

Table 20m – Derivation of tourism industry ratios, 2019 (R million)

|  |                                    |   |   |  | Tourism-chara                               | cteristic industries                   | <b>3</b>                                     |   |                      |                                  | Tourism-<br>connected<br>industries               |
|--|------------------------------------|---|---|--|---|--|--|---|----------------------|----------------------------------|---|
| Product  | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade of<br>tourism-<br>connected<br>goods |
| Specific products                                | 52 377                             | 33 517  | 699   | 25 060                                     | 2 566                                       | 56 286                                 | 13 885                                       | 21 748  | 7 314                | 13 246                           | 22 120  |
| Characteristic products                          | 52 377                             | 33 517  | 699   | 25 060                                     | 2 566                                       | 56 286                                 | 13 885                                       | 21 748  | 7 314                | 13 246                           |   |
| Accommodation services for visitors              | 34 079                             |   |   |  |   |  |  |   | 796                  | 587                              |   |
| Food- and beverage-serving services              | 3 597                              | 33 517  |   |  |   |  |  |   | 6                    | 67                               |   |
| Passenger transportation services                |                                    |   | 699   | 25 060                                     | 2 566                                       | 56 286                                 | 13 885                                       |   |                      |                                  |   |
| Railway passenger transportation services        |                                    |   | 699   |  |   |  |  |   |                      |                                  |   |
| Road passenger transportation services           |                                    |   |   | 25 060                                     |   |  |  |   |                      |                                  |   |
| Water passenger transportation services          |                                    |   |   |  | 2 566                                       |  |  |   |                      |                                  |   |
| Air passenger transportation services            |                                    |   |   |  |   | 56 286                                 |  |   |                      |                                  |   |
| Transport equipment rental services              |                                    |   |   |  |   |  | 13 885                                       |   |                      |                                  |   |
| Travel agencies and other reservation services   |                                    |   |   |  |   |  |  | 21 748  |                      |                                  |   |
| Cultural services                                | 44.704                             |   |   |  |   |  |  |   | 6 512                | 40.500                           |   |
| Sports and recreational services                 | 14 701                             |   |   |  |   |  |  |   |                      | 12 592                           |   |
| Connected products                               |                                    |   |   |  |   |  |  |   |                      |                                  | 22 120  |
| Retail sales of food, beverages and tobacco      |                                    |   |   |  |   |  |  |   |                      |                                  | 13 047  |
| Retail sales of textiles, clothing, footwear and |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| leather products                                 |                                    |   |   |  |   |  |  |   |                      |                                  | 1 870   |
| Retail sales of pharmaceutical and medical       |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| goods, cosmetic and toiletry articles            |                                    |   |   |  |   |  |  |   |                      |                                  | 261   |
| Retail sales of household furniture, appliances, |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| articles and equipment                           |                                    |   |   |  |   |  |  |   |                      |                                  | 1 161   |
| Retail sales of automotive fuel                  |                                    |   |   |  |   |  |  |   |                      |                                  | 5 781   |
| Non-specific products                            | 1 523                              |   |   | 2 285                                      | 5   |  | 2  |   | 2                    | 11                               | 204   |
| Total purchased by visitors                      | 53 900                             | 33 517  | 699   | 27 345                                     | 2 571                                       | 56 286                                 | 13 887                                       | 21 748  | 7 315                | 13 257                           | 22 324  |
| Total industry output                            | 68 171                             | 88 608  | 7 673   | 74 039                                     | 3 674                                       | 58 653                                 | 20 427                                       | 22 192  | 32 160               | 66 237                           | 190 771   |
| Tourism industry ratio (%)                       | 79                                 | 38  | 9   | 37   | 70  | 96                                     | 68   | 98  | 23                   | 20                               | 12  |

Table 20n – Derivation of biodiversity-based tourism industry ratios, 2019 (R million)

|  |                                    |   |   |  | Tourism-chara                               | cteristic industries                   | <b>.</b>                                     |   |                      |                                  | Tourism-<br>connected<br>industries               |
|--|------------------------------------|---|---|--|---|--|--|---|----------------------|----------------------------------|---|
| Product  | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade of<br>tourism-<br>connected<br>goods |
| Specific products                                | 5 185                              | 2 453   | 55  | 1 998                                      | 2 438                                       | 4 594                                  | 1 182  | 1 706   | 5 303                | 6 873                            | 3 051   |
| Characteristic products                          | 5 185                              | 2 453   | 55  | 1 998                                      | 2 438                                       | 4 594                                  | 1 182  | 1 706   | 5 303                | 6 873                            |   |
| Accommodation services for visitors              | 2 172                              |   |   |  |   |  |  |   | 787                  | 43                               |   |
| Food- and beverage-serving services              | 461                                | 2 453   |   |  |   |  |  |   |                      | 5                                |   |
| Passenger transportation services                |                                    |   | 55  | 1 998                                      | 2 438                                       | 4 594                                  | 1 182  |   |                      |                                  |   |
| Railway passenger transportation services        |                                    |   | 55  |  |   |  |  |   |                      |                                  |   |
| Road passenger transportation services           |                                    |   | 00  | 1 998                                      |   |  |  |   |                      |                                  |   |
| Water passenger transportation services          |                                    |   |   | 7 000                                      | 2 438                                       |  |  |   |                      |                                  |   |
| Air passenger transportation services            |                                    |   |   |  | 2 400                                       | 4 594                                  |  |   |                      |                                  |   |
| Transport equipment rental services              |                                    |   |   |  |   | 7 00 7                                 | 1 182  |   |                      |                                  |   |
| Travel agencies and other reservation services   |                                    |   |   |  |   |  | 7 702  | 1 706   |                      |                                  |   |
| Cultural services                                |                                    |   |   |  |   |  |  | 1700  | 4 516                |                                  |   |
| Sports and recreational services                 | 2 552                              |   |   |  |   |  |  |   | 4310                 | 6 825                            |   |
| Connected products                               |                                    |   |   |  |   |  |  |   |                      |                                  | 3 051   |
| Retail sales of food, beverages and tobacco      |                                    |   |   |  |   |  |  |   |                      |                                  | 1 799   |
| Retail sales of textiles, clothing, footwear and |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| leather products                                 |                                    |   |   |  |   |  |  |   |                      |                                  | 271   |
| Retail sales of pharmaceutical and medical       |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| goods, cosmetic and toiletry articles            |                                    |   |   |  |   |  |  |   |                      |                                  | 37  |
| Retail sales of household furniture, appliances, |                                    |   |   |  |   |  |  |   |                      |                                  |   |
| articles and equipment                           |                                    |   |   |  |   |  |  |   |                      |                                  | 169   |
| Retail sales of automotive fuel                  |                                    |   |   |  |   |  |  |   |                      |                                  | 776   |
| Non-specific products                            | 3                                  |   |   | 9  |   |  |  |   | 1                    | 1                                | 31  |
| Total purchased by visitors                      | 5 188                              | 2 453   | 55  | 2 007                                      | 2 438                                       | 4 594                                  | 1 182  | 1 706   | 5 304                | 6 874                            | 3 082   |
| Total industry output                            | 68 171                             | 88 608  | 7 673   | 74 039                                     | 3 674                                       | 58 653                                 | 20 427                                       | 22 192  | 32 160               | 66 237                           | 190 771   |
| Tourism industry ratio (%)                       | 8                                  | 3   | 1   | 3  | 66  | 8                                      | 6  | 8   | 16                   | 10                               | 2   |

## 3.9 The concepts of tourism direct gross value added and tourism direct gross domestic product

Table 6<sup>18</sup> of the TSA presents the reconciliation between internal tourism consumption and domestic supply, and it is from this table that TDGVA and TDGDP can be derived. Part of the aggregate TDGVA can be generated by tourism industries and part of it may also be generated by other industries. Not all gross direct value added of the tourism industries (GDVATI) is part of the TDGVA as these industries may also serve non-visitors; in the same way the non-tourism industries may serve visitors and thus generate part of TDGVA. The estimates of TDGVA and TDGDP rely on a number of assumptions and implicit modelling procedures, and thus special care must be taken when using or interpreting these aggregates. Table 21 shows the relationship between the different economic aggregates that characterise the magnitude of tourism from the point of view of supply. Figure 23 explains schematically the link between GDVATI and TDGVA.

Table 21 – Relationships between the different economic aggregates that characterise the magnitude of tourism from the point of view of supply

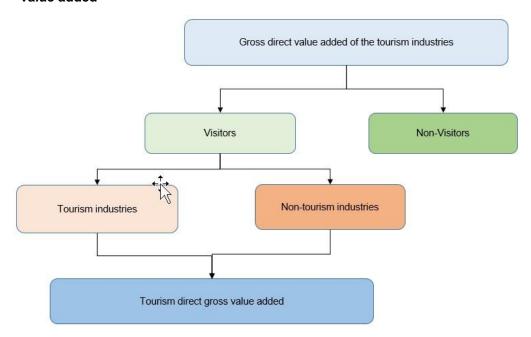
|   | Gross value<br>added of the<br>tourism<br>industries | Tourism direct<br>gross value<br>added | Tourism direct<br>gross<br>domestic<br>product |
|---|--|--|--|
| Gross value added (at basic prices) generated by the supply to visitors by the tourism industries               | Yes  | Yes                                    | Yes  |
| Gross value added (at basic prices) generated by the supply to non-visitors by the tourism industries           | Yes  | No                                     | No   |
| Gross value added (at basic prices) generated by the supply to visitors by other industries                     | No   | Yes                                    | Yes  |
| Gross value added (at basic prices) generated by the supply to non-visitors by other industries                 | No   | No                                     | No   |
| Net taxes on products and imports included in the value of internal tourism consumption (at purchasers' prices) | No   | No                                     | Yes  |

Source: Tourism Satellite Account: Recommended Methodological Framework

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<sup>&</sup>lt;sup>18</sup> This table is the core of the TSA.

Figure 23 – Link between gross direct value added of the tourism industries and tourism direct gross value added



Source: Statistics South Africa adapted from the Tourism Satellite Account: Recommended Methodological Framework

Table 22 shows TDGVA, TDGDP, BTDGVA and BTDGDP for 2013 to 2019.

Table 22 – Tourism direct gross value added, tourism direct gross domestic product, biodiversity-based tourism direct gross value added and biodiversity-based tourism direct gross domestic product, 2013–2019 (R million)

|  | 2013      | 2014       | 2015       | 2016       | 2017       | 2018       | 2019       |
|--|-----------|------------|------------|------------|------------|------------|------------|
| Total supply of goods and services                         | 9 348 921 | 10 023 886 | 10 488 258 | 11 161 678 | 11 736 731 | 12 454 036 | 13 107 482 |
| Less imports of goods and services                         | 1 179 768 | 1 260 788  | 1 282 606  | 1 318 643  | 1 330 275  | 1 447 605  | 1 502 065  |
| Less net taxes (taxes less subsidies) on products          | 366 269   | 395 082    | 439 035    | 470 714    | 485 740    | 531 721    | 568 739    |
| Equals total domestic supply of goods and services         |           |            |            |            |            |            |            |
| (output)   | 7 802 884 | 8 368 016  | 8 766 617  | 9 372 322  | 9 920 716  | 10 474 710 | 11 036 678 |
| Less intermediate consumption                              | 4 300 523 | 4 629 224  | 4 784 859  | 5 083 483  | 5 328 266  | 5 657 822  | 5 991 752  |
| Gross value added of the economy                           | 3 502 361 | 3 738 792  | 3 981 758  | 4 288 839  | 4 592 450  | 4 816 888  | 5 044 926  |
| Total tourism output                                       | 281 378   | 306 789    | 277 228    | 304 419    | 284 664    | 315 471    | 455 784    |
| Less   |           |            |            |            |            |            |            |
| Total tourism intermediate consumption                     | 162 185   | 176 407    | 159 751    | 175 074    | 162 983    | 179 582    | 260 254    |
| Equals tourism direct gross value added (TDGVA)            | 119 193   | 130 381    | 117 476    | 129 344    | 121 680    | 135 889    | 195 531    |
| TDGVA (% of GVA)   | 3,4       | 3,5        | 3,0        | 3,0        | 2,6        | 2,8        | 3,9        |
| Tourism direct gross value added                           | 119 193   | 130 381    | 117 476    | 129 344    | 121 680    | 135 889    | 195 531    |
| Plus   |           |            |            |            |            |            |            |
| Tourism share of net taxes on products                     | 8 058     | 8 692      | 9 659      | 10 356     | 10 686     | 11 698     | 12 785     |
| Equals tourism direct gross domestic product               | 127 251   | 139 073    | 127 135    | 139 700    | 132 366    | 147 587    | 208 316    |
| TDGDP <sup>19</sup> (% of GDP)                             | 3,3       | 3,4        | 2,9        | 2,9        | 2,6        | 2,8        | 3,7        |
| Total biodiversity-based tourism output                    | 43 389    | 44 480     | 39 740     | 43 897     | 40 606     | 40 311     | 60 663     |
| Less   |           |            |            |            |            |            |            |
| Total biodiversity-based tourism intermediate consumption  | 25 009    | 25 576     | 22 900     | 25 246     | 23 249     | 22 947     | 34 639     |
| Equals biodiversity-based tourism direct gross value added |           |            |            |            |            |            |            |
| (BTDGVA)   | 18 380    | 18 903     | 16 840     | 18 652     | 17 357     | 17 364     | 26 024     |
| BTDGVA (% of GVA)  | 0,5       | 0,5        | 0,4        | 0,4        | 0,4        | 0,4        | 0,5        |
| Biodiversity-based tourism direct gross value added        | 18 380    | 18 903     | 16 840     | 18 652     | 17 357     | 17 364     | 26 024     |
| Plus   |           |            |            |            |            |            |            |
| Biodiversity-based tourism share of net taxes on products  | 1 243     | 1 260      | 1 385      | 1 493      | 1 524      | 1 495      | 1 702      |
| Equals biodiversity-based tourism direct gross domestic    |           |            | 40.005     |            | 40.005     | 40.00      |            |
| product (BTDGDP)   | 19 622    | 20 164     | 18 225     | 20 145     | 18 882     | 18 859     | 27 726     |
| BTDGDP (% of GDP)  | 0,5       | 0,5        | 0,4        | 0,4        | 0,4        | 0,4        | 0,5        |

Source: Statistics South Africa

<sup>19</sup> Gross domestic product is equal to gross value added plus net taxes on products.

## 3.10 Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment

Tourism employment is the employment strictly related to the goods and services (tourism-connected and non-tourism-connected) acquired by visitors and produced either by tourism industries or other industries that cannot be directly observed. As such, biodiversity-based tourism employment is the employment strictly related to the goods and services (tourism-connected and non-tourism-connected) acquired by biodiversity-based visitors and produced either by tourism industries or other industries that cannot be directly observed. South Africa does not have a direct measure of tourism employment or biodiversity-based tourism employment. Therefore, employment in the tourism industries and biodiversity-based tourism industries includes employment that is directly and/or indirectly related to the goods and services acquired by visitors and non-visitors. Tables 23a to 23g show employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender for the reference years 2013 to 2019.

In 2013 there were 658 907 persons directly engaged in producing goods and services purchased by visitors, of which 92 036 persons were directly engaged in producing goods and services purchased by biodiversity-based visitors. Biodiversity-based direct tourism employment represented 14,0% of the direct tourism employment in 2013.

In 2019 there were 780 096 persons directly engaged in producing goods and services purchased by visitors, of which 91 836 persons were directly engaged in producing goods and services purchased by biodiversity-based visitors. Biodiversity-based direct tourism employment represented 11,8% of the direct tourism employment in 2019.

Tourism industry ratios and biodiversity-based tourism industry ratios have been used to allocate employment numbers to the tourism industries<sup>20</sup>.

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<sup>&</sup>lt;sup>20</sup> This treatment assumes that, for each industry, a given rand value of output will require a fixed quantity of labour input, regardless of whether the products are purchased by visitors or non-visitors.

Table 23a – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2013 (No. of persons)

| Population group | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports<br>and<br>recreational<br>industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total     |
|------------------|------------------------------------|---|---|--|---|---|--|---|----------------------|---|---|-----------|
| Total employment |                                    |   |   |  |   |   |  |   |                      |   |   |           |
| Black African    | 90 216                             | 258 169                                       | 75 286  | 432 852                                    | 1 185                                       | 18 438                                    | 9 299  | 15 198  | 46 978               | 38 144                                    | 975 580   | 1 961 345 |
| Male             | 37 216                             | 85 814  | 56 161  | 401 431                                    | 912   | 10 844                                    | 8 019  | 10 663  | 26 320               | 19 016                                    | 473 458   | 1 129 854 |
| Female           | 53 000                             | 172 355                                       | 19 124  | 31 422                                     | 273   | 7 594                                     | 1 280  | 4 535   | 20 658               | 19 128                                    | 502 121   | 831 491   |
| Coloured         | 15 846                             | 36 746  | 8 225   | 36 166                                     | 165   | 3 842                                     | 3 489  | 4 552   | 11 935               | 6 727                                     | 163 754   | 291 447   |
| Male             | 4 084                              | 8 806   | 6 510   | 30 679                                     | 0   | 2 409                                     | 3 169  | 2 281   | 6 196                | 4 121                                     | 62 341  | 130 595   |
| Female           | 11 761                             | 27 940  | 1 715   | 5 488                                      | 165   | 1 434                                     | 321  | 2 271   | 5 738                | 2 606                                     | 101 414   | 160 852   |
| Indian/Asian     | 1 350                              | 11 124  | 508   | 21 002                                     | 1 021                                       | 1 461                                     | 3 208  | 1 197   | 1 292                | 3 158                                     | 76 584  | 121 904   |
| Male             | 779                                | 5 686   | 245   | 17 604                                     | 1 021                                       | 900                                       | 1 343  | 891   | 412                  | 1 494                                     | 48 710  | 79 085    |
| Female           | 571                                | 5 439   | 262   | 3 398                                      | 0   | 561                                       | 1 866  | 306   | 879                  | 1 664                                     | 27 873  | 42 819    |
| White            | 22 686                             | 41 897  | 12 638  | 37 904                                     | 1 906                                       | 11 996                                    | 4 130  | 4 302   | 24 208               | 15 012                                    | 161 234   | 337 914   |
| Male             | 8 044                              | 19 629  | 10 142  | 25 455                                     | 1 716                                       | 8 759                                     | 2 333  | 2 617   | 14 791               | 6 618                                     | 87 019  | 187 124   |
| Female           | 14 642                             | 22 268  | 2 496   | 12 449                                     | 190   | 3 237                                     | 1 798  | 1 685   | 9 417                | 8 395                                     | 74 215  | 150 790   |
| Total            | 130 097                            | 347 936                                       | 96 656  | 527 924                                    | 4 277                                       | 35 737                                    | 20 127                                       | 25 249  | 84 412               | 63 041                                    | 1 377 152   | 2 712 610 |

Table 23a – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2013 (No. of persons) (continued)

| Population group           | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total   |
|----------------------------|------------------------------------|---|---|--|---|---|--|---|----------------------|----------------------------------|---|---------|
| Tourism industry ratio (%) | 79                                 | 34  | 7   | 37   | 70  | 96  | 66   | 98  | 23                   | 21                               | 9   |         |
| Tourism employment         |                                    |   |   |  |   |   |  |   |                      |                                  |   |         |
| Black African              | 70 854                             | 87 333  | 5 283   | 160 092                                    | 824   | 17 692                                    | 6 152  | 14 894  | 10 711               | 7 943                            | 91 594  | 473 372 |
| Male                       | 29 229                             | 29 029  | 3 941   | 148 470                                    | 634   | 10 405                                    | 5 305  | 10 450  | 6 001                | 3 960                            | 44 451  | 291 875 |
| Female                     | 41 626                             | 58 304  | 1 342   | 11 621                                     | 190   | 7 287                                     | 847  | 4 444   | 4 710                | 3 983                            | 47 142  | 181 497 |
| Coloured                   | 12 445                             | 12 430  | 577   | 13 376                                     | 115   | 3 687                                     | 2 308  | 4 461   | 2 721                | 1 401                            | 15 374  | 68 896  |
| Male                       | 3 208                              | 2 979   | 457   | 11 347                                     | 0   | 2 311                                     | 2 096  | 2 235   | 1 413                | 858                              | 5 853   | 32 756  |
| Female                     | 9 237                              | 9 452   | 120   | 2 030                                      | 115   | 1 376                                     | 212  | 2 226   | 1 308                | 543                              | 9 521   | 36 139  |
| Indian/Asian               | 1 060                              | 3 763   | 36  | 7 768                                      | 710   | 1 402                                     | 2 122  | 1 173   | 295                  | 658                              | 7 190   | 26 176  |
| Male                       | 612                                | 1 923   | 17  | 6 511                                      | 710   | 864                                       | 888  | 873   | 94                   | 311                              | 4 573   | 17 376  |
| Female                     | 448                                | 1 840   | 18  | 1 257                                      | 0   | 539                                       | 1 234  | 300   | 201                  | 346                              | 2 617   | 8 800   |
| White                      | 17 817                             | 14 173  | 887   | 14 019                                     | 1 325                                       | 11 510                                    | 2 732  | 4 216   | 5 519                | 3 126                            | 15 138  | 90 463  |
| Male                       | 6 318                              | 6 640   | 712   | 9 415                                      | 1 193                                       | 8 405                                     | 1 543  | 2 565   | 3 372                | 1 378                            | 8 170   | 49 711  |
| Female                     | 11 499                             | 7 533   | 175   | 4 604                                      | 132   | 3 106                                     | 1 189  | 1 651   | 2 147                | 1 748                            | 6 968   | 40 752  |
| Total                      | 102 177                            | 117 700                                       | 6 783   | 195 254                                    | 2 974                                       | 34 292                                    | 13 315                                       | 24 744  | 19 246               | 13 127                           | 129 296   | 658 907 |

Table 23a – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2013 (No. of persons) (concluded)

| Population group                              | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel<br>agencies<br>and other<br>reservation<br>services<br>industry | Cultural<br>industry | Sports and<br>recreational<br>industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total  |
|---|------------------------------------|---|---|--|---|---|--|--|----------------------|--|---|--------|
| Biodiversity-based tourism industry ratio (%) | 7                                  | 4   | 1   | 3  | 66  | 10  | 7  | 10   | 17                   | 10                                     | 1   |        |
| Biodiversity-based tourism employment         |                                    |   |   |  |   |   |  |  |                      |  |   |        |
| Black African                                 | 6 736                              | 9 552   | 524   | 14 801                                     | 782   | 1 791                                     | 664  | 1 508  | 7 977                | 3 707                                  | 14 188  | 62 230 |
| Male  | 2 779                              | 3 175   | 391   | 13 726                                     | 602   | 1 053                                     | 572  | 1 058  | 4 469                | 1 848                                  | 6 886   | 36 560 |
| Female  | 3 957                              | 6 377   | 133   | 1 074                                      | 180   | 738                                       | 91   | 450  | 3 508                | 1 859                                  | 7 302   | 25 670 |
| Coloured                                      | 1 183                              | 1 360   | 57  | 1 237                                      | 109   | 373                                       | 249  | 452  | 2 027                | 654                                    | 2 382   | 10 081 |
| Male  | 305                                | 326   | 45  | 1 049                                      | 0   | 234                                       | 226  | 226  | 1 052                | 400                                    | 907   | 4 771  |
| Female  | 878                                | 1 034   | 12  | 188  | 109   | 139                                       | 23   | 225  | 974                  | 253                                    | 1 475   | 5 311  |
| Indian/Asian                                  | 101                                | 412   | 4   | 718  | 674   | 142                                       | 229  | 119  | 219                  | 307                                    | 1 114   | 4 038  |
| Male  | 58                                 | 210   | 2   | 602  | 674   | 87  | 96   | 88   | 70                   | 145                                    | 708   | 2 741  |
| Female  | 43                                 | 201   | 2   | 116  | 0   | 55  | 133  | 30   | 149                  | 162                                    | 405   | 1 296  |
| White   | 1 694                              | 1 550   | 88  | 1 296                                      | 1 258                                       | 1 165                                     | 295  | 427  | 4 111                | 1 459                                  | 2 345   | 15 687 |
| Male  | 601                                | 726   | 71  | 870  | 1 133                                       | 851                                       | 166  | 260  | 2 512                | 643                                    | 1 266   | 9 098  |
| Female  | 1 093                              | 824   | 17  | 426  | 125   | 314                                       | 128  | 167  | 1 599                | 816                                    | 1 079   | 6 589  |
| Total   | 9 714                              | 12 874  | 672   | 18 052                                     | 2 823                                       | 3 472                                     | 1 436  | 2 505  | 14 334               | 6 127                                  | 20 028  | 92 036 |

Table 23b – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2014 (No. of persons)

| Population group | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total     |
|------------------|------------------------------------|---|---|--|---|---|--|---|----------------------|----------------------------------|---|-----------|
| Total employment |                                    |   |   |  |   |   |  |   |                      |                                  |   |           |
| Black African    | 114 508                            | 291 449                                       | 62 869  | 434 203                                    | 729   | 24 037                                    | 5 085  | 18 471  | 50 038               | 40 415                           | 952 859   | 1 994 664 |
| Male             | 48 748                             | 100 262                                       | 47 732  | 401 598                                    | 729   | 14 798                                    | 4 483  | 11 836  | 28 115               | 21 972                           | 484 759   | 1 165 032 |
| Female           | 65 759                             | 191 187                                       | 15 137  | 32 605                                     | 0   | 9 239                                     | 602  | 6 635   | 21 924               | 18 444                           | 468 100   | 829 632   |
| Coloured         | 12 183                             | 34 961  | 9 330   | 41 764                                     | 438   | 4 105                                     | 5 088  | 3 753   | 9 665                | 5 735                            | 175 990   | 303 012   |
| Male             | 3 502                              | 11 178  | 8 220   | 33 498                                     | 438   | 2 727                                     | 3 089  | 2 109   | 5 965                | 3 729                            | 66 324  | 140 781   |
| Female           | 8 681                              | 23 783  | 1 110   | 8 266                                      | 0   | 1 378                                     | 1 998  | 1 644   | 3 700                | 2 006                            | 109 666   | 162 231   |
| Indian/Asian     | 2 264                              | 12 819  | 1 460   | 15 564                                     | 0   | 0   | 943  | 2 352   | 4 454                | 1 735                            | 90 280  | 131 871   |
| Male             | 1 107                              | 7 818   | 1 220   | 12 233                                     | 0   | 0   | 943  | 1 300   | 2 878                | 1 621                            | 59 452  | 88 571    |
| Female           | 1 158                              | 5 001   | 240   | 3 331                                      | 0   | 0   | 0  | 1 052   | 1 576                | 114                              | 30 828  | 43 300    |
| White            | 16 073                             | 33 590  | 14 436  | 30 940                                     | 886   | 10 918                                    | 772  | 6 170   | 23 454               | 14 246                           | 172 586   | 324 071   |
| Male             | 8 004                              | 18 610  | 12 671  | 23 350                                     | 678   | 9 440                                     | 354  | 3 331   | 11 387               | 7 998                            | 84 477  | 180 299   |
| Female           | 8 069                              | 14 980  | 1 764   | 7 591                                      | 208   | 1 478                                     | 417  | 2 840   | 12 067               | 6 248                            | 88 109  | 143 771   |
| Total            | 145 027                            | 372 819                                       | 88 095  | 522 471                                    | 2 053                                       | 39 061                                    | 11 888                                       | 30 747  | 87 611               | 62 131                           | 1 391 715   | 2 753 618 |

Table 23b – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2014 (No. of persons) (continued)

| Population group           | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel<br>agencies<br>and other<br>reservation<br>services<br>industry | Cultural<br>industry | Sports and recreational industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total   |
|----------------------------|------------------------------------|---|---|--|---|---|--|--|----------------------|----------------------------------|---|---------|
| Tourism industry ratio (%) | 78                                 | 34  | 7   | 36   | 70  | 96  | 66   | 98   | 26                   | 28                               | 10  |         |
| Tourism employment         |                                    |   |   |  |   |   |  |  |                      |                                  |   |         |
| Black African              | 89 854                             | 97 941  | 4 429   | 156 117                                    | 510   | 23 065                                    | 3 376  | 18 102   | 13 101               | 11 334                           | 94 557  | 512 386 |
| Male                       | 38 252                             | 33 693  | 3 363   | 144 394                                    | 510   | 14 200                                    | 2 977  | 11 599   | 7 361                | 6 162                            | 48 105  | 310 615 |
| Female                     | 51 601                             | 64 248  | 1 066   | 11 723                                     | 0   | 8 866                                     | 400  | 6 502  | 5 740                | 5 172                            | 46 452  | 201 770 |
| Coloured                   | 9 560                              | 11 749  | 657   | 15 016                                     | 307   | 3 939                                     | 3 378  | 3 678  | 2 530                | 1 608                            | 17 464  | 69 887  |
| Male                       | 2 748                              | 3 756   | 579   | 12 044                                     | 307   | 2 617                                     | 2 051  | 2 067  | 1 562                | 1 046                            | 6 582   | 35 359  |
| Female                     | 6 812                              | 7 992   | 78  | 2 972                                      | 0   | 1 322                                     | 1 327  | 1 611  | 969                  | 562                              | 10 883  | 34 528  |
| Indian/Asian               | 1 777                              | 4 308   | 103   | 5 596                                      | 0   | 0   | 626  | 2 305  | 1 166                | 487                              | 8 959   | 25 327  |
| Male                       | 868                                | 2 627   | 86  | 4 398                                      | 0   | 0   | 626  | 1 274  | 753                  | 455                              | 5 900   | 16 988  |
| Female                     | 908                                | 1 681   | 17  | 1 198                                      | 0   | 0   | 0  | 1 031  | 413                  | 32                               | 3 059   | 8 338   |
| White                      | 12 612                             | 11 288  | 1 017   | 11 125                                     | 621   | 10 477                                    | 512  | 6 047  | 6 141                | 3 995                            | 17 127  | 80 961  |
| Male                       | 6 281                              | 6 254   | 893   | 8 395                                      | 475   | 9 058                                     | 235  | 3 264  | 2 981                | 2 243                            | 8 383   | 48 462  |
| Female                     | 6 332                              | 5 034   | 124   | 2 729                                      | 146   | 1 419                                     | 277  | 2 783  | 3 159                | 1 752                            | 8 744   | 32 498  |
| Total                      | 113 802                            | 125 285                                       | 6 206   | 187 853                                    | 1 438                                       | 37 481                                    | 7 893  | 30 132   | 22 938               | 17 424                           | 138 107   | 688 560 |

Table 23b – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2014 (No. of persons) (concluded)

| Population group                              | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel<br>agencies<br>and other<br>reservation<br>services<br>industry | Cultural<br>industry | Sports and<br>recreational<br>industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total  |
|---|------------------------------------|---|---|--|---|---|--|--|----------------------|--|---|--------|
| Biodiversity-based tourism industry ratio (%) | 8                                  | 4   | 1   | 3  | 66  | 9   | 7  | 9  | 18                   | 9                                      | 1   |        |
| Biodiversity-based tourism employment         |                                    |   |   |  |   |   |  |  |                      |  |   |        |
| Black African                                 | 8 627                              | 10 784  | 415   | 13 417                                     | 484   | 2 222                                     | 351  | 1 740  | 8 906                | 3 571                                  | 14 098  | 64 617 |
| Male  | 3 673                              | 3 710   | 315   | 12 410                                     | 484   | 1 368                                     | 310  | 1 115  | 5 004                | 1 942                                  | 7 172   | 37 502 |
| Female  | 4 955                              | 7 074   | 100   | 1 008                                      | 0   | 854                                       | 42   | 625  | 3 902                | 1 630                                  | 6 926   | 27 114 |
| Coloured                                      | 918                                | 1 294   | 62  | 1 291                                      | 291   | 380                                       | 351  | 354  | 1 720                | 507                                    | 2 604   | 9 770  |
| Male  | 264                                | 414   | 54  | 1 035                                      | 291   | 252                                       | 213  | 199  | 1 062                | 330                                    | 981   | 5 095  |
| Female  | 654                                | 880   | 7   | 255  | 0   | 127                                       | 138  | 155  | 659                  | 177                                    | 1 623   | 4 675  |
| Indian/Asian                                  | 171                                | 474   | 10  | 481  | 0   | 0   | 65   | 222  | 793                  | 153                                    | 1 336   | 3 704  |
| Male  | 83                                 | 289   | 8   | 378  | 0   | 0   | 65   | 122  | 512                  | 143                                    | 880   | 2 481  |
| Female  | 87                                 | 185   | 2   | 103  | 0   | 0   | 0  | 99   | 280                  | 10                                     | 456   | 1 223  |
| White   | 1 211                              | 1 243   | 95  | 956  | 589   | 1 009                                     | 53   | 581  | 4 174                | 1 259                                  | 2 554   | 13 725 |
| Male  | 603                                | 689   | 84  | 722  | 451   | 873                                       | 24   | 314  | 2 027                | 707                                    | 1 250   | 7 742  |
| Female  | 608                                | 554   | 12  | 235  | 138   | 137                                       | 29   | 267  | 2 148                | 552                                    | 1 304   | 5 983  |
| Total   | 10 927                             | 13 794  | 581   | 16 145                                     | 1 365                                       | 3 611                                     | 821  | 2 896  | 15 593               | 5 490                                  | 20 592  | 91 816 |

Table 23c – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2015 (No. of persons)

| Population group | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total     |
|------------------|------------------------------------|---|---|--|---|---|--|---|----------------------|----------------------------------|---|-----------|
| Total employment |                                    |   |   |  |   |   |  |   |                      |                                  |   |           |
| Black African    | 121 470                            | 305 175                                       | 60 293  | 450 832                                    | 1 235                                       | 20 872                                    | 12 016                                       | 17 890  | 47 252               | 48 602                           | 931 283   | 2 016 920 |
| Male             | 52 287                             | 112 198                                       | 41 797  | 418 916                                    | 1 235                                       | 15 725                                    | 9 780  | 11 855  | 30 208               | 27 842                           | 449 587   | 1 171 430 |
| Female           | 69 183                             | 192 977                                       | 18 495  | 31 916                                     | 0   | 5 147                                     | 2 236  | 6 035   | 17 044               | 20 760                           | 481 696   | 845 490   |
| Coloured         | 21 606                             | 27 695  | 4 674   | 40 537                                     | 873   | 3 922                                     | 1 039  | 4 306   | 14 956               | 9 452                            | 152 007   | 281 066   |
| Male             | 5 128                              | 7 256   | 3 401   | 31 736                                     | 873   | 1 143                                     | 1 039  | 2 354   | 7 389                | 5 994                            | 59 729  | 126 042   |
| Female           | 16 478                             | 20 438  | 1 272   | 8 801                                      | 0   | 2 780                                     | 0  | 1 952   | 7 567                | 3 458                            | 92 278  | 155 024   |
| Indian/Asian     | 5 250                              | 12 318  | 1 754   | 16 861                                     | 964   | 1 981                                     | 1 219  | 2 170   | 4 948                | 3 016                            | 72 989  | 123 472   |
| Male             | 3 161                              | 8 903   | 1 754   | 12 766                                     | 862   | 1 821                                     | 476  | 1 513   | 4 339                | 1 547                            | 48 576  | 85 719    |
| Female           | 2 089                              | 3 415   | 0   | 4 095                                      | 102   | 160                                       | 743  | 658   | 609                  | 1 469                            | 24 414  | 37 753    |
| White            | 22 376                             | 38 264  | 10 829  | 38 525                                     | 1 231                                       | 8 885                                     | 1 486  | 5 349   | 26 330               | 18 174                           | 146 364   | 317 811   |
| Male             | 12 208                             | 17 242  | 8 655   | 26 513                                     | 334   | 5 940                                     | 1 279  | 2 091   | 14 125               | 10 436                           | 77 739  | 176 562   |
| Female           | 10 168                             | 21 022  | 2 173   | 12 012                                     | 897   | 2 944                                     | 207  | 3 257   | 12 205               | 7 738                            | 68 626  | 141 249   |
| Total            | 170 701                            | 383 452                                       | 77 549  | 546 755                                    | 4 303                                       | 35 661                                    | 15 760                                       | 29 715  | 93 486               | 79 243                           | 1 302 644   | 2 739 268 |

Table 23c – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2015 (No. of persons) (continued)

| Population group           | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total   |
|----------------------------|------------------------------------|---|---|--|---|---|--|---|----------------------|----------------------------------|---|---------|
| Tourism industry ratio (%) | 78                                 | 30  | 7   | 30   | 69  | 96  | 53   | 98  | 21                   | 16                               | 8   |         |
| Tourism employment         |                                    |   |   |  |   |   |  |   |                      |                                  |   |         |
| Black African              | 94 591                             | 90 052  | 4 227   | 137 337                                    | 857   | 20 043                                    | 6 407  | 17 532  | 10 104               | 7 715                            | 78 748  | 467 612 |
| Male                       | 40 717                             | 33 108  | 2 930   | 127 614                                    | 857   | 15 100                                    | 5 215  | 11 618  | 6 459                | 4 419                            | 38 017  | 286 054 |
| Female                     | 53 874                             | 56 944  | 1 297   | 9 723                                      | 0   | 4 943                                     | 1 192  | 5 914   | 3 644                | 3 295                            | 40 732  | 181 559 |
| Coloured                   | 16 825                             | 8 172   | 328   | 12 349                                     | 606   | 3 766                                     | 554  | 4 220   | 3 198                | 1 500                            | 12 854  | 64 371  |
| Male                       | 3 993                              | 2 141   | 238   | 9 668                                      | 606   | 1 097                                     | 554  | 2 307   | 1 580                | 951                              | 5 051   | 28 186  |
| Female                     | 12 832                             | 6 031   | 89  | 2 681                                      | 0   | 2 669                                     | 0  | 1 913   | 1 618                | 549                              | 7 803   | 36 185  |
| Indian/Asian               | 4 088                              | 3 635   | 123   | 5 136                                      | 669   | 1 903                                     | 650  | 2 127   | 1 058                | 479                              | 6 172   | 26 040  |
| Male                       | 2 462                              | 2 627   | 123   | 3 889                                      | 598   | 1 749                                     | 254  | 1 482   | 928                  | 246                              | 4 107   | 18 465  |
| Female                     | 1 626                              | 1 008   | 0   | 1 247                                      | 71  | 154                                       | 396  | 645   | 130                  | 233                              | 2 064   | 7 575   |
| White                      | 17 424                             | 11 291  | 759   | 11 736                                     | 854   | 8 531                                     | 792  | 5 242   | 5 630                | 2 885                            | 12 376  | 77 521  |
| Male                       | 9 506                              | 5 088   | 607   | 8 077                                      | 232   | 5 704                                     | 682  | 2 050   | 3 020                | 1 657                            | 6 573   | 43 195  |
| Female                     | 7 918                              | 6 203   | 152   | 3 659                                      | 623   | 2 827                                     | 110  | 3 192   | 2 610                | 1 228                            | 5 803   | 34 326  |
| Total                      | 132 929                            | 113 150                                       | 5 437   | 166 558                                    | 2 986                                       | 34 243                                    | 8 403  | 29 120  | 19 990               | 12 579                           | 110 150   | 635 544 |

Table 23c – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2015 (No. of persons) (concluded)

| Population group                              | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and<br>recreational<br>industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total  |
|---|------------------------------------|---|---|--|---|---|--|---|----------------------|--|---|--------|
| Biodiversity-based tourism industry ratio (%) | 7                                  | 3   | 1   | 2  | 66  | 9   | 5  | 9   | 15                   | 7                                      | 1   |        |
| Biodiversity-based tourism employment         |                                    |   |   |  |   |   |  |   |                      |  |   |        |
| Black African                                 | 8 968                              | 8 530   | 362   | 11 136                                     | 814   | 1 857                                     | 641  | 1 589   | 7 009                | 3 565                                  | 11 552  | 56 023 |
| Male  | 3 860                              | 3 136   | 251   | 10 347                                     | 814   | 1 399                                     | 521  | 1 053   | 4 481                | 2 042                                  | 5 577   | 33 482 |
| Female  | 5 108                              | 5 394   | 111   | 788  | 0   | 458                                       | 119  | 536   | 2 528                | 1 523                                  | 5 975   | 22 541 |
| Coloured                                      | 1 595                              | 774   | 28  | 1 001                                      | 575   | 349                                       | 55   | 382   | 2 219                | 693                                    | 1 886   | 9 558  |
| Male  | 379                                | 203   | 20  | 784  | 575   | 102                                       | 55   | 209   | 1 096                | 440                                    | 741   | 4 604  |
| Female  | 1 217                              | 571   | 8   | 217  | 0   | 247                                       | 0  | 173   | 1 122                | 254                                    | 1 145   | 4 954  |
| Indian/Asian                                  | 388                                | 344   | 11  | 416  | 635   | 176                                       | 65   | 193   | 734                  | 221                                    | 905   | 4 089  |
| Male  | 233                                | 249   | 11  | 315  | 568   | 162                                       | 25   | 134   | 644                  | 114                                    | 603   | 3 058  |
| Female  | 154                                | 95  | 0   | 101  | 67  | 14  | 40   | 58  | 90                   | 108                                    | 303   | 1 031  |
| White   | 1 652                              | 1 070   | 65  | 952  | 811   | 791                                       | 79   | 475   | 3 906                | 1 333                                  | 1 816   | 12 949 |
| Male  | 901                                | 482   | 52  | 655  | 220   | 529                                       | 68   | 186   | 2 095                | 766                                    | 964   | 6 918  |
| Female  | 751                                | 588   | 13  | 297  | 591   | 262                                       | 11   | 289   | 1 811                | 568                                    | 851   | 6 031  |
| Total   | 12 603                             | 10 718  | 465   | 13 505                                     | 2 835                                       | 3 173                                     | 840  | 2 639   | 13 868               | 5 813                                  | 16 159  | 82 619 |

Table 23d – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2016 (No. of persons)

| Population group | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total     |
|------------------|------------------------------------|---|---|--|---|---|--|---|----------------------|----------------------------------|---|-----------|
| Total employment |                                    |   |   |  |   |   |  |   |                      |                                  |   |           |
| Black African    | 125 497                            | 317 499                                       | 57 742  | 470 405                                    | 205   | 15 566                                    | 10 246                                       | 17 902  | 57 776               | 42 722                           | 972 226   | 2 087 785 |
| Male             | 58 589                             | 102 354                                       | 37 637  | 436 279                                    | 205   | 8 084                                     | 7 562  | 12 383  | 40 707               | 23 376                           | 478 572   | 1 205 748 |
| Female           | 66 908                             | 215 145                                       | 20 105  | 34 126                                     | 0   | 7 482                                     | 2 685  | 5 519   | 17 069               | 19 345                           | 493 654   | 882 037   |
| Coloured         | 20 240                             | 43 817  | 5 778   | 44 510                                     | 346   | 3 771                                     | 844  | 4 384   | 15 314               | 6 949                            | 154 464   | 300 417   |
| Male             | 4 591                              | 14 116  | 5 460   | 37 304                                     | 346   | 1 751                                     | 540  | 3 137   | 9 016                | 4 642                            | 60 438  | 141 341   |
| Female           | 15 649                             | 29 701  | 318   | 7 206                                      | 0   | 2 020                                     | 305  | 1 247   | 6 298                | 2 307                            | 94 026  | 159 076   |
| Indian/Asian     | 5 909                              | 7 380   | 3 416   | 19 606                                     | 670   | 1 372                                     | 0  | 2 621   | 2 155                | 1 291                            | 84 712  | 129 132   |
| Male             | 2 254                              | 5 777   | 3 008   | 15 888                                     | 462   | 1 372                                     | 0  | 2 118   | 1 024                | 1 087                            | 60 256  | 93 246    |
| Female           | 3 655                              | 1 602   | 409   | 3 718                                      | 207   | 0   | 0  | 503   | 1 131                | 204                              | 24 456  | 35 886    |
| White            | 11 867                             | 25 699  | 10 220  | 33 619                                     | 310   | 5 440                                     | 1 256  | 6 469   | 21 616               | 11 762                           | 124 846   | 253 104   |
| Male             | 6 810                              | 11 591  | 7 636   | 21 287                                     | 310   | 3 959                                     | 967  | 3 579   | 12 102               | 6 519                            | 67 755  | 142 515   |
| Female           | 5 057                              | 14 108  | 2 584   | 12 331                                     | 0   | 1 481                                     | 289  | 2 891   | 9 514                | 5 243                            | 57 091  | 110 589   |
| Total            | 163 514                            | 394 394                                       | 77 156  | 568 140                                    | 1 530                                       | 26 148                                    | 12 347                                       | 31 376  | 96 861               | 62 724                           | 1 336 249   | 2 770 439 |

Table 23d – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2016 (No. of persons) (continued)

| Population group           | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total   |
|----------------------------|------------------------------------|---|---|--|---|---|--|---|----------------------|----------------------------------|---|---------|
| Tourism industry ratio (%) | 78                                 | 31  | 7   | 29   | 69  | 96  | 60   | 98  | 22                   | 17                               | 9   |         |
| Tourism employment         |                                    |   |   |  |   |   |  |   |                      |                                  |   |         |
| Black African              | 97 939                             | 98 458  | 4 053   | 135 820                                    | 142   | 14 939                                    | 6 109  | 17 544  | 12 446               | 7 445                            | 83 727  | 478 624 |
| Male                       | 45 723                             | 31 741  | 2 642   | 125 967                                    | 142   | 7 759                                     | 4 508  | 12 135  | 8 769                | 4 074                            | 41 214  | 284 675 |
| Female                     | 52 215                             | 66 718  | 1 411   | 9 853                                      | 0   | 7 181                                     | 1 601  | 5 409   | 3 677                | 3 371                            | 42 513  | 193 949 |
| Coloured                   | 15 795                             | 13 588  | 406   | 12 851                                     | 240   | 3 619                                     | 503  | 4 297   | 3 299                | 1 211                            | 13 302  | 69 112  |
| Male                       | 3 583                              | 4 378   | 383   | 10 771                                     | 240   | 1 680                                     | 322  | 3 074   | 1 942                | 809                              | 5 205   | 32 387  |
| Female                     | 12 212                             | 9 210   | 22  | 2 081                                      | 0   | 1 939                                     | 182  | 1 222   | 1 357                | 402                              | 8 097   | 36 725  |
| Indian/Asian               | 4 612                              | 2 288   | 240   | 5 661                                      | 465   | 1 317                                     | 0  | 2 569   | 464                  | 225                              | 7 295   | 25 135  |
| Male                       | 1 759                              | 1 792   | 211   | 4 587                                      | 321   | 1 317                                     | 0  | 2 076   | 221                  | 189                              | 5 189   | 17 661  |
| Female                     | 2 853                              | 497   | 29  | 1 074                                      | 144   | 0   | 0  | 493   | 244                  | 36                               | 2 106   | 7 474   |
| White                      | 9 261                              | 7 969   | 717   | 9 707                                      | 215   | 5 221                                     | 749  | 6 340   | 4 657                | 2 050                            | 10 752  | 57 638  |
| Male                       | 5 315                              | 3 594   | 536   | 6 146                                      | 215   | 3 799                                     | 577  | 3 507   | 2 607                | 1 136                            | 5 835   | 33 268  |
| Female                     | 3 946                              | 4 375   | 181   | 3 560                                      | 0   | 1 422                                     | 172  | 2 833   | 2 050                | 914                              | 4 917   | 24 370  |
| Total                      | 127 607                            | 122 304                                       | 5 416   | 164 039                                    | 1 062                                       | 25 096                                    | 7 362  | 30 749  | 20 866               | 10 931                           | 115 077   | 630 509 |

Table 23d – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2016 (No. of persons) (concluded)

| Population group                              | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and<br>recreational<br>industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total  |
|---|------------------------------------|---|---|--|---|---|--|---|----------------------|--|---|--------|
| Biodiversity-based tourism industry ratio (%) | 7                                  | 3   | 1   | 2  | 66  | 9   | 6  | 9   | 16                   | 7                                      | 1   |        |
| Biodiversity-based tourism employment         |                                    |   |   |  |   |   |  |   |                      |  |   |        |
| Black African                                 | 9 322                              | 8 788   | 354   | 10 969                                     | 135   | 1 363                                     | 604  | 1 581   | 8 974                | 3 105                                  | 12 373  | 57 568 |
| Male  | 4 352                              | 2 833   | 231   | 10 173                                     | 135   | 708                                       | 446  | 1 094   | 6 323                | 1 699                                  | 6 091   | 34 083 |
| Female  | 4 970                              | 5 955   | 123   | 796  | 0   | 655                                       | 158  | 487   | 2 651                | 1 406                                  | 6 283   | 23 484 |
| Coloured                                      | 1 503                              | 1 213   | 35  | 1 038                                      | 228   | 330                                       | 50   | 387   | 2 379                | 505                                    | 1 966   | 9 634  |
| Male  | 341                                | 391   | 34  | 870  | 228   | 153                                       | 32   | 277   | 1 400                | 337                                    | 769   | 4 832  |
| Female  | 1 162                              | 822   | 2   | 168  | 0   | 177                                       | 18   | 110   | 978                  | 168                                    | 1 197   | 4 802  |
| Indian/Asian                                  | 439                                | 204   | 21  | 457  | 441   | 120                                       | 0  | 231   | 335                  | 94                                     | 1 078   | 3 421  |
| Male  | 167                                | 160   | 18  | 370  | 305   | 120                                       | 0  | 187   | 159                  | 79                                     | 767   | 2 333  |
| Female  | 271                                | 44  | 3   | 87   | 137   | 0   | 0  | 44  | 176                  | 15                                     | 311   | 1 088  |
| White   | 881                                | 711   | 63  | 784  | 204   | 476                                       | 74   | 571   | 3 358                | 855                                    | 1 589   | 9 567  |
| Male  | 506                                | 321   | 47  | 496  | 204   | 347                                       | 57   | 316   | 1 880                | 474                                    | 862   | 5 510  |
| Female  | 376                                | 390   | 16  | 288  | 0   | 130                                       | 17   | 255   | 1 478                | 381                                    | 727   | 4 057  |
| Total   | 12 145                             | 10 916  | 474   | 13 248                                     | 1 008                                       | 2 289                                     | 728  | 2 771   | 15 045               | 4 559                                  | 17 006  | 80 189 |

Table 23e – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2017 (No. of persons)

| Population group | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total     |
|------------------|------------------------------------|---|---|--|---|---|--|---|----------------------|----------------------------------|---|-----------|
| Total employment |                                    |   |   |  |   |   |  |   |                      |                                  |   |           |
| Black African    | 130 082                            | 309 082                                       | 59 647  | 511 878                                    | 1 506                                       | 15 340                                    | 10 859                                       | 18 102  | 58 901               | 52 879                           | 983 709   | 2 151 984 |
| Male             | 51 767                             | 111 795                                       | 42 526  | 467 725                                    | 964   | 7 721                                     | 9 332  | 12 253  | 40 020               | 23 284                           | 471 324   | 1 238 712 |
| Female           | 78 314                             | 197 287                                       | 17 121  | 44 153                                     | 541   | 7 619                                     | 1 527  | 5 849   | 18 881               | 29 595                           | 512 386   | 913 272   |
| Coloured         | 20 937                             | 34 310  | 3 688   | 44 892                                     | 2 015                                       | 1 947                                     | 2 060  | 4 221   | 8 367                | 7 180                            | 160 727   | 290 343   |
| Male             | 6 751                              | 10 280  | 3 335   | 38 821                                     | 870   | 910                                       | 0  | 3 154   | 4 024                | 4 641                            | 65 917  | 138 703   |
| Female           | 14 186                             | 24 030  | 353   | 6 071                                      | 1 145                                       | 1 037                                     | 2 060  | 1 067   | 4 343                | 2 538                            | 94 810  | 151 641   |
| Indian/Asian     | 2 929                              | 8 716   | 1 158   | 27 850                                     | 1 670                                       | 2 148                                     | 0  | 1 997   | 2 365                | 3 178                            | 76 480  | 128 493   |
| Male             | 1 070                              | 7 080   | 871   | 21 857                                     | 1 670                                       | 2 148                                     | 0  | 1 330   | 405                  | 2 670                            | 55 096  | 94 199    |
| Female           | 1 859                              | 1 636   | 287   | 5 993                                      | 0   | 0   | 0  | 667   | 1 960                | 508                              | 21 384  | 34 294    |
| White            | 16 593                             | 34 652  | 9 388   | 29 110                                     | 1 376                                       | 10 308                                    | 1 981  | 7 272   | 22 593               | 11 104                           | 112 825   | 257 202   |
| Male             | 7 825                              | 14 717  | 9 248   | 20 623                                     | 402   | 7 107                                     | 948  | 4 130   | 12 541               | 5 825                            | 65 300  | 148 667   |
| Female           | 8 768                              | 19 935  | 140   | 8 487                                      | 973   | 3 201                                     | 1 034  | 3 143   | 10 052               | 5 278                            | 47 525  | 108 536   |
| Total            | 170 540                            | 386 760                                       | 73 881  | 613 731                                    | 6 567                                       | 29 742                                    | 14 900                                       | 31 592  | 92 227               | 74 340                           | 1 333 742   | 2 828 023 |

Table 23e – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2017 (No. of persons) (continued)

| Population group           | Accom-<br>modation<br>for<br>visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total   |
|----------------------------|---------------------------------------|---|---|--|---|---|--|---|----------------------|----------------------------------|---|---------|
| Tourism industry ratio (%) | 75                                    | 24  | 7   | 24   | 69  | 96  | 59   | 98  | 19                   | 11                               | 8   |         |
| Tourism employment         |                                       |   |   |  |   |   |  |   |                      |                                  |   |         |
| Black African              | 97 045                                | 75 438  | 4 148   | 124 080                                    | 1 042                                       | 14 720                                    | 6 446  | 17 740  | 10 914               | 5 920                            | 75 287  | 432 780 |
| Male                       | 38 620                                | 27 286  | 2 957   | 113 377                                    | 667   | 7 409                                     | 5 540  | 12 008  | 7 416                | 2 607                            | 36 072  | 253 959 |
| Female                     | 58 425                                | 48 152  | 1 190   | 10 703                                     | 375   | 7 311                                     | 906  | 5 732   | 3 499                | 3 313                            | 39 215  | 178 821 |
| Coloured                   | 15 620                                | 8 374   | 256   | 10 882                                     | 1 394                                       | 1 868                                     | 1 223  | 4 136   | 1 550                | 804                              | 12 301  | 58 409  |
| Male                       | 5 037                                 | 2 509   | 232   | 9 410                                      | 602   | 873                                       | 0  | 3 091   | 746                  | 520                              | 5 045   | 28 064  |
| Female                     | 10 583                                | 5 865   | 25  | 1 472                                      | 792   | 995                                       | 1 223  | 1 046   | 805                  | 284                              | 7 256   | 30 345  |
| Indian/Asian               | 2 185                                 | 2 127   | 81  | 6 751                                      | 1 156                                       | 2 061                                     | 0  | 1 957   | 438                  | 356                              | 5 853   | 22 965  |
| Male                       | 798                                   | 1 728   | 61  | 5 298                                      | 1 156                                       | 2 061                                     | 0  | 1 304   | 75                   | 299                              | 4 217   | 16 996  |
| Female                     | 1 387                                 | 399   | 20  | 1 453                                      | 0   | 0   | 0  | 653   | 363                  | 57                               | 1 637   | 5 969   |
| White                      | 12 379                                | 8 458   | 653   | 7 056                                      | 952   | 9 891                                     | 1 176  | 7 127   | 4 186                | 1 243                            | 8 635   | 61 756  |
| Male                       | 5 838                                 | 3 592   | 643   | 4 999                                      | 278   | 6 820                                     | 563  | 4 047   | 2 324                | 652                              | 4 998   | 34 753  |
| Female                     | 6 541                                 | 4 866   | 10  | 2 057                                      | 673   | 3 071                                     | 614  | 3 080   | 1 863                | 591                              | 3 637   | 27 003  |
| Total                      | 127 228                               | 94 397  | 5 137   | 148 769                                    | 4 543                                       | 28 541                                    | 8 845  | 30 960  | 17 089               | 8 323                            | 102 077   | 575 910 |

Table 23e – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2017 (No. of persons) (concluded)

| Population group                              | Accom-<br>modation<br>for<br>visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel<br>agencies<br>and other<br>reservation<br>services<br>industry | Cultural<br>industry | Sports and<br>recreational<br>industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total  |
|---|---------------------------------------|---|---|--|---|---|--|--|----------------------|--|---|--------|
| Biodiversity-based tourism industry ratio (%) | 7                                     | 2   | 1   | 2  | 66  | 9   | 6  | 9  | 14                   | 5                                      | 1   |        |
| Biodiversity-based tourism employment         |                                       |   |   |  |   |   |  |  |                      |  |   |        |
| Black African                                 | 9 418                                 | 6 009   | 370   | 10 187                                     | 989   | 1 361                                     | 615  | 1 619  | 8 091                | 2 779                                  | 11 244  | 52 682 |
| Male  | 3 748                                 | 2 173   | 264   | 9 309                                      | 634   | 685                                       | 528  | 1 096  | 5 497                | 1 224                                  | 5 387   | 30 545 |
| Female  | 5 670                                 | 3 835   | 106   | 879  | 356   | 676                                       | 86   | 523  | 2 594                | 1 555                                  | 5 856   | 22 137 |
| Coloured                                      | 1 516                                 | 667   | 23  | 893  | 1 324                                       | 173                                       | 117  | 378  | 1 149                | 377                                    | 1 837   | 8 453  |
| Male  | 489                                   | 200   | 21  | 773  | 571   | 81  | 0  | 282  | 553                  | 244                                    | 753   | 3 966  |
| Female  | 1 027                                 | 467   | 2   | 121  | 752   | 92  | 117  | 95   | 597                  | 133                                    | 1 084   | 4 487  |
| Indian/Asian                                  | 212                                   | 169   | 7   | 554  | 1 098                                       | 190                                       | 0  | 179  | 325                  | 167                                    | 874   | 3 776  |
| Male  | 77                                    | 138   | 5   | 435  | 1 098                                       | 190                                       | 0  | 119  | 56                   | 140                                    | 630   | 2 888  |
| Female  | 135                                   | 32  | 2   | 119  | 0   | 0   | 0  | 60   | 269                  | 27                                     | 244   | 887    |
| White   | 1 201                                 | 674   | 58  | 579  | 904   | 914                                       | 112  | 651  | 3 103                | 584                                    | 1 290   | 10 070 |
| Male  | 567                                   | 286   | 57  | 410  | 264   | 630                                       | 54   | 369  | 1 723                | 306                                    | 746   | 5 413  |
| Female  | 635                                   | 388   | 1   | 169  | 640   | 284                                       | 59   | 281  | 1 381                | 277                                    | 543   | 4 657  |
| Total   | 12 347                                | 7 519   | 458   | 12 215                                     | 4 314                                       | 2 638                                     | 844  | 2 826  | 12 668               | 3 907                                  | 15 244  | 74 981 |

Table 23f – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2018 (No. of persons)

| Population group | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total     |
|------------------|------------------------------------|---|---|--|---|---|--|---|----------------------|----------------------------------|---|-----------|
| Total employment |                                    |   |   |  |   |   |  |   |                      |                                  |   |           |
| Black African    | 124 756                            | 295 831                                       | 48 891  | 518 376                                    | 1 148                                       | 18 327                                    | 13 884                                       | 20 127  | 55 967               | 59 073                           | 1 008 927   | 2 165 307 |
| Male             | 51 986                             | 102 024                                       | 35 984  | 469 928                                    | 395   | 7 451                                     | 11 601                                       | 13 929  | 32 473               | 33 524                           | 493 616   | 1 252 913 |
| Female           | 72 770                             | 193 807                                       | 12 907  | 48 449                                     | 752   | 10 877                                    | 2 283  | 6 198   | 23 493               | 25 549                           | 515 311   | 912 394   |
| Coloured         | 18 877                             | 35 064  | 7 195   | 45 766                                     | 540   | 3 894                                     | 3 071  | 4 622   | 9 616                | 9 472                            | 174 487   | 312 605   |
| Male             | 6 646                              | 12 383  | 5 475   | 38 988                                     | 204   | 2 403                                     | 1 556  | 2 645   | 6 307                | 4 822                            | 77 890  | 159 320   |
| Female           | 12 232                             | 22 680  | 1 720   | 6 778                                      | 336   | 1 491                                     | 1 516  | 1 977   | 3 309                | 4 650                            | 96 597  | 153 286   |
| Indian/Asian     | 298                                | 9 638   | 2 342   | 22 077                                     | 1 842                                       | 175                                       | 0  | 1 978   | 1 678                | 2 269                            | 79 909  | 122 207   |
| Male             | 137                                | 5 943   | 2 342   | 18 189                                     | 1 121                                       | 175                                       | 0  | 1 283   | 1 296                | 1 402                            | 53 437  | 85 324    |
| Female           | 161                                | 3 695   | 0   | 3 888                                      | 721   | 0   | 0  | 695   | 382                  | 867                              | 26 473  | 36 882    |
| White            | 19 225                             | 40 255  | 10 117  | 37 301                                     | 362   | 7 854                                     | 2 469  | 5 229   | 28 167               | 15 144                           | 126 062   | 292 184   |
| Male             | 8 393                              | 22 006  | 9 287   | 28 562                                     | 0   | 5 782                                     | 2 469  | 2 453   | 16 337               | 9 079                            | 64 784  | 169 151   |
| Female           | 10 832                             | 18 249  | 830   | 8 739                                      | 362   | 2 073                                     | 0  | 2 777   | 11 829               | 6 065                            | 61 277  | 123 033   |
| Total            | 163 157                            | 380 788                                       | 68 545  | 623 521                                    | 3 892                                       | 30 250                                    | 19 424                                       | 31 957  | 95 427               | 85 957                           | 1 389 385   | 2 892 303 |

Table 23f – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2018 (No. of persons) (continued)

| Population group           | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total   |
|----------------------------|------------------------------------|---|---|--|---|---|--|---|----------------------|----------------------------------|---|---------|
| Tourism industry ratio (%) | 77                                 | 25  | 7   | 28   | 70  | 96  | 59   | 98  | 19                   | 11                               | 9   |         |
| Tourism employment         |                                    |   |   |  |   |   |  |   |                      |                                  |   |         |
| Black African              | 96 158                             | 75 398  | 3 437   | 145 305                                    | 800   | 17 593                                    | 8 166  | 19 725  | 10 912               | 6 558                            | 86 028  | 470 080 |
| Male                       | 40 070                             | 26 003  | 2 530   | 131 724                                    | 276   | 7 152                                     | 6 823  | 13 651  | 6 331                | 3 722                            | 42 089  | 280 370 |
| Female                     | 56 089                             | 49 395  | 907   | 13 581                                     | 525   | 10 441                                    | 1 343  | 6 074   | 4 580                | 2 836                            | 43 939  | 189 710 |
| Coloured                   | 14 550                             | 8 937   | 506   | 12 829                                     | 377   | 3 738                                     | 1 806  | 4 530   | 1 875                | 1 052                            | 14 878  | 65 076  |
| Male                       | 5 122                              | 3 156   | 385   | 10 929                                     | 142   | 2 307                                     | 915  | 2 592   | 1 230                | 535                              | 6 641   | 33 955  |
| Female                     | 9 428                              | 5 781   | 121   | 1 900                                      | 235   | 1 431                                     | 891  | 1 937   | 645                  | 516                              | 8 237   | 31 121  |
| Indian/Asian               | 230                                | 2 457   | 165   | 6 188                                      | 1 285                                       | 168                                       | 0  | 1 938   | 327                  | 252                              | 6 814   | 19 823  |
| Male                       | 106                                | 1 515   | 165   | 5 098                                      | 782   | 168                                       | 0  | 1 257   | 253                  | 156                              | 4 556   | 14 055  |
| Female                     | 124                                | 942   | 0   | 1 090                                      | 503   | 0   | 0  | 681   | 74                   | 96                               | 2 257   | 5 768   |
| White                      | 14 818                             | 10 260  | 711   | 10 456                                     | 252   | 7 539                                     | 1 452  | 5 125   | 5 492                | 1 681                            | 10 749  | 68 535  |
| Male                       | 6 469                              | 5 609   | 653   | 8 006                                      | 0   | 5 550                                     | 1 452  | 2 404   | 3 185                | 1 008                            | 5 524   | 39 859  |
| Female                     | 8 349                              | 4 651   | 58  | 2 450                                      | 252   | 1 989                                     | 0  | 2 721   | 2 306                | 673                              | 5 225   | 28 675  |
| Total                      | 125 757                            | 97 051  | 4 819   | 174 778                                    | 2 714                                       | 29 037                                    | 11 424                                       | 31 318  | 18 605               | 9 543                            | 118 469   | 623 514 |

Table 23f – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2018 (No. of persons) (concluded)

| Population group                              | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel<br>agencies<br>and other<br>reservation<br>services<br>industry | Cultural<br>industry | Sports and<br>recreational<br>industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total  |
|---|------------------------------------|---|---|--|---|---|--|--|----------------------|--|---|--------|
| Biodiversity-based tourism industry ratio (%) | 7                                  | 2   | 1   | 3  | 66  | 6   | 4  | 7  | 16                   | 7                                      | 1   |        |
| Biodiversity-based tourism employment         |                                    |   |   |  |   |   |  |  |                      |  |   |        |
| Black African                                 | 9 039                              | 6 124   | 254   | 13 866                                     | 760   | 1 181                                     | 513  | 1 379  | 9 175                | 4 371                                  | 11 873  | 58 535 |
| Male  | 3 766                              | 2 112   | 187   | 12 570                                     | 262   | 480                                       | 429  | 954  | 5 324                | 2481                                   | 5 809   | 34 374 |
| Female  | 5 272                              | 4 012   | 67  | 1 296                                      | 498   | 701                                       | 84   | 425  | 3 852                | 1 891                                  | 6 064   | 24 161 |
| Coloured                                      | 1 368                              | 726   | 37  | 1 224                                      | 358   | 251                                       | 114  | 317  | 1 576                | 701                                    | 2 053   | 8 725  |
| Male  | 481                                | 256   | 28  | 1 043                                      | 135   | 155                                       | 58   | 181  | 1 034                | 357                                    | 917   | 4 645  |
| Female  | 886                                | 469   | 9   | 181  | 223   | 96  | 56   | 135  | 542                  | 344                                    | 1 137   | 4 079  |
| Indian/Asian                                  | 22                                 | 200   | 12  | 591  | 1 220                                       | 11  | 0  | 135  | 275                  | 168                                    | 940   | 3 573  |
| Male  | 10                                 | 123   | 12  | 487  | 742   | 11  | 0  | 88   | 212                  | 104                                    | 629   | 2 418  |
| Female  | 12                                 | 76  | 0   | 104  | 477   | 0   | 0  | 48   | 63                   | 64                                     | 312   | 1 156  |
| White   | 1 393                              | 833   | 53  | 998  | 239   | 506                                       | 91   | 358  | 4 618                | 1 121                                  | 1 483   | 11 693 |
| Male  | 608                                | 456   | 48  | 764  | 0   | 373                                       | 91   | 168  | 2 678                | 672                                    | 762   | 6 620  |
| Female  | 785                                | 378   | 4   | 234  | 239   | 134                                       | 0  | 190  | 1 939                | 449                                    | 721   | 5 073  |
| Total   | 11 821                             | 7 882   | 356   | 16 679                                     | 2 576                                       | 1 950                                     | 718  | 2 189  | 15 645               | 6 361                                  | 16 350  | 82 526 |

Table 23g – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2019 (No. of persons)

| Population group | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total     |
|------------------|------------------------------------|---|---|--|---|---|--|---|----------------------|----------------------------------|---|-----------|
| Total employment |                                    |   |   |  |   |   |  |   |                      |                                  |   |           |
| Black African    | 113 548                            | 296 487                                       | 53 606  | 549 165                                    | 0   | 16 065                                    | 10 636                                       | 19 775  | 57 752               | 62 999                           | 981 617   | 2 161 649 |
| Male             | 48 572                             | 114 763                                       | 36 605  | 509 188                                    | 0   | 6 696                                     | 6 414  | 12 188  | 37 254               | 33 869                           | 480 305   | 1 285 854 |
| Female           | 64 975                             | 181 723                                       | 17 001  | 39 978                                     | 0   | 9 369                                     | 4 221  | 7 587   | 20 498               | 29 130                           | 501 312   | 875 794   |
| Coloured         | 20 635                             | 37 428  | 3 966   | 39 850                                     | 402   | 6 115                                     | 1 326  | 4 399   | 9 671                | 11 562                           | 164 939   | 300 293   |
| Male             | 6 145                              | 10 580  | 3 274   | 35 307                                     | 257   | 3 314                                     | 916  | 1 586   | 4 635                | 8 591                            | 72 826  | 147 431   |
| Female           | 14 490                             | 26 848  | 693   | 4 542                                      | 144   | 2 801                                     | 410  | 2 813   | 5 036                | 2 972                            | 92 113  | 152 862   |
| Indian/Asian     | 776                                | 13 980  | 4 251   | 21 512                                     | 0   | 310                                       | 284  | 1 859   | 1 674                | 3 678                            | 86 345  | 134 669   |
| Male             | 577                                | 8 074   | 4 251   | 19 019                                     | 0   | 310                                       | 284  | 611   | 1 114                | 3 050                            | 63 042  | 100 332   |
| Female           | 199                                | 5 906   | 0   | 2 493                                      | 0   | 0   | 0  | 1 248   | 560                  | 628                              | 23 303  | 34 337    |
| White            | 14 560                             | 34 359  | 7 955   | 44 285                                     | 143   | 7 231                                     | 2 466  | 7 168   | 17 367               | 9 833                            | 137 353   | 282 719   |
| Male             | 7 033                              | 21 640  | 6 372   | 27 225                                     | 143   | 6 167                                     | 1 288  | 3 919   | 7 866                | 6 110                            | 74 240  | 162 003   |
| Female           | 7 527                              | 12 719  | 1 583   | 17 059                                     | 0   | 1 064                                     | 1 178  | 3 249   | 9 501                | 3 722                            | 63 113  | 120 716   |
| Total            | 149 519                            | 382 254                                       | 69 779  | 654 812                                    | 544   | 29 720                                    | 14 711                                       | 33 200  | 86 463               | 88 072                           | 1 370 254   | 2 879 330 |

Table 23g – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2019 (No. of persons) (continued)

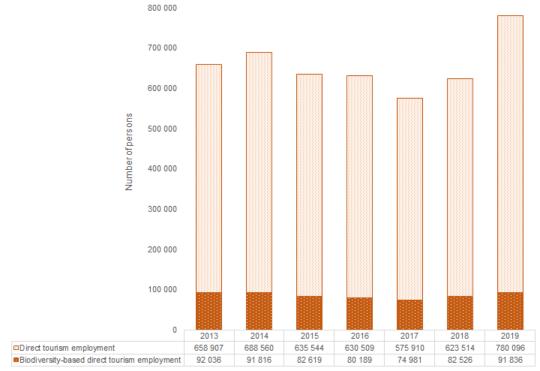
| Population group           | Accom-<br>modation<br>for visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total   |
|----------------------------|------------------------------------|---|---|--|---|---|--|---|----------------------|----------------------------------|---|---------|
| Tourism industry ratio (%) | 79                                 | 38  | 9   | 37   | 70  | 96  | 68   | 98  | 23                   | 20                               | 12  |         |
| Tourism employment         |                                    |   |   |  |   |   |  |   |                      |                                  |   |         |
| Black African              | 89 779                             | 112 150                                       | 4 885   | 202 824                                    | 0   | 15 416                                    | 7 230  | 19 379  | 13 136               | 12 609                           | 114 869   | 592 279 |
| Male                       | 38 405                             | 43 411  | 3 336   | 188 059                                    | 0   | 6 426                                     | 4 361  | 11 944  | 8 474                | 6 779                            | 56 206  | 367 399 |
| Female                     | 51 374                             | 68 740  | 1 549   | 14 765                                     | 0   | 8 991                                     | 2 870  | 7 435   | 4 663                | 5 830                            | 58 664  | 224 880 |
| Coloured                   | 16 315                             | 14 158  | 361   | 14 718                                     | 281   | 5 868                                     | 902  | 4 311   | 2 200                | 2 314                            | 19 301  | 80 729  |
| Male                       | 4 858                              | 4 002   | 298   | 13 040                                     | 180   | 3 180                                     | 623  | 1 554   | 1 054                | 1 719                            | 8 522   | 39 032  |
| Female                     | 11 457                             | 10 156  | 63  | 1 678                                      | 101   | 2 688                                     | 279  | 2 757   | 1 145                | 595                              | 10 779  | 41 697  |
| Indian/Asian               | 614                                | 5 288   | 387   | 7 945                                      | 0   | 297                                       | 193  | 1 822   | 381                  | 736                              | 10 104  | 27 767  |
| Male                       | 456                                | 3 054   | 387   | 7 024                                      | 0   | 297                                       | 193  | 598   | 253                  | 610                              | 7 377   | 20 252  |
| Female                     | 157                                | 2 234   | 0   | 921  | 0   | 0   | 0  | 1 223   | 127                  | 126                              | 2 727   | 7 515   |
| White                      | 11 512                             | 12 997  | 725   | 16 356                                     | 100   | 6 939                                     | 1 676  | 7 024   | 3 950                | 1 968                            | 16 073  | 79 321  |
| Male                       | 5 561                              | 8 186   | 581   | 10 055                                     | 100   | 5 918                                     | 876  | 3 841   | 1 789                | 1 223                            | 8 688   | 46 816  |
| Female                     | 5 951                              | 4 811   | 144   | 6 301                                      | 0   | 1 021                                     | 801  | 3 184   | 2 161                | 745                              | 7 386   | 32 504  |
| Total                      | 118 220                            | 144 593                                       | 6 359   | 241 843                                    | 381   | 28 521                                    | 10 001                                       | 32 536  | 19 667               | 17 627                           | 160 348   | 780 096 |

Table 23g – Employment in the tourism industries, direct tourism employment and biodiversity-based direct tourism employment by population group and gender, 2019 (No. of persons) (concluded)

| Population group                              | Accom-<br>modation for<br>visitors | Food- and<br>beverage-<br>serving<br>industry | Railway<br>passenger<br>transport<br>industry | Road<br>passenger<br>transport<br>industry | Water<br>passenger<br>transport<br>industry | Air<br>passenger<br>transport<br>industry | Transport<br>equipment<br>rental<br>industry | Travel agencies and other reservation services industry | Cultural<br>industry | Sports and recreational industry | Retail trade<br>(of tourism-<br>connected<br>goods) | Total  |
|---|------------------------------------|---|---|--|---|---|--|---|----------------------|----------------------------------|---|--------|
| Biodiversity-based tourism industry ratio (%) | 8                                  | 3   | 1   | 3  | 66  | 8   | 6  | 8   | 16                   | 10                               | 2   |        |
| Biodiversity-based tourism employment         |                                    |   |   |  |   |   |  |   |                      |                                  |   |        |
| Black African                                 | 8 642                              | 8 206   | 381   | 14 889                                     | 0   | 1 258                                     | 615  | 1 520   | 9 525                | 6 538                            | 15 857  | 67 431 |
| Male  | 3 697                              | 3 176   | 260   | 13 806                                     | 0   | 524                                       | 371  | 937   | 6 144                | 3 515                            | 7 759   | 40 189 |
| Female  | 4 945                              | 5 030   | 121   | 1 084                                      | 0   | 734                                       | 244  | 583   | 3 381                | 3 023                            | 8 098   | 27 242 |
| Coloured                                      | 1 570                              | 1 036   | 28  | 1 080                                      | 267   | 479                                       | 77   | 338   | 1595                 | 1 200                            | 2 664   | 10 335 |
| Male  | 468                                | 293   | 23  | 957  | 171   | 260                                       | 53   | 122   | 764                  | 892                              | 1 176   | 5 179  |
| Female  | 1 103                              | 743   | 5   | 123  | 96  | 219                                       | 24   | 216   | 831                  | 308                              | 1 488   | 5 156  |
| Indian/Asian                                  | 59                                 | 387   | 30  | 583  | 0   | 24  | 16   | 143   | 276                  | 382                              | 1 395   | 3 296  |
| Male  | 44                                 | 223   | 30  | 516  | 0   | 24  | 16   | 47  | 184                  | 317                              | 1 018   | 2 420  |
| Female  | 15                                 | 163   | 0   | 68   | 0   | 0   | 0  | 96  | 92                   | 65                               | 376   | 876    |
| White   | 1 108                              | 951   | 57  | 1 201                                      | 95  | 566                                       | 143  | 551   | 2 864                | 1 020                            | 2 219   | 10 774 |
| Male  | 535                                | 599   | 45  | 738  | 95  | 483                                       | 75   | 301   | 1 297                | 634                              | 1 199   | 6 002  |
| Female  | 573                                | 352   | 11  | 463  | 0   | 83  | 68   | 250   | 1 567                | 386                              | 1 020   | 4 773  |
| Total   | 11 379                             | 10 580  | 496   | 17 754                                     | 361   | 2 328                                     | 851  | 2 552   | 14 260               | 9 140                            | 22 135  | 91 836 |

Figure 23 shows the direct tourism employment and biodiversity-based direct tourism employment for 2013 to 2019.

Figure 23 – Direct tourism employment and biodiversity-based direct tourism employment, 2013–2019 (Number of persons)



# Chapter 4: The future development of the experimental biodiversity-based tourism estimates for South Africa

The first experimental biodiversity-based tourism estimates are released as a discussion document and as experimental, not official, statistics. We hereby invite all interested parties to engage with the first experimental biodiversity-based tourism estimates and make submissions to Stats SA by 30 November 2024 on any aspect of the experimental biodiversity-based tourism estimates. These submissions will be used to improve upon the methodology used for the experimental biodiversity-based tourism estimates towards a future update and release of the biodiversity-based tourism estimates in Stats SA's Natural Capital series as possible official statistics. Stats SA encourages organisations, stakeholders, government departments and individuals to make written submissions in either PDF or Microsoft Word format. Email submissions are preferred and should be sent to RiaanG@statssa.gov.za.

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#### **Annexures**

#### Annexure A: Tourism-characteristic products

The list of tourism-characteristic products (goods and services) corresponds with products (goods and services) considered characteristic for purposes of the international comparability of results. Consequently, it is meant to serve as a proposal of how, in future, the various international organisations could present, in a comparable way, the results of countries that have developed a TSA.

In coding the various items, six-digit codes, with a point between the fifth and sixth digits, were used. The first five digits correspond to the Central Product Classification (CPC), Version 2.0 code, and the sixth digit is used exclusively for the present list. If the sixth digit is a zero, it means that this item is the same as the code presented in the CPC, and has been drawn from it, but if the sixth digit is not a zero, the item corresponds only partly to the CPC code. For example, code 63110.0, 'Hotel and motel lodging services', is identical to CPC code 63110, whereas code 63199.1, 'Sleeping-car....', corresponds only in part to CPC code 63199.

#### 1. Accommodation services

#### 1.1 Hotels and other lodging services

| 63110.0 | Hotel and motel lodging services  |
|---------|---|
| 63191.0 | Holiday centre and holiday home services  |
| 63192.0 | Letting services of furnished accommodation                                       |
| 63193.0 | Youth hostel services   |
| 63194.0 | Children's training and holiday camp services                                     |
| 63195.0 | Camping and caravanning site services   |
| 63199.1 | Sleeping-car and similar services in other transport media; residence of students |

#### 1.2 Second-home services on own account or for free

This subclass includes the imputed rent on owned second homes or for-free and time-share apartments.

There is no code in CPC with this information.

| 72211.1      | Support services to time-share activities        |  |
|--------------|--|--|
|              |  |  |
| 2. Food- and | beverage-serving services                        |  |
| 62240.0      | Moderning consists with full rectaurant consists |  |

| 63210.0 | Meal-serving services with full restaurant services       |
|---------|---|
| 63220.0 | Meal-serving services in self-service facilities          |
| 63290.0 | Other food-serving services                               |
| 63300.0 | Beverage-serving services for consumption on the premises |

# 3. Passenger transport services

| 3.1 Inter-urban railway tra | ansport services |
|-----------------------------|------------------|
|-----------------------------|------------------|

| 64111.1 | Scheduled rail services of passengers     |
|---------|---|
| 64111.2 | Non-scheduled rail services of passengers |

#### 3.2 Road transport services

| <u></u> |   |
|---------|---|
| 64213.0 | Inter-urban scheduled road transport services of passengers                 |
| 64214.0 | Inter-urban special-purpose scheduled road transport services of passengers |
| 64219.1 | Scheduled ski-hills services  |
| 64219.2 | Teleferic-funicular services  |
| 64221.0 | Taxi services   |
| 64222.0 | Rental services of passenger cars with operator                             |
| 64223.0 | Rental services of buses and coaches with operator                          |

# 3.3 Water transport services

| 65111.0 | Coastal and trans-oceanic water transport services of passengers by ferry |
|---------|---|
| 65119.1 | Scheduled transport services of passengers                                |
| 65119.2 | Non-scheduled transport services of passengers                            |
| 65119.3 | Cruise ship services  |
| 65130.1 | Personal passenger vessel services  |
| 65211.0 | Inland water transport services of passengers by ferries                  |
| 65219.1 | Other scheduled inland water transport services of passengers             |
| 65219.2 | Sightseeing excursion services  |
| 65219.3 | Cruise services   |
| 65230.0 | Rental services of inland water vessels with operator                     |

# 3.4 Air transport services

| 66110.0 | Scheduled air transport services of passengers |
|---------|--|
| 66120.1 | Non-scheduled air services of passengers       |
| 66120.2 | Sightseeing services, aircraft or helicopter   |
| 66400.0 | Rental services of aircraft with operator      |

# 3.5 Supporting passenger transport services

| 67300.0 | Navigational aid services  |
|---------|--|
| 67400.0 | Supporting services for railway transport                                |
| 67510.0 | Bus station services   |
| 67530.1 | Parking of passenger terminal transport                                  |
| 67610.0 | Port and waterway services (excluding cargo handling)                    |
| 67690.1 | Vessel fuelling services   |
| 67690.2 | Maintenance and upkeep services to private recreation passenger services |
| 67710.0 | Airport operation services (excluding cargo handling)                    |
| 67790.0 | Other supporting services for air or space transport                     |
|         |  |

|   | transport equipment rental   |
|---|--|
| 73111.0   | Leasing or rental services concerning cars and light vans without operator   |
| 73114.1   | Leasing or rental services concerning campers/motors without operator  |
| 73115.1   | Leasing or rental services concerning passenger vessels without operator   |
| 73116.1   | Leasing or rental services concerning passenger aircraft without operator  |
| 3.7 Maintenan   | ce and repair services of passenger transport equipment  |
| 87143.0   | Maintenance and repair services of trailers, semi-trailers and other motor vehicles not elsewhere classified   |
| 87149.1   | Maintenance and repair services of leisure vessel for own use  |
| 87149.1   | Maintenance and repair services of leisure aircraft for own use  |
| 07 170.2  | Maintenance and repair services of leisure affordit for own use  |
| 4 Travel age  | ncy, tour operator and tourist guide services  |
| 4.1 Travel age  |  |
| 67811.0   | Travel agency services   |
| 0701110   | nation against continued   |
| 4.2 Tour opera  | ator services  |
| 67812.0   | Tour operator services   |
|   |  |
|   |  |
| 4.3 Tourist info  | ormation and tourist guide services  |
| 4.3 Tourist info<br>67813.0   | ormation and tourist guide services  Tourist information services  |
| -   |  |
| 67813.0   | Tourist information services   |
| 67813.0   | Tourist information services  Tourist guide services   |
| 67813.0<br>67820.0  | Tourist information services  Tourist guide services  ervices  |
| 67813.0<br>67820.0<br>5. Cultural se  | Tourist information services  Tourist guide services  ervices  |
| 67813.0<br>67820.0<br>5. Cultural se<br>5.1 Performing  | Tourist information services Tourist guide services ervices g arts   |
| 67813.0<br>67820.0<br>5. Cultural se<br>5.1 Performing<br>96230.0                                       | Tourist information services Tourist guide services ervices g arts Performing arts facility operation services   |
| 67813.0<br>67820.0<br>5. Cultural se<br>5.1 Performing<br>96230.0<br>96310.0                            | Tourist information services Tourist guide services ervices g arts Performing arts facility operation services   |
| 67813.0<br>67820.0<br>5. Cultural se<br>5.1 Performing<br>96230.0<br>96310.0                            | Tourist information services Tourist guide services ervices grarts  Performing arts facility operation services Services of performing artists   |
| 67813.0<br>67820.0<br>5. Cultural se<br>5.1 Performing<br>96230.0<br>96310.0                            | Tourist information services Tourist guide services ervices g arts  Performing arts facility operation services Services of performing artists  nd other cultural services   |
| 67813.0<br>67820.0<br>5. Cultural se<br>5.1 Performing<br>96230.0<br>96310.0<br>5.2 Museum a<br>96411.0 | Tourist information services Tourist guide services  ervices g arts  Performing arts facility operation services Services of performing artists  Indicate the services of performing artists of the services o |

# 6. Recreation and other entertainment services

# 6.1 Sports and recreational services

| 96510.0 | Sports and recreational sports event promotion and organisation services |
|---------|--|
| 96520.1 | Golf course services   |
| 96520.2 | Ski fields   |
| 96520.3 | Race circuit   |
| 96520.5 | Recreation park and beach services                                       |
| 96590.1 | Risk sport and adventure   |

# 6.2 Other amusement and recreational services

| 96910.1 | Theme park services        |
|---------|----------------------------|
| 96910.2 | Amusement park services    |
| 96910.3 | Fair and carnival services |
| 96920.1 | Casino services            |
| 96920.2 | Slot machine services      |

# 7. Miscellaneous tourism services

# 7.1 Financial and insurance services

| 71100.1 | Travel card services                                |
|---------|---|
| 71100.2 | Travel loan services                                |
| 71311.1 | Travel life insurance services                      |
| 71320.1 | Travel accident insurance services                  |
| 71320.2 | Travel health insurance services                    |
| 71334.1 | Passengers' aircraft for own use insurance services |
| 71334.2 | Passengers' vessel for own use insurance services   |
| 71339.1 | Travel insurance services                           |
| 71552.0 | Foreign exchange services                           |

# 7.2 Other rental services

| 73240.1 | Non-motorised land transport equipment leasing or rental services |
|---------|---|
| 73240.2 | Winter sports equipment leasing or rental services                |
| 73240.3 | Non-motorised air transport equipment leasing or rental services  |
| 73240.4 | Water sports and beach equipment leasing or rental services       |
| 73240.5 | Camping equipment leasing or rental services                      |
| 73240.6 | Saddle-horse leasing or rental services                           |
| 73290.1 | Photographic camera rental services                               |

# 7.3 Other tourism services

| 85970.0 | Trade fair and exhibition organisation services |
|---------|---|
| 97230.4 | Spa services                                    |
| 91131.1 | Fishing licence services                        |
| 91131.2 | Hunting licence services                        |
| 91210.1 | Passport issuing services                       |
| 91210.2 | Visa issuing services                           |
| 96620.2 | Guide services (mountain, hunting and fishing)  |
| 97910.0 | Escort services                                 |

#### Annexure B: List of tourism-characteristic activities

Tourism-characteristic activities can be identified as those productive activities whose principal output is characteristic of tourism. As the set of these activities does not comprise a single industry conforming to the 2008 SNA definition, the TSA defines tourism industries as all establishments whose principal productive activity is a tourism-characteristic activity.

Table A reveals similarities between the 12 items of the list used in the TSA tables and their corresponding codes in the International Standard Industrial Classification of All Economic Activities (ISIC), Rev. 3 and Standard Industrial Classification of Tourism Activities (SICTA).

Table A - List of tourism-characteristic activities

| Activity description                         | ISIC, Rev. 3  | SICTA   |
|--|---|---|
| 1. Hotels and similar                        | 5510  | 5510  |
| 2. Second-home ownership (imputed)           | Part of 7010  | Part of 7010  |
| 3. Restaurants and similar                   | 5520  | 5520  |
| 4. Railway passenger transport services      | Part of 6010  | 6010-1, 6010-2  |
| 5. Road passenger transport services         | Part of (6021 and 6022)                             | 6021-1, 6021-2, 6021-3, 6022-1, 6022-2,<br>6022-3, 6022-4             |
| 6. Water passenger transport services        | Part of (6110 and 6120)                             | 6110-1, 6110-2, Part of 6110,<br>6120-1, 6120-2, 6120-3, Part of 6120 |
| 7. Air passenger transport services          | Part of (6210 and 6220)                             | 6210-1, 6220-1, 6220-2  |
| 8. Transport supporting services             | Part of 6303  | 6303-1, 6303-2, 6303-3  |
| 9. Transport equipment rental                | Part of (7111, 7112 and 7113)                       | 7111-1, 7111-2, 7111-3<br>Part of 7112, 7113-1                        |
| 10. Travel agencies and similar              | 6304  | 6304  |
| 11. Cultural services                        | 9232, 9233  | 9232-1, 9232-2, 9233-1, 9233-2  |
| 12. Sporting and other recreational services | Part of 9214 Part of 9241 Part of 9219 Part of 9249 | Part of 9214<br>Part of 9241<br>9219-1<br>Part of 9249                |

#### **Glossary**

**Biodiversity** 

Biodiversity is defined as the variability among living organisms from all sources including, inter alia, terrestrial, marine and other aquatic ecosystems and the ecological complexes of which they are part; this includes diversity within species, between species, and of ecosystems.

Biodiversity assets

Biodiversity assets are ecosystems, species and other biodiversity-related resources (such as genetic material) that generate social, cultural or economic benefits, including supporting livelihoods, providing the basis for economic activity, and contributing to human wellbeing.

Biodiversity-based tourism

Biodiversity-based tourism is tourism that involves the use or enjoyment of biodiversity assets, including trips and visits by domestic and non-resident sameday visitors and tourists to partake in and experience South Africa's ecosystems and species. This includes making use of these biodiversity assets for recreational or leisure pursuits. Thus biodiversity-based tourism activities occur in or with one or more natural ecosystem and/or with one or more indigenous species.

Domestic tourism

The tourism of resident visitors within the economic territory of the country of reference.

Domestic tourism consumption

Domestic tourism consumption is the consumption of domestic tourism; that is, the consumption incurred as a direct result of resident visitors travelling within their country of residence. These purchases might include goods or even services produced abroad or by non-residents but sold within the domestic economy (imported goods and services).

Household final consumption expenditure

Household final consumption expenditure includes all consumption expenditure made by households from their own cash resources (including all income in cash received), as well as all the counterpart of income in kind (except social transfers in kind) that households might have received, such as remuneration in kind and other transfers in kind. It also includes the value of all consumption of output for own final use, such as that provided by second homes on own account used for tourism purposes or what was received through barter transactions.

Inbound tourism

Inbound tourism comprises the tourism of non-resident visitors within the economic territory of the country of reference.

Inbound tourism consumption

Inbound tourism consumption is the consumption of inbound tourism; that is, the consumption incurred as a direct result of non-resident visitors travelling to and within the given country. It is limited to purchases from providers resident in the given country. The goods purchased within the given country might have been imported by the given country.

Internal tourism

Internal tourism comprises the tourism of visitors, both resident and non-resident, within the economic territory of the country of reference. Internal tourism comprises domestic tourism and inbound tourism.

Internal tourism consumption

Internal tourism consumption is the consumption of internal tourism; that is, it comprises all consumption expenditure of visitors both resident and non-resident visiting the given country (compiling economy). It is the sum of domestic tourism consumption and inbound tourism consumption. It might include goods and services imported into the country and domestically sold to visitors.

International tourism International tourism comprises inbound tourism and outbound tourism. International tourism International tourism consumption comprises inbound tourism consumption and consumption outbound tourism consumption. National tourism National tourism comprises the tourism of resident visitors, within and outside the economic territory of the country of reference. National tourism is the tourism by residents; that is, it comprises domestic tourism and outbound tourism. National tourism National tourism consumption comprises all tourism consumption by resident consumption visitors regardless of where it occurs. It includes all domestic tourism consumption and outbound tourism consumption by residents of the given country (compiling economy). These purchases may include nationally produced goods and services, imported goods purchased from resident providers, and goods and services purchased from non-resident providers, such as in countries visited. Outbound tourism Outbound tourism comprises the tourism of resident visitors outside the economic territory of the country of reference. Outbound tourism Outbound tourism consumption is the consumption of outbound tourism; that is, consumption the consumption incurred as a direct result of residents travelling to countries other than the one in which they reside. While most of this consumption happens outside the given country (compiling economy), such purchases might include goods and services produced in the visitor's country of residence and acquired for the trip. Purchases of international transportation are included in their entirety regardless of the residence of the carrier. **Tourism** Tourism comprises the activities of persons travelling to and staying in places outside their usual environment for not more than one consecutive year for leisure, business and other purposes. Tourism-characteristic Tourism-characteristic activities are those productive activities that have tourismactivities characteristic products as their principal output. The sum of all tourismcharacteristic activities comprises the tourism industries. Tourism-characteristic Tourism-characteristic products are those which, in most countries, would cease products to exist in meaningful quantity, or whose consumption would be significantly reduced in the absence of tourism, and for which statistical information seems possible to obtain. Tourism-connected Tourism-connected products are those products which are consumed by visitors products in volumes which are significant for the visitor and/or the provider but which are not included in the list of tourism-characteristic products. Tourism-connected Tourism-connected activities are those productive activities having as their activities principal output tourism-connected products. Tourism consumption Tourism consumption is the total consumption expenditure made by visitors or on

consumption and tourism gross fixed capital formation.

Tourism demand

behalf of visitors for and during their trip and stay at their destination.

Tourism demand is the sum of the tourism consumption, the tourism collective

Tourism expenditure

Tourism expenditure is the acquisition of goods and services by visitors or by others for their benefit through a monetary transaction for the direct satisfaction of their wants and needs for and during their stay at their destination.

Tourism gross domestic product

Tourism GDP is the GDP generated in the economy by the tourism industries and other industries in response to tourism internal consumption.

Tourism industry

A tourism industry consists of a set of establishments whose principal productive activity is a tourism-characteristic activity.

Tourism internal consumption

Tourism internal consumption comprises all tourism consumption expenditure that takes place within the given country (compiling economy). It includes all domestic tourism consumption, inbound tourism consumption, and the part of outbound tourism consumption which corresponds to goods and services provided by residents. It might include goods and services imported into the economy and domestically sold to visitors. It differs from internal tourism consumption by the part of outbound tourism consumption which corresponds to goods and services provided by residents.

Tourism non-specific products

Tourism non-specific products are all other products which are not tourism-specific.

Tourism sector

The tourism sector consists of the set of institutional units whose principal economic activity is a tourism-characteristic activity. These units might belong to the following institutional sectors: households, non-financial corporations (private, foreign owned, publicly owned), financial corporations, general government or non-profit institutions serving households.

Tourism-specific products

Tourism-specific products consist of the set of tourism-characteristic products and tourism-connected products.

Tourism value added

Tourism value added is defined as the value added and generated in the economy by the tourism industries and other industries in response to tourism internal consumption.

Traveller

A traveller is any person on a trip between two or more countries, or between two or more localities within his/her country of usual residence.

Usual environment

To be outside the 'usual environment' the person should travel more than 40 kilometres from his/her place of residence (one way) AND the place should NOT be visited more than once a week. This includes place of work and place of study. Leisure and recreational trips are included irrespective of frequency.

Visitor

A visitor is any person travelling to a place other than that of his/her usual environment for less than 12 months, and whose main purpose of the trip is other than the exercise of an activity remunerated from within the place visited.

Visitors' expenditures

Visitors' expenditures are traditionally used in the analysis of the tourism economy. They include expenditures on goods and services consumed by visitors for and during their trips and stay at destinations. It corresponds with the monetary transactions component of tourism consumption.

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